# Doubly Robust Prediction and Evaluation Methods Improve Uplift Modeling for Observational Data

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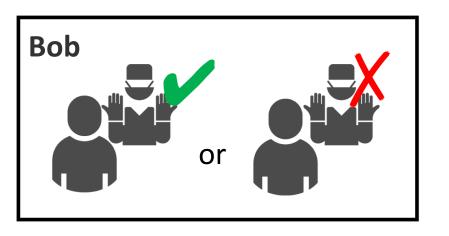
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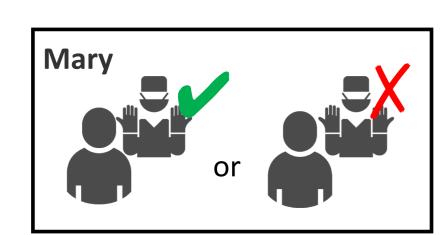


# Motivation

 Achieving optimal treatment assignments ex) Medical Treatment, Advertisement, Coupon Distribution

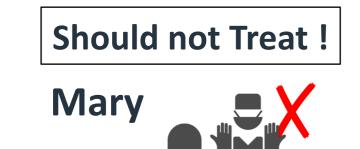
#### **Should We Treat Them?**





If we know the optimal treatment of each individual, We could achieve the best possible future (highest survival rates)



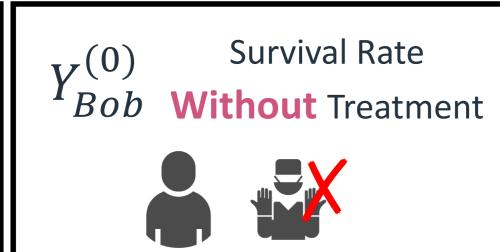




# Problem Setting

 Uplift Modeling tries to find an optimal treatment by analyzing the causal effect using Potential Outcomes





Goal: Predict the **Individual Treatment Effect (ITE)** 

$$au_{Bob} = Y_{Bob}^{(1)} -$$

**Causal Effect** of Treatment on Bob

Survival Rate With Treatment

Survival Rate Without Treatment

We have 2 options for gathering training and test data

## randomized treatments for data gathering

**Pros**: Treatments and Features

are Independent **Cons**: Cost and time ineffective

## **Observational**

historical log data depending on past policies

**Pros**: Cost and time effective **Cons**: Treatment assignments

depend on past policies

In this work, we focused on **observational data**, which is generally available and we can extend the applications

# Related Work

Transformed Outcome (TO) as proxy ITE [Athey+ 2015]

$$Y_i^{TO} = \frac{W_i}{e_i} Y_i^{obs} - \frac{1 - W_i}{1 - e_i} Y_i^{obs}$$

- $Y_i^{obs}$  is the observed outcome
- $W_i \in \{0, 1\}$  is the treatment assignment indicator
- $e_i = \mathbb{P}(W_i = 1 \mid X_i)$  is the true propensity score
- TO is an unbiased estimator for the ITE [Athey+ 2015]

$$\mathbb{E}[Y_i^{TO} \mid X_i] = \tau_i$$

Unbiasedness of the *TO* is desirable, but...

- True Propensity Score is often missing and TO can be biased with an estimated propensity score
- Variance of TO has yet to be analyzed thus *TO* can be inaccurate proxy ITE

# Proposed Techniques

Doubly Robust Estimation

Incorporate Potential Outcome Models into TO

$$Y_{i}^{DR} = \frac{W_{i}}{e_{i}} (Y_{i}^{obs} - \widehat{\mu}_{i}^{(1)}) - \frac{1 - W_{i}}{1 - e_{i}} (Y_{i}^{obs} - \widehat{\mu}_{i}^{(0)}) + (\widehat{\mu}_{i}^{(1)} - \widehat{\mu}_{i}^{(0)})$$

$$\hat{\mu}_{i}^{(1)}, \hat{\mu}_{i}^{(0)} \text{ are predicted values of } Y_{i}^{(1)}, Y_{i}^{(0)}$$

Bias Analysis

**Expectations of Potential Outcomes** 

**Estimation Biases** 

$$Bias(Y_i^{TO} \mid X_i) = |\delta_i^{(1)}(\mu_i^{(1)}) + \frac{\hat{e}_i}{1 - \hat{e}_i}(\mu_i^{(0)})|$$

$$V$$

$$\hat{e}_i \qquad (VDR \mid Y_i) = |S_i^{(1)}(A_i^{(1)}) + \frac{\hat{e}_i}{1 - \hat{e}_i}(A_i^{(0)})|$$

**Potential Outcome** 

We assume the condition below holds in theoretical analyses

$$\forall k \in \{0, 1\}$$

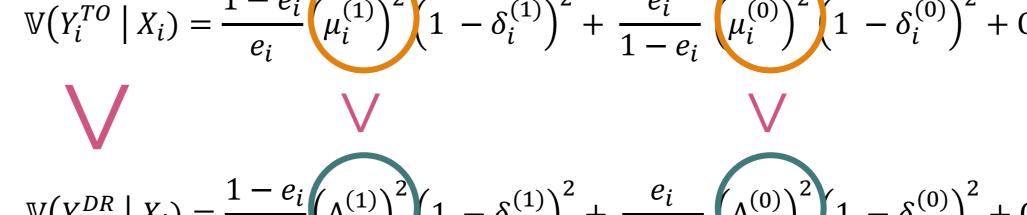
$$|a_i^{(k)}| = |\mu_i^{(k)} - \hat{\mu}_i^{(k)}| < |\mu_i^{(k)} - 0| = |\mu_i^{(k)}|$$

**Potential Outcome Estimation Bias** 

**Expectation of Zero Prediction Potential Outcome** 

Variance Analysis

**Potential Outcomes** 

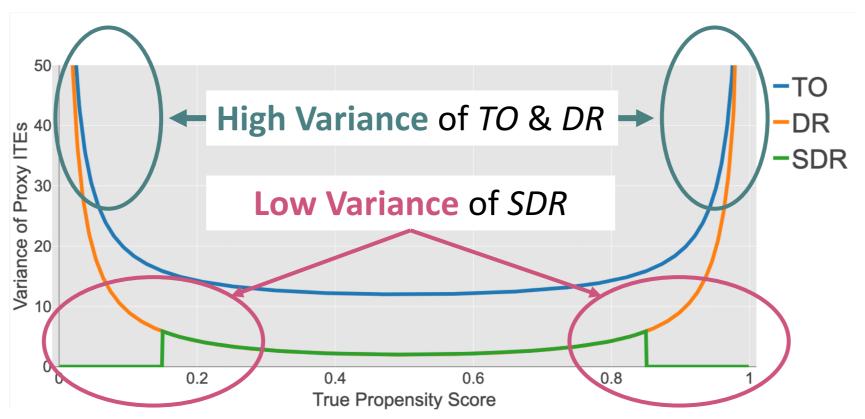


**Potential Outcome Estimation Biases** 

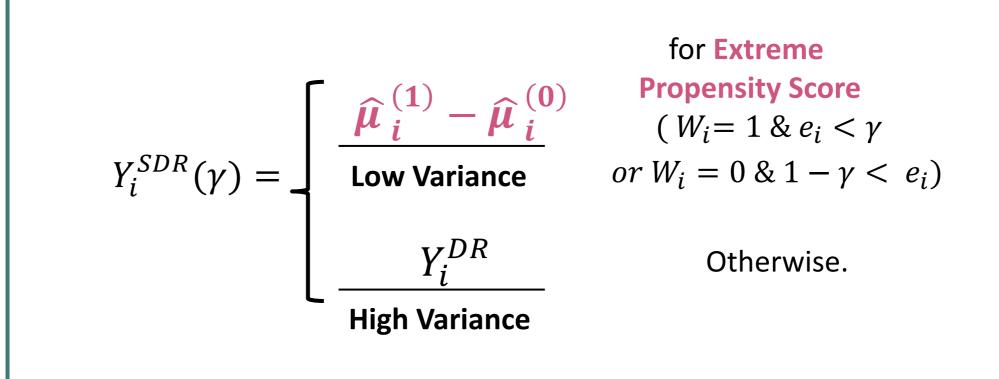
**Expectations of** 

## Switching Technique

Substitute extreme propensity scores



**Proposed Proxy: Switch Doubly Robust Outcome** 

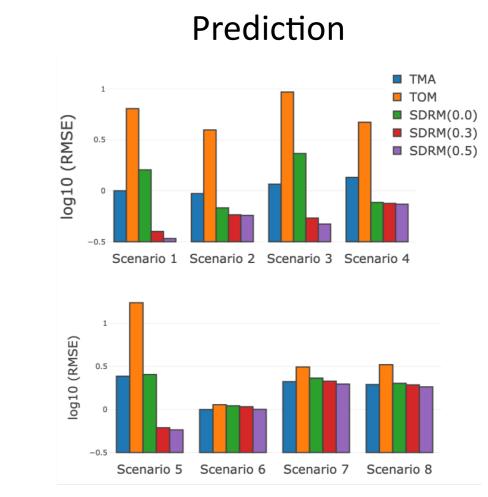


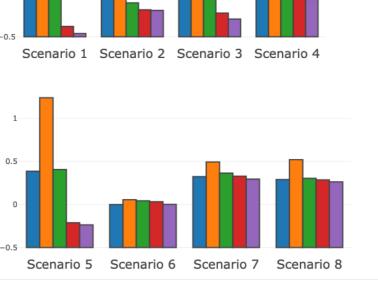
# Synthetic Experiment

## <u>Setup</u>

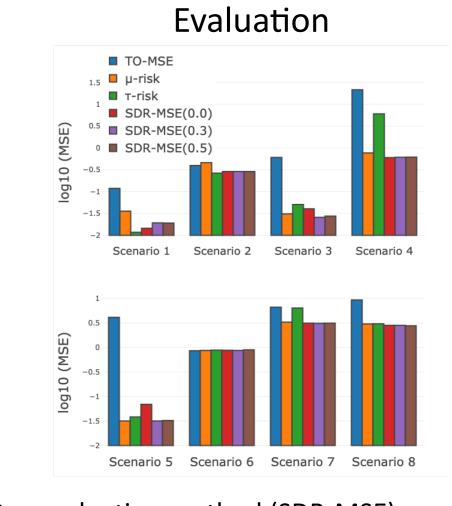
- Used 8 data generating processes from [Powers+ 2017]
- For prediction methods:
- Compared TMA, TOM, SDRM ( $\gamma = 0.0, 0.3, 0.5$ ) by ITE prediction performance
- For evaluation metrics:
- Compared  $\mu$ -risk,  $\tau$ -risk, TO-MSE, SDR-MSE ( $\gamma = 0.0, 0.3, 0.5$ ) by model selection performance

#### Results





- Our prediction method (SDRM) demonstrated the best prediction accuracies in all scenarios
- 0.5 is the optimal value for hyper-parameter  $\gamma$



- Our evaluation method (SDR-MSE) demonstrated the stable performance across the scenarios
- The effect of varying  $\gamma$  is relatively small but a positive value is better than zero

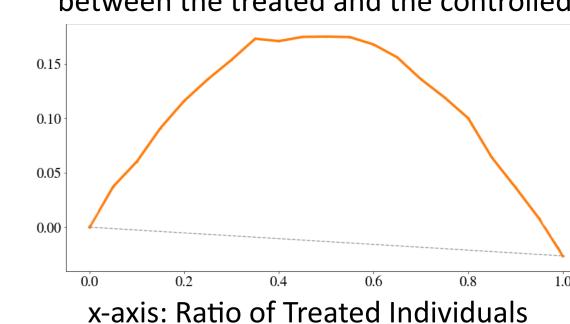
# Real-World Experiment

## <u>Setup</u>

- Right Heart Catheterization (RHC) data
- well-known public dataset
- 5,735 critically ill patients
- Average Treatment Effect of RHC was found to be **negative**

## <u>Uplift Curve</u>

a widely used metric in Uplift modeling y-axis: Difference of Survival rates between the treated and the controlled



## Results

Ours found 20% of positively affected patients

