Q1 Shopify DS Intern Markdown

Zetong Jin

1/13/2022

```
library(readxl)
data = read_excel("/Users/thomas/Downloads/2019 Winter Data Science Intern Challenge Data Set.xlsx")
attach(data)
mean(order_amount) # wrong answer
## [1] 3145.128
summary(order_amount)
      Min. 1st Qu.
##
                    Median
                               Mean 3rd Qu.
                                               Max.
##
        90
               163
                       284
                               3145
                                        390
                                            704000
```

The AOV of \$3145.13 comes out directly by calculate the mean value of the order amount which is not correct. By calculating the mean value of the order amount, we did not consider the total items that a customer bought. Thus, this number would be wrong. A better way to evaluate this data is to group by the shop and use the total revenue/total order to get the correct AOV.

AOV = total Revenue/Total order

AOV by each shop

```
##
## Attaching package: 'dplyr'
## The following objects are masked from 'package:stats':
##
## filter, lag
## The following objects are masked from 'package:base':
##
## intersect, setdiff, setequal, union
```

```
aov_1 <- data %>%
  group_by(shop_id) %>%
  summarise(total_revenue = sum(order_amount),
            total_orders = sum(total_items)) %>%
  transmute(aov_1 = total_revenue/total_orders) %>%
  ungroup() %>%
  summarise(average_ov = mean(aov_1)) #the mean value for each ADV
aov_1
## # A tibble: 1 x 1
    average_ov
##
          <dbl>
## 1
           408.
#sneaker_price = order_amount/total_items #Price for each sneaker
aov_2 <- data %>%
  group_by(shop_id) %>%
  mutate(sneaker_price = order_amount/total_items) %>%
  summarise(sneaker_price = mean(sneaker_price)) %>%
  select(shop_id, sneaker_price) %>%
  arrange(desc(sneaker_price))
aov_2
## # A tibble: 100 x 2
##
      shop_id sneaker_price
        <dbl>
                      <dbl>
##
## 1
           78
                      25725
## 2
           42
                        352
## 3
           12
                        201
## 4
           89
                        196
## 5
           99
                        195
## 6
           50
                        193
## 7
           38
                        190
## 8
           6
                        187
## 9
           51
                        187
## 10
           11
                        184
## # ... with 90 more rows
shop no.78 has the most expensive sneaker price (25725) which is not normal
#Exclude shop No.78 (Delete outlier)
aov_3 <- data %>%
  group_by(shop_id) %>%
  filter(shop_id != 78) %>%
  summarise(total_revenue = sum(order_amount),
            total_orders = sum(total_items)) %>%
  transmute(aov_3 = total_revenue/total_orders) %>%
  ungroup() %>%
  summarise(aov_3 = mean(aov_3))
aov_3
```

```
## # A tibble: 1 x 1
## aov_3
## <dbl>
## 1 152.
```

We get the final AOV for each shop - 152 With the outlier, the AOV would be 408 and now it appears to decrease a lot.