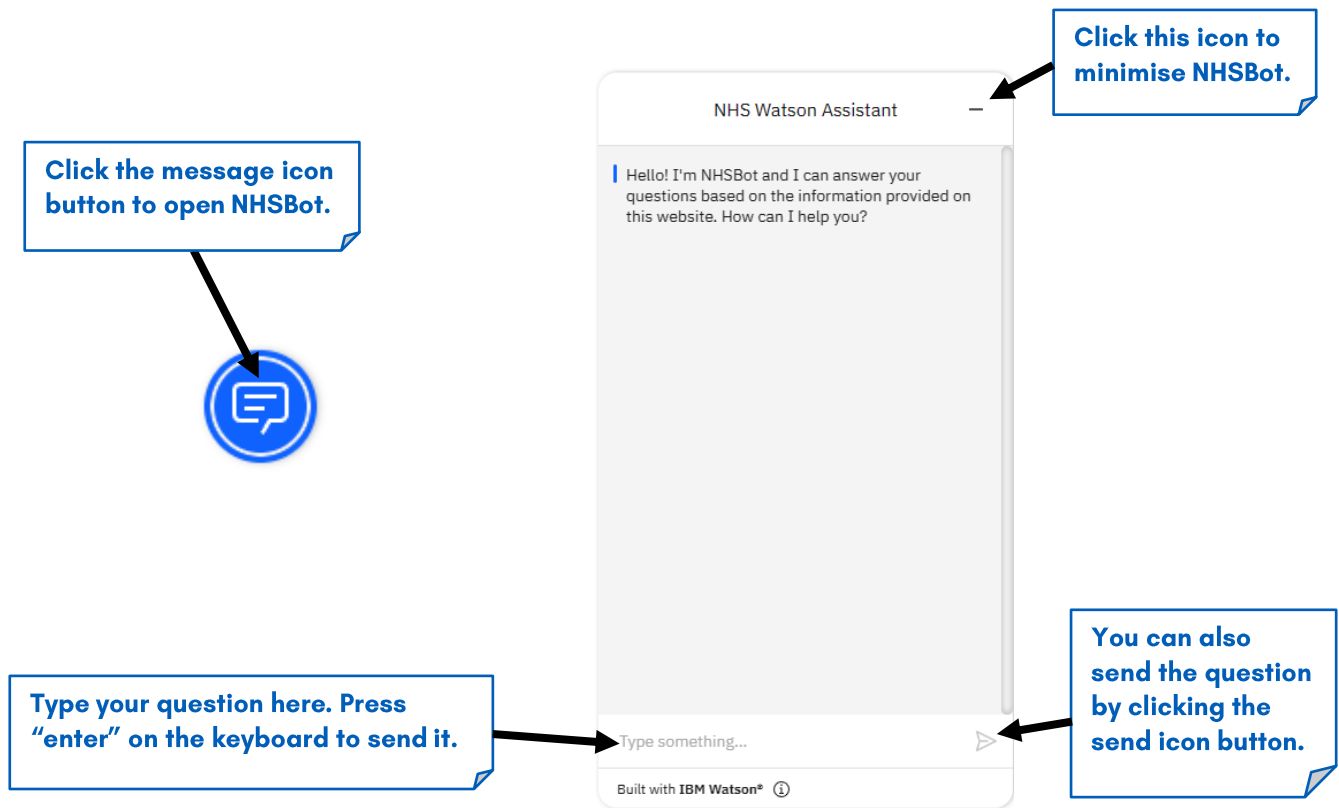


# **User Manual**

**COMP0016 2022/2023 Team 12**

**NHSBot**

# Using NHSBot



**Users can become familiar with NHSBot’s chat interface through practice because it is user-friendly and easily accessible. These are three simple steps to use NHSBot:**

- 1. After you click the message icon button, NHSBot sends you a greeting message.**
- 2. You can start type your question at the text bar. To send it, you can either press “enter” on the keyboard or click the send icon button.**
- 3. NHSBot will provide you an appropriate answer after receiving the question.**

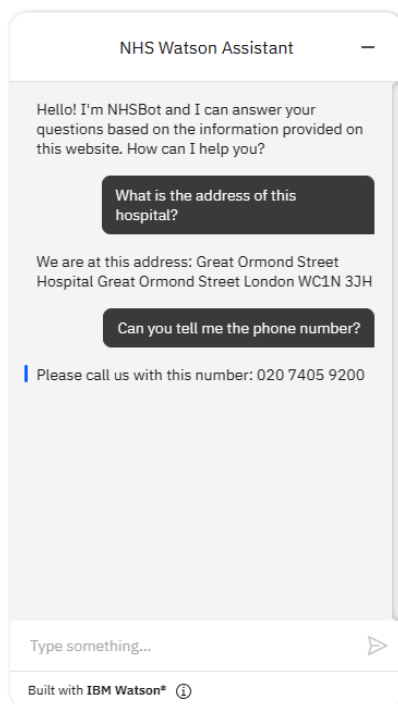
## Note

**NHSBot can only answer your questions based on the information from your website. For instance, if you ask a general question like “Where does a tiger live?”, it will not provide you with an appropriate answer, because there is no information about that on the website. You can ask specific questions like “What is the address of the hospital?”, “What is aspirin?”, “How to eat smart and healthy”, “Tell me the phone number of this hospital”, because that information is on the website.**

**Have a pleasant time using NHSBot!**

# Showcase

## NHSBot can provide answers to important questions:



## NHSBot can provide answers to specific and general questions:

