

User Story Mapping: Enterprise Onboarding - Technical Flow

Epic: Enterprise Client Onboarding (Q1 2026 Initiative)
Goal: Reduce manual IT/Ops time spent on client provisioning by 50%.
Date: 2025-10-15

User Activity (High-Level)	1. Initial Contract	2. Identity Setup (SSO)	3. Data Ingestion	4. First Workflow Launch	5. Ongoing Management
User (IT Director)	Sign contract.	Set up user sync.	Upload historical data.	Launch 1st automation.	Monitor usage.
Detailed User Stories (Features)					
Authentication	US-1: As Admin, I can register a new tenant ID in the system.	US-2: As Admin, I can upload the SAML metadata file to enable SSO.			US-9: As Admin, I can force-logout a specific user.
Data Setup			US-3: As Admin, I can use the new upload wizard to ingest historical log files (CSV).		US-10: As Admin, I can archive old ingestion logs.

Configurat ion		US-4: As Admin, I can map corporate roles (e.g., 'Finance', 'HR') to NexaCore access roles.	US-5: As Admin, I can configure the regional data residency preference (UAE/KSA).	US-6: As Creator, I can select a pre-built automation template (e.g., Expense Vetting).	US-11: As Admin, I can view my current cloud cost usage by department tag.
Support/H elp		US-7: As Admin, I see an actionable error message when SSO fails.		US-8: As Creator, I can click a 'Help' icon to launch the AI Documenta tion Assistant.	
Technical Debt		TD-1: Clean up legacy client configurati on tables.			