

# Privacy Policy

**Last Updated:** 01/04/2025

**Litepay LLC** we is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our digital wallet and virtual card services (the "Services").

## 1. Information We Collect

We collect the following information to provide and improve our Services:

### Personal Information

- **Account Data:** Name, email, phone number, date of birth, and government-issued ID (for KYC verification).
- **Financial Data:** Virtual card details, transaction history, and payment account linkages (e.g., bank accounts).
- **Usage Data:** IP address, device information (e.g., browser type, OS), and logs of interactions with our platform.

### Automatically Collected Data

- Cookies, pixel tags, and similar technologies to analyze trends and personalize your experience.

## 2. How We Use Your Information

- **To Provide Services:** Create/manage accounts, process transactions, and issue virtual cards.
- **Security & Fraud Prevention:** Monitor for suspicious activity and comply with anti-money laundering (AML) laws.
- **Legal Compliance:** Meet regulatory obligations (e.g., tax reporting, KYC).

- **Marketing:** Send promotional offers (only with your consent).

### 3. How We Share Your Information

We may share your data with:

- **Third-Party Providers:** Payment processors (e.g., Unit, Wise), KYC verification services, and cloud storage providers.
- **Legal Authorities:** When required by law (e.g., court orders, fraud investigations).
- **Business Transfers:** In mergers, acquisitions, or asset sales.

### 4. International Data Transfers

Your data may be transferred to and processed in countries outside your residence (e.g., the US). We ensure safeguards like Standard Contractual Clauses (SCCs) for GDPR compliance where applicable.

### 5. Your Rights

Depending on your location, you may:

- Access, correct, or delete your personal data.
- Opt out of marketing communications.
- Withdraw consent (where applicable).
- Lodge complaints with regulatory authorities.

To exercise these rights, contact us at [Support@litepay-eg.net](mailto:Support@litepay-eg.net).

### 6. Security Measures

We use encryption, access controls, and regular audits to protect your data. No system is 100% secure, so we cannot guarantee absolute security.

## **7. Children's Privacy**

Our Services are not intended for users under **18**. We do not knowingly collect data from minors.

## **8. Updates to This Policy**

We may update this policy periodically. Changes will be posted on our website with a revised "Last Updated" date.

## **9. Contact Us**

For questions or requests, contact:

**Litepay LLC**

Email: [Support@litepay-eg.net](mailto:Support@litepay-eg.net)

Address: 30 North Gould Street, Sheridan, WY 82801