

## Summary: Monthly Active Users (MAU) per Channel Analysis

### Based on the MAU trend plot:

- The 'organic' channel generally shows the highest MAU across most months, indicating a strong baseline of natural user engagement.
- 'Referral' and 'social' channels also contribute significantly to MAU, often showing comparable or higher numbers than 'paid\_search' and 'email' in certain periods.
- 'Paid\_search' and 'email' channels maintain a relatively consistent, but lower, MAU compared to 'organic', 'referral', and 'social'.
- There's a noticeable dip in MAU for all channels around 2025-03, followed by a general increase and stabilization in subsequent months. This could indicate a seasonal trend or an initial ramp-up period.
- The 'unknown' channel consistently has the lowest MAU.

### Data Analysis Key Findings

- Organic Growth Dominance: The organic channel is consistently the strongest in terms of monthly active users, highlighting the importance of SEO and content strategies.
- Social and Referral Impact: Social media and referral programs are effective in driving active users, suggesting these are valuable acquisition channels.
- Paid Channels' Stability: Paid search and email marketing provide a steady, albeit lower, stream of active users, indicating their role in maintaining a consistent user base.
- Seasonal/Initial Fluctuation: The clear dip and subsequent recovery across all channels in the early months of 2025 suggest either seasonality or the initial phase of data collection/platform launch.

### Insights or Next Steps

- Optimize Organic and Social Strategies: Given their strong performance, further investment and optimization in organic content and social media engagement could lead to even greater MAU.
- Investigate Dip in Early Months: Analyze specific campaigns or external factors during the 2025-03 period to understand the reason for the MAU dip and strategize to mitigate similar future occurrences.
- Enhance Paid Channel Performance: While stable, there might be opportunities to increase the MAU from 'paid\_search' and 'email' channels through A/B testing, better targeting, or refreshed campaign content.
- Address 'Unknown' Channel: Investigate the source of users categorized as 'unknown' to properly attribute their origin and leverage this data for more informed decision-making.
- Cohort Analysis: Perform cohort analysis based on acquisition channel to understand user retention and lifetime value for each channel.