



OCTAVA

A wide-angle photograph of a long, straight bridge with metal railings, stretching across a body of water towards a distant shoreline with trees and hills. The image is overlaid with a semi-transparent blue filter.

OCTAVA

Submit, track, and review your technology requests





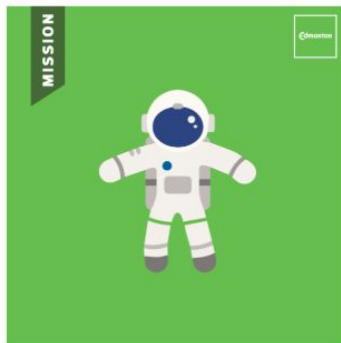
SUBMIT & TRACK REQUESTS



SUBMIT AN INITIATIVE



YOUR INITIATIVES



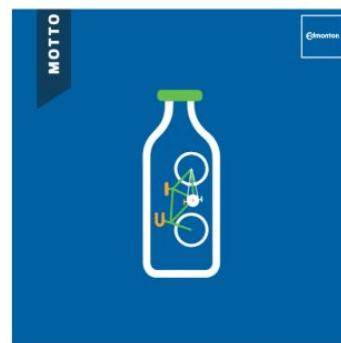
Inspiring innovation and empowering the
City and Edmontonians through
data and technology

Open City and Technology



High-performing, creative, sought-after
thought leaders, building a **connected City**

Open City and Technology



Think **YES**

Open City and Technology



SUBMIT & TRACK REQUESTS

Do you need a password reset for an application? Is an application not working as expected? Submit and track technology requests and issues here.



SUBMIT AN INITIATIVE



YOUR INITIATIVES

MISSION



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VISION



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MOTTO



Think **YES**

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SUBMIT & TRACK REQUESTS



SUBMIT AN INITIATIVE

Do you have a technology initiative or idea that you think will provide value to the City? If so, we'd like to hear about it!



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SUBMIT & TRACK REQUESTS



SUBMIT AN INITIATIVE



YOUR INITIATIVES

Do you want to know what is happening with an initiative you've proposed? Track your 2019-2022 initiatives here.

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MOTTO



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SUBMIT

ALL

Submit an initiative

Do you have a technology initiative or idea you'd like to put forward? If so, submit your request below to start the process.

Tell us your idea!

What's your technology initiative?

What's the purpose for this request?



Supporting Documents



Submit



SUBMIT

To submit a technology initiative, enter an initiative name and a description – including an explanation for how it aligns to your business plan for 2019-2022. A confirmation email will be sent after completion.



REVIEW

After submission, your request will be assigned for review. An OCT Representative will contact you within 4 business hours to work with you to further define your initiative.



COLLABORATE

OCT representatives will assist you with completing a Business Technology Investment Request (BTIR). Once completed, the BTIR will be submitted to the Business Technology Committee for approval.



DELIVER

If the BTIR is approved by the Business Technology Committee, a project manager will be assigned by Solutions Delivery to oversee the execution of the project.

SUBMIT

ALL

Oct 2018 test only

For testing to see work order creation in Remedy

4 days ago

View

Testing who this actually g...

Call Scott 7804233129 (#2)

5 days ago

View

My Test

My test description

a month ago

View

Feng Test Sept 13

submit button not working?

a month ago

View

New test

Sept 13 test

a month ago

View

Service portal experience

Testing Octava for Submit an Initiative on Sept 13

a month ago

View

Data Center Facilities - Run

Ongoing sustainment (patches, upgrades, renewals, replacement) of Data Center facilities, including UPS systems, air...

5 months ago

View

POSSE - Workflow Improv...

This project is the relaunch of the Pegasus project which was put on hold for the latest upgrade. Its purpose is to remove/refresh...

5 months ago

View

Your Initiatives

Track, review, and update your technology initiatives

YOUR INITIATIVES



There's nothing here!

Oops! We couldn't find anything.