

# Zhasmina Angelova

Hammersmith, London

Mobile: 07500111270, Email: [zhasmina.angelova@gmail.com](mailto:zhasmina.angelova@gmail.com)

Portfolio: <https://zhangelova.github.io/MY-portfolio/>  
<https://www.linkedin.com/in/zhasmina-angelova/>

## Personal Profile

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I am an organized and efficient individual transitioning from a successful career in hospitality management to software development. Throughout my career, I have always worked effectively in teams, leveraging collaborative efforts to achieve objectives. I am highly self-motivated with a positive can-do attitude, an eye for details, high standards and an eagerness for personal and professional development. Able to manage own time effectively and prioritise workload. I am experienced at working to tight deadlines and dynamic environments. I am friendly and approachable with excellent interpersonal, and customer relations skills and aim to achieve business goals.

In time of career break, I had the opportunity for self-reflection and growth. I seized the moment to pivot from a fulfilling tenure in hospitality management to the dynamic world of software development. I always had a passion for technology and in the last year, I independently explored and self-study the foundational pillars of web development – HTML5, CSS3, JavaScript and the versatile language of Python.

Recently, I completed a twelve-week intensive bootcamp covering the fundamentals of Web and Software development, where I gained proficiency in both front-end and back-end technologies, including HTML5, CSS3, JavaScript, Database Design, System Development Lifecycle and Methodologies. I am now eager to leverage my skill set and embark on a fulfilling professional journey as a Junior Software Developer, where I can contribute to innovative projects and continue my journey of professional growth in the dynamic field of technology.

## Education and IT Training

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Jan 2024 - Mar 2024	<b>Just IT Training Ltd, London</b> <b>Digital Skills Bootcamp: Software Development</b> A twelve-week intensive bootcamp covering the fundamentals of Web and Software development. <b>Front-end:</b> HTML5, CSS3, JavaScript, Bootstrap. <b>Back-end:</b> Python, Flask, MySQL, NoSQL.
Sept 2004 - June 2006	<b>Sofia University “St. Kliment Ohridski”, Bulgaria</b> Engineering Physics BS
Sep 2000 - May 2004	<b>Polytechnic High School “Nayden Gerov”, Bulgaria</b> # regarded as comparable in size to three A levels or six AS levels

## IT Skills

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**Software Development Skills:** Git and GitHub, Database design and development (SQL and NoSQL), MySQL, Problem-solving and debugging, Attention to detail, and teamwork.

**Web Technology:** HTML5, CSS3, JavaScript, Bootstrap, Responsive web design.

**Core Programming Languages:** JavaScript, Python.

## Employment History

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**Sep 2019 - Present**

**Career Break/ Full-time parent**

**Mar 2012 - Aug 2019**

**Apex Temple Court Hotel, London**

Sept 2017 - Aug 2019

Assistant Restaurant Manager

Sept 2013 - Aug 2017

Food and Beverage Supervisor

Mar 2012 – Aug 2013

Bartender

- Hiring, training, scheduling, and leading a team of 20, ensuring the team is adequately trained and motivated to provide excellent service in all Food & Beverage outlets (Restaurant, Bar, Room Service).
- Managing workload and fostering team productivity by delegating tasks effectively and providing necessary support and guidance.
- Participating in Daily Head of Departments meetings and chairing team briefings.
- Evaluating employee performance, providing regular feedback, and conducting performance reviews.
- Problem-solving such as dealing with customer complaints, and team shortages, resolving conflicts among team members and mediating disputes fairly and constructively.
- Maximising sales, profits and customer satisfaction through training and developing the team.
- Responding to audits that are completed by the company to ensure continual improvement is achieved.
- Assisting the F&B manager in controlling the food and beverage budget in relation to occupancy, departmental expenses, and team rotas
- Ensuring that all the administration, cash control, stock control and security procedures are adhered to myself and team members.
- Supporting the F&B manager in controlling the beverage stock – responsible for the beverage transfers (between the outlets and departments), orders, wastage, and replenishing wine and beverages for the outlets.
- Ensuring the team comply Health and safety, food hygiene and all training are up to date.

## Interests and Achievements

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### Computing:

- Proficient in navigating both Mac and Windows operating systems.
- Skilled in troubleshooting software issues and optimizing system performance.
- Passionate about exploring emerging technologies and staying updated with industry trends.

### Hobbies:

- Enjoy cycling for commuting and leisure, as well as snowboarding in the winter months.
- Maintain a healthy lifestyle through regular strength training gym sessions, yoga, Pilates, and regular meditations.
- Enjoying watching movies, reading books, and listening to music, enjoy spending quality time with friends and family even if it's playing video games with the kids.

**References are available upon request.**