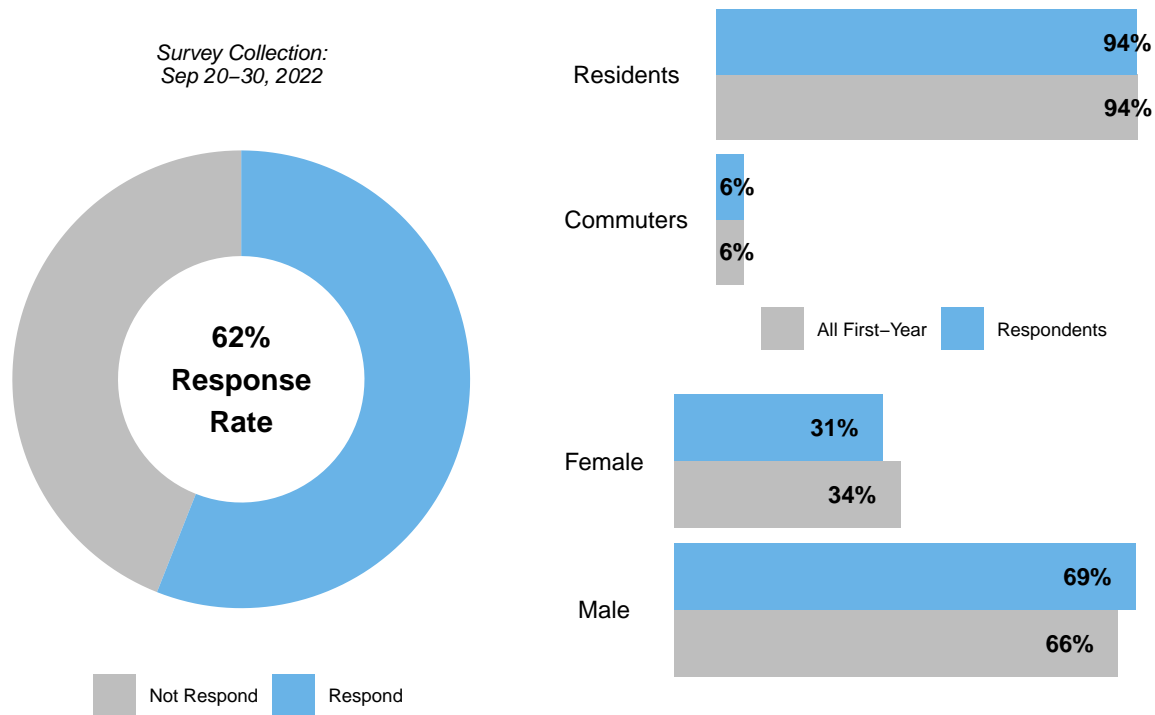
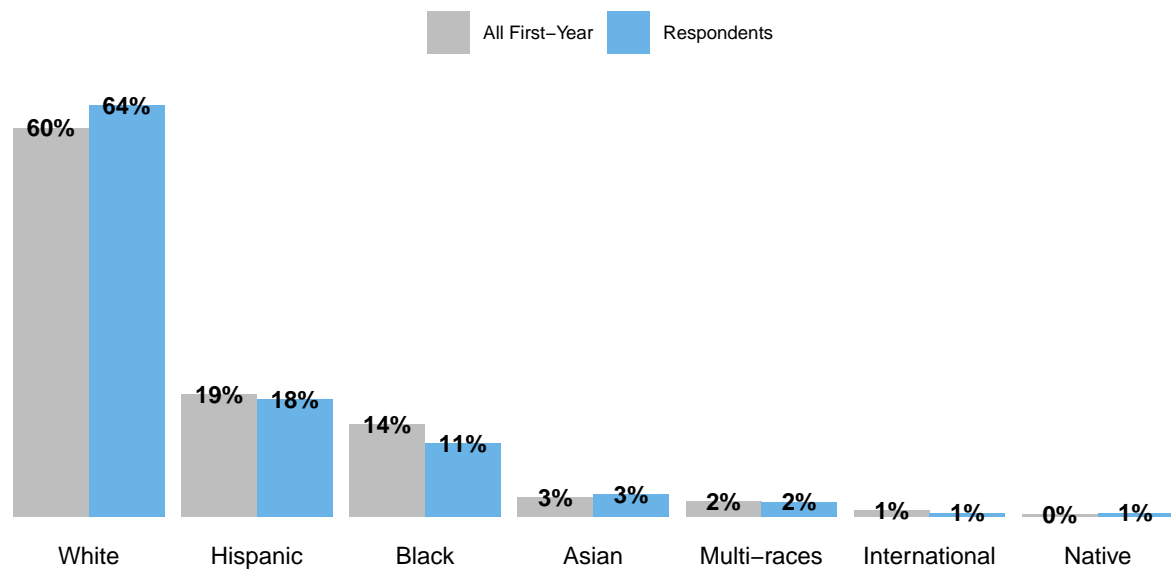


## 2022 First Impression Survey

### Response Rate

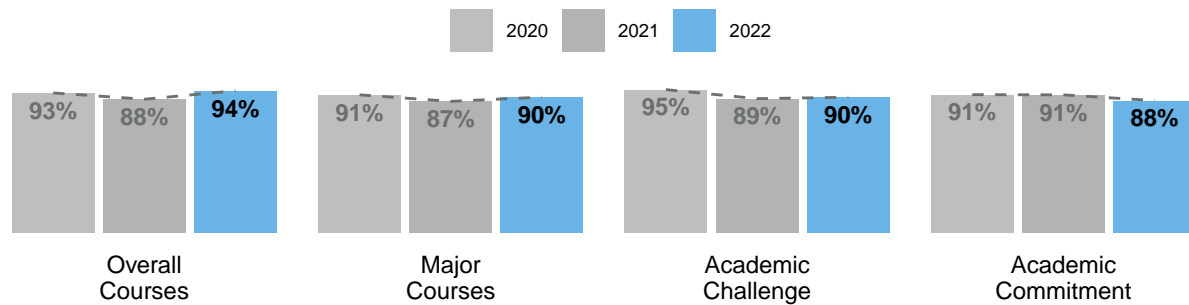


### Respondent Ethnicity

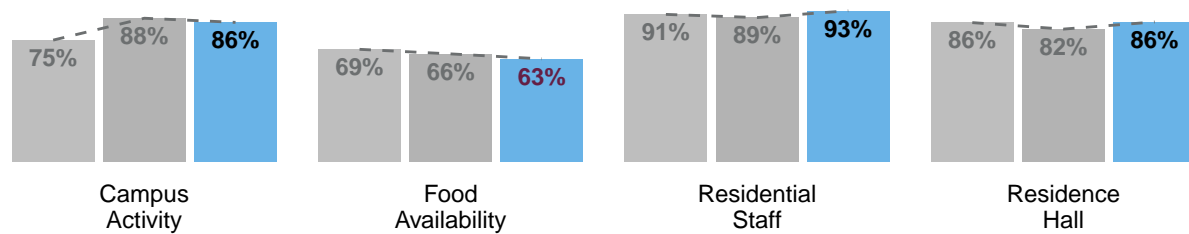


## Satisfaction

### Academic Satisfaction

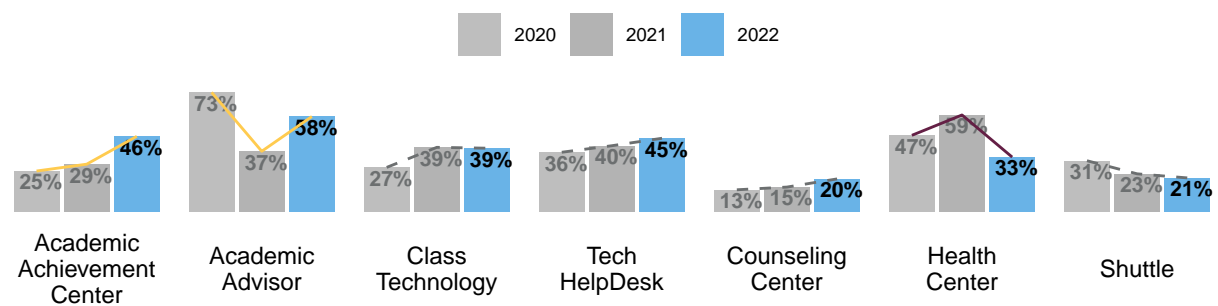


### Life Satisfaction

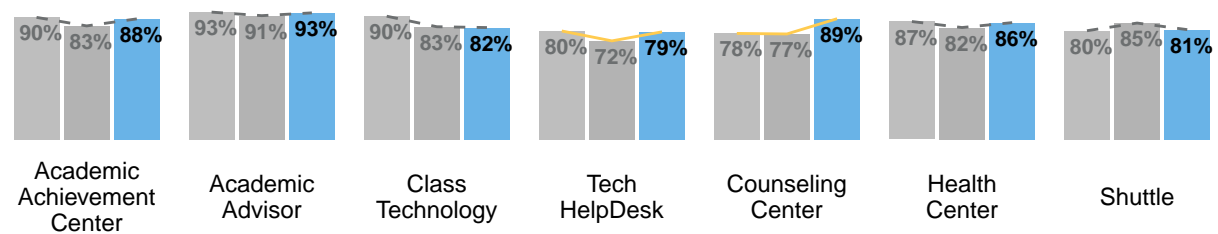


## Services

### Services Usage

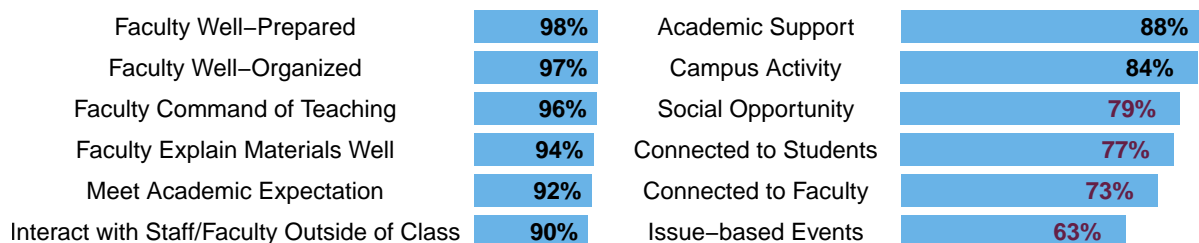


### Services Satisfaction

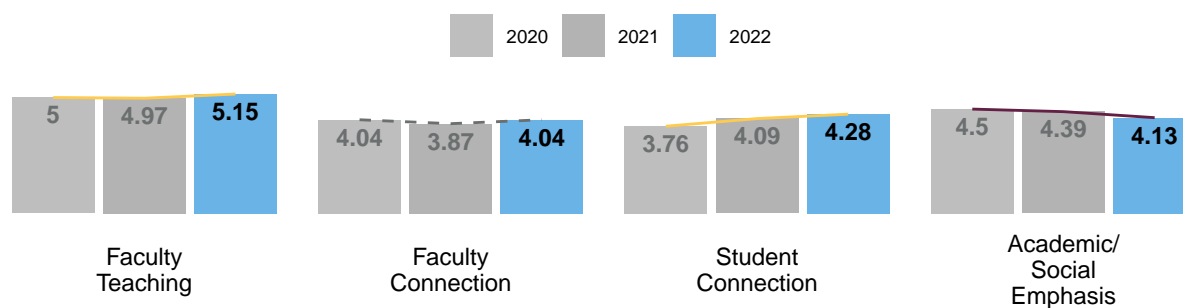


## Academic and Social Support

### 2022 Academic and Social Support

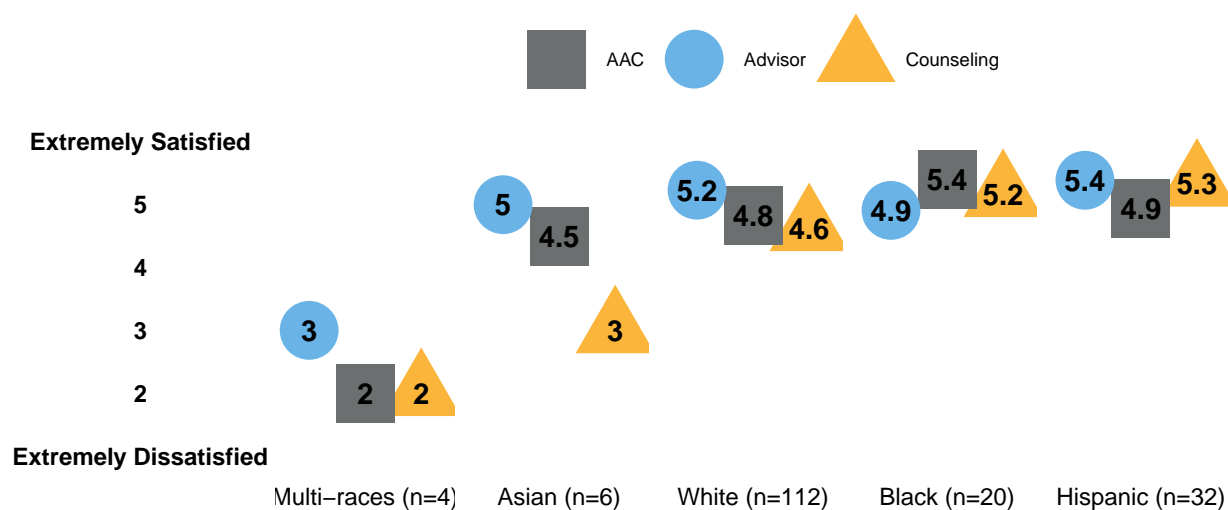


### Historical Academic and Social Support (on scale of 1-6)



## Difference by Ethnicity

### Counseling Service Satisfaction



## Summary

### Strengths

- **Academic satisfaction** remain high (over 90% on average) among first-year students
- Usage of **academic achievement center** and **academic adviser** have increased for first-year students
- First-year students' satisfaction towards **Tech HelpDesk** and **Counseling Center** have increased
- **Teaching quality** for first-year courses has been increasing steadily over the past three years
- **Connection among first year students** increased compared to previous years
- First-year students from **Hispanic and Black ethnicity** are highly satisfied with counseling services

### Opportunities

- Food availability can be improved
  - First-year students want **late night and weekend hours** for food
- More **events and activities** to help first-year students feel socially supported
  - “Connections need time and opportunity to build”

Please contact [ir@lasell.edu](mailto:ir@lasell.edu) if you have any questions