

Zhasmina Angelova

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Personal Profile

I am an organized and efficient individual transitioning from a successful career in hospitality management to software development. Throughout my career, I have always worked effectively in teams, leveraging collaborative efforts to achieve objectives. I am highly self-motivated with a positive can-do attitude, an eye for details, high standards and an eagerness for personal and professional development. Able to manage own time effectively and prioritise workload. I am experienced at working to tight deadlines and dynamic environments. I am friendly and approachable with excellent interpersonal, and customer relations skills and aim to achieve business goals.

In time of career break, I had the opportunity for self-reflection and growth. I seized the moment to pivot from a fulfilling tenure in hospitality management to the dynamic world of software development. I always had a passion for technology and in the last year, I independently explored and self-study the foundational pillars of web development – HTML5, CSS3, JavaScript and the versatile language of Python.

Recently, I completed a twelve-week intensive bootcamp covering the fundamentals of Web and Software development, where I gained proficiency in both front-end and back-end technologies, including HTML5, CSS3, JavaScript, Database Design, System Development Lifecycle and Methodologies. I am now eager to leverage my skill set and embark on a fulfilling professional journey as a Junior Software Developer, where I can contribute to innovative projects and continue my journey of professional growth in the dynamic field of technology.

Education and IT Training

Jan 2024 - Mar 2024	Just IT Training Ltd, London Digital Skills Bootcamp: Software Development A twelve-week intensive bootcamp covering the fundamentals of Web and Software development. Front-end: HTML5, CSS3, JavaScript, Bootstrap. Back-end: Python, Flask, MySQL, NoSQL.
Sept 2004 - June 2006	Sofia University “St. Kliment Ohridski”, Bulgaria Engineering Physics BS
Sep 2000 - May 2004	Polytechnic High School “Nayden Gerov”, Bulgaria # regarded as comparable in size to three A levels or six AS levels

IT Skills

Software Development Skills: Git and GitHub, Database design and development (SQL and NoSQL), MySQL, Problem-solving and debugging, Attention to detail, and teamwork.

Web Technology: HTML5, CSS3, JavaScript, Bootstrap, Responsive web design.

Core Programming Languages: JavaScript, Python.

Employment History

Sep 2019 - Present

Career Break/ Full-time parent

Mar 2012 - Aug 2019

Apex Temple Court Hotel, London

Sept 2017 - Aug 2019

Assistant Restaurant Manager

Sept 2013 - Aug 2017

Food and Beverage Supervisor

Mar 2012 – Aug 2013

Bartender

- Hiring, training, scheduling, and leading a team of 20, ensuring the team is adequately trained and motivated to provide excellent service in all Food & Beverage outlets (Restaurant, Bar, Room Service).
- Managing workload and fostering team productivity by delegating tasks effectively and providing necessary support and guidance.
- Participating in Daily Head of Departments meetings and chairing team briefings.
- Evaluating employee performance, providing regular feedback, and conducting performance reviews.
- Problem-solving such as dealing with customer complaints, and team shortages, resolving conflicts among team members and mediating disputes fairly and constructively.
- Maximising sales, profits and customer satisfaction through training and developing the team.
- Responding to audits that are completed by the company to ensure continual improvement is achieved.
- Assisting the F&B manager in controlling the food and beverage budget in relation to occupancy, departmental expenses, and team rotas
- Ensuring that all the administration, cash control, stock control and security procedures are adhered to myself and team members.
- Supporting the F&B manager in controlling the beverage stock – responsible for the beverage transfers (between the outlets and departments), orders, wastage, and replenishing wine and beverages for the outlets.
- Ensuring the team comply Health and safety, food hygiene and all training are up to date.

Interests and Achievements

Computing:

- Proficient in navigating both Mac and Windows operating systems.
- Skilled in troubleshooting software issues and optimizing system performance.
- Passionate about exploring emerging technologies and staying updated with industry trends.

Hobbies:

- Enjoy cycling for commuting and leisure, as well as snowboarding in the winter months.
- Maintain a healthy lifestyle through regular strength training gym sessions, yoga, Pilates, and regular meditations.
- Enjoying watching movies, reading books, and listening to music, enjoy spending quality time with friends and family even if it's playing video games with the kids.

References are available upon request.