ZHENGUO CHEN

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EDUCATION

University of Colorado Boulder, Colorado, USA

Aug 2016 - May 2018

GPA: 4.0

College of Engineering and Applied Science

Master's Degree: Computer Science

Nankai University, Tianjin, China

Aug 2012 - May 2016

B.S. in Information Security

B.A. in Law Overall GPA: 3.5

TECHNICAL STRENGTHS

Interests Machine Learning, Computer Vision, Natural Language Processing

Skills Python, C++, TensorFlow, Pytorch, Django, Docker

PROFESSIONAL EXPERIENCE

Clinc, Inc.

June 2018 - Present

Software Engineer (Core AI R&D Team)

 $Ann \ Arbor$

- · Maintained and Improved Clinc NLU with various deep neural network models, such as attention-BiLSTM, Transformer, Encoder-Decoder.
- · Researched and Enhanced Clinc NLU capabilities, including classification, named-entity recognition, entity-linking, and out-of-domain detection.
- · Built and integrated models with business logic server for multiple clients, including top 10 banks in US, Europe with millions of users.
- · Devised, developed and delivered solutions for challenging customer problems.

RESEARCH EXPERIENCE

Out-of-Domain Detection

Jan 2020 - Present

Clinc Research Project

- · Implemented Prototypical Network to support OOD detection for datasets both with and without OOD training data.
- · Evaluated multiple models (Proto/Bert/Fasttext/SVM) across multiple datasets.
- · Researched, optimized OOD detection models as potential solutions to improve Clinc NLU capability.

Enhance Dialog System with Slot Relation Extraction

Nov 2019 - Present

Clinc Research Project

- · Built state-of-the-art slot relation extraction (RE) models (attention & transformer).
- · Designed and conducted experiments to evaluate RE models and built an end-to-end solution.
- · Integrated slot relation extractors with Clinc dialog system to support customer projects.
- · Paper submitted to ACL2020.

Slot Tree for Handling Recursive Queries

Sept 2018 - Jan 2019

Clinc Production Project

- · Devised and developed algorithms to generate trees structure (Slot Tree) for named-entities.
- · Applied slot tree to handle recursive queries, which was used in production.
- · Designed user-friendly response generation for recursive queries.

Image Captioning Using Neural Network

Jan - May 2017

Master's Project, CU Boulder

Advisor: Chris Ketelsen to extract features and gen-

- · Built Convolution Neural Network (VGG16/19) and NLU model (LSTM) to extract features and generate descriptive captions for images.
- · Designed and developed web pages as an end-to-end solution for user.

· YouTube video available here

Autonomous Vehicle with Obstacle Detection

Master's Project, CU Boulder

Advisor: Chris Heckman

· Built SLAM (Simultaneous localization and mapping) on robot for localization.

- · Built real-time object detection module with OpenCV.
- · Integrated modules in ROS (Robot OS) to facilitate communication between components.

NXP Asymmetric Encryption Implementation and Optimization

Jan - Jun 2016

Jan - May 2017

Undergrad Dissertation, Nankai University

Advisor: Zheli Liu

- · Built RSA (cryptosystem) and optimized it with Montgomery algorithm.
- · Programmed and utilized NXP Fame2 co-processor to accelerate RSA encryption.
- · Built ECC (cryptosystem) and optimized it with Jacobian coordinate.
- · Programmed and utilized NXP Fame2 co-processor to accelerate ECC encryption.

Dual Deception Secret Sharing Improvement

Jan - Jun 2016

Undergrad Project, Nankai University

Advisor: Zhaohui Li

- · Implemented Random Grid-based Visual Secret Sharing algorithm for secret sharing.
- · Improved RGVSS with dual deception (hiding secret information in multiple images).
- · Built dual deception RGVSS and evaluated its security.

Book Recommendation System Based on Douban Reviews

Mar 2014 - Apr 2015

Undergrad Project, Nankai University

Advisor: Jie Liu

- · Collected and parsed user data from Douban (a book review website).
- · Applied Lucene as recommendation engine to model users' interest.
- · Designed and developed backend for final website.

TEACHING

- \cdot Teaching Assistant CSCI3155 Principle of Programming Language, CU Boulder
- · Graduate Course Assistant CSCI5622 Machine Leanning, CU Boulder

PERSONAL TRAITS

- · Highly motivated and eager to learn new things.
- · Ability to work as an individual as well as in group.