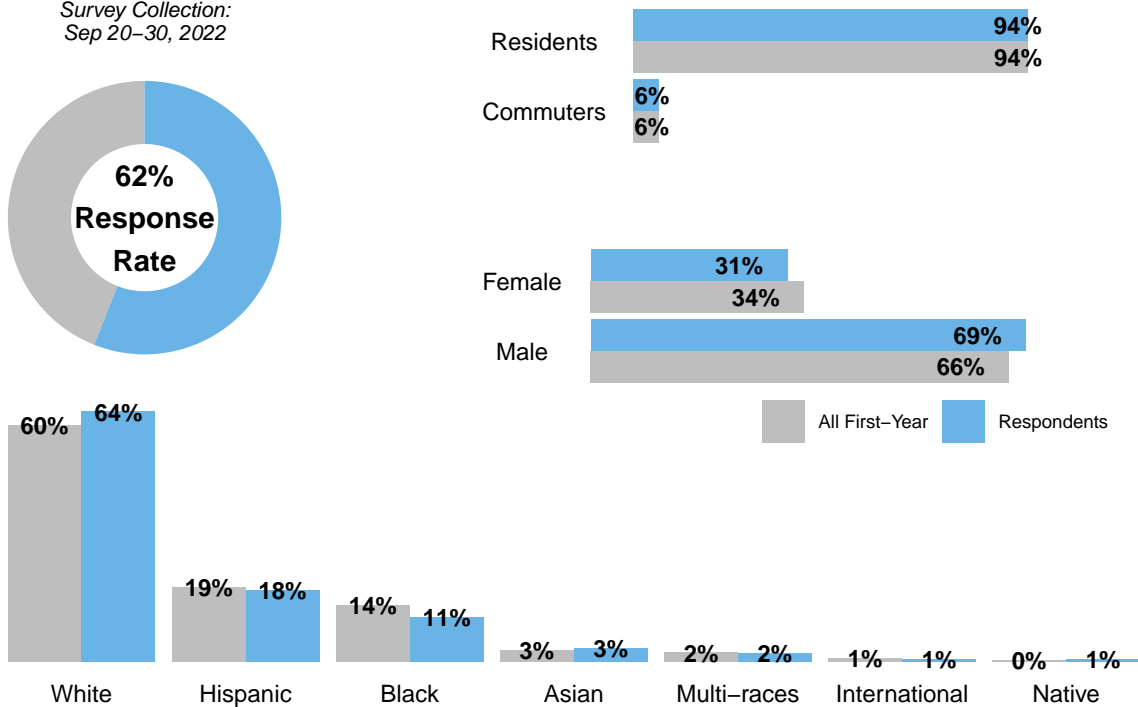
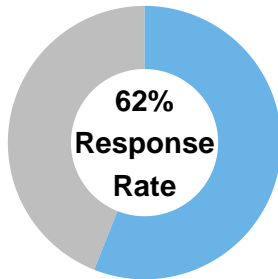


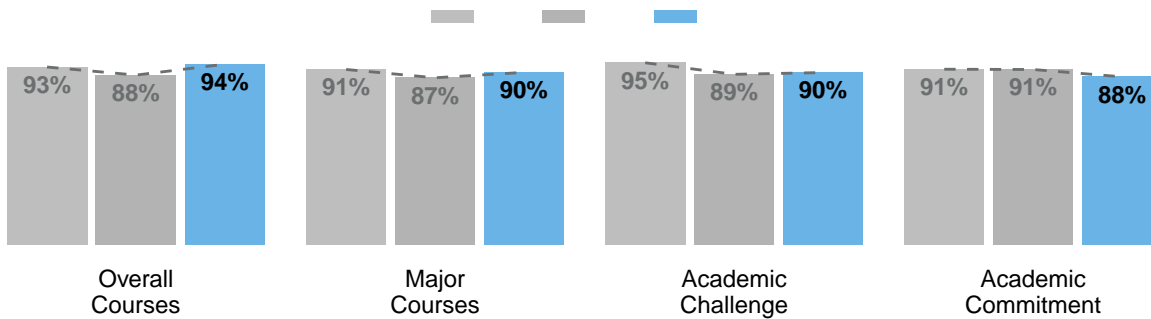
Survey respondents

Survey Collection:
Sep 20–30, 2022

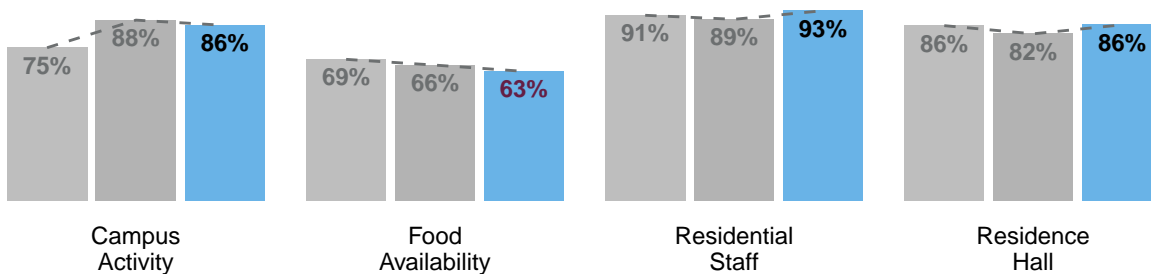


Satisfaction

Academic Satisfaction

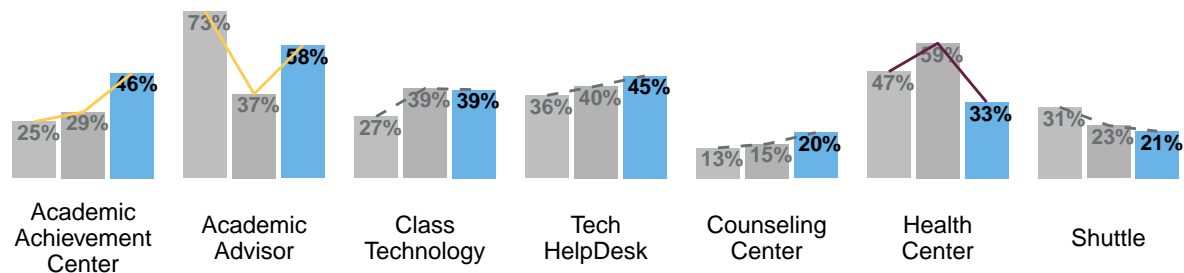


Life Satisfaction

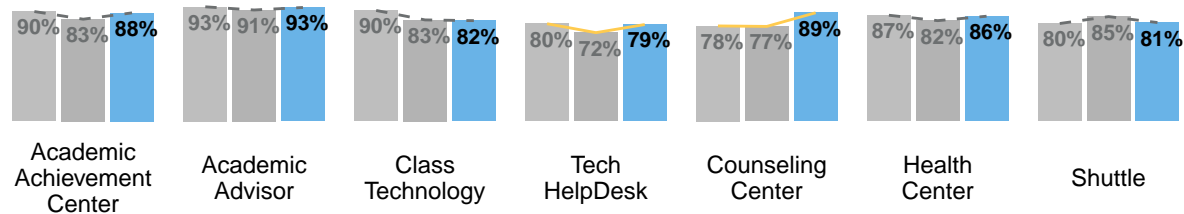


Services

Services Usage

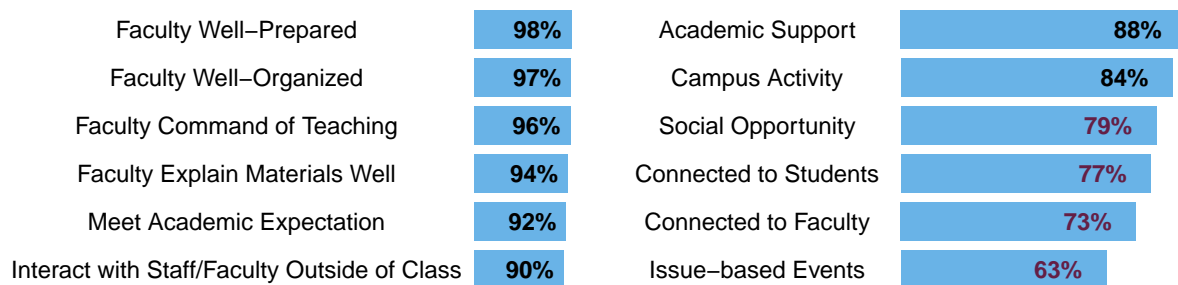


Services Satisfaction

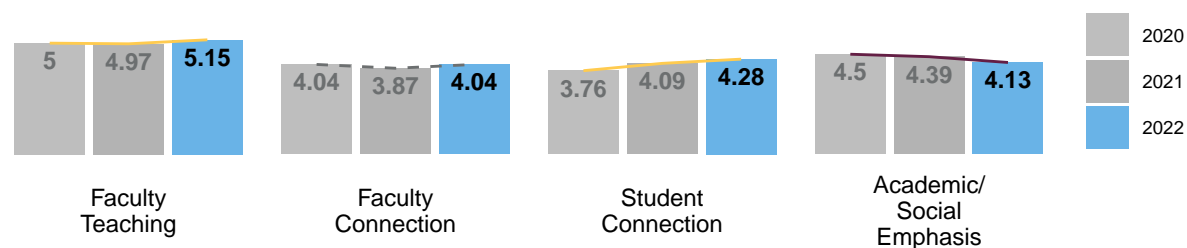


Academic and Social Support

2022 Academic and Social Support

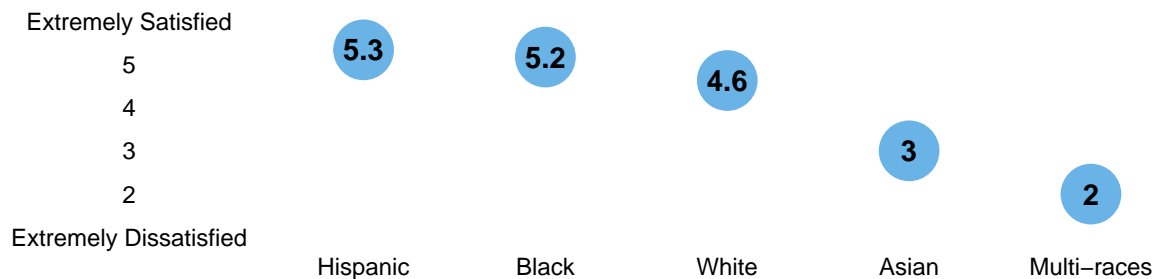


Historical Academic and Social Support (on scale of 1-6)



Difference by Ethnicity

Satisfaction for Counseling Service



*Counseling service is the only survey item significantly different by ethnicity

Summary

Strengths

- Academic satisfaction remain high (over 90% on average) among first-year students
- Usage of academic achievement center and academic adviser have increased for first-year students
- First-year students' satisfaction towards Tech HelpDesk and Counseling Center have increased
- Teaching quality for first-year courses has been increasing steadily over the past three years
- Connection among first year students increased compared to previous years
- First-year students from Hispanic and Black ethnicity are highly satisfied with counseling services

Opportunities

- Food availability can be improved
 - First-year students want late night and weekend hours for food
- More events and activities to help first-year students feel socially supported
 - “Connections need time and opportunity to build”
- Counseling center may take a closer look at experiences of first-year students from Asian and multi-races ethnicity