

Zachary Gould

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Education

Rollins College, Winter Park, Florida

August 2018 – May 2022

Bachelor of Arts in Computer Science; Bachelor of Arts in Music, *Cum Laude*

- Cumulative GPA: 3.66
- Archibald Granville Bush Award '20, '21
- President's List 4 semesters
- Dean's list 1 semester
- Department of Music Outstanding Achievement in Choral Music '21, '22

Lake Howell High School, Winter Park Florida

August 2014 – May 2018

Relevant Coursework

- Database Design & Development
- Secure Software Engineering
- Object-Oriented Programming
- Theoretical Foundation of Computer Science
- Introduction to Discrete Math
- Data Structures & Algorithms
- Compilers
- Computer Architecture & Organization
- System Software Principles

Work Experience

Office Associate Admin | G.A Repple & Company – Casselberry, Florida

June 2022 - Present

- Assist financial advisors and clients helping them troubleshoot database management software
- Inform staff of solutions to errors within the software systems
- Apply knowledge from our in-house software's behavior to provide improvements to the software

I.T Help Desk | Rollins College – Winter Park, Florida

August 2021 – May 2022

- Assist clients both in-person and remotely troubleshooting a wide range of user-based software and hardware related issues
- Address a variety of I.T. issues such as installing printer drivers, regaining user account access, and configuring office hardware (i.e., monitors, desktops, docking stations)
- Answer client phone calls addressing issues first-hand or routing issues to the appropriate teams

Data Management Intern | G.A. Repple & Company – Casselberry, Florida

June 2021 – August 2021

- Correct and manage large sets of client information and documentation inside financial database
- Create instructed documentation to assist clients and financial service representatives on properly operating financial software

Skills

Programming & Script Languages: HTML, CSS, JavaScript, Java, SQL, TypeScript, PHP, Python, C#, C

Tools & Frameworks: GitHub, BASH, PowerShell, MySQL, Visual Studio Code, Eclipse, PyCharm, XAMPP, Angular, Microsoft Office, Microsoft PowerPoint