DARREN HEADLEY

CONTACT

📞 (868) 751-0325

✉ darren_headley@hotmail.com

📍 Port Of Spain

SKILLS

- Web Development
- Python
- PHP
- JavaScript
- HTML5
- CSS3
- SQL
- JavaScript Frameworks
- React
- jQuery
- MVC
- CMS Management
- Drupal
- WordPress
- Moodle
- Database Administration
- DevOps

PROFESSIONAL SUMMARY

Seasoned IT professional with extensive experience in digital transformation, cloud services, and cybersecurity operations. Proven expertise in managing complex projects, leading technical teams, and implementing automation systems. Eager to leverage skills in web development, database administration, and IT governance to excel as a Web Development Manager.

EXPERIENCE

Director of Information Technology
COSTATT

January 2023 - Present

- Leading digital transformation initiatives, including AI integration in teaching, learning, and administration

- Overseeing IT infrastructure, cloud integrations, and cybersecurity operations (SOC, IDS, Firewall)

- Spearheaded Moodle LMS upgrade to version 4.0, optimizing learning management systems and institutional training efforts

- Managing college-wide redesign project, in collaboration with senior executives, to enhance digital learning and administrative services, improving student and governance processes

- Coordinated large-scale hardware upgrades, including VOIP infrastructure for academic departments

- Developed automation systems for tracking, reporting, and student engagement for efficiency

- Git

- CI/CD

- PostgreSQL

- MySQL

- Cloud Services

- AWS

- Azure

- Google Cloud Platform

- Project Management

- Vulnerability Assessments

- SOC

- IT Governance

- Project Management

- Application Implementation

- Workflow Automation

- Reporting

- Data Analysis

- Metric Reporting

- Technical Troubleshooting

- User Support

- Team Leadership

- Team Development

- Public Speaking

- Stakeholder Engagement

Information Technology Supervisor

January 2006 - Present

COSTATT

- Managed technical support, systems administration, and network monitoring and configuration

- Developed training programs for staff on modern techniques

- Directed IT projects including digital transformation, cybersecurity, information security, and compliance

- Led 25-member technical team ensuring campus-wide connectivity and enterprise infrastructure

- Coordinated server infrastructure upgrades

Help Desk / Support Technician / Analyst

January 2005 - Present

Software Technology Ltd.

- Provided technical support, data integrity verification, and development team leadership

Helpdesk Analyst

January 2003 - Present

Scotiabank

- Delivered desktop support, software configuration, and incident resolution

Assistant System Administrator

January 2002 - Present

Hadico Limited

- Assisted in network setup, VOIP deployment, and user support

EDUCATION

Masters in Artificial Intelligence   August 2025
University of York

Bachelor of Science in Computer Science   August 2003
University of Southampton

CERTIFICATIONS

CompTIA A+   CompTIA Network+   Linux+

ITIL Foundation v.1, v.3   ITIL Service Strategy

HP ATA – Connected Devices V1