# Software Safety Case Management

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## **Tutorial Overview**

- Part One: 1300-1515
  - Introduction to Safety Cases
  - The Importance of Safety Arguments
  - The Goal Structuring Notation (GSN)
- Part Two: 1530-1745
  - Software Safety Cases
  - Problems with Current Approaches
  - The Structure of a Typical Software Safety Argument
  - Establishing Hazard-Directed Software Safety Arguments
  - Linking Process and Product Arguments

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#### Part 1: Overview

- Safety Case concept and purpose
- Requirements from standards
- Safety Case contents
- Safety arguments
  - presenting clear arguments
  - Goal Structuring Notation (GSN)
- Creating Arguments in GSN
- Where, When and How to Create Assurance Arguments

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#### **Motivation**

 Many (UK) standards establish the need for production of a safety case, e.g.

"Safety Cases are required for all new ships and equipment as a means of formally documenting the adequate control of Risk and demonstrating that levels of risk achieved are As Low As Reasonably Practicable (ALARP)." (JSP430)

A person in control of any railway infrastructure shall not use or permit it to be used for the operation of trains unless

(a) he has prepared a safety case ...

(b) the Executive has accepted that safety case ..."

(HSE Railway Safety Case Regulations)

"The Software Design Authority shall provide a Software Safety Case ..."

(U.K. Defence Standard 00-55)

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## The Purpose of a Safety Case

#### Principal Objective:

- Safety case presents the argument that a system will be acceptably safe in a given context
- 'System' could be ...
  - physical (e.g. aero-engines, reactor protection systems)
  - procedural (e.g. railway operations, off-shore)
- Safety Cases can be prepared for ..
  - commissioning
  - maintenance
  - decommissioning ...

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### **Some Definitions**

- "A safety case is a comprehensive and structured set of safety documentation which is aimed to ensure that the safety of a specific vessel or equipment can be demonstrated by reference to:
  - safety arrangements and organisation
  - safety analyses
  - compliance with the standards and best practice
  - acceptance tests
  - audits
  - inspections
  - feedback
  - provision made for safe use including emergency arrangements"

(JSP 430)

"The software safety case shall present a well-organised and reasoned justification based on objective evidence, that the software does or will satisfy the safety aspects of the Statement of Technical Requirements and the Software Requirements specification."

(DS 00-55)

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## **Argument & Evidence**

#### A safety case requires two elements:

Supporting Evidence

Results of observing, analysing, testing, simulating and estimating the properties of a system that provide the *fundamental* information from which safety can be inferred

High Level Argument

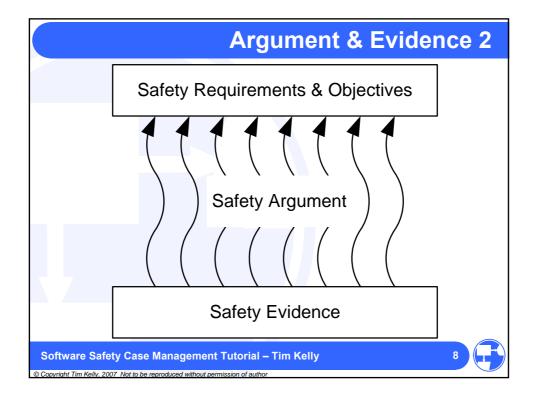
Explanation of how the available evidence can be reasonably interpreted as indicating acceptable safety – usually by demonstrating compliance with requirements, sufficient mitigation / avoidance of hazards etc

- Argument without Evidence is unfounded
- Evidence without Argument is unexplained

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#### Safety Cases vs. Safety Case Reports

 Safety Case is the totality of the safety justification + all the supporting material: testing reports, validation reports, relevant design information etc



 Safety Case Report is the document that summarises all the key components of the Safety Case and references all supporting documentation in a clear and concise format

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## **Safety Case Reports**

- Exact contents depends on regulatory environment
- The following are key elements of most standards:
  - Scope
  - System Description
  - System Hazards
  - Safety Requirements
  - Risk Assessment
  - Hazard Control / Risk Reduction Measures
  - Safety Analysis / Test
  - Safety Management System
  - Development Process Justification
  - Conclusions

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1



## **Safety Arguments**

- The Safety Case is not just a collection of disparate pieces of information
- The Safety Argument should form the 'spine' of the Safety Case showing how these elements are related and combined to provide assurance of safety
  - within the limits defined [Scope], the system [System Description] is SAFE because all identified hazards [System Hazards] and requirements [Safety Requirements] have been addressed. Hazards have been sufficiently controlled and mitigated [Hazard Control / Risk Reduction Measures] according to the safety risk posed [Risk Assessment]. Evidence [Safety Analysis / Test] is provided that demonstrates the effectiveness and sufficiency of these measures. Appropriate roles, responsibilities and methods were defined throughout the development of this system [Development Process Justification] [Safety Management System] and defined future operation

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11



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# Safety Arguments – Text Example

The Defence in Depth principle (P65) has been addressed in this system through the provision of the following:

- Multiple physical barriers between hazard source and the environment (see Section X)
- A protection system to prevent breach of these barriers and to mitigate the effects of a barrier being breached (see Section Y)

. . .

- Safety Arguments should clearly describe how a safety objective / requirement / claim has been achieved in the system as proposed
  - how it has been interpreted
  - ultimately, what evidence supports the requirements

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12



## **Safety Arguments – Text Problems**

For hazards associated with warnings, the assumptions of [7] Section 3.4 associated with the requirement to present a warning when no equipment failure has occurred are carried forward. In particular, with respect to hazard 17 in section 5.7 [4] that for test operation, operating limits will need to be introduced to protect against the hazard, whilst further data is gathered to determine the extent of the problem.

- not everyone can write clear English
- can take many readings to decipher meaning
- multiple cross-references in text can be awkward
- is there a clear shared understanding of the argument?

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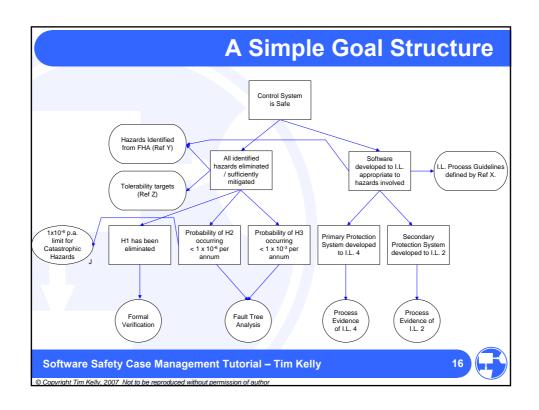
## **Presenting Clear Arguments**

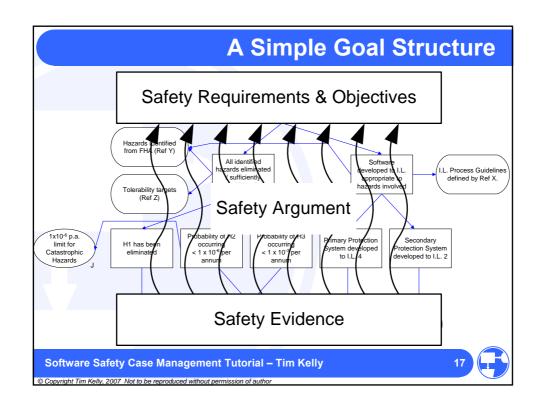
- It is possible in text at least sometimes
  - use simple language and short sentences
  - use bullet points for key statements
  - break down the argument one step at a time
    - and refer to following sub-sections
  - structure document sub-sections around separate concepts
    - e.g. Section 6.2 Control of Hazard 'Inadvertent Chaff Release'
- But it is easier with pictures!
  - use a graphical notation to summarise argument
    - Goal Structuring Notation (GSN)
    - Claims Argument Evidence (CAE)

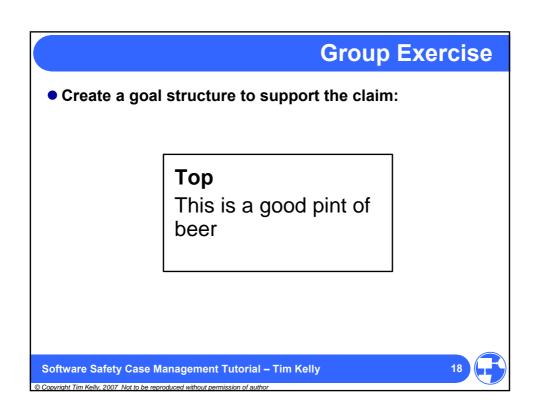
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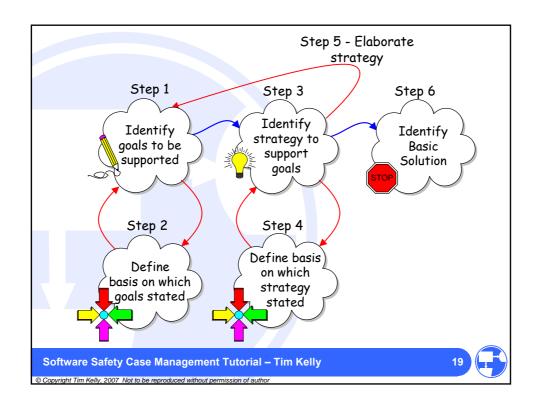


The Goal Structuring Notation
Purpose of a Goal Structure
To show how goals are broken down into sub-goals,
and eventually supported by evidence (solutions)
whilst making clear the strategies adopted,
the rationale for the approach (assumptions, justifications)
and the context in which goals are stated
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## **Step 1 - Identify Goals: Phrasing**

- Goals should be phrased as propositions
  - Statements that can be said to be TRUE / FALSE
     (e.g. "The sky is blue" or "York is a beautiful city")
  - NB: not limited to statements that can be objectively proven
  - Statement should be expressed as a single statement (1 sentence) of in the form:

#### <NOUN-PHRASE><VERB-PHRASE>

- Noun-Phrase identifies the subject of the goal
- Verb-Phrase defines a predicate over the subject

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# **Step 1 - Identify Goals: Phrasing**

The following are examples of correctly stated goals:

Subject		Predicate
<noun-phrase></noun-phrase>		<verb-phrase></verb-phrase>
Component X		has no 'critical' failure modes
All identified haza	rds for System Y	have been sufficiently mitigated
Non-destructive e weld-site Z		has been performed
Design A		employs triple modular
		redundancy

136

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## **Step 1 - Identify Goals: Phrasing**

The following are examples of incorrectly stated goals:

Reason:

• "Hazard Log for System Y" NP – describes an entity - not a statement

• "Fault Tree for Hazard H1" As above

 "Perform Fault Tree Analysis of VP - an action - not a Hazard H1" statement

 "How many failure modes does component X have?"
 Question - not a statement

Test: can we say goal is TRUE / FALSE?

(1) (3) (6) (2) (4)

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# Step 1 - Example

#### **G1**

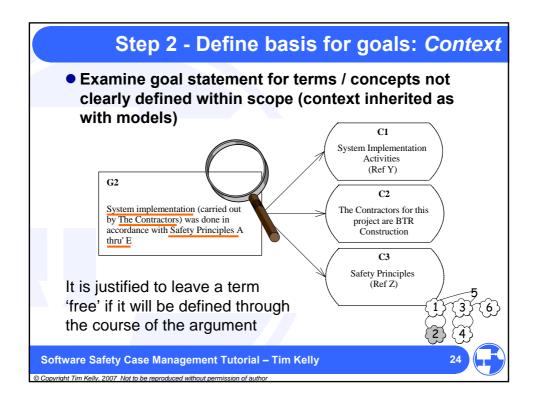
Press is acceptably safe to operate within CCC Whatford Plant

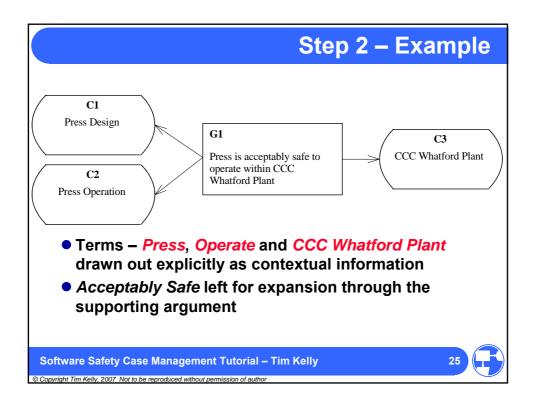
 As with conventional safety case report – we wish to clearly set out the objective and scope of the safety argument being presented

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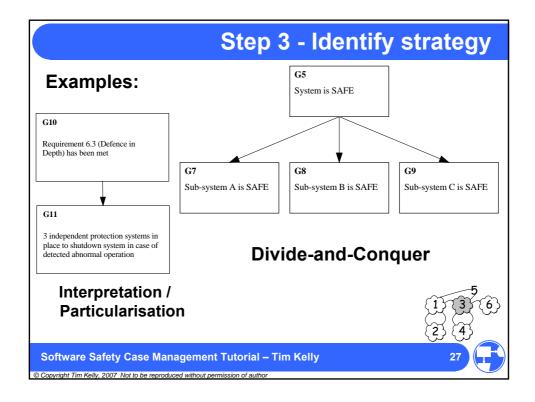




## **Step 3 - Identify strategy**

- Next step is to work out how to substantiate the stated goal
  - "What reasons are there for saying the goal is TRUE?"
  - "What statements would convince the reader that the goal is TRUE?"
- Aiming for statements that are easier to support than the larger goal
  - Breaking into a number of smaller goals i.e. Divide-and-Conquer
  - Relating goal more closely to specific application in question (e.g. for a generic requirement)





## Step 3 - Identify strategy: Phrasing

- The role of a strategy node is to clearly explain the relationship between a goal and a set of sub-goals
- An analogy:

#### Strategy

$$3xy^3 + 2x^2y^2 + 5xy = 17y$$
 (Divide both sides by y)  
 $3xy^2 + 2x^2y + 5x = 17$ 

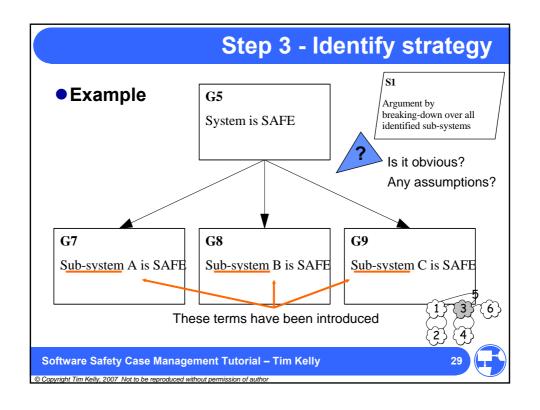
- Strategy statement should succinctly describe the argument approach adopted, ideally in the form:
  - "Argument by ... <approach>"
- Example statements:
  - "Argument by appeal to test results"
  - "Argument by consideration of historical data"
  - "Quantitative argument using simulated run data"

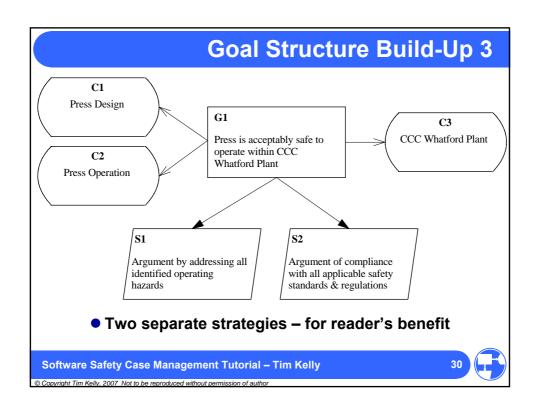


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28





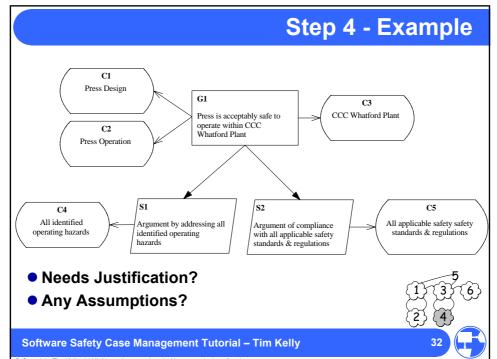
# Step 4 - Define basis for strategy

- In the same way as is necessary for goals, must examine what contextual information (including models) is required
- Same process examine strategy for terms / concepts introduced but not 'bound'
  - e.g. for sub-system breakdown strategy the term 'All Identified sub-systems" is used
- Ask what information is required in order to expand / fulfill strategy outlined

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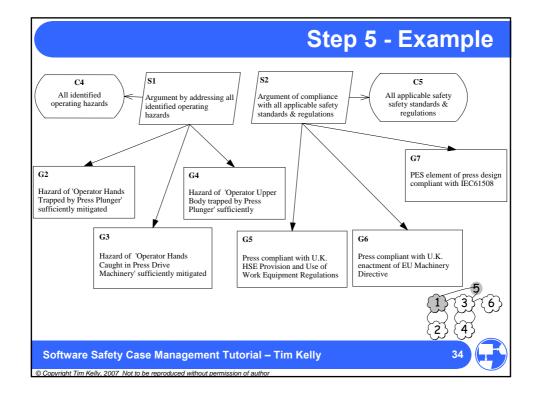
CCC Whatford Plant

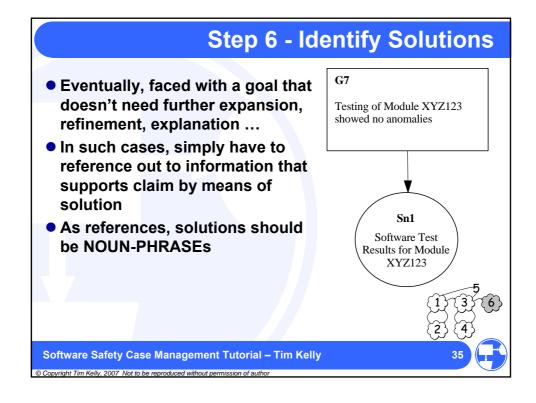


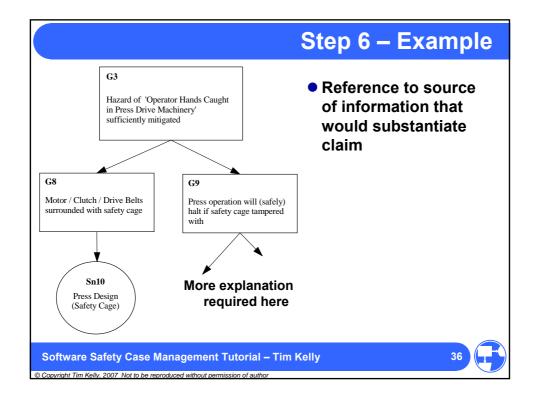
# Step 5 - Elaborate strategy

- Having identified an approach, it is necessary to lay out the goals that fulfill that approach, e.g.
  - e.g., for strategy ranging over all sub-systems expand for goals over each individual sub-system
  - e.g. for quantitative results strategy provide quantitative goal statements
- In elaborating the strategy, again defining goals (back to Step 1)
- If strategy, and basis of strategy, are clear this step can be straightforward
  - E.g. see next slide

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#### **How to Create Goal Structures**

- Two main approaches:
  - As an individual
  - As a group
    - Where aim is to reach common understanding and agreement of structure of the safety argument
      - Attendance: Safety Argument Owner (Principal Stakeholder), Experts, GSN Facilitator, Secretary (Optional)
      - Requires Key Documents to be circulated beforehand

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## Where to Brainstorm the Argument?

- •Q: Where is it worth brainstorming an argument?
- Answers:
  - Wherever there is most <u>uncertainty</u> about the argument (key claims, evidence)
  - Wherever the argument is currently <u>confused</u> or is over-complex
  - •Wherever there is <u>disagreement</u> about the argument
  - Wherever the consequences of having a wrong argument are <u>high</u> (in terms of rework, delays etc.)

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38



## When to Visualise the Argument?

- •Q: At what stage in a project is it worth visualising the argument?
- Answers:
  - <u>Early on</u> (high level) to get a clear picture (and gain agreement) of argument structure
    - Useful as a scoping exercise and effort allocation
  - As project is <u>progressing</u>, in order to monitor status towards completion of an acceptable argument
  - At end of project in order to present the final argument and evidence that exists

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39



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#### **How to Present Goal Structures**

- Customers are keen to see goal structures within safety documents
- Possible approaches to inclusion of GSN:
  - In full as Appendix / Annex to document
  - Integrated within body of document
    - Goal structure (1 level), Text, Goal structure, Text ...
    - See 'Nuclear Trip System Safety Case Example'
  - As 'Executive Summary' at beginning of document
    - Maximum 2 pages of structure, 2-3 levels of decomposition
  - As separate, stand-alone, Index Document
    - e.g. to explain argument distributed across many safety case documents

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40



#### **Potential GSN Benefits**

- Improving comprehension of existing arguments
- Improving discussion and reducing time-toagreement on argument approaches being adopted
- (Having identified argument structure up front) focusing activities towards the specific endobjectives
- Recognition and exploitation of successful (convincing) arguments becomes possible
- Supports 'light-weight' evolution of an argument
- Supports monitoring of project progress towards a successful safety case

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#### **Conclusions**

- Within conventional safety case reports the 'chain of argument' can often get lost
  - The argument is more important than the document!
- GSN has been found to be a useful basis for mapping out and evolving the structure of the Safety Arguments
  - Provides a Road-map for a document / set of documents
  - Provides a basis for discussion amongst engineers and between developers and assessors
  - Creating an outline arguments towards beginning of project can be seen as making progress towards a final solution

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42



# **Software Safety Case Management – Part Two**

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#### **Part 2 Overview**

- Current approaches (and the problems) for Software Safety
   Case development
- An Evidence-based Framework for software safety arguments
  - Software Level Safety Requirements
  - Different types of Evidence
  - Different types of Hazardous Failure Modes To provide an overview of a 'generic' computer system safety argument structure

#### We will look at:

- Process Arguments
- Product Arguments
- Hazard-Based vs. Requirements-Based Arguments
- Functional vs. Non-Functional Issues

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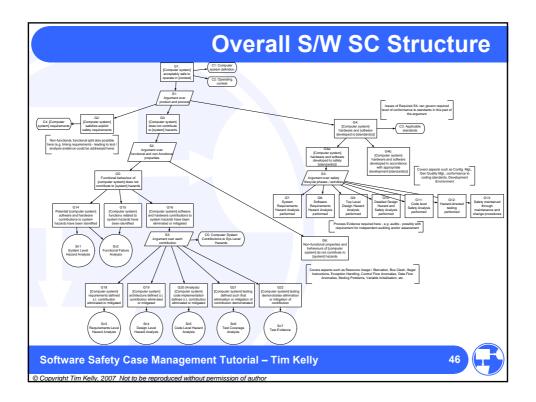
## **Problems with Current Practice**

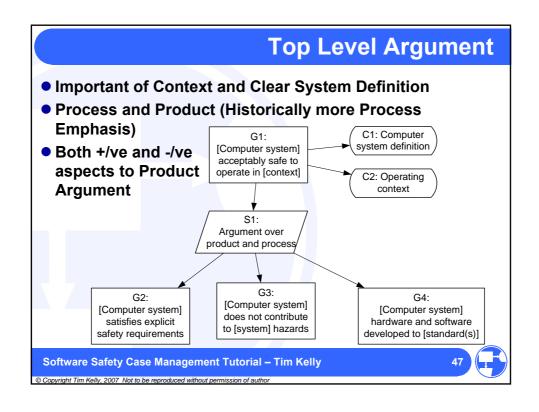
- Discontinuity in the safety case
  - System Argument has a Product Focus
  - Software Argument has a Process Focus
- Does Good Process = Good Product ?
  - Questionable Assumption
- Application to Legacy and Commercial Off The Shelf (COTS) software
- Modern Practices e.g. Code Generators
- Standards prescribe Software Development Process
  - Discourages intelligent thought about what evidence is useful or relevant
- Responsibility for safety lies with those that set the standard rather than those that build the software

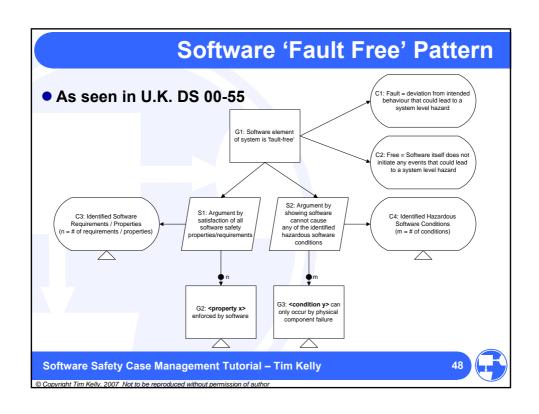
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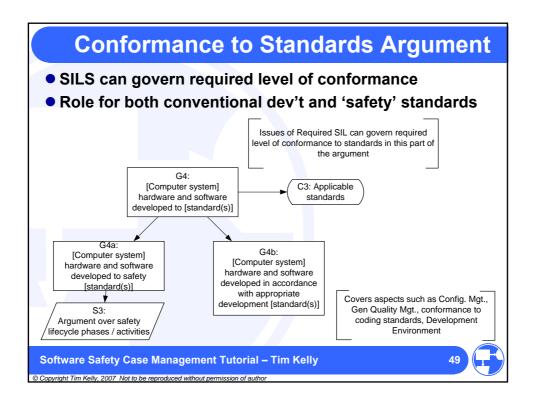
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## **SIL Tailoring of Process Arguments**

#### SIL (Process) Justifications:

Annex D - Tailoring Guide Across Differing Safety Integrity Levels

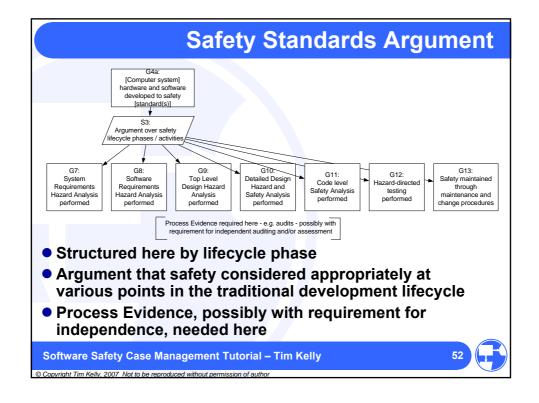
Clause	S1	S2	S3	S4	Comments
36 Coding					
Process					
36.1 Coding	J1	J1	M	M	
Standards					
36.2	M	M	M	M	
36.3	J2	J1	M	M	
36.4	J2	J1	M	M	
36.5 Static					
Analysis and					
Formal					
Verification					
36.5.1	J1	J2	M	M	

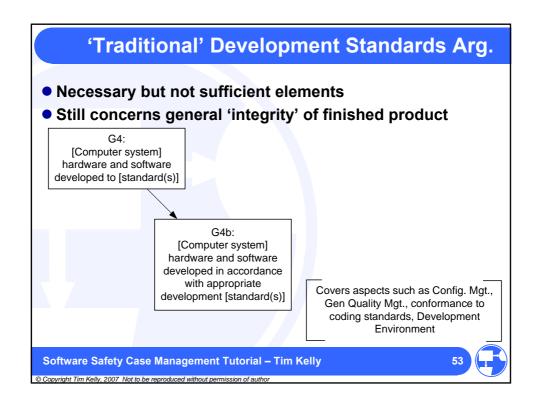
- M = Must be Applied
- J1 = Justification of not following clause
  - Inapplicability
  - Cost-benefit (ALARP)
- J2 = Less detailed / rigourous justification

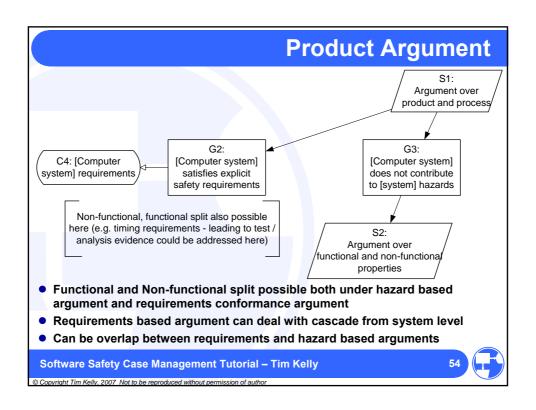
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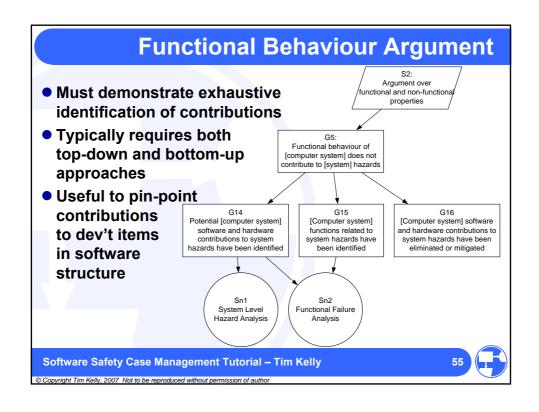


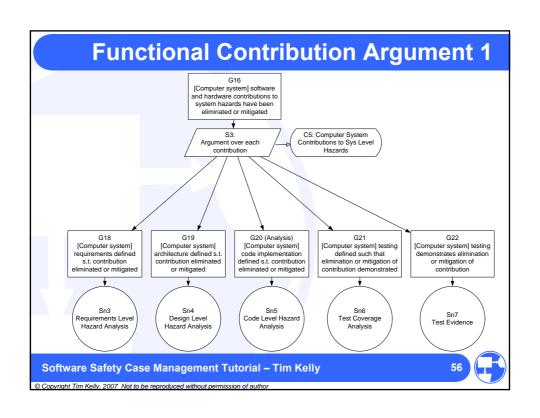
	Objective			Applicability by SW Level			Output			Control Category by SW Level			
	Description	Ref.	Α	В	С	D	Description	Ref.	Α	B	C	ı	
1	Software high-level requirements comply with system requirements	6.3.1a	•	•	0	0	Software Verification Results	11.14	2	2	2		
2	High-level requirements are accurate and consistent	6.3.1b	•	•	0	0	Software Verification Results	11.14	2	2	2		
}	High-level requirements are compatible with target computer	6.3.1c	0	0			Software Verification Results	11.14	2	2			
ļ	High-level requirements are verifiable	6.3.1d	0	0	0		Software Verification Results	11.14	2	2	2		
,	High-level requirements conform to standards	6.3.1e	0	0	0		Software Verification Results	11.14	2	2	2		
	High-level requirements are traceable to system requirements	6.3.1f	0	0	0	0	Software Verification Results	11.14	2	2	2		
,	Algorithms are accurate	6.3.1g	•	•	O		Software Verification Results	11.14	2	2	2	Ĺ	
	LEGEND:	• O Blank	The objective should be satisfied with independence The objective should be satisfied Satisfaction of objective is at applicant's discretion Data satisfies the objectives of Control Category 2					1					











## **Functional Contribution Argument 2**

- Need to demonstrate systematic consideration of each contribution
- Ideally, wish to see consideration through lifecycle
- Often best solutions to potential contribution are early lifecycle
- Argument can be based on both analysis (e.g. of specification) and test (of implementation)
- For Testing must demonstrate coverage of contributions
  - May be possible to integrate with conventional acceptance testing

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5



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## **Non-Functional Contribution Argument**

S2:
Argument over
functional and non-functional
properties

G6:

Non-functional properties and behaviours of [computer system] do not contribute to [system] hazards

- Remember, non-functional requirements dealt with elsewhere
- Dealing here with nonintentional implementation 'hazards'
  - Sometimes described at 'Computing' Hazards
- Problem of Completeness
  - Standard Lists exist (e.g. 882C)

Covers aspects such as Resource Usage / Starvation, Bus Clash, Illegal Instructions, Exception Handling, Control Flow Anomalies, Data Flow Anomalies, Moding Problems, Variable Initialisation, etc.

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58



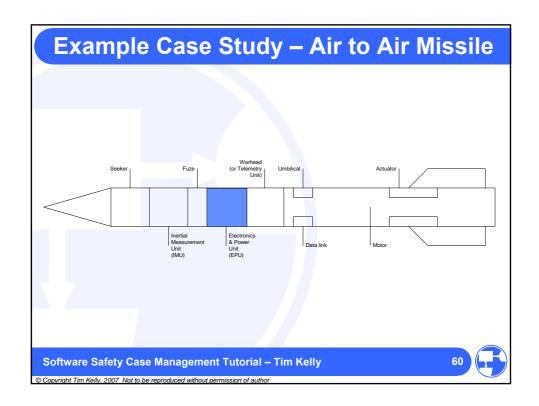
## **Evidence-Based Framework**

- System Level Requirements
- Requirement for System Level Evidence
  - Validation, Satisfaction, Traceability
- Software Level Safety Requirements
  - Focus on Software Contributions to System Level Hazards
- Requirement for System level Evidence
  - Validation, Satisfaction, (Traceability)
- Classification of Hazardous Failure Modes
  - Omission, Commission, Early, Late, Value
- Generic Arguments
- Targeted Selection of Evidence

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59





# **System Level Safety Requirements**

- System Level Hazard Analysis
  - Handling Hazards
  - Hazards to Launcher
    - Premature Detonation (or Break-up, on telemetry rounds)
    - Premature Launch
    - Disintegration near or in front of launcher due to high-g or high-roll manoeuvres
    - Hitting the launcher due to incorrect trajectory
    - Premature fin movement (i.e. prior to launch, perhaps damaging missile or launcher)
    - Hang-fire (excessive delay between ignition and thrust)
    - Hang-up (missile remains on launcher but thrusts)
  - Hazards to Friendly-Forces
  - Hazards of Mission Failure

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6



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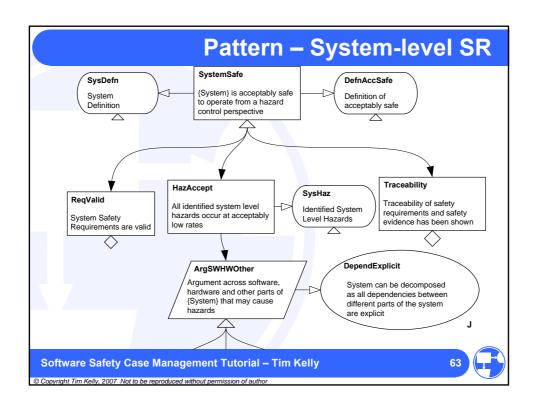
## **System Level Evidence Categorisation**

- Validation
  - Demonstration that the set of System Safety Requirements is complete
- Satisfaction
  - Demonstration that all System Safety Requirements have been met
- Traceability
  - Demonstration that all System Safety Requirements have been tracked throughout System Development and Safety Analysis
- Next stage is to consider Hardware, Software and Other contributions to System-level Hazards

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62



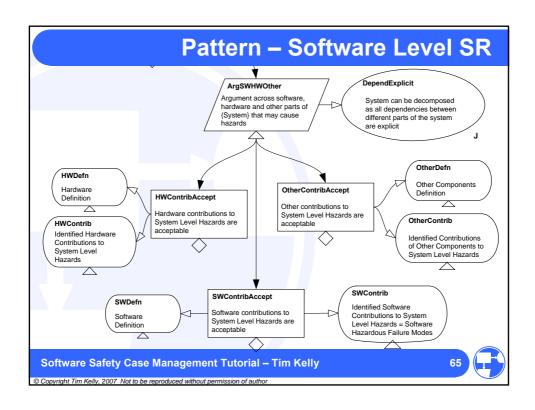


## **Evidence-Based Framework**

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- Generic Arguments
- Targeted Selection of Evidence

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## **Software Level Safety Requirements**

- Derived from System Level Safety Requirements
  - From System Level Perspective can be seen as a "Basic Event"
  - From Software Level Perspective can be seen as the "Top Level"
- Hazard Based
  - Potential Failures within the Software that can lead to System Level Hazards
- Example Software Safety Requirement
  - Acceptability of Software Failure Mode Software Fails to block premature launch

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66



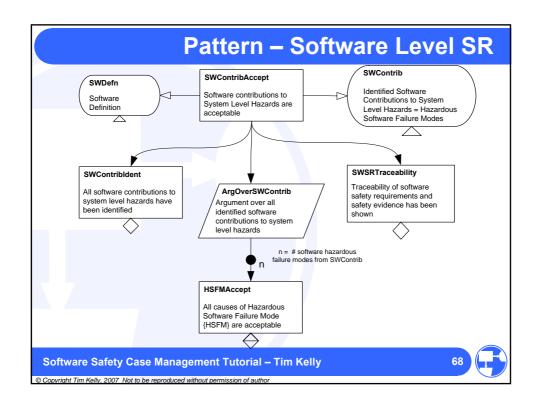
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6





# **Validation and Traceability**

- Validation
  - Completeness
    - Functional Failure Analysis/HAZOP
- Traceability
  - DO-178B
    - Traceability between the system requirements and software requirements.
    - Traceability between the low-level requirements and high-level requirements
    - Traceability between the Source Code and the low-level requirements
  - Traceability Matrix

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69



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## **Evidence-Based Framework**

- System Level Requirements
- Requirement for System Level Evidence
  - Validation, Satisfaction, Traceability
- Software Level Safety Requirements
  - Focus on Software Contributions to System Level Hazards
- Requirement for System level Evidence
  - Validation, Satisfaction, (Traceability)
- Classification of Hazardous Failure Modes
  - Omission, Commission, Early, Late, Value
- Generic Arguments
- Evidence Characteristics
  - Relevance, Coverage, Independence

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70



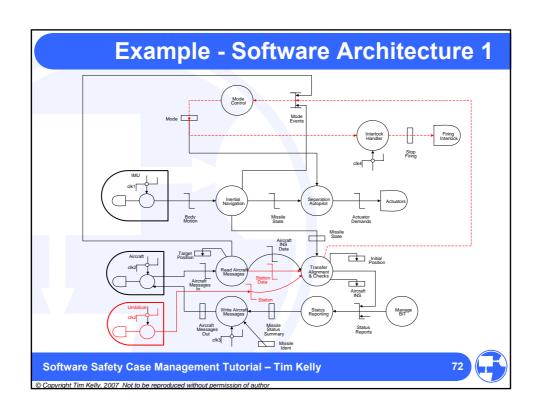
## **Hazardous Failure Mode Classification**

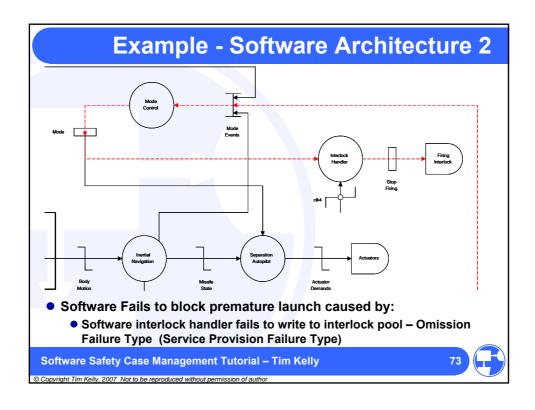
- Omission, Commission, Early, Late, Value
  - Service Provision, Service Timing, Value
- Common arguments for different classes
  - Certain arguments (and evidence types) can be used for different failure types
- It is possible to produce generic safety case arguments that can be reused.
- Example
  - Software Failure Mode Software Fails to block premature launch

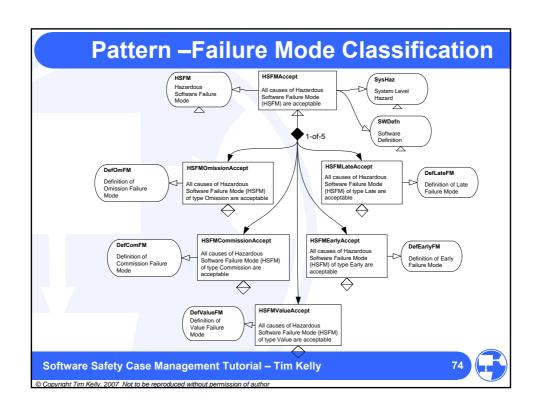
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7









## **Evidence-Based Framework**

- System Level Requirements
- Requirement for System Level Evidence
  - Validation, Satisfaction, Traceability
- Software Level Safety Requirements
  - Focus on Software Contributions to System Level Hazards
- Requirement for System level Evidence
  - Validation, Satisfaction, (Traceability)
- Classification of Hazardous Failure Modes
  - Omission, Commission, Early, Late, Value
- Generic Arguments
- Targeted Selection of Evidence

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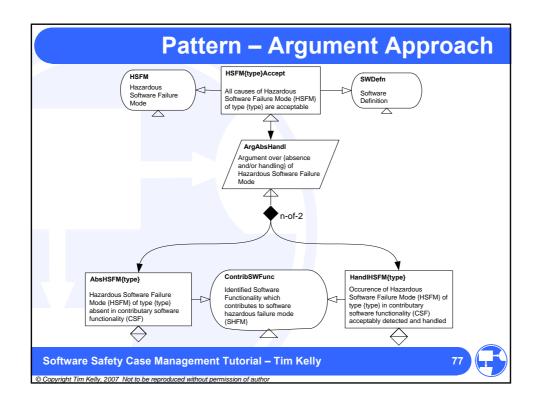
## **Arguing about Requirements**

- Satisfaction of a Typed Hazardous Failure Requirement
- Demonstration that the requirement has been met shown through combination of
  - Absence
  - Handling
  - (Probability we can't show this for software)
- Example
  - Show Absence of Omission Hazardous Failure Mode Software output module fails to provide braking value to actuator

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76





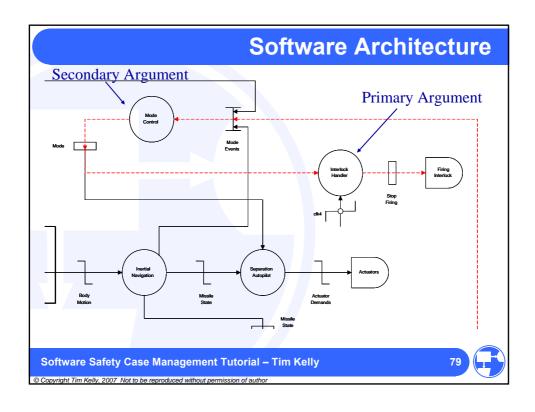
#### **Argument for Absence Omission Failure**

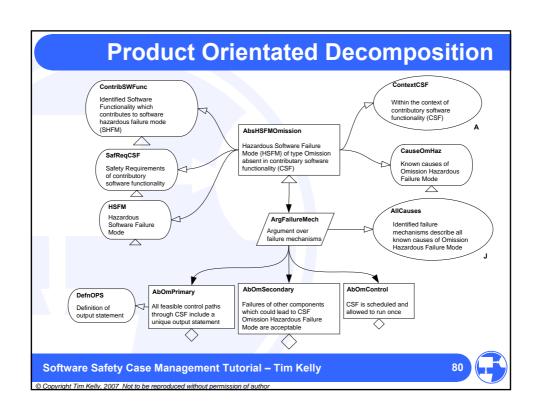
- Software Failure Mode (of type Omission) is absent if:
- Primary Argument
  - All feasible paths through software functionality contain a unique output statement
- Secondary Argument
  - Failure of other software functionality which could lead to a failure of primary software functionality does not occur
  - All necessary resources exist to support correct operation of primary software functionality
- Control Argument
  - Primary software functionality is scheduled and allowed to run (at least) once

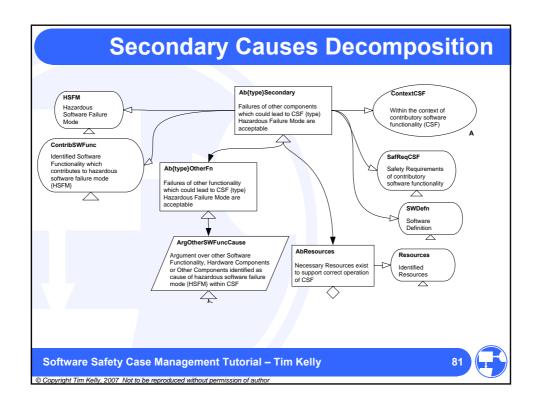
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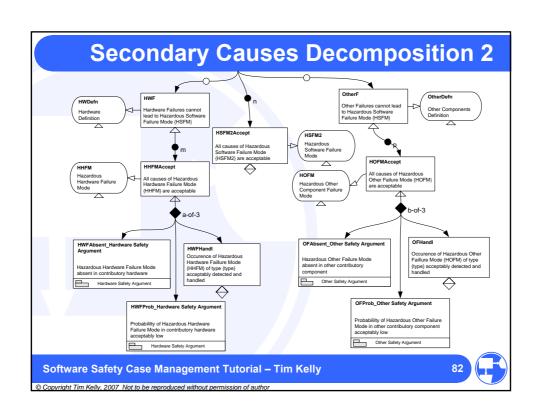
78

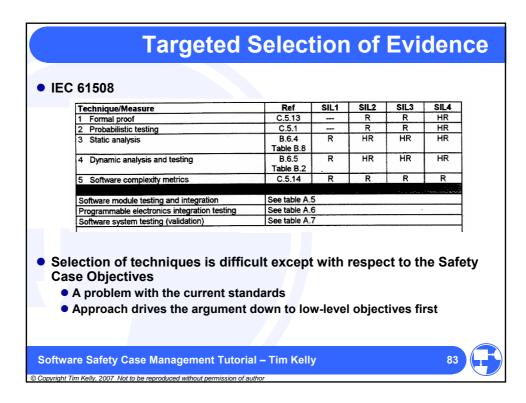


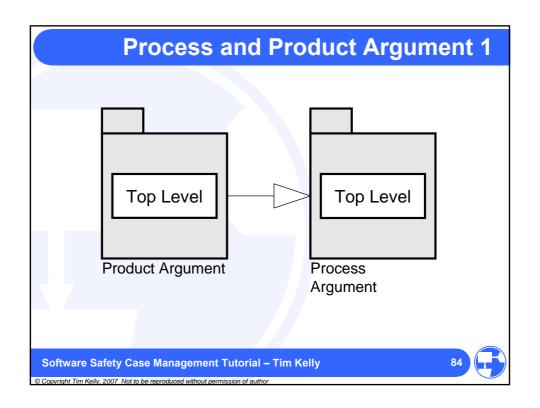


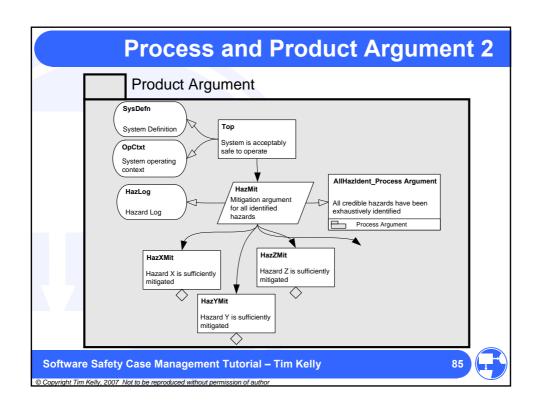


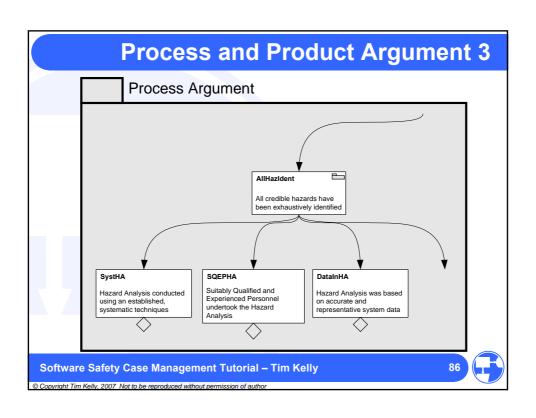












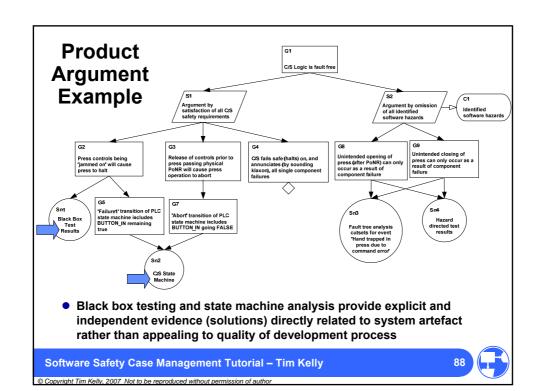
## **Elements of Process Argument**

- Traceability of artefacts
  - E.g. traceability of requirements to design, implementation and verification
- Competency of personnel
  - E.g. experts, practitioners or supervised
- Suitability and reliability of Methods
  - E.g. testing or analysis, formal or informal
- Qualification of tools
  - E.g. Development or verification tools, qualified or unqualified
- Suitability and clarity of notations
  - E.g. formal, informal or structured
- Independence
  - E.g. independence at the personnel and organisation level

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8





#### **Product Argument Example: Process Uncertainty**

- Black box testing process
  - Is testing team independent from design team?
  - Is process of generating, executing and analysing test cases carried out systematically and thoroughly?
  - Is traceability between safety requirements and test cases well established and documented?
- State machine analysis process
  - How accurate is correspondence between the mathematical model and software behaviour at run-time?
  - Is analysis carried out by mathematically qualified engineers?

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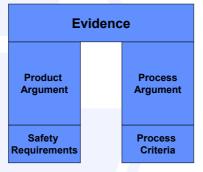
89



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#### **Integrating Process Arguments into Product Arguments**

 Process uncertainty should be addressed by linking process arguments to items of evidence used in product argument

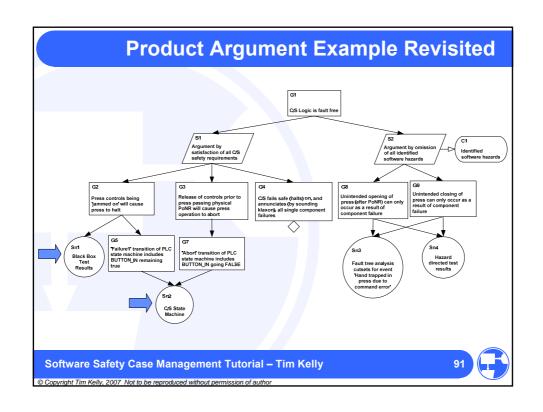


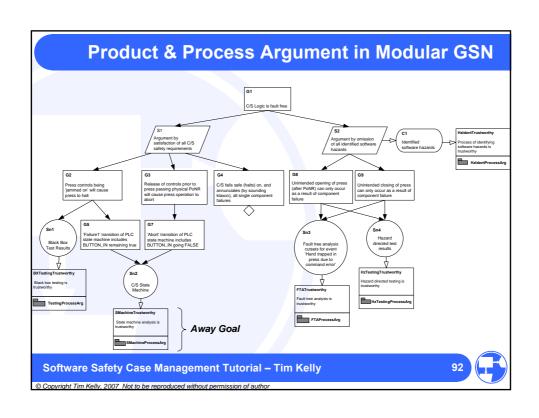
Useful in absence of prescribed process Evidence-based ≠ Product-Based

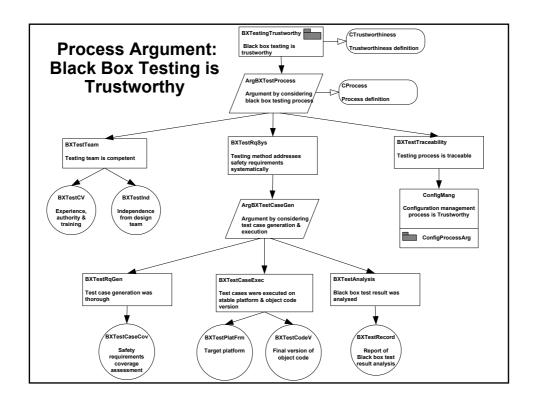
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90









## **Summary**

- Generic Computer System Safety Argument shown
- Both process and product elements required
  - However, historically perhaps over-emphasis on process
- Evidence-based S/W Safety Argument Framework
  - Traceable to system-level hazards
  - Based upon taxonomy of software failure mode types
  - Validation, Satisfaction and Traceability
  - Patterns of required arguments
  - Leading to targeted evidence selection
- Linking Process and Product Arguments
- Importance of a Structured Approach to Assurance Case Construction and Presentation!

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94

