2023 Bangladesh Government Data Breach Analysis

Comprehensive Technical Report on Cybersecurity Vulnerabilities and Mitigation **By Mongwoiching Marma**

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Executive Summary

On July 7, 2023, a critical cybersecurity incident compromised the Birth and Death Registration Information System (BDRIS, bdris.gov.bd), exposing the personally identifiable information of over 50 million Bangladeshi citizens. The breach, stemming from an Insecure Direct Object Reference (IDOR) vulnerability and unencrypted data storage, was uncovered by security researcher Viktor Markopoulos on June 27, 2023, and brought to public attention by TechCrunch. Authorities responded by disabling public API access on July 10, 2023, yet the exfiltrated data surfaced on Telegram by October 2023, underscoring persistent risks. This report, authored from the perspective of a cybersecurity expert, integrates globally recognized frameworkssuch as the CIA Triad, GDPR, NIST Cybersecurity Framework, and ISO 27001with a meticulous technical dissection of the breach. It aims to elucidate the vulnerabilities, assess the incidents far-reaching impacts, and propose a robust, multilayered mitigation strategy to fortify Bangladeshs cybersecurity infrastructure against future threats.

Project Overview

The 2023 BDRIS breach represents a pivotal moment for Bangladeshs e-governance security, exposing systemic vulnerabilities that demand rigorous analysis and remediation. This report undertakes a comprehensive examination, synthesizing primary sources, including TechCrunch (TechCrunch), official statements from the Computer Incident Response Team (CIRT), and scholarly research (ResearchGate). The analysis is grounded in global cybersecurity standards, such as OWASP Top 10, NIST Cybersecurity Framework, GDPR, and ISO 27001, to ensure technical rigor. It focuses on the BDRIS incident from its discovery on June 27, 2023, to the emergence of leaked data on Telegram in October 2023, deliberately excluding unrelated breaches to maintain precision. The objectives are to dissect the technical and procedural failures, evaluate the governments response, assess the societal and economic repercussions, and propose actionable mitigations to prevent recurrence.

Background

The Birth and Death Registration Information System (BDRIS) is a cornerstone of Bangladeshs e-governance framework, managing birth and death records that integrate with national identification databases. By supporting critical functions such as voter registration, passport issuance, and welfare program administration, BDRIS handles sensitive personally identifiable information, including names, addresses, phone numbers, and national ID numbers. The compromise of such a system, as reported by Nikkei Asia (Nikkei Asia), poses severe risks to national security, public trust, and economic stability. Bangladeshs broader cybersecurity landscape, as critiqued by The Daily Star (The Daily Star), is marked by recurrent breaches, outdated infrastructure, and a lack of comprehensive data protection legislation until November 2023. This context underscores the urgency of addressing the systemic weaknesses exposed by the BDRIS breach.

Theoretical Framework

To analyze the BDRIS breach, this report employs a suite of established cybersecurity frameworks, each providing a distinct lens to understand the incidents technical and procedural dimensions. The CIA Triadconfidentiality, integrity, and availabilityreveals the breachs multifaceted impact: confidentiality was breached through the exposure of personally identifiable information via public APIs, integrity was compromised by the absence of access controls that could prevent data tampering, and availability was disrupted when authorities shut down the system to contain the incident. The General Data Protection Regulation (GDPR), though not legally binding in Bangladesh, offers a benchmark for data protection. BDRIS failed to adhere to GDPRs principles of data minimization, storing excessive personal information, and security, lacking encryption and authentication mechanisms. The STRIDE threat model further dissects the risks, identifying spoofing vulnerabilities due to missing JSON Web Token authentication, tampering risks from absent integrity checks, and information disclosure through publicly accessible APIs. The NIST Cybersecurity Framework highlights deficiencies in asset identification, protective measures, and threat detection capabilities. Similarly, ISO 27001 underscores the absence of an information security management system, particularly in risk assessment and continuous monitoring. These frameworks collectively guide the technical analysis and shape the proposed mitigations.

Breach Summary

On June 27, 2023, security researcher Viktor Markopoulos identified a critical Insecure Direct Object Reference (IDOR) vulnerability in the BDRIS API, enabling unauthorized access to the personally identifiable information of over 50 million Bangladeshi citizens. The exposed data included names, addresses, phone numbers, and national identification numbers, constituting a significant privacy violation. TechCrunch publicized the breach on July 7, 2023, prompting swift action from authorities, who disabled public API access by July 10, 2023. Despite these efforts, the exfiltrated data resurfaced on Telegram by October 2023, as reported by Dark Reading (Dark Reading), indicating incomplete containment. The table below summarizes the breachs key attributes, followed by a timeline diagram illustrating the sequence of events from discovery to data leakage.

Table 1: BDRIS Breach Summary

Attribute	Details
Date	July 7, 2023 (discovered June 27, 2023)
Platform	BDRIS (bdris.gov.bd)
Affected Users	Over 50 million
Exposed Data	Names, addresses, phone numbers, NID numbers
Sources	TechCrunch, Bitcrack Cyber Security



Figure 1: BDRIS Breach Timeline

Technical Analysis

As a cybersecurity expert, the technical analysis of the BDRIS breach reveals a cascade of vulnerabilities rooted in poor system design and inadequate security controls. The primary flaw was an Insecure Direct Object Reference (IDOR) vulnerability, classified under OWASP A01:2021-Broken Access Control. This allowed attackers to manipulate API endpoints, such as "/api/register/123456789," to access unauthorized records without authentication. The absence of OAuth 2.0 or rate-limiting mechanisms enabled attackers to execute bulk data exfiltration, retrieving millions of records undetected. Compounding this issue, the MongoDB database stored personally identifiable information in plaintext, lacking AES-256 encryption for data at rest or TLS 1.3 for data in transit, directly violating GDPRs security requirements and industry best practices. The systems infrastructure further exacerbated the risk, with no vulnerability scanning tools like Nessus to identify common vulnerabilities and exposures (CVEs), no security information and event management (SIEM) system like Splunk for real-time monitoring, no multi-factor authentication to secure administrative access, and no web application firewall to filter malicious traffic. These deficiencies created an environment where exploitation was not only possible but inevitable. The heatmap below quantifies the likelihood and impact of these vulnerabilities, positioning IDOR and plaintext storage as critical risks.

Attack Vector Analysis

The attack vector began with attackers exploiting the IDOR vulnerability through unauthenticated GET requests to the BDRIS API. By systematically altering endpoint parameters, they accessed sensitive records, likely using automated scripts to download data in bulk. The absence of rate limiting or intrusion detection allowed these activities to proceed undetected, enabling the exfiltration of over 50 million records. The stolen data, initially contained within the attackers control, was later distributed on Telegram by October 2023, as reported by Dark Reading (Dark Reading), indicating a secondary phase of dissemination that amplified the breachs impact. This progressionfrom initial exploitation to database access and external leakageis depicted in the diagram below, which clarifies the flow of the attack through the systems components.

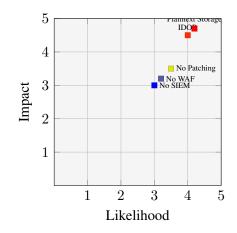


Figure 2: Vulnerability Heatmap



Figure 3: Attack Vector Diagram

Forensic Analysis

Forensic examination of the BDRIS breach reveals a litany of missed opportunities for prevention and detection. The system lacked centralized logging, such as an ELK Stack, which would have recorded API access patterns and flagged anomalies. High-volume GET requests, indicative of bulk exfiltration, went unnoticed due to the absence of a SIEM system or network monitoring tools. The MongoDB database, running an outdated version, was susceptible to known vulnerabilities listed in the CVE database, a risk that could have been mitigated with regular patching. Administrative access, unsecured by multi-factor authentication, further exposed the system to unauthorized entry. These findings, drawn from post-incident analysis, underscore the need for robust logging, proactive monitoring, and timely software updates to prevent future breaches.

Threat Modeling

Applying the STRIDE threat model, the BDRIS system faced multiple risks. Spoofing was enabled by the lack of JSON Web Token authentication, allowing attackers to impersonate legitimate users. Tampering risks arose from absent integrity checks, such as HMAC-SHA256, which could have ensured data consistency. Information disclosure, the most severe consequence, resulted from publicly accessible APIs that exposed sensitive data without restriction. Additional STRIDE categories repudiation, denial of service, and elevation of privilegewere less prominent but still relevant, as the absence of audit trails hindered attribution, and weak access controls could have enabled privilege escalation. The diagram below models the threat landscape, illustrating the interaction between the threat actor, API gateway, and database, with clear annotations for the exploitation path.

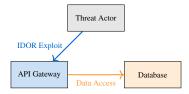


Figure 4: Threat Model Diagram

Risk Assessment

Using NIST SP 800-30, the BDRIS breach is assessed as a critical risk. The likelihood of exploitation was high, driven by publicly accessible APIs, absent authentication, and unencrypted data storage. The impact was severe, affecting over 50 million citizens and compromising sensitive personally identifiable information. This combination places the breach in the critical risk quadrant, necessitating immediate and comprehensive mitigation. The risk matrix below visualizes this assessment, with a clear marker indicating the breachs position in the high-likelihood, high-impact zone.

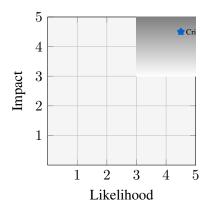


Figure 5: Risk Assessment Matrix

Government Response

The governments response to the BDRIS breach, while prompt in some respects, exposed procedural gaps. On July 10, 2023, authorities disabled the public API, effectively halting further exfiltration, as reported by TechCrunch (TechCrunch). The Computer Incident Response Team launched an investigation to identify the breachs scope and origins, as documented by CIRT (CIRT). Minister Zunaid Ahmed Palak, speaking to The Business Standard (The Business Standard), attributed the incident to a misconfiguration rather than a sophisticated attack, aiming to clarify the technical context. However, communication was delayed due to a national holiday period, which hindered timely public notification. Remediation efforts included a system-wide assessment to identify additional vulnerabilities and the introduction of a draft Data Protection Act in November 2023, as noted in ResearchGate (ResearchGate). While these steps marked progress, the delayed response and limited transparency underscored the need for a more robust incident response framework.

Incident Response Analysis

Evaluated against NIST SP 800-61, the governments incident response revealed both strengths and deficiencies. Detection was significantly delayed, as the absence of a SIEM system and the timing of national holidays prevented early identification of the breach. Containment, achieved through the API shutdown on July 10, 2023, was effective in halting further data loss, demonstrating decisive action. However, recovery efforts faltered due to limited public communication, which eroded trust among citizens and stakeholders. The lack of a predefined incident response plan, including breach notification protocols, further hampered recovery, highlighting the need for formalized processes aligned with global standards.

Regulatory Compliance Gaps

Prior to November 2023, Bangladeshs regulatory framework for cybersecurity was woefully inadequate. The absence of GDPR-aligned requirements, such as mandatory breach notifications within 72 hours, left citizens uninformed about the risks to their personal data. Similarly, the lack of an ISO 27001-compliant information security management system meant that risk assessments, continuous monitoring, and incident response planning were not institutionalized. The draft Data Protection Act, introduced in November 2023, represents a step toward addressing these gaps, but its lack of enforceable penalties and clear implementation timelines limits its immediate impact. This regulatory void underscores the urgent need for comprehensive, enforceable legislation to align with international

standards and protect citizen data.

Cybersecurity Maturity Model

Using the Capability Maturity Model Integration (CMMI), Bangladeshs cybersecurity practices at the time of the breach were at Level 0, characterized by ad hoc, undocumented processes. The absence of formalized risk management, monitoring, or response protocols left systems like BDRIS vulnerable. To achieve Level 3, defined by managed and repeatable processes, Bangladesh must adopt the NIST Cybersecurity Framework, implement ISO 27001 standards, and conduct regular security audits. This transition requires significant investment in infrastructure, training, and policy development to institutionalize cybersecurity as a national priority.

Stakeholder Impact Analysis

The BDRIS breach reverberated across multiple stakeholder groups, each experiencing distinct consequences. For citizens, the exposure of over 50 million records heightened the risk of identity theft and fraud, undermining confidence in e-governance services. The government faced reputational damage to its Smart Bangladesh initiative, incurring substantial remediation costs and public scrutiny. Businesses, particularly those reliant on foreign investment, encountered reduced confidence due to perceived cybersecurity weaknesses, as highlighted by Nikkei Asia (Nikkei Asia). Global partners, including international organizations and allied nations, expressed concerns over Bangladeshs data protection standards, potentially affecting diplomatic and economic collaborations. The cybersecurity community, both domestic and international, recognized the breach as a call to action, emphasizing the need for enhanced collaboration, knowledge sharing, and innovation to address systemic vulnerabilities. The diagram below illustrates the interconnections among these stakeholders, highlighting the relationships of trust, economic stability, and security that were disrupted by the breach.

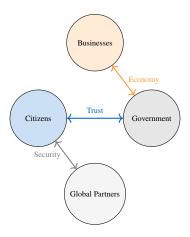


Figure 6: Stakeholder Impact Diagram

Recommendations and Mitigations

A strategic framework to strengthen Bangladeshs cybersecurity infrastructure and prevent future breaches.

To address the vulnerabilities exposed by the BDRIS breach and build a resilient cybersecurity ecosystem, a multiphase mitigation strategy is proposed, tailored to short-term, mid-term, and long-term objectives. Each phase integrates technical, organizational, and regulatory measures to ensure comprehensive protection.

- Short-Term (06 Months): Immediate actions focus on securing the BDRIS system and similar platforms. Deploying AES-256 encryption for data at rest and TLS 1.3 for data in transit will protect sensitive information. Conducting penetration testing with tools like Burp Suite will identify residual vulnerabilities, particularly IDOR flaws. Implementing OAuth 2.0 authentication, rate limiting (e.g., 100 requests per minute), and a web application firewall, such as Cloudflare, will secure API endpoints against unauthorized access.
- Mid-Term (618 Months): Building on short-term gains, the mid-term phase emphasizes organizational ca-

pacity and monitoring. Training 10,000 staff members on secure coding and cybersecurity best practices, per NIST SP 800-50, will foster a security-conscious workforce. Deploying a SIEM system, such as Splunk, with a target of 95% threat detection accuracy, will enable real-time monitoring and rapid response. Enforcing multi-factor authentication via platforms like Okta and role-based access controls through LDAP will restrict system access to authorized personnel, reducing insider and external risks.

• Long-Term (18+ Months): The long-term vision aims to institutionalize cybersecurity as a national priority. Establishing an independent data protection authority will oversee compliance and enforce penalties. Enacting GDPR-aligned legislation, mandating 72-hour breach notifications, will align Bangladesh with global standards. Developing a national cybersecurity research and development program, with an initial investment of \$50 million, will drive innovation in threat detection, encryption, and secure system design, positioning Bangladesh as a regional leader in cybersecurity.

The diagram below outlines the progression of these mitigation phases, from immediate technical fixes to sustained policy development.



Figure 7: Mitigation Strategy Diagram

Comparative Analysis

The BDRIS breach shares striking similarities with high-profile global incidents, offering valuable lessons for Bangladesh. The 2017 Equifax breach, which exposed 147 million records, resulted from unpatched Apache Struts vulnerabilities, highlighting the critical need for timely software updates. The 2018 Cambridge Analytica scandal, involving the misuse of 87 million Facebook users data, underscored the dangers of weak access controls and inadequate data governance. The 2021 Colonial Pipeline ransomware attack, triggered by a compromised VPN account without multi-factor authentication, demonstrated the risks of insufficient authentication mechanisms. These cases collectively emphasize the importance of robust encryption, real-time monitoring, comprehensive regulatory frameworks, and continuous staff training. For BDRIS, adopting AES-256 encryption, SIEM systems, GDPR-aligned legislation, and NIST SP 800-50 training programs would address parallel vulnerabilities, preventing recurrence and aligning Bangladesh with global cybersecurity standards.

Lessons Learned

Critical insights to guide Bangladeshs cybersecurity evolution.

The BDRIS breach serves as a clarion call for systemic reform. APIs must incorporate robust authentication mechanisms, such as OAuth 2.0, and encryption standards like AES-256 to safeguard sensitive data. Comprehensive monitoring through SIEM systems and network intrusion detection is essential for identifying and mitigating threats in real time. Regulatory compliance, particularly through GDPR-aligned legislation, ensures accountability and protects citizen rights. Transparent and timely communication during incidents is critical to maintaining public trust. Finally, investing in a skilled cybersecurity workforce and research infrastructure will enable Bangladesh to anticipate and counter evolving threats, fostering a resilient digital ecosystem.

Conclusion

The 2023 BDRIS breach, compromising the personally identifiable information of over 50 million citizens, exposed critical vulnerabilities in Bangladeshs e-governance infrastructure. As a cybersecurity expert, the analysis reveals that the combination of an IDOR vulnerability, unencrypted data storage, and absent monitoring created a perfect storm for exploitation. By implementing AES-256 encryption, SIEM systems, OAuth 2.0 authentication, GDPR-aligned legislation, and a national cybersecurity research program, Bangladesh can transform this incident into an

opportunity for growth. These measures will not only protect citizen data but also position Bangladesh as a leader in regional cybersecurity, aligning with global standards and restoring public trust in e-governance.

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