#### Guest/Visitor

Can view Home, Products, and Contact pages.

## Registered User/Client

Can use Add to Cart, view My Orders and Return/Refund features.

#### Admin/Staff

Can process Return/Refund requests.

## **Home Page**

Users can access the landing page.

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Users can view, add or remove items from their cart.

Cart Page

## Products Page

Users can view a list of available products.

Add to Cart

# My Orders

Logged-in users can view their past order history.

Return & Refund

Users can add selected products to Logged-in users can submit requests their shopping cart. Logged-in users can submit requests

#### Contact Page

Users can submit messages regarding inquiries or support.