

# **Retrospective Sprint <3> of Group**

## **<PFTC7REMOTE>**

### **Personal Fitness Trainers Club**

Tien Dat Le - a1730614

Zhao Ming Soh - a1751699

Tang Thieu Kien - a1738166

Zhi Tong - a1736023

Carlos Atis - a1731835

Yian Xie - a1702241

Quan Tang - a1758910

Jinhong Xiong - a1753701

Yutong Qu - a1738747

**Snapshots (Group):**

**Snapshot 3.1 Week <WEEK-7> of Group  
<PFTC7REMOTE>**



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## 1. Product Backlog and Task Board

Product backlog (From GitHub) - Pictures are ordered from left to right.

The screenshot shows a Product Backlog board with the following items:

- PT PART**  
Added by a1753701
- As a personal trainer**  
I want to be able to register and login into the PTFC system by creating a PT profile  
So that I can advertise my services to a broader audience  
Acceptance Criteria:
  1. Page redirection (PT):  
Given: a personal trainer on the personal trainer profile page of the website  
When: they click on the home, profile (that includes change password and set availability buttons), the client (that includes the client profile picture) or message (that includes the inbox and send message buttons) buttons  
Then: they are redirected to that particular pageAdded by a1738747
- As a personal trainer,**  
I want to create a profile  
So that I can show my skill sets to clients  
Added by a1751699
- As a Personal Trainer,**  
I should have a chat messaging facility  
So that I can communicate with clients  
Acceptance Criteria:
  1. Messaging (PT)  
Given: a personal trainer on the personal trainer message page of the website  
When: the personal trainer clicks on to any of the existing messages contained in the inbox or the send message button  
Then: in the case of the existing messages, a reply box at the bottom of each message can be used for messaging and in the case of a send message button, a form containing a couple of input fields can be used to formulate a message to whoever was specified.Added by a1730614

As a personal trainer ...

I want to be able to edit my profile information  
So that the information can be corrected or updated

Acceptance Criteria :

1. Personal Details and Password

modification(PT):

Given: a personal trainer on the personal trainer profile page of the website  
When: they click onto any of the input fields in the personal detail page or change password page  
Then: he/she can key in new information and update it via the save button at the bottom of each page.

Added by a1738747

...  
...  
...

As a personal trainer ...

I want to be able to set my availability So that clients can make bookings accordingly

Acceptance Criteria:

1. Set availability (PT):

Given: a personal trainer on the personal trainer profile page of the website

When: they click on the add or delete button  
Then: the personal trainer can insert a new schedule to each of the relevant days' box based on the selected week and they can also delete any of the selected schedule boxes.

Added by a1738747

As a Personal Trainer, ...

I should have a client management page  
So that I can manage my clients

Acceptance Criteria :

1. View Client Profile (PT)

Given: a personal trainer on the personal trainer client page of the website

When: the personal trainer clicks onto the profile picture of its client  
Then: they are redirected to the client's profile page

2. Search Client (PT)

Given: a personal trainer on the personal trainer client page of the website

When: the personal trainer clicks onto the search bar  
Then the personal trainer will be prompted to key in the client's name that he/she wished to search for and that client will appear as the first result

Added by a1751699

...  
...  
...

3. Client Management (PT) ...

Given: a personal trainer on the personal trainer client page of the website

When: the personal trainer clicks onto the rubbish bin icon or the message icon

Then: in the case of the rubbish bin icon, the client will be notified that they are dropped from his/her workout session, in the case of the message icon, the PT will be redirected to the send message page.

Added by a1751699

 As a personal trainer ...

I want to be notified of the client's bookings  
So that I can start my business

Acceptance Criteria:

1. Client's booking request Notification (PT):

Given: a personal trainer on the personal trainer message page of the website  
When: the client book a session with a particular personal trainer on the session booking page  
Then: the personal trainer will be notified via a message containing the booking request details.

2. Acceptance/Rejection of a client's booking request (PT):

Given: a personal trainer on the personal trainer message page of the website  
When: the personal trainer clicks on the accept or reject button  
Then: in the case of accepting, the client will be added to the PT client page for management and in the case of rejecting, the client will be notified that their booking request was rejected.

Added by a1751699

**CLIENT PART**

Added by a1753701

**As a client**

I want to be able to register and log into the PTFC system  
So that I can utilise the system afterwards

Added by a1738747

**As a Client,**

I want to chat with potential PTs  
So that I can communicate with them

Acceptance Criteria

**1. Messaging:**

Given: a client is on the messaging page  
When: the client clicks on to any of the existing messages contained in the inbox or the send message button  
Then: in the case of the existing messages, a reply box at the bottom of each message can be used for messaging and in the case of a send message button, a form containing a couple of input fields can be used to formulate a message to whoever was specified in the 'to' field.

Added by a1730614

**2. Personal Details and Password Modification (Client):**

Given: a client that is on the client profile page of the website.  
When: they click onto any of the input fields in the "edit profile" page or "change password" page.  
Then: the client can key in new information and update it via the save button at the bottom of each page.

Added by a1751699

**As a client**

I want to see a list of PTs  
So that I can book a session with that PT

Acceptance Criteria:

**1. Hiring a personal trainer:**

Given: a client is on the search results page  
When: he/she clicks onto the hire button  
Then: he/she will be directed to an application form and upon completion and submission, a booking request will then be sent to the inbox of the relevant personal trainer

**2.Searching (Client):**

Given: a client that is on the booking page/search results page/manage session page of the website.

(Booking Page) -

When: he/she searches for a particular personal trainer, ratings, pricing or muscle groups in the search bar

Then: he/she will be directed to the search result page containing the corresponding information

Added by a1730614

**ADMIN PART**

Added by a1753701

**As an administrator**

I want to see all incoming PT registration requests

So that I can approve or reject them

Added by a1738747

**As an Admin, I wanna see all relationship**

between users and personal trainers. Of course I can edit them

Added by a1753701

**As an ADMIN,**

I want to have a dashboard

So that I can manage all PTs and clients

Added by a1730614

**As an administrator**

I want to see all registered users (PTs and Clients)

So that I can suspend or activate them

Added by a1738747

**As an Admin, I wanna see popularity of each personal trainer(Show a sequential list)**

So that I can rank them

Added by a1753701

**As an Admin, I wanna edit timetable for each PT so that both User and PT can better plan their time**

Added by a1753701

Word Version gives more clarity to the entire product backlog:

ID	As a...	I want to be able to...	So that...	Priority	Sprint	Status
1	Personal Trainer	I want to be able to register and login into the PTFC system by creating a PT profile	I can advertise my services to a broader audience	Must	1	Done
2	Personal Trainer	create a profile	I can show my skill sets to clients	Must	1	Done
3	Personal Trainer	set my availability	clients can make bookings accordingly	Must	1	Done
4	Personal Trainer	edit my profile information	the information can be corrected or updated	Must	1	Done
5	Personal Trainer	have a chat messaging facility	I can communicate with clients	Must		To be Started
6	Personal Trainer	have a client management page	I can manage my clients	Must		To be Started
7	Personal Trainer	be notified of the client's bookings	I can start my business	Must		To be Started
8	Client	register into the PTFC system	I can log into the system afterwards	Must	2	Done
9	Client	chat with potential PTs	I can communicate with them	Must		To be Started
10	Client	create a profile	I can see my progress and personal information	Must	2	Done
11	Client	see a list of PT	I can book a session with that PT	Must	3	In progress
12	Administrator	see all incoming PT registration requests	I can approve or reject them	Should		To be Started
13	Administrator	see all relationship between users and personal trainers	I can edit them	Should		To be Started
14	Administrator	have a dashboard	I can manage all PTs and clients	Must		To be Started
15	Administrator	see all registered users (PTs and Clients)	I can suspend or activate them	Should		To be Started
16	Administrator	see popularity of each personal trainer (Show a sequential list)	I can rank them	Should		To be Started
17	Administrator	edit timetable for each PT	both User and PT can better plan their time	Should		To be Started

## Taskboard (From GitHub)

- The task board is empty for this week in the current Sprint.

The screenshot shows a GitHub Taskboard with two main sections:

- In progress**: Contains 1 item: "Implement Client's booking functionality (Optional)". It was added by user a1738747.
- Done For Sprint 2**: Contains 6 items:
  - "Design the PT booking page for the client" (Added by a1751699)
  - "Design the client Home profile page" (Added by a1751699)
  - "Design the client User profile page" (Added by a1738747)
  - "Design the client message page" (Added by a1751699)
  - "Implement Client's profile pages" (Added by a1738747)
  - "Create the data plan for Client" (Added by a1738747)

Word Version of the task board:

To Do	Doing	Done
	<ul style="list-style-type: none"><li>• Implement Client's booking functionality</li><li>• Create the data plan for Client</li></ul>	<ul style="list-style-type: none"><li>• focus on initial report finish it ASAP</li><li>• Set up Nodejs (Express) server</li><li>• Set up MongoDB database</li><li>• create ER model</li><li>• Connect Nodejs with MongoDB</li><li>• Design home page</li><li>• Design login page for PT</li><li>• Design sign-up page</li><li>• Design PT's profile page</li><li>• Design must be given before this weekend</li><li>• Implementing login page for PT</li><li>• Implementing sign-up page for PT</li><li>• Implementing home page for PT</li><li>• create data plan (list all route that we are going to use)</li><li>• Implementing PT's profile page</li></ul>
		<ul style="list-style-type: none"><li>• Design the PT booking page for the client</li><li>• Design the client Home profile page</li><li>• Design the client User profile page</li><li>• Design the client message page</li><li>• Implement Client's profile page</li></ul>

## 2. Sprint Backlog and User Stories

## Sprint backlog (From GitHub):

The screenshot shows a GitHub interface for a sprint backlog. On the left, there is a sidebar with the number '3' and the text 'Sprint 2 Backlog'. To the right of the sidebar, there are two main items listed under the heading 'As a client'.

**As a client**

I want to create a profile  
So that I can see my progress and personal information

Acceptance Criteria

1. Page redirection (Client):  
Given: a client that is logged into his/her account on the Website  
When: the client clicks on:  
any one of the links in the navigation bar that includes the home logo, the profile symbol that acts as a drop-down menu with logout as an option, home profile page, profile, booking, messages, calendar(optional) and support links.  
one of the buttons in the small dashboard residing in the top left corner of the profile page  
a)"edit profile" button is set as the default page.  
b)"change password" button  
Then: they are redirected to that particular page.

Added by a1738747

**As a client**

I want to be able to register and log into the PTFC system  
So that I can utilise the system afterwards

Added by a1730614

<p><input type="checkbox"/> 2. Personal Details and Password Modification (Client):</p> <p>Given: a client that is on the client profile page of the website.</p> <p>When: they click onto any of the input fields in the "edit profile" page or "change password" page.</p> <p>Then: the client can key in new information and update it via the save button at the bottom of each page.</p> <p>Added by a1751699</p>	<p><input type="checkbox"/> As a client ...</p> <p>I want to see a list of PTs So that I can book a session with that PT</p> <p>Acceptance Criteria:</p> <p>1. Hiring a personal trainer: Given: a client is on the search results page When: he/she clicks onto the hire button Then: he/she will be directed to an application form and upon completion and submission, a booking request will then be sent to the inbox of the relevant personal trainer</p> <p>2. Searching (Client): Given: a client that is on the booking page/search results page/manage session page of the website. (Booking Page) - When: he/she searches for a particular personal trainer, ratings, pricing or muscle groups in the search bar Then: he/she will be directed to the search result page containing the corresponding information</p> <p>Added by a1751699</p>
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User Stories and Related Tasks Selected for the Current Sprint (some for the next Sprint):

User Stories	Related task
1. As a client, I want to register or login into the PTFC system, so that I can utilise this website further on. Also, I can sign out as I want.	1. Implement frontend UI for Client registration. 2. Implement frontend UI for Client login. 3. Implement backend services to store Client information for sign-up, sign-in and sign-out.
2. As a client, I want to create a profile, so that I can see my progress, bookings and personal information.	1. Implement frontend UI for Client profile. 2. Implement backend services to store Client profile data.
3. As a client, I want to edit my profile, so that I can update or correct my profile information.	1. Implement frontend UI of Client profile for Client personal information. 2. Implement backend services for Client to update Client profile data.
4. As a client, I want to see a list of personal trainers after searching, so that I can book sessions with personal trainers.	1. Implement frontend UI for displaying results after searching. 2. Implement the searching functionality. 3. Implement backend services to collect results for searching and provide results to frontend UI.
5. As a client, I want to make bookings with personal trainers, so that I can reach my fitness goals with personal trainers.	1. Implement frontend UI for booking. 2. Implement the booking functionality. 3. Implement backend services to store bookings and provide bookings to relative PT.

### 3. Definition of Done

1. Design reviews -
  - a. It has to be minimalistic and conform to all of the user stories provided in each of the Sprint.

The diagram illustrates the user flow from a client's profile page to their home page.

**Client Profile Page:**

- Header: Home, Photo, Booking, Message, Schedule, Logout
- Section: (Client) Profile
- Buttons: Edit Profile, Change Password
- Image: Placeholder for Upload New Picture
- Form Fields:
  - Personal Details: First Name (Zhou Ming), Last Name (Soh), Email Address (zhaoming104@gmail.com), Date of Birth (01-01-1999), Gender (Male), About Me (Placeholder)
  - Contact Details: Address (Placeholder), Alternative Address (Placeholder), Country (Australia), Post Code/Zip Code (1000), State (Australia), Phone Number (+61 0412345678), Social Media Links (Facebook, Instagram) (Placeholder)
  - Optional: Placeholder for Social Media Links
- Buttons: Save Details

**Client Home Page:**

- Header: Home, Photo, Booking, Message, Schedule, Logout
- Section: Client Home
- Image: Placeholder for User Profile Picture
- Text: Zhou Ming Soh
- Buttons: Send Message
- Section: About (Placeholder)
- Section: Contact Information (Placeholder)
- Section: Basic Information (Placeholder)
- Section: Social Media (Placeholder)

A large arrow points from the Client Profile page to the Client Home page.

The diagram illustrates the user flow for messaging, showing the transition from a list of messages to a detailed view and then to a new message compose screen.

**Message List Page:**

- Header: Home, Photo, Booking, Message, Schedule, Logout
- Section: Messages
- Buttons: Inbox, Send Message
- Table:
 | Title of the message | Date of the message |
| --- | --- |
| Title of the message | From: Zhou Ming |
| Title of the message | From: Zhou Ming |
| Title of the message | From: Zhou Ming |
| Title of the message | From: Zhou Ming |
| Title of the message | From: Zhou Ming |

**Message Detail Page:**

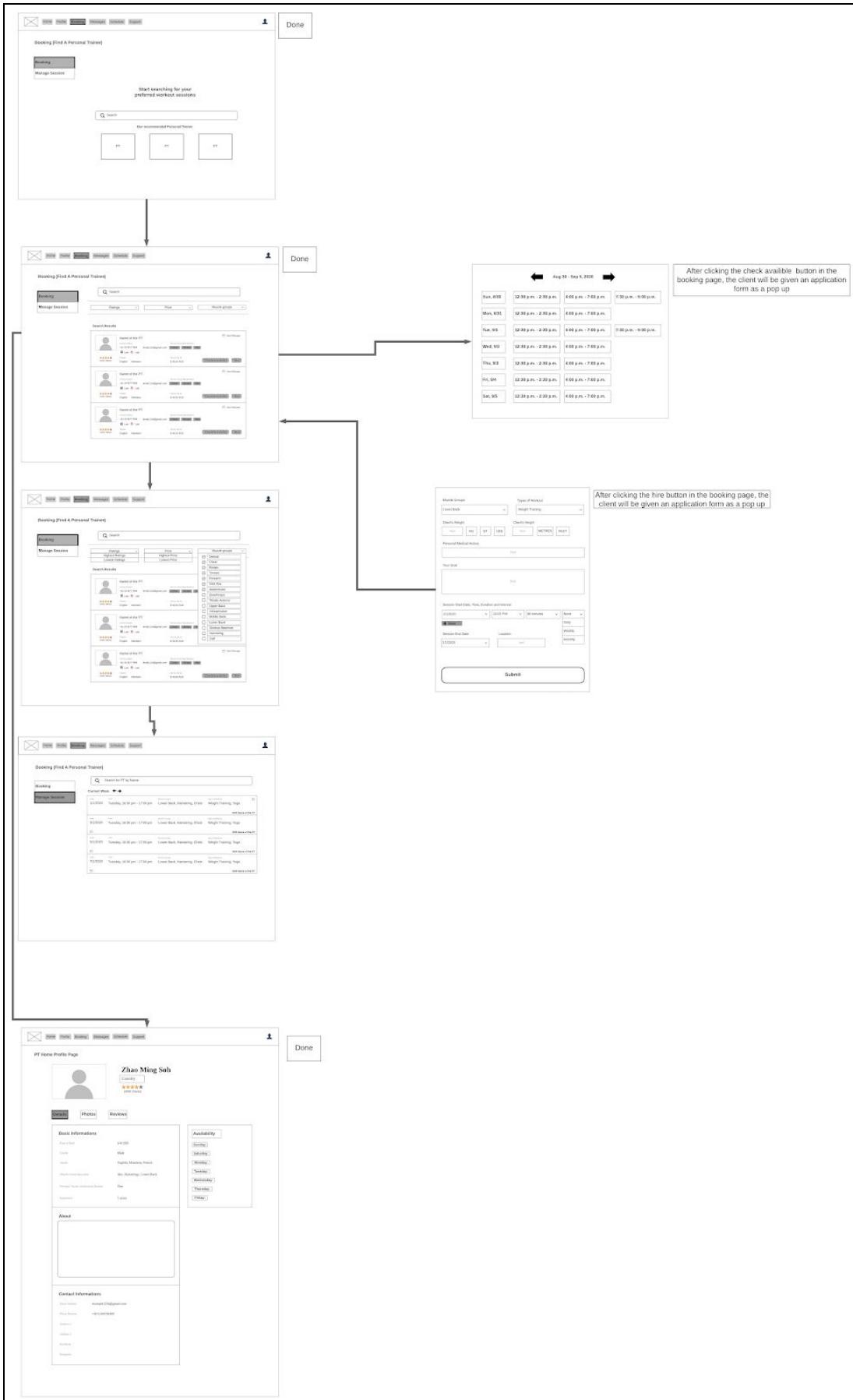
- Header: Home, Photo, Booking, Message, Schedule, Logout
- Section: Messages
- Buttons: Inbox, Send Message
- Form Fields:
  - To: Placeholder
  - Subject: Placeholder
  - Content of the message: Placeholder

A large arrow points from the Message List page down to the Message Detail page, and another arrow points from the Message Detail page down to the Message Compose page.

*Client Profile Page, HomePage, Messaging Page*

- i. The Sign-up and Login Pages should have the following things : (Client)
  1. **Sign-up page** - (Exactly the same as what a personal trainer will see)
    - a. Input format that has a username field, an email field and password field.
    - b. A sign-up button to send a sign-up request and submit the data to the database.
    - c. A Google button that works as an alternative sign-up method.
    - d. A home button to redirect a client/personal trainer back to the homepage.
    - e. A login button to redirect a client/personal trainer to the login page.
    - f. A close button to cancel the sign-up and redirect the client/personal trainer to the previous page.
    - g. A horizontal select box for a client or personal trainer account.
    - h. A terms and conditions notification.
  2. **Login page** - (Exactly the same as what a personal trainer will see)
    - a. An email address/username and a password input field.
    - b. A “remember me” select box. (Optional)
    - c. A login button that will direct the input fields data to the backend for verification.
    - d. A close button to cancel the login and redirect the client/personal trainer to the previous page.
    - e. A Google button that works as an alternative.
    - f. Forget Password and Sign-up now links. (Optional)
- ii. **The profile setup page** (For new Client) - (**Same as what a new personal trainer will see but do not contain personal trainer related input fields**)
  1. Standard Personal Details input fields
  2. Standard Contact Details input fields
- iii. **Client profile page** - It should have the following things or functionalities:
  1. The Navigation bar -
    - a. A home logo that can redirect the client back to the profile home page.
    - b. A profile symbol that acts as the actuator for the dropdown menu that contains the logout option.
    - c. A series of buttons that can redirect the client to the home page, the profile page, the booking page, the messages page, the schedule page (Optional), the support page.
  2. The home profile page -
    - a. A photo uploaded by the client.
    - b. A preview of personal details.
  3. Edit Profile Page -
    - a. Personal details and Contact details input field that can be changed upon clicking onto it. The input fields should display previous details.

- b. A “save details” button that will send all the updated fields data into the database.
- 4. Change Password page -
  - a. Change password input fields.
  - b. A “save new password” button that will send the newly set password into the database.



*Booking Page(Search result, filter search result, PT availability, Booking form and PT homepage)*

- v. **Booking page** - It should have the following things and functionalities:
- a. A small dashboard on the left-hand side of the page that contains the Booking and Manages Booking buttons for redirection.
  - b. **(Whenever one is redirected to the booking page - Default Page)** - One would see a search bar for searching personal trainer, ratings, price and muscle groups.
  - c. **(Once a search has been made)** - One would be directed to a page showing the search results. In this page, one would be given a series of personal trainers with their relevant information such as their names, contact details, spoken languages, pricing and muscle group specializations. A search bar and three dropdown filters that consist of ratings, price and muscle groups.
  - d. Check availability and a hire button on the bottom right corner of each successive personal trainer box.
  - e. **(In the check availability page)** - Show the weekly availability of the selected personal trainer.
  - f. **(In the booking session form page)** - An application form that has the “muscle groups” input field, “types of workout” select field, “client’s weight” and “client’s height” input fields, “personal medical history” textbox, “Your Goal” textbox, “Session Start Date, Time, Duration and Interval” select fields (Extendable), “Session End Date” select field and “Location” input field and a submit button.
  - g. **(In the Manage Session Page)** - Shows the client’s weekly booking session in a series of boxes. The boxes contain information such as the date, the time, the muscle groups, the type of workouts and the name of the pt that correspond to that session.

2. Coding -

- a. In this sprint, the definition of done of coding has to conform to our agreed general coding standards laid out in the initial report, such as:
  - i. Variable names that clearly indicate the purpose of the variable.
  - ii. Appropriate indentation and line breaks for readability that conform to all of the listed programming languages.
  - iii. Well-understood comments at the start of code explaining the purpose of the code.
  - iv. Consistent and applicable use of space to make code readable.
- b. Some precise coding standards according to different techniques or languages:
  - i. HTML
    - a. All HTML documents must use two spaces for indentation and there should be no trailing whitespace.
    - b. Using lowercase element names and lowercase attribute names, for example, <body> rather than <BODY>.

- c. Closing all HTML elements, for example, <p></p>.
  - d. Quoting attribute values.
  - e. Trying to avoid too long code lines for better readability.
  - f. Avoiding to add blank lines, spaces, or indentations without a reason for the better readability.
- ii. CSS
    - a. The name of a selector should be self-descriptive and readable.
    - b. Trying to reduce the use of inline-styles to make changes on styling easier.
    - c. Using shorthands properties to help to reduce the lines of rules.
    - d. Trying to organise the CSS code by using the BEM methodology, which is a naming convention and stands for Block Element Modifier.
- iii. React
    - a. Avoiding to add non-sense React components and making components as short as possible.
    - b. Components which are at the same level of abstraction should be together.
    - c. Trying to reduce the number of props to a minimum.

### 3. Acceptance Testing -

- a. The webpage functions and features must work as stated in the acceptance criteria for each of the user stories.

#### i. Login page -

##### 1. Page Redirection:

**Given** a client/personal trainer on the login page of the website.

**When** he/she clicks on the home logo, sign up button or links (forgot password and sign-up now links). (Optional)

**Then** he/she will be directed to the appropriate page.

##### 2. Login Validation (Success and Failure):

**Given** a client/personal trainer who has an account is on the login page of the website.

**When** he/she clicks onto the login button upon entering the correct email and password or he/she enters the incorrect email and password.

**Then** he/she is notified by a message “success” and redirected to their associated profile in the case of correctly entering the required details if not he/she will be prompted with an “error message” asking him/her to either re-enters his/her details or sign-up a new account.

##### 3. Login with Alternatives:

**Given** a client/personal trainer who has an account that is signed-up using Google or Facebook is on the login page of the website.

**When** he/she clicks the Google or Facebook button.

**Then** he/she will be redirected to the Google or Facebook login page.

**ii. Sign-up Page -**

1. Page Redirection:

**Given** a client/personal trainer is on the sign-up page of the website.

**When** he/she clicks on the home logo, login button, login link or the terms and condition link.

**Then** he/she will be directed to the appropriate page.

2. Sign-up Validation (Success and Failure):

**Given** a client/personal trainer is on the sign-up page of the website.

**When** he/she clicks onto the Sign-up button upon entering all the required fields correctly or he/she enters the incorrect details.

**Then** he/she will be redirected to the homepage in the case of a successful sign-up, if not then he/she will be prompted with an “error” message indicating either that the entered details have already been taken or the details are incorrect and asking him/her to re-enter those required fields.

3. Sign-up with Alternatives:

**Given** a client/personal trainer who has an account that is on the sign-up page.

**When** he/she clicks onto the Google or Facebook button.

**Then** he/she will be redirected to the Google or Facebook sign-in page.

4. Sign-up either as a Client or Trainer:

**Given** a client/personal trainer who has an account that is on the sign-up page.

**When** he/she ticks one of the boxes that indicate a client or a trainer (he/she can only tick one of the two boxes).

**Then** he/she will be given the associated account.

**iii. Profile Setup page -**

**Given** a client/personal trainer who has an account.

**When** he/she logs into his/her account for the first time.

**Then** he/she will be prompted to key in keys information in order to set up his/her profile.

**iv. Client Profile Page -**

1. Page redirection (Client):

**Given** a client that is logged into his/her account on the Website

**When** the client clicks on:

- a. any one of the links in the navigation bar that includes the home logo, the profile symbol that acts as a drop-down menu with logout as an option, home profile page, profile, booking, messages, calendar(optional) and support links.

- b. one of the buttons in the small dashboard residing in the top left corner of the:
  - profile page
    - “edit profile” button is set as the default page.
    - “change password” button
  - message page
    - the “inbox” button is set as the default page.
    - the “send message” button
  - booking page
    - The “booking” button
    - The “Manage Session” button
- c. Search results page
  - The profile picture of the PT
  - The “Check Availability” button
  - The “Hire” button

**Then** they are redirected to that particular page.

## 2. Home Profile Page (Client):

**Given** a client that is on the client “**home profile page**” of the website.

**When** they click onto the home button residing in the left dashboard

**Then** the client can have a view of the information page represented to the personal trainers

## 3. Personal Details and Password Modification (Client):

**Given** a client that is on the client profile page of the website.

**When** they click onto any of the input fields in the “edit profile” page or “change password” page.

**Then** the client can key in new information and update it via the save button at the bottom of each page.

## 4. Searching (Client):

**Given** a client that is on the booking page/search results page/manage session page of the website.

(Booking Page) -

**When** he/she searches for a particular personal trainer, ratings, pricing or muscle groups in the search bar

**Then** he/she will be directed to the search result page containing the corresponding information

(Search Results Page) -

**When** he/she searches for a particular personal trainer, ratings, pricing or muscle groups in the search bar

**Then** he/she will be given a list of personal trainers that correspond to the searched information

- (Manage Session Page) -
- When** he/she searches for a particular booked session via date, time, the muscle groups or the type of workouts
- Then** he/she will be given a list of the booked session that corresponds to the searched result.
5. Hiring a personal trainer:
- Given** a client is on the search results page
- When** he/she clicks onto the hire button
- Then** he/she will be directed to an application form and upon completion and submission, a booking request will then be sent to the inbox of the relevant personal trainer
6. Filtering Search Results:
- Given** a client is on the search results page
- When** he/she clicks onto the ratings, pricing or the muscle groups dropdown menu and selects any one of the options
- Then** he/she will be given a list of personal trainers that correspond to the filter options (This happens every time an option is selected)
7. Viewing the availability/personal details of the Personal Trainer:
- Given** a client is on the search results page
- When** he/she clicks onto the check availability button/the profile picture of the PT
- Then** he/she will be given a page containing the overview of the personal trainer's weekly schedule/personal details.
8. Client's Session Management :
- Given** a client is on the manage session page
- Then** he/she will be given a page containing the overview of the Client's booked sessions.
9. Messaging(Bookings/Communications):
- (Bookings) -
- Given** a client is on the messaging page
- When** a client submits a booking request form
- Then** he/she will be directed to the messaging page more specifically the inbox to that particular personal trainer will be shown
- (Communications ) -
- Given** a client is on the messaging page
- When** the client clicks on to any of the existing messages contained in the inbox or the send message button
- Then** in the case of the existing messages, a reply box at the bottom of each message can be used for messaging and in the case of a send message button, a

form containing a couple of input fields can be used to formulate a message to whoever was specified in the ‘to’ field.

10. Sign-out (Client):

**Given** a client that is on the personal trainer profile page of the website.

**When** he/she clicks on the sign-out button presented as a drop-down that resides in the name beneath the home logo in the top left corner of the dashboard.

**Then** he/she can sign out and be redirected to the homepage.

- b. The sign-in and login technical aspects of acceptance testing which are listed in snapshots 1.1 should still be valued. In short words:

i. **Client Edit Profile/Change Password -**

- 1. Given any of the input fields in one of these pages, if incorrect formats or characters were used then there should be error messages prompting the personal trainer on the correct format and the allowable characters so he/she would key in the valid inputs.

- c. The authentication for the user should be tested and made sure it works correctly.

i. **Given developer want to test the authentication -**

- 2. As users sign-up, or sign in, the server would send a token to the client which is generated by JSON Web token. A token is encoded from a data payload using a secret. So, after users’ login or signup, clients would send that token along with a request, the server validates it and sends back the response.

#### 4. Summary of Changes

Since the last snapshot, as for the front-end work, we modified and improved the design to make the website more concise and reasonable, such as deleting some unnecessary buttons in the personal trainer client management page because we want the page to solely focus on only displaying key information about the accepted clients. Also, we optimised some functionalities for personal trainers and fixed some bugs, such as repairing the alignment of input bars in sign-in page. And based on the mockups that we designed in the last sprint, we implemented the HTML pages for the client profile with CSS features, including the home, profile, message and booking pages. Additionally, we rebuilt the message interface in the message page of the client profile, added corresponding material UI icons, changed the client’s application form for hiring a personal trainer for a workout session of their choice and the “check availability” for viewing the availability of the personal trainers that are of interest to the client page to be a pop-up on the booking page. And we improved the sign-up and sign-in pages for the client by adding the Google option. We have also moved the “implementation for the booking page” forward into the

next sprint due to our team members time constraint. As for the back-end work, we created the API for updating client information and implemented the functionality for client authentication with Google correspondingly. According to the feedback of our initial report, we implemented the Coding part in the “Definition of Done” session by specifying the code criteria in different cases in detail.

# **Snapshot 3.2 Week <WEEK-8> of Group**

## **<PFTC7REMOTE>**



### **Personal Fitness Trainers Club**

Tien Dat Le - a1730614

Zhao Ming Soh - a1751699

Tang Thieu Kien - a1738166

Zhi Tong - a1736023

Carlos Atis - a1731835

Yian Xie - a1702241

Quan Tang - a1758910

Jinhong Xiong - a1753701

Yutong Qu - a1738747

### **1. Product Backlog and Task Board**

Product backlog (From GitHub) - Pictures are ordered from left to right.

21 Product Backlog + ...

PT PART ...

Added by a1753701

As a personal trainer ...  
I want to be able to register and login into the PTFC system by creating a PT profile  
So that I can advertise my services to a broader audience

Acceptance Criteria

1. Page redirection (PT):  
Given: a personal trainer on the personal trainer profile page of the website  
When: they click on the home, profile (that includes change password and set availability buttons), the client (that includes the client profile picture) or message (that includes the inbox and send message buttons) buttons  
Then: they are redirected to that particular page

Added by a1738747

As a personal trainer, ...  
I want to create a profile  
So that I can show my skill sets to clients

Added by a1751699

As a Personal Trainer, ...  
I should have a chat messaging facility  
So that I can communicate with clients

Acceptance Criteria:

1. Messaging (PT)  
Given: a personal trainer on the personal trainer message page of the website  
When: the personal trainer clicks on to any of the existing messages contained in the inbox or the send message button  
Then: in the case of the existing messages, a reply box at the bottom of each message can be used for messaging and in the case of a send message button, a form containing a couple of input fields can be used to formulate a message to whoever was specified.

Added by a1730614

As a personal trainer ...

I want to be able to edit my profile information  
So that the information can be corrected or updated

Acceptance Criteria :

1. Personal Details and Password modification(PT):

Given: a personal trainer on the personal trainer profile page of the website

When: they click onto any of the input fields in the personal detail page or change password page

Then: he/she can key in new information and update it via the save button at the bottom of each page.

Added by a1738747

As a personal trainer ...

I want to be able to set my availability So that clients can make bookings accordingly

Acceptance Criteria:

1. Set availability (PT):

Given: a personal trainer on the personal trainer profile page of the website

When: they click on the add or delete button

Then: the personal trainer can insert a new schedule to each of the relevant days' box based on the selected week and they can also delete any of the selected schedule boxes.

Added by a1738747

As a Personal Trainer, ...

I should have a client management page So that I can manage my clients

Acceptance Criteria :

1. View Client Profile (PT)

Given: a personal trainer on the personal trainer client page of the website

When: the personal trainer clicks onto the profile picture of its client

Then: they are redirected to the client's profile page

2. Search Client (PT)

Given: a personal trainer on the personal trainer client page of the website

When: the personal trainer clicks onto the search bar

Then the personal trainer will be prompted to key in the client's name that he/she wished to search for and that client will appear as the first result

Added by a1751699

3. Client Management (PT) ...

Given: a personal trainer on the personal trainer client page of the website

When: the personal trainer clicks onto the rubbish bin icon or the message icon

Then: in the case of the rubbish bin icon, the client will be notified that they are dropped from his/her workout session, in the case of the message icon, the PT will be redirected to the send message page.

Added by a1751699

 As a personal trainer ...

I want to be notified of the client's bookings  
So that I can start my business

Acceptance Criteria:

1. Client's booking request Notification (PT):

Given: a personal trainer on the personal trainer message page of the website  
When: the client book a session with a particular personal trainer on the session booking page  
Then: the personal trainer will be notified via a message containing the booking request details.

2. Acceptance/Rejection of a client's booking request (PT):

Given: a personal trainer on the personal trainer message page of the website  
When: the personal trainer clicks on the accept or reject button  
Then: in the case of accepting, the client will be added to the PT client page for management and in the case of rejecting, the client will be notified that their booking request was rejected.

Added by a1751699

**CLIENT PART**

Added by a1753701

**As a client**

I want to be able to register and log into the PTFC system  
So that I can utilise the system afterwards

Added by a1738747

**As a Client,**

I want to chat with potential PTs  
So that I can communicate with them

Acceptance Criteria

**1. Messaging:**

Given: a client is on the messaging page  
When: the client clicks on to any of the existing messages contained in the inbox or the send message button  
Then: in the case of the existing messages, a reply box at the bottom of each message can be used for messaging and in the case of a send message button, a form containing a couple of input fields can be used to formulate a message to whoever was specified in the 'to' field.

Added by a1730614

**2. Personal Details and Password Modification (Client):**

Given: a client that is on the client profile page of the website.  
When: they click onto any of the input fields in the "edit profile" page or "change password" page.  
Then: the client can key in new information and update it via the save button at the bottom of each page.

Added by a1751699

**As a client**

I want to see a list of PTs  
So that I can book a session with that PT

Acceptance Criteria:

**1. Hiring a personal trainer:**

Given: a client is on the search results page  
When: he/she clicks onto the hire button  
Then: he/she will be directed to an application form and upon completion and submission, a booking request will then be sent to the inbox of the relevant personal trainer

2.Searching (Client):

Given: a client that is on the booking page/search results page/manage session page of the website.

(Booking Page) -

When: he/she searches for a particular personal trainer, ratings, pricing or muscle groups in the search bar

Then: he/she will be directed to the search result page containing the corresponding information

Added by a1730614

As a client

I want to review a booking so that I can provide feedback or rate that PT

Added by a1751699

ADMIN PART

Added by a1753701

As an administrator

I want to see all incoming PT registration requests

So that I can approve or reject them

Added by a1738747

As an Admin, I wanna see all relationship

between users and personal trainers. Of course I can edit them

Added by a1753701

As an ADMIN,

I want to have a dashboard

So that I can manage all PTs and clients

Added by a1730614

As an administrator

I want to see all registered users (PTs and Clients)

So that I can suspend or activate them

Added by a1738747

As an Admin, I wanna see popularity of each personal trainer(Show a sequential list)

So that I can rank them

Added by a1753701

As an Admin, I wanna edit timetable for each PT so that both User and PT can better plan their time

Added by a1753701

Word Version gives more clarity to the entire product backlog:

ID	As a...	I want to be able to...	So that...	Priority	Sprint	Status
1	Personal Trainer	I want to be able to register and login into the PTFC system by creating a PT profile	I can advertise my services to a broader audience	Must	1	Done
2	Personal Trainer	create a profile	I can show my skill sets to clients	Must	1	Done
3	Personal Trainer	set my availability	clients can make bookings accordingly	Must	1	Done
4	Personal Trainer	edit my profile information	the information can be corrected or updated	Must	1	Done
5	Personal Trainer	have a chat messaging facility	I can communicate with clients	Must		To be Started
6	Personal Trainer	have a client management page	I can manage my clients	Must		To be Started
7	Personal Trainer	be notified of the client's bookings	I can start my business	Must		To be Started
8	Client	register into the PTFC system	I can log into the system afterwards	Must	2	Done
9	Client	chat with potential PTs	I can communicate with them	Must		To be Started
10	Client	create a profile	I can see my progress and personal information	Must	2	Done
11	Client	see a list of PT	I can book a session with that PT	Must	3	In progress
12	Client	I want to review a booking	so that I can provide feedback or rate that PT	Could	4	To be Started
13	Administrator	see all incoming PT registration requests	I can approve or reject them	Should		To be Started
14	Administrator	see all relationship between users and personal trainers	I can edit them	Should		To be Started
15	Administrator	have a dashboard	I can manage all PTs and clients	Must		To be Started
16	Administrator	see all registered users (PTs and Clients)	I can suspend or activate them	Should		To be Started
17	Administrator	see popularity of each personal trainer (Show a sequential list)	I can rank them	Should		To be Started
18	Administrator	edit timetable for each PT	both User and PT can better plan their time	Should		To be Started

## Taskboard (From GitHub)

The screenshot shows a taskboard interface with two columns of cards.

**Left Column:**

- Booking Page**  
Added by a1751699
- Implement backend services for the Client to update Client bookings.**  
Added by a1751699
- Implement backend services for PT to update the PT schedule.**  
Added by a1751699
- Review**  
Added by a1751699
- Implement backend services to store reviews and provide reviews to relative PT.**  
Added by a1751699
- Implement backend services for the Client to update Client reviews.**  
Added by a1751699
- Implement backend services for PT to update the PT rating and feedback according to reviews.**

**Right Column:**

- Booking Search**  
Added by a1751699
- Implement the searching functionality.**  
Added by a1751699
- Implement backend services to collect results for searching and provide results to frontend UI.**  
Added by a1751699

**6 In progress**

+ ...

- Booking Page ...  
Added by a1751699
- Implement Client's booking functionality ...  
Added by a1738747
- Implement backend services to store bookings and provide bookings to relative PT. ...  
Added by a1751699
- Review ...  
Added by a1751699
- Implement frontend UI for Client to review ... bookings. ...  
Added by a1751699
- Implement the functionality for Client to ... provide a review of a booking. ...  
Added by a1751699

**2 Done For Sprint 3**

+ ...

- Change the PT set availability implementation. ...  
Added by a1751699
- Implement Client's Booking backend route. ...  
Added by a1751699

Word Version of the task board:

To Do	Doing	Done
<p><b>(Booking Page)</b></p> <ul style="list-style-type: none"> <li>• Implement backend services for the Client to update Client bookings.</li> <li>• Implement backend services for PT to update the PT schedule.</li> </ul> <p><b>(Review)</b></p> <ul style="list-style-type: none"> <li>• Implement backend services to store reviews and provide reviews to relative PT.</li> <li>• Implement backend services for the Client to update Client reviews.</li> <li>• Implement backend services for PT to update the PT rating and feedback according to reviews.</li> </ul> <p><b>(Booking Search)</b></p> <ul style="list-style-type: none"> <li>• Implement the searching functionality.</li> <li>• Implement backend services to collect results for searching and provide results to frontend UI.</li> </ul>	<p><b>(Booking Page)</b></p> <ul style="list-style-type: none"> <li>• Implement Client's booking functionality</li> <li>• Implement backend services to store bookings and provide bookings to relative PT.</li> </ul> <p><b>(Review)</b></p> <ul style="list-style-type: none"> <li>• Implement frontend UI for Client to review bookings.</li> <li>• Implement the functionality for Client to provide a review of a booking.</li> </ul>	<ul style="list-style-type: none"> <li>• focus on initial report finish it ASAP</li> <li>• Set up Nodejs (Express) server</li> <li>• Set up MongoDB database</li> <li>• create ER model</li> <li>• Connect Nodejs with MongoDB</li> <li>• Design home page</li> <li>• Design login page for PT</li> <li>• Design sign-up page</li> <li>• Design PT's profile page</li> <li>• Design must be given before this weekend</li> <li>• Implementing login page for PT</li> <li>• Implementing sign-up page for PT</li> <li>• Implementing home page for PT</li> <li>• create data plan (list all route that we are going to use)</li> <li>• Implementing PT's profile page</li> </ul> <ul style="list-style-type: none"> <li>• Design the PT booking page for the client</li> <li>• Design the client Home profile page</li> <li>• Design the client User profile page</li> <li>• Design the client message page</li> <li>• Implement Client's profile page</li> </ul> <ul style="list-style-type: none"> <li>• Change the PT set availability implementation</li> <li>• Create the data plan for Client</li> <li>• Implement Client's Booking backend route.</li> </ul>

## 2. Sprint Backlog and User Stories

Sprint backlog (From GitHub):

The screenshot shows a GitHub interface displaying two user stories in a sprint backlog. Both stories are under the 'As a client' column.

**User Story 1:**

**As a client**  
I want to see a list of PTs  
So that I can book a session with that PT

**Acceptance Criteria:**

- 1. Hiring a personal trainer:**  
Given: a client is on the search results page  
When: he/she clicks onto the hire button  
Then: he/she will be directed to an application form and upon completion and submission, a booking request will then be sent to the inbox of the relevant personal trainer
- 2. Searching (Client):**  
Given: a client that is on the booking page/search results page/manage session page of the website.  
(Booking Page) -  
When: he/she searches for a particular personal trainer, ratings, pricing or muscle groups in the search bar  
Then: he/she will be directed to the search result page containing the corresponding information

**User Story 2:**

**As a client**  
I want to review a booking  
So that I can provide feedback or rate that PT

Added by a1738747

Added by a1738747

## User Stories and Related Tasks Selected for the Current Sprint (some for the next Sprint):

User Stories	Related task
1. As a client, I want to see a list of personal trainers after searching, so that I can book sessions with personal trainers.	1. Implement frontend UI for displaying results after searching. 2. Implement the searching functionality. 3. Implement backend services to collect results for searching and provide results to frontend UI.
2. As a client, I want to make bookings with personal trainers, so that I can reach my fitness goals with personal trainers.	1. Implement frontend UI for booking. 2. Implement the booking functionality. 3. Implement backend services to store bookings and provide bookings to relative PT. 4. Implement backend services for the Client to update Client bookings. 5. Implement backend services for PT to update the PT schedule.
3. As a client, I want to review a booking, so that I can provide feedback or rate that PT.	1. Implement frontend UI for Client to review bookings. 2. Implement the functionality for Client to provide a review of a booking. 3. Implement backend services to store reviews and provide reviews to relative PT. 4. Implement backend services for the Client to update Client reviews. 5. Implement backend services for PT to update the PT rating and feedback according to reviews.

### **3. Definition of Done**

#### **Design reviews -**

- a. It has to be minimalistic and conform to all of the user stories provided in each of the Sprint.
  - i. **(Personal Trainer) Set Availability Page -**
    - A. A small dashboard on the left hand side of the page that can contain the “Edit Profile”, the “Change Password” and the “Set Availability” redirecting buttons/links.

- B. A weekly input field that contains input boxes labelled from Sunday to Monday and an “Add” button that allows the personal trainer to add on his/her own time slots.
  - C. Added time slots will appear in the right hand side of each of the input boxes and a “X” symbol will be associated with each of the added time slots for deletion.
- ii. **Booking page** - It should have the following things and functionalities:

- a. A small dashboard on the left-hand side of the page that contains the Booking and Manages Booking buttons for redirection.
- b. **(Whenever one is redirected to the booking page - Default Page)** - One would see a search bar for searching personal trainer, ratings, price and muscle groups.
- c. **(Once a search has been made)** - One would be directed to a page showing the search results. In this page, one would be given a series of personal trainers with their relevant information such as their names, contact details, spoken languages, pricing and muscle group specializations. A search bar and three dropdown filters that consist of ratings, price and muscle groups.
- d. Check availability and a hire button on the bottom right corner of each successive personal trainer box.
- e. **(In the check availability page)** - Show the weekly availability of the selected personal trainer.
- f. **(In the booking session form page)** - An application form that has the “muscle groups” input field, “types of workout” select field, “client’s weight” and “client’s height” input fields, “personal medical history” textbox, “Your Goal” textbox, “Session Start Date, Time, Duration and Interval” select fields (Extendable), “Session End Date” select field and “Location” input field and a submit button.
- g. **(In the Manage Session Page)** - Shows the client’s weekly booking session in a series of boxes. The boxes contain information such as the date, the time, the muscle groups, the type of workouts and the name of the pt that correspond to that session.

## **Coding -**

- a. In this sprint, the definition of done of coding has to conform to our agreed general coding standards laid out in the initial report, such as:
  - i. Variable names that clearly indicate the purpose of the variable.
  - ii. Appropriate indentation and line breaks for readability that conform to all of the listed programming languages.
  - iii. Well-understood comments at the start of code explaining the purpose of the code.
  - iv. Consistent and applicable use of space to make code readable.

b. Some precise coding standards according to different techniques or languages:

i. **HTML**

- a. All HTML documents must use two spaces for indentation and there should be no trailing whitespace.
- b. Using lowercase element names and lowercase attribute names, for example, <body> rather than <BODY>.
- c. Closing all HTML elements, for example, <p></p>.
- d. Quoting attribute values.
- e. Trying to avoid too long code lines for better readability.
- f. Avoiding to add blank lines, spaces, or indentations without a reason for the better readability.

ii. **CSS**

- a. The name of a selector should be self-descriptive and readable.
- b. Trying to reduce the use of inline-styles to make changes on styling easier.
- c. Using shorthands properties to help to reduce the lines of rules.
- d. Trying to organise the CSS code by using the BEM methodology, which is a naming convention and stands for Block Element Modifier.

iii. **React**

- a. Avoiding to add non-sense React components and making components as short as possible.
- b. Components which are at the same level of abstraction should be together.
- c. Trying to reduce the number of props to a minimum.

### **Acceptance Testing -**

a. The webpage functions and features must work as stated in the acceptance criteria for each of the user stories.

**i. Personal Trainer Set Availability Page -**

1. Set Availability (PT):

**Given** a personal trainer on the personal trainer profile page of the website.

**When** they click on the add or 'X' button.

**Then** the personal trainer can add on a new time slot to his/her selected weekly timetable and the personal trainer can also remove the selected time slot.

**ii. Client Profile Page -**

1. Page redirection (Client):

**Given** a client that is logged into his/her account on the Website

**When** the client clicks on:

- a. any one of the links in the navigation bar that includes the home logo, the profile symbol that acts as a drop-down menu with logout as an option, home profile page, profile, booking, messages, calendar(optional) and support links.
- b. one of the buttons in the small dashboard residing in the top left corner of the:
  - profile page
    - “edit profile” button is set as the default page.
    - “change password” button
  - message page
    - the “inbox” button is set as the default page.
    - the “send message” button
  - booking page
    - The “booking” button
    - The “Manage Session” button
- c. Search results page
  - The profile picture of the PT
  - The “Check Availability” button
  - The “Hire” button

**Then** they are redirected to that particular page.

## 2. Searching (Client):

**Given** a client that is on the booking page/search results page/manage session page of the website.

(Booking Page) -

**When** he/she searches for a particular personal trainer, ratings, pricing or muscle groups in the search bar

**Then** he/she will be directed to the search result page containing the corresponding information

(Search Results Page) -

**When** he/she searches for a particular personal trainer, ratings, pricing or muscle groups in the search bar

**Then** he/she will be given a list of personal trainers that correspond to the searched information

(Manage Session Page) -

**When** he/she searches for a particular booked session via date, time, the muscle groups or the type of workouts

**Then** he/she will be given a list of the booked sessions that corresponds to the searched result.

## 3. Hiring a personal trainer:

**Given** a client is on the search results page

- When** he/she clicks onto the hire button  
**Then** he/she will be directed to an application form and upon completion and submission, a booking request will then be sent to the inbox of the relevant personal trainer
4. Filtering Search Results:  
**Given** a client is on the search results page  
**When** he/she clicks onto the ratings, pricing or the muscle groups dropdown menu and selects any one of the options  
**Then** he/she will be given a list of personal trainers that correspond to the filter options (This happens every time an option is selected)
5. Viewing the availability/personal details of the Personal Trainer:  
**Given** a client is on the search results page  
**When** he/she clicks onto the check availability button/the profile picture of the PT  
**Then** he/she will be given a page containing the overview of the personal trainer's weekly schedule/personal details.
6. Client's Session Management :  
**Given** a client is on the manage session page  
**Then** he/she will be given a page containing the overview of the Client's booked sessions.
7. Messaging(Bookings/Communications):  
(Bookings) -  
**Given** a client is on the messaging page  
**When** a client submits a booking request form  
**Then** he/she will be directed to the messaging page more specifically the inbox to that particular personal trainer will be shown  
(Communications ) -  
**Given** a client is on the messaging page  
**When** the client clicks on to any of the existing messages contained in the inbox or the send message button  
**Then** in the case of the existing messages, a reply box at the bottom of each message can be used for messaging and in the case of a send message button, a form containing a couple of input fields can be used to formulate a message to whoever was specified in the 'to' field.

#### 4. Summary of Changes

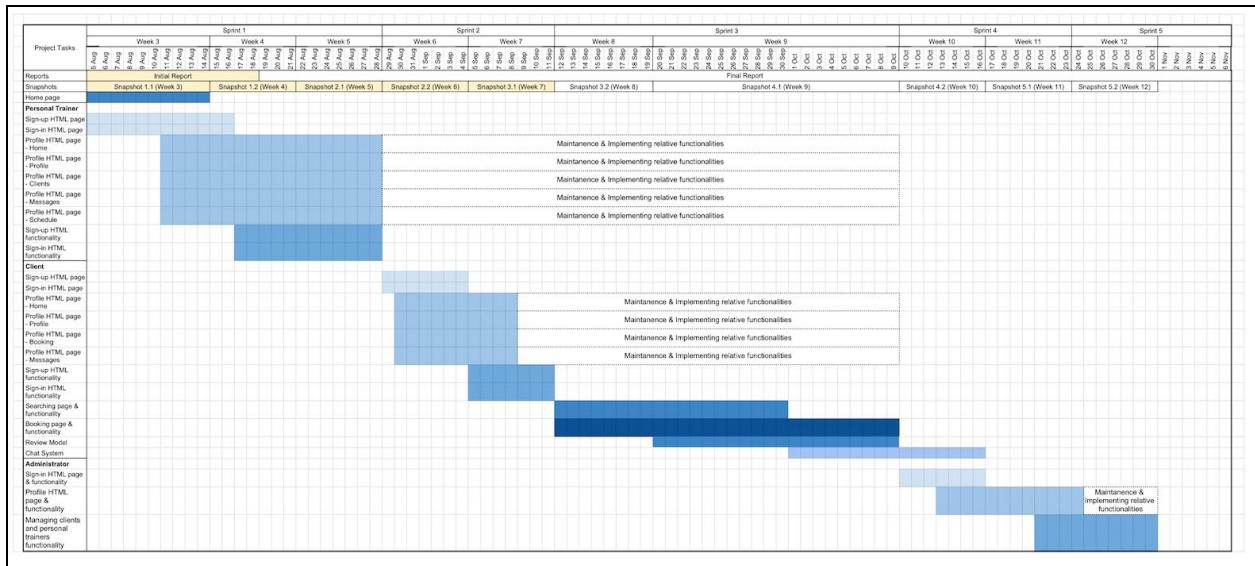
Since the last snapshot, we have decided to carry through a project plan that primarily focuses on the scheduling and risk management of our project. The project schedule is created for the sole

purpose of mapping out our project timeline in a clearer and more conceivable fashion as shown in figure 1.1 below. This allows us to track the time period in which a particular task is estimated to be completed to conform to our intended project's deadline. There are no projects out in our world that are without any hiccups. Therefore the risk management is there to make sure that we have a contingency plan for risks that are to be expected from our project to ensure the quality and timeliness of our end product as shown in figure 1.2 below.

In the design aspect, we were given a few suggestions by the tutor on the usability of the personal trainer set availability feature as it was not intuitive enough. The tutor suggested us to add an extra layer of information that displays the availability that is recently added by the personal trainer in the vicinity of the set availability feature such that the personal trainer can have an immediate view of what has or has not been added. The revised set availability feature is shown in Figure 2.1 below. This is an initial draft of what it might look like.

In the documentation aspect, we have created a bunch of tasks on the task boards to reflect on the upcoming booking page implementations that we had forgotten to include in the previous snapshot. The tasks include the booking page search implementation, the booking page review implementation and the booking page booking functionality.

In the coding aspect, we improved some website UI pages and implemented the booking functionality in both the front-end and the back-end.



Risk Analysis			
Risk Name	Risk Description	Likelihood	Severity
Member skills	The member in the development team does not have the required skill set to implement the project.	Low	Catastrophic
Member illness	Key members are ill at critical times in the project development phase.	Moderate	Serious
Requirement changes	Changes to requirements that require major design rework are proposed.	Moderate	Serious
Development time	The time required to develop the software is underestimated.	High	Serious
Customer understanding	Customers fail to understand the impact of requirements changes.	Low	Tolerable
Member training	Required training for a member is not available.	Moderate	Tolerable
Repair rate	The rate of defect repair is underestimated.	Moderate	Tolerable
Application size	The size of the application is underestimated.	High	Tolerable
Agreement	Team members cannot reach an agreement on either a decision about a technical thing or a non-technical thing.	Moderate	Serious
Team relationship	The relationship among team members is poor.	Low	Serious
Scrum master competency	The Scrum Master lacks the capability to facilitate team activities.	Moderate	Serious
Defect clearing	The team fails to clear reported defects in time.	Low	Tolerable

Figure 1.2: Risk Management

Link to Figure 1.2 :

[https://docs.google.com/document/d/1P7uBhe9TVjZTSNQCIIGZ\\_PMI2XXg\\_hkbBLBvJNpaO60/edit?usp=sharing](https://docs.google.com/document/d/1P7uBhe9TVjZTSNQCIIGZ_PMI2XXg_hkbBLBvJNpaO60/edit?usp=sharing)

Risk Analysis - continuation		
Risk Name	Risk indicator	Strategy
Member skills	Lack of skills shown by the member	Provide useful resources for the member to learn the required skills.
Member illness	Lack of key staff	Reorganise the team so that there is more overlap of work and people therefore understand each other's jobs.
Requirement changes	Many requirements change requests	Derive traceability information to assess requirements change impact, maximise information hiding in the design.
Development time	Failure to meet the agreed schedule	List down all unfinished tasks and estimate the development time.
Customer understanding	Impossible requirements change requests.	Negotiate with the tutor or ask if there are some other possible ways to implement the requirement.
Member training	Lack of skills by shown by the member	Provide useful resources for the member to learn the required skills.
Repair rate	Failure to meet the agreed schedule	Plan the defect repair to the next development cycle and set its priority higher than other new implementations.
Application size	Failure to meet the agreed schedule	List down all functionalities in the application and estimate the application size.
Agreement	Poor staff morale	Cast votes on things that are disagreeable among the team members in order to make a final decision
Team relationship	Poor relationships amongst team member	Strengthen communication and improve the team relationship.
Scrum master competency	Incompetency showed by the senior management	Change the scrum master or provide him/her with advice on how to improve their leadership
Defect clearing	Failure to clear reported defects	Plan the defect clearing to the next development cycle and set its priority higher than other new implementations.

Figure 1.2: Risk Management

Link to Figure1.2 :

[https://docs.google.com/document/d/1P7uBhe9TVjZTSNQCIIGZ\\_PMI2XXg\\_hkbBLBvJNpaO60/edit?usp=sharing](https://docs.google.com/document/d/1P7uBhe9TVjZTSNQCIIGZ_PMI2XXg_hkbBLBvJNpaO60/edit?usp=sharing)

**(PT) Profile**

**Edit Profile**

**Set Availability**

Day	Start	End	
Sun	<input type="text"/>	to <input type="text"/> <input type="button" value="Add"/> <input type="text"/> 8:00 a.m. - 12:00 p.m. <input checked="" type="button"/>	<input type="text"/> 2:00 p.m. - 6:00 p.m. <input checked="" type="button"/>
Mon	<input type="text"/>	to <input type="text"/> <input type="button" value="Add"/> <input type="text"/> 8:00 a.m. - 12:00 p.m. <input checked="" type="button"/>	
Tue	<input type="text"/>	to <input type="text"/> <input type="button" value="Add"/> <input type="text"/> 8:00 a.m. - 12:00 p.m. <input checked="" type="button"/>	
Wed	<input type="text"/>	to <input type="text"/> <input type="button" value="Add"/> <input type="text"/> 8:00 a.m. - 12:00 p.m. <input checked="" type="button"/>	
Thu	<input type="text"/>	to <input type="text"/> <input type="button" value="Add"/> <input type="text"/> 8:00 a.m. - 12:00 p.m. <input checked="" type="button"/>	
Fri	<input type="text"/>	to <input type="text"/> <input type="button" value="Add"/> <input type="text"/> 8:00 a.m. - 12:00 p.m. <input checked="" type="button"/>	
Sat	<input type="text"/>	to <input type="text"/> <input type="button" value="Add"/> <input type="text"/> 8:00 a.m. - 12:00 p.m. <input checked="" type="button"/>	

**Next Week**

Figure 2.1: Personal Trainer Set Availability Page

- **Declaration of attendance at the sprint meeting sprint retrospective planning meeting :**

- I attended the sprint review/planning meeting on the 10th of October at 3:30 p.m. to 4:00 p.m. (Australia time) with the tutor.

## **What went well in the sprint (Individual)?**

The thing that went well in this sprint is that we were able to fix a lot of bugs within our code and also build features without causing conflicts with other features due to the enforcement and commitment that were made in the previous sprint where we as team had agreed on the updated coding standards. I am talking specifically about the usage of react-bootstrap, for instance, one of the error or bug that we encountered was that upon submitting a booking request to a selected personal trainer, that client's booking information is expected to appear in the personal trainer manage client page but it didn't happen. What went wrong was the fact that the booking form was coded in normal bootstrap format instead of the react-bootstrap format. There are also a lot of instances of errors and bugs appearing due to inconsistency in our bootstrap usage. But we have so far managed to overcome such instances.

Another thing that went well is that the fact some of the members in my group are always very motivated and do things in such a timely manner which indirectly pushes me to want to do better.

## **What could be improved (Individual)?**

In my opinion, (This might be an unpopular opinion) I think that so far our snapshot documentations has been focussed solely on the just the front-end specifically only about the superficial aspect of our project. What I mean by this is that our documentations lack technical details on the coding aspects such as the coding process that documents the challenges with implementing a feature or setting up a database or connecting different modules together and so on. The reason for this is because the coding issue that may clout a member may also clout other members as well, so if that member were to document on such findings, other members may or may not benefit from it. I guess that documenting on these sort of technical difficulties or successes can widen or improve on the team technical skills. Of course, not everyone has the time to spare for such things. But I hope that we as team can include these things into our snapshot.

## **What will the group commit to improve in the next sprint (Individual)?**

We as team are committed to be more engaging in terms of speaking up and making design suggestions in the next sprint due to the fact that in most of our meetings there were only a few members giving out ideas and suggestions about some features and so on.

Another commitment that we as team agreed on is meetings punctuality, this issue is particularly evident from the last few meetings that we had as most of the members had to wait a few minutes of our 30 minutes meeting time for that one or two members to join in order to commence the meeting. This potentially could affects on the team morale and impedes on the amount of information that can be communicated in a shorten period of time.