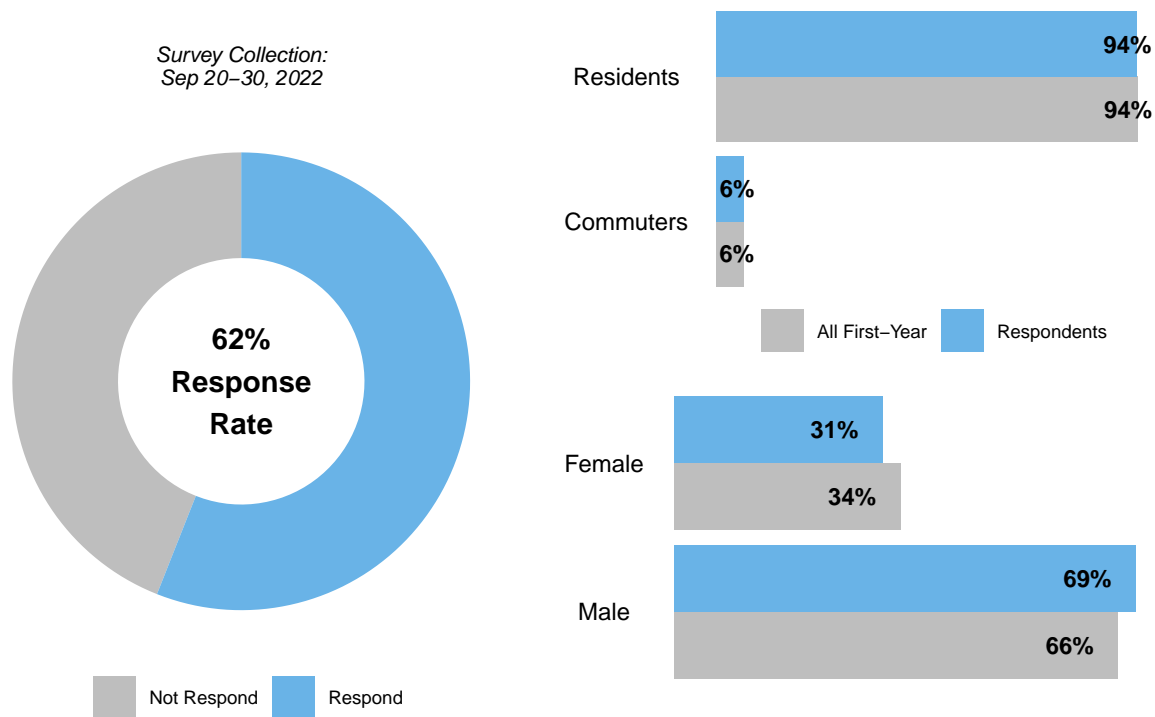
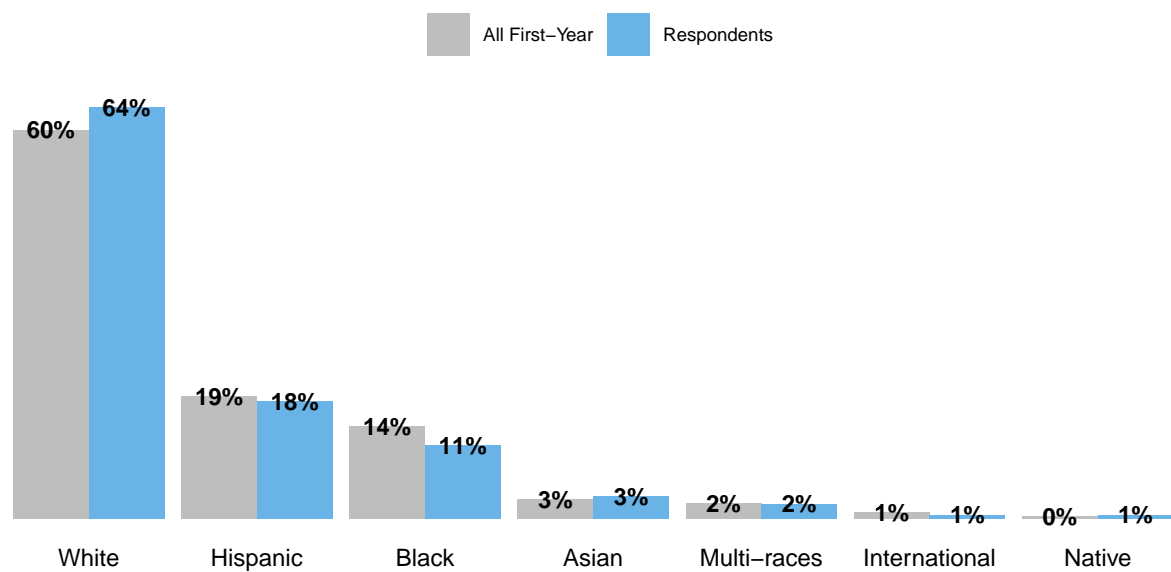


2022 First Impression Survey

Response Rate

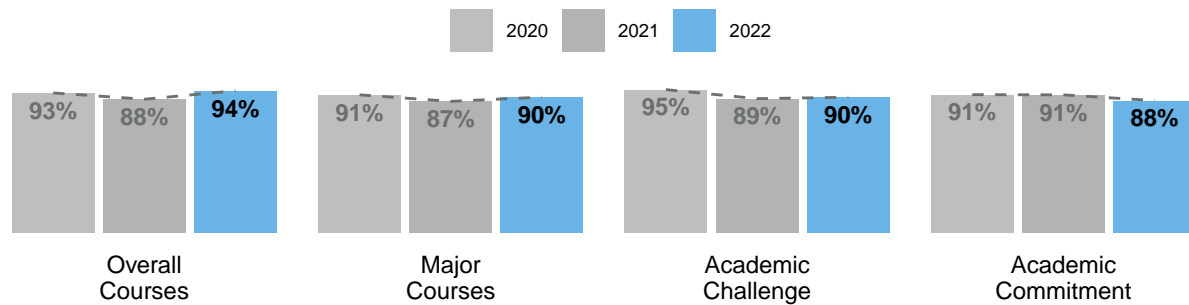


Respondent Ethnicity

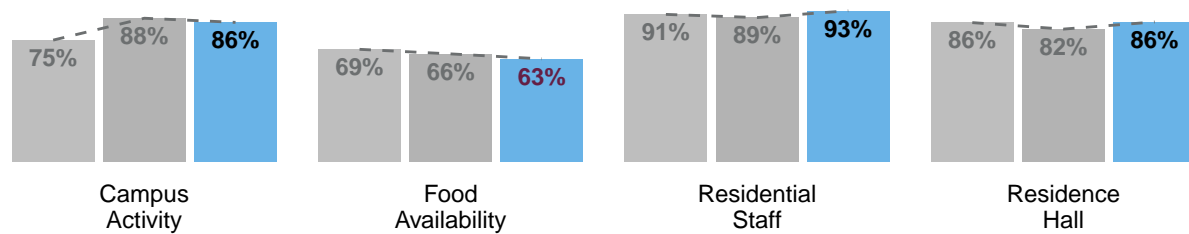


Satisfaction

Academic Satisfaction

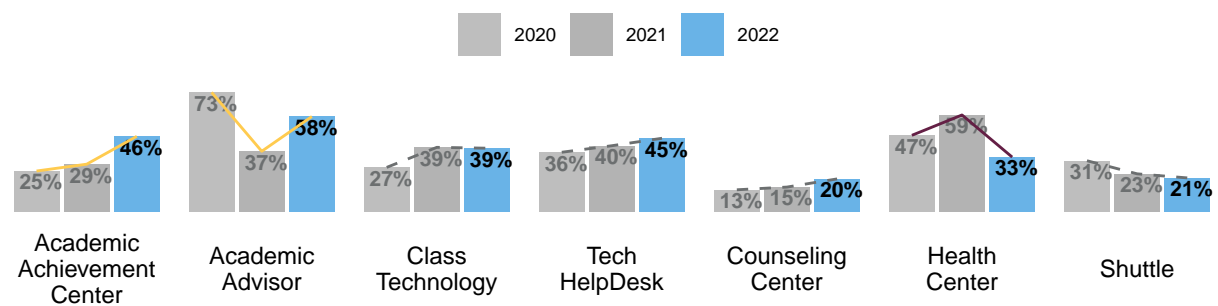


Life Satisfaction

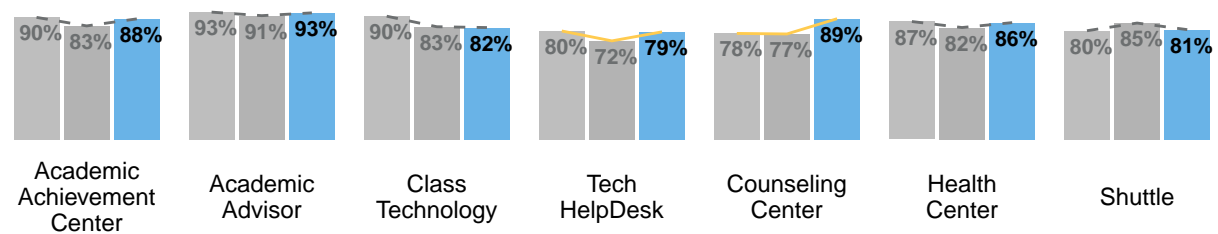


Services

Services Usage

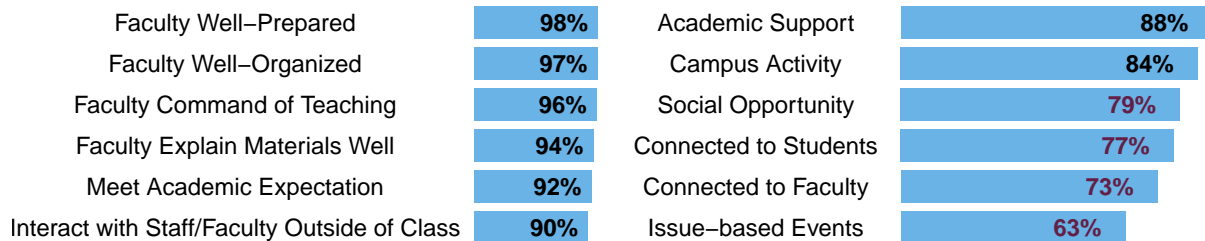


Services Satisfaction

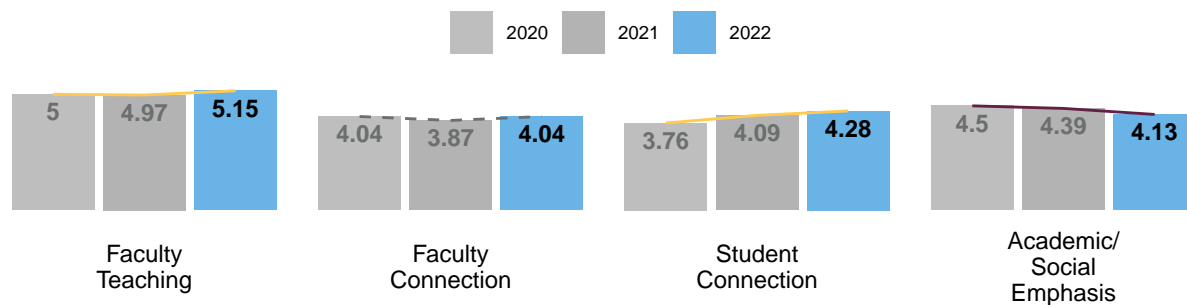


Academic and Social Support

2022 Academic and Social Support

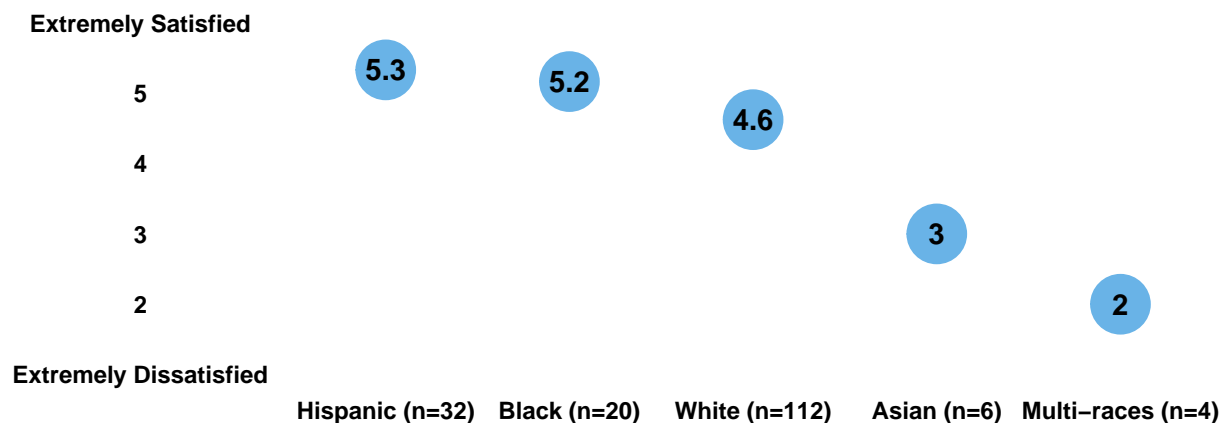


Historical Academic and Social Support (on scale of 1-6)



Difference by Ethnicity

Counseling Service Satisfaction



*Counseling service satisfaction is the only survey item significantly different by ethnicity

Summary

Strengths

- **Academic satisfaction** remain high (over 90% on average) among first-year students
- Usage of **academic achievement center** and **academic adviser** have increased for first-year students
- First-year students' satisfaction towards **Tech HelpDesk** and **Counseling Center** have increased
- **Teaching quality** for first-year courses has been increasing steadily over the past three years
- **Connection among first year students** increased compared to previous years
- First-year students from **Hispanic and Black ethnicity** are highly satisfied with counseling services

Opportunities

- Food availability can be improved
 - First-year students want **late night and weekend hours** for food
- More **events and activities** to help first-year students feel socially supported
 - “Connections need time and opportunity to build”

Please contact ir@lasell.edu if you have any questions