Brilian Pracoyo Adi

+6285211493295 | bpracoyoadi@gmail.com | linkedin.com/in/brilianpracoyoadi | github.com/brylianrst

EDUCATION

Carnegie Mellon University (CMU)   **Pittsburgh PA, United States**
Master of Information Systems Management, Fully Funded Scholarship, GPA: 3.51   May 2023 - May 2024
Coursework: IT PM, IT Business, Decision Under Uncertainty, Digital Transformation, Consulting, Tell Stories with Data, Database SQL

Universitas Gadjah Mada (UGM)   **Yogyakarta, Indonesia**
Bachelor of Electrical Engineering   September 2013 - September 2017
Coursework: Project Management, Probability and Statistics, Industrial Management, Fundamental of Programming, Intro to IT

WORK EXPERIENCE

Equiem Services Pty Ltd, *Global leader in commercial real estate tenant experience digital application*   **New York City, USA**
Technical Program Manager | Capstone Project with U.S Client | Machine Learning (ML) Product   Jan 2024 – May 2024
- In-depth analysis of Equiem's business pain points by proactively interviewing strategic managers, synthesizing findings, conducting industry research and data analysis from various sources to identify 10+ issues, also developing high-level robust recommendations related to the client ecosystem which improved 95% of C-level strategic decision-making to embark on Artificial Intelligence (AI).
- Managed end-to-end development of predictive ML product to provide early churn detection, reduced tenant churn by utilizing ML algorithms XGboost & Random Forrest with 98.2% accuracy level prediction, enhanced overall tenant retention by 55%.
- Initiated and led the team and agile product development processes, including sprint planning, backlog grooming, and collaborated closely with 20+ stakeholders to define comprehensive product roadmaps, resulting in a 50% increase in product delivery speed.
- Managed access, offer educational support, product feedback, shared product knowledge to boost company growth by 45%.
- Provide regular reports on partner performance, forecasting 90% confidence level to identify opportunities for the in-market.

Bussan Auto Finance, *leading finance company under Japanese Corporation Mitsui&Co as the parent company*   **Jakarta, Indonesia**
Project Management Consultant   Dec 2022 – Apr 2023
- Managed a portfolio of 30+ concurrent projects spanning from Digital Business Application Solutions, Retail Financial Service, Real-Time Data Stream, Data Security, and Public and Private Cloud Infrastructure. Driving the completion of projects on target and in budget, ensured coordination of shared resources, common activities, and dependencies across projects approx. $100k-2M Budget.
- Scoped and executed a large, multi-quarter project to provide customer centric approach with technology, training, knowledge solutions to improve first response resolution rate by 45% and reduce contact rate by 11%.
- Led a team of >20 stakeholders (Solution Architect, Engineer, BA, PO, QA, PMO, SPC, etc.) with 5+ cross-functional teams to deliver digital technology and IT Solutions with a $100k-$10M budget, with average 90% delivery on time and 95% customer satisfaction.
- Communicated the progress of technical and non-technical risks to 50+ stakeholders, improving their decision-making by 80%.
- Managed a process re-engineering project to improve and consolidate end-to-end service processes in data stream for digital application, restructured data flow among systems and cut down notification time by 75%.

DANA, *Indonesia's leading fintech unicorn aims to bring inclusive financial services to society trough digital wallet*   **Jakarta, Indonesia**
Senior Project Manager   Feb 2022 – May 2022
- Identified 5+ process improvements opportunities, developed client facing chatbot feature to increase 35% customer Satisfaction.
- Oversaw 3 six sigma initiatives to increase process efficiencies & decrease annual spend by 25% YoY through development of training programs and project governance standardization.

Bank Mandiri, *Largest state-owned bank in Indonesia in terms of assets, loans, and deposits*   **Jakarta, Indonesia**
Project Manager   Dec 2017 – Feb 2022
- Managed a portfolio of 50+ IT Projects (IT Strategy, Infrastructure, Governance, Transformation) approx. $100k-$16M Budget.
- Pioneered the initiation public and private cloud projects, resulting in an estimated savings of $1.5 million in IT infrastructure costs per year. Implemented Platform as a Service (PAAS) and Microservices, reduced cloud hosting costs by 50%.
- Spearheaded comprehensive private cloud service strategies yielded a notable 50% reduction in cloud service costs through effective chargeback management, also reduced provision & deployment time by an impressive 40%.
- Managed vendor relationships, optimizing business processes and reducing external dependence by 25%, driving cost savings 25%.
- Automated legacy software systems using Software Development Life Cycle (SDLC) methodology, resulting in a 40% reduction in manual process and downtime. Generated $300,000 annual cost savings by automating manual process and shifting labor tasks.

SKILLS

Frameworks : Project Lifecycle, PMBOK, PRINCE2, ITIL, TOGAF, COBIT, Software Development (SDLC), Agile, Scrum, Kanban, Waterfall
Tools: Ms.Project, JIRA, Trello, Confluence, Tableau, Google Sheet/Analytics, Python, Java, AWS, Git, Shorthand, MySQL, OracleSQL.
Certifications: PRINCE2 Foundation, Registered Scrum Master and Product Owner, Lean Six Sigma Yellow Belt, Scrum Foundation, etc.