BIKRAM KUMAR DAS

CONTACT

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| **WWW:** Bold Profile

TECHNICAL SUPPORT ENGINEER WITH EXPERTISE IN PYTHON AND NETWORK SECURITY. PROVEN TRACK RECORD IN MENTORING, PROBLEM-SOLVING, AND BOOSTING SERVICE QUALITY. PASSIONATE ABOUT TEAMWORK, CYBERSECURITY, AND CONTINUOUS IMPROVEMENT.

SKILLS

TEAMWORK AND COLLABORATION

QUICK LEARNER

COMPUTER SKILLS

PROJECT SUPPORT

FRONT-END FRAMEWORKS

BACK-END FRAMEWORKS

PYTHON

C++

JAVASCRIPT

PHISHING AWARENESS

WEBSITES, PORTFOLIOS, PROFILES

- https://www.bikramkumardas.com.np/
- https://github.com/Sonu-Karn

EXPERIENCE

INTERN

PERSONAL PROJECT | REMOTE

- Supported staff members in their daily tasks, reducing workload burden and allowing for increased focus on higher-priority assignments.
- Gained valuable experience working within a specific industry, applying learned concepts directly into relevant work situations.
- Analyzed problems and worked with teams to develop solutions.
- Contributed to a positive team environment by collaborating with fellow interns on group projects and presentations.

TECHNICAL SUPPORT ENGINEER

SYSTEMS MAINTENANCE SERVICES | REMOTE

EDUCATION

EXPECTED IN JAN 2027

BSC. COMPUTER SCIENCE

COMPUTER SCIENCE | SIKKIM MANIPAL INSTITUTE OF TECHNOLOGY | MAJITAR, RANGPO, EAST SIKKIM, INDIA

- 7.6 CGPA
- 6 Minimum Average
- Study Abroad: BSC. computer science - SMIT, SIKKIM

NOV 2024

HIGH SCHOOL DIPLOMA

NATIONAL EXAMINATION BOARD | DAMAK

- 2.75 GPA

- Provided remote assistance to clients, ensuring timely resolution of software and hardware concerns.
- Mentored junior members of the team on best practices in issue resolution techniques.
- Served as an escalation point for challenging technical inquiries, demonstrating expertise in product knowledge and problem-solving abilities.
- Conducted root cause analysis of technical issues, implementing preventive measures for future occurrences.

CYBERSECURITY STUDENT

PERSONAL PROJECT | REMOTE

- Developed customized intrusion detection rules for monitoring suspicious activities within the organization''s network infrastructure.
- Provided training to employees on cybersecurity best practices, raising awareness of phishing attacks and other common threats.
- Assisted in developing incident response plans for potential cybersecurity breaches, minimizing potential damage.
- Evaluated third-party vendors for compliance with data protection policies and standards, ensuring the security of sensitive information shared between organizations.

PROGRAMMER

PERSONAL PROJECT | REMOTE   JAN 2025 - OCT 2025

- Reduced system errors and improved reliability through rigorous debugging processes.
- Consistently met project deadlines by effectively managing priorities and maintaining a strong work ethic.
- Developed continuous integration tool to streamline deployment.
- Participated in peer code reviews, providing constructive feedback aimed at improving the quality of team deliverables.

WEB DEVELOPER INTERN

PERSONAL PROJECT | REMOTE   FEB 2024 - JUL 2024

- Wrote custom HTML and JavaScript for existing websites.
- Developed user interfaces with modern JavaScript frameworks, HTML5, and CSS3.
- Developed interactive prototypes using HTML, CSS, JavaScript, and jQuery for client presentations and feedback sessions.
- Studied user requirements to gain strong understanding of project initiatives and deadlines.

LANGUAGES

ENGLISH

Professional Working

HINDI

Full Professional

NEPALI

Native or Bilingual

INTERESTS

Programming

Problem solving

IOT

Android App Development

PROJECT

- WEB APPLIACTION PROJECT:- https://youtu.be/geBm-rbM8dM?si=SojFGt5RxzJAQkCm
- WEB PAGE PROJECT:- https://youtu.be/XrR-vJLqmoI?si=Kgd4VL1_6110mSPF
- WEB PAGE PROJECT 1:-https://youtu.be/v9CAXo4b9Vc?si=SPz_I7qk68iEWbjQ