Beta Testing Guidelines - Enterprise Feature Pilot (PAWT)

Feature: Predictive AI Workflow Trigger (PAWT)
Phase: Closed Beta (10 Selected Enterprise Clients)
Duration: 8 Weeks (2025-12-01 to 2026-01-31)
Prepared By: Product Team

1. Beta Objectives

The primary objective of the PAWT beta is to validate the feature's core functionality, security, and performance under real-world, high-volume enterprise load, specifically in the MENA region.

1.1 Success Criteria

- **Functionality:** of beta testers confirm the PAWT successfully triggered the target workflow as intended.
- **Accuracy:** The NexaCore-TSM v1.2 model must achieve a prediction accuracy (True Positive Rate) of when tested against actual demand spikes.
- **Stability:** Zero P0 or P1 incidents caused by the PAWT microservice during the 8-week period.

2. Participant Responsibilities

Role	Key Responsibility	Expected Weekly Commitment
Beta Client (IT Director)	Provide access to necessary telemetry data and monitor regional traffic.	1-hour feedback call bi-weekly.
NexaCore Product Manager	Overall management, weekly check-ins, prioritization of feedback/bugs.	10 hours of active management.
NexaCore R&D/SRE	Monitoring performance, deploying hotfixes, and model calibration.	24/7 PagerDuty coverage for PAWT.

3. Feedback and Bug Reporting

- **Feedback Channel:** Dedicated Slack channel: #beta-pawt-pilot for immediate, low-priority feedback.
- **Bug Reporting:** All bugs **MUST** be submitted via the internal [Product Feedback Submission Form] (PF-001) and categorized as **"Beta Bug"**.
- **Severity Triage (Beta-Specific):**
  - **Blk (Blocker):** Prevents core workflow creation or triggers. **Fix Target: 24 hours.**
  - **Maj (Major):** Causes minor failures or inaccurate predictions. **Fix Target: 5 working days.**
  - **Min (Minor):** UI/UX issues or documentation errors. **Fix Target: Prioritized for GA.**

4. Exit Strategy

1. Successful completion of the 8-week period and validation of all success criteria (1.1).
2. All P0/P1 blockers resolved.
3. The Product Team conducts a final exit interview with all 10 participants.
4. Data gathered is used to create the final **Go/No-Go Decision Document** for General Availability (GA) launch.