

WikiConv

Building a rich conversation corpus
from Wikipedia Talk pages

Yiqing Hua, Cornell Tech

Research interests on Wikipedia talk pages



Antisocial Behavior

[Wulczyn et al. 2017]
[Zhang et al. 2018]



Disputes

[Wang and Cardie 2014]



Conversational Behaviors

[Danescu-Niculescu-Mizil 2012]

Research interests on Wikipedia talk pages



Antisocial Behavior

[Wulczyn et al. 2017]
[Zhang et al. 2018]



Disputes

[Wang and Cardie 2014]



Conversational Behaviors

[Danescu-Niculescu-Mizil 2012]

Rich context of conversational interactions.

Example: Extracting structured data from Wikipedia Talk Pages

Apologized

Saying in the lead section that Trump apologized for his 2005 comments is non-neutral. A variety of sources describe his apology as defensive or a non-apology, and simply saying he apologized implies that he showed some sort of contrition, which is arguable at best. I propose removing this phrase and just starting with "Trump vigorously denied the allegations..." --[Dr. Fleischman \(talk\)](#) 20:55, 19 October 2016 (UTC)

I disagree. Please quote sources or at least give a link. See [this link which contradicts your assertion and shows virtually all sources but NYT reporting apology](#)^[?]. Can you please propose rephrasing instead of completely deleting?

Thanks.[Anythingyouwant \(talk\)](#) 21:05, 19 October 2016 (UTC)

Sigh. Here are a variety of sources that describe Trump's response as either a non-apology or a half-hearted apology: [\[27\]](#)^[?] [\[28\]](#)^[?] [\[29\]](#)^[?] [\[30\]](#)^[?] [\[31\]](#)^[?] If you don't like those, there are plenty more. --21:15, 19 October 2016 (UTC)

→ : reply to

=== Apologized ===

Saying in the lead section that Trump apologized for his 2005 comments is non-neutral. A variety of sources describe his apology as defensive or a non-apology, and simply saying he apologized implies that he showed some sort of contrition, which is arguable at best. I propose removing this phrase and just starting with "Trump vigorously denied the allegations..."

I disagree. Please quote sources or at least give a link. See [this link which contradicts your assertion and shows virtually all sources but NYT reporting apology]. Can you please propose rephrasing instead of completely deleting? Thanks.

Sigh. Here are a variety of reliable sources that describe Trump's response as either a non-apology or a half-hearted apology: [link] [link] [link] [link] [link] If you don't like those, there are plenty more.

=== Apologized ===

[...] A variety of sources describe his apology as defensive or a non-apology, and simply saying he apologized misleads readers into thinking he showed some sort of contrition. [...]

[...] A variety of sources describe his apology as defensive or a non-apology, and simply saying he apologized implies that he showed some sort of contrition, which is arguable at best. [...]

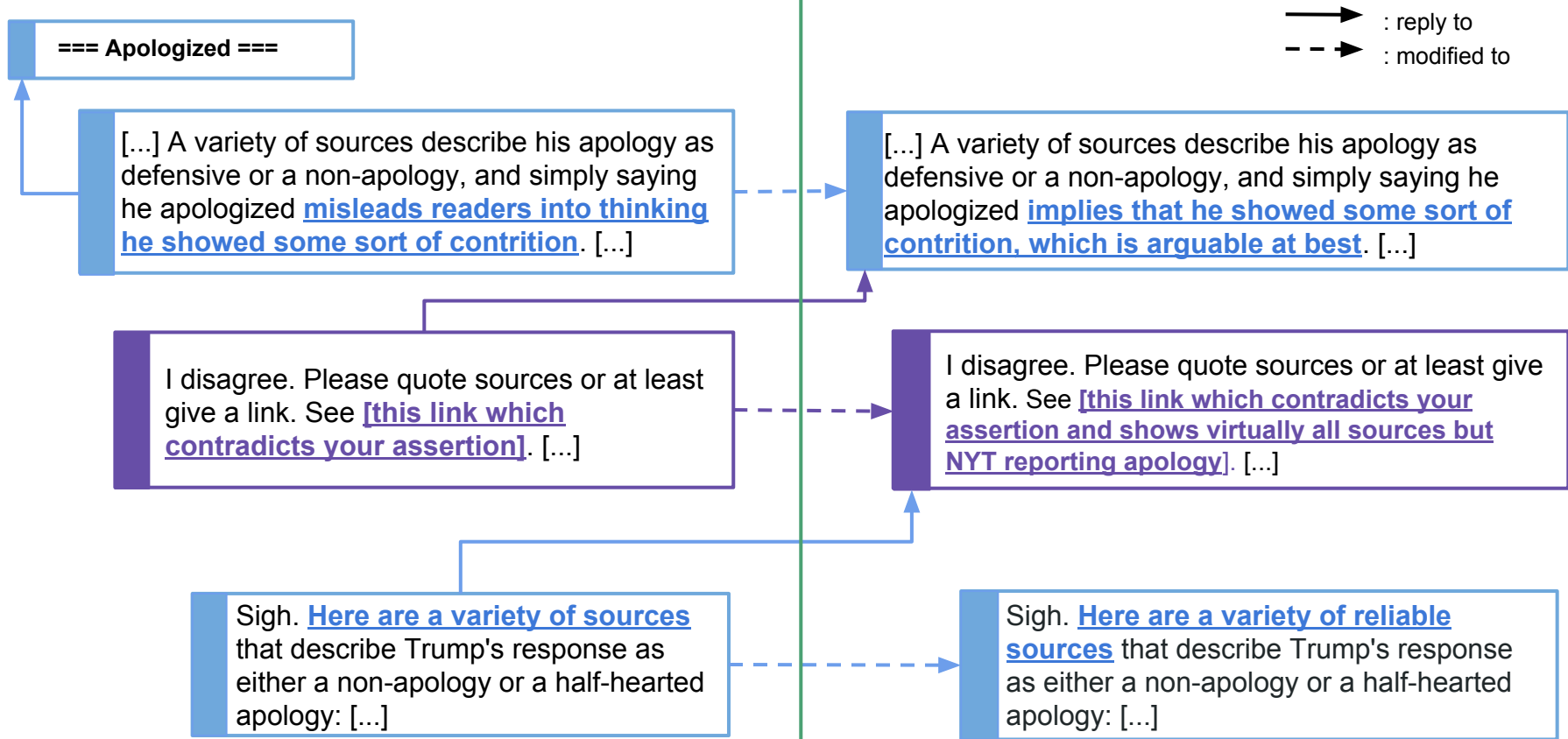
I disagree. Please quote sources or at least give a link. See [this link which contradicts your assertion]. [...]

I disagree. Please quote sources or at least give a link. See [this link which contradicts your assertion and shows virtually all sources but NYT reporting apology]. [...]

Sigh. Here are a variety of sources that describe Trump's response as either a non-apology or a half-hearted apology: [...]

Sigh. Here are a variety of reliable sources that describe Trump's response as either a non-apology or a half-hearted apology: [...]

→ : reply to
--> : modified to



Rich detail of conversational interactions.

Roadmap

- Reconstruction Pipeline
- Dataset Statistics
- Result Evaluation
- Case Studies
- Next Step

The Data Structure

Revision R1

Author: U1

== Improving the Article ==

Let's discuss how to write this article!

Revision R2

Author: U2

== Improving the Article ==

You are an IDIOT!

Revision R3

Author: U1

== Improving the Article ==

Let's discuss how to write this article!

Revision R4

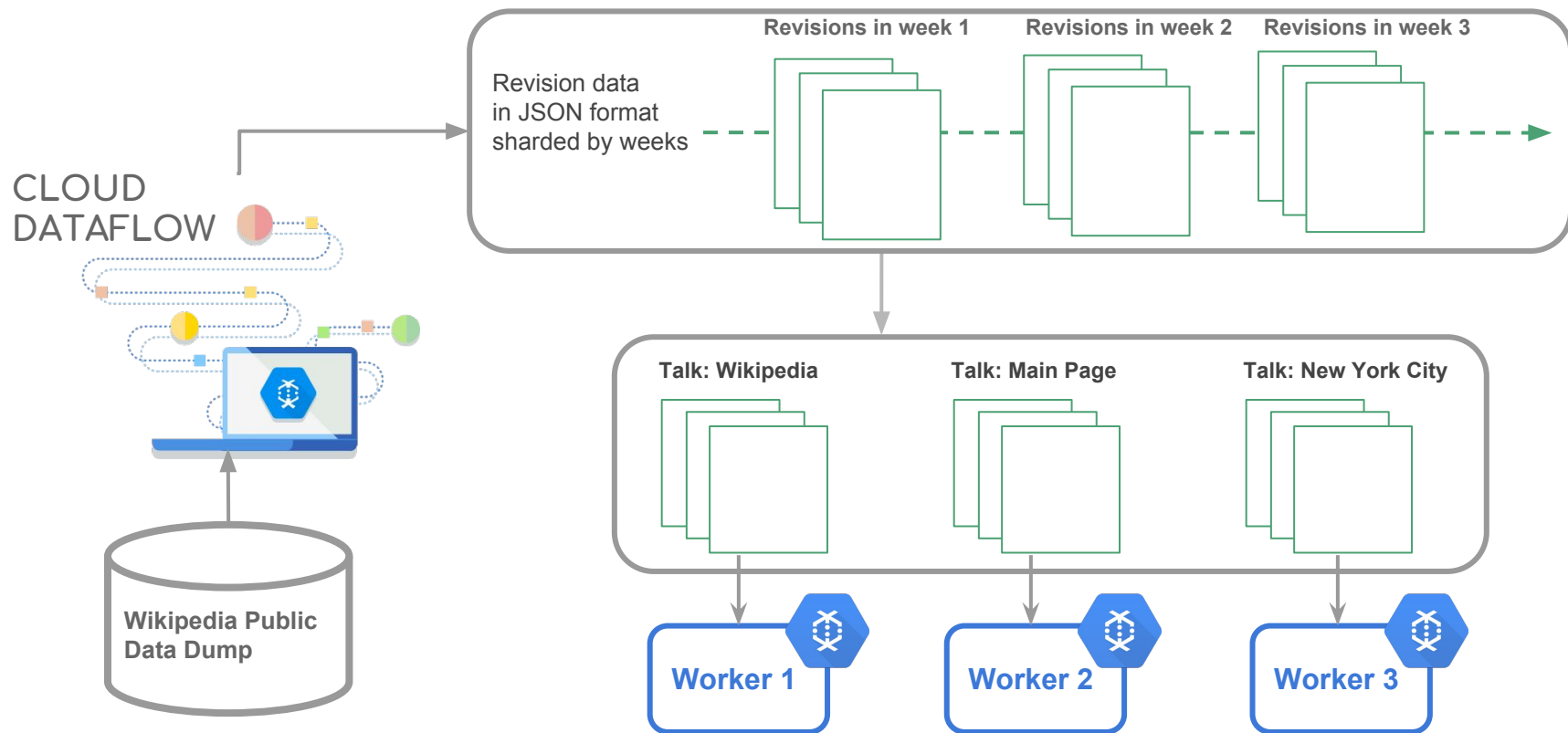
Author: U3

== Improving the Article ==

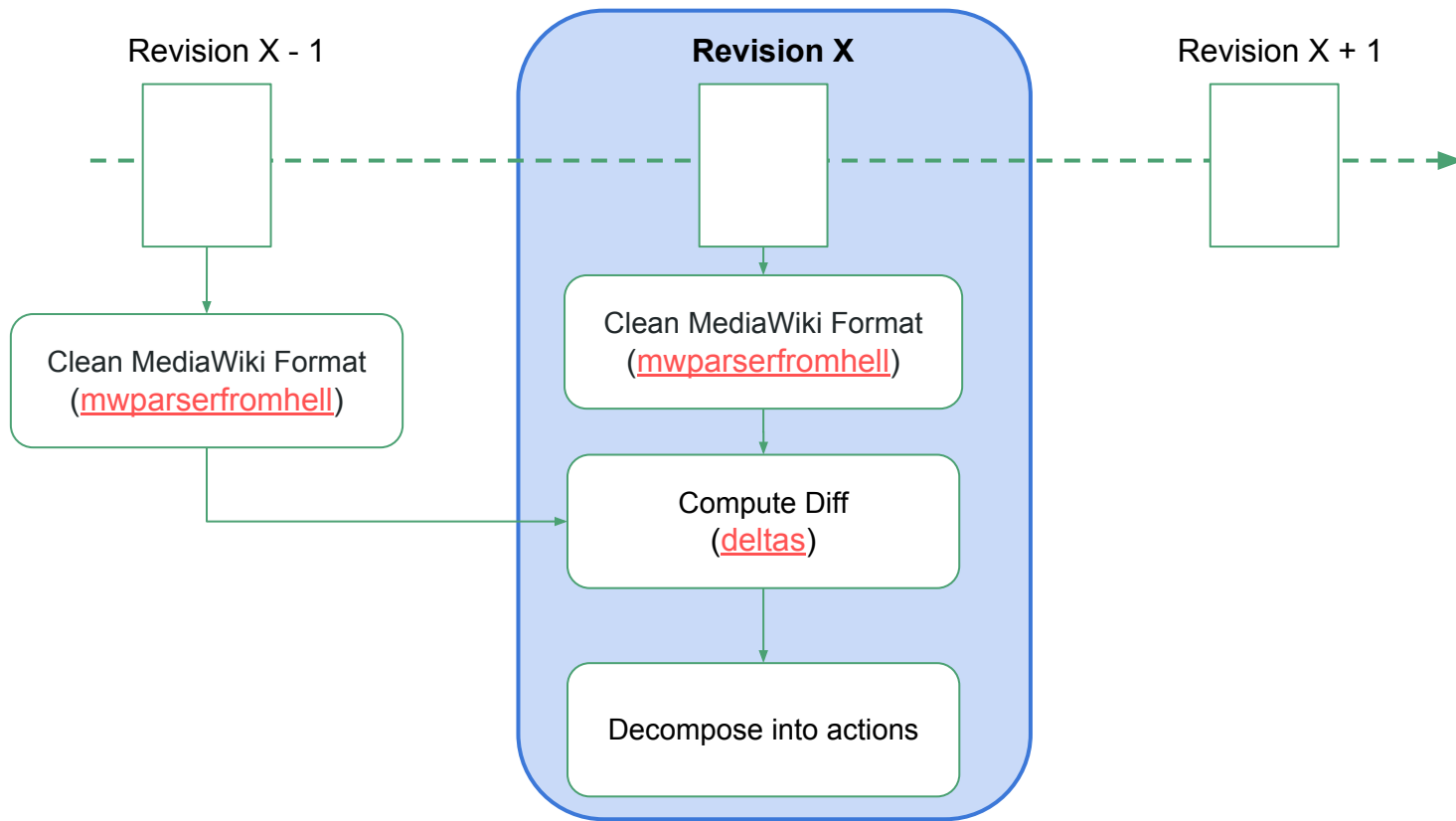
Let's discuss how to improve this article!

ID	Type	Content	ReplyTo	Action Parent	Author	Revision
1	Creation	== Improving the Article ==	Null	Null	U1	R1
2	Addition	Let's discuss how to write [...]	1	Null	U1	R1
3	Deletion	Let's discuss how to write [...]	Null	2	U2	R2
4	Addition	You are an IDIOT.	1	Null	U2	R2
5	Restoration	Let's discuss how to write [...]	Null	2	U1	R3
6	Deletion	You are an IDIOT.	Null	4	U1	R3
7	Modification	Let's discuss how to improve [..]	1	2	U3	R4

Reconstruction Pipeline



Reconstruction Pipeline -- Worker Step



Reconstruction Pipeline -- Data Structures

Page State

Records offsets of comments of those that are present on the page

To distinguish comment additions from modifications

C1	Apologized
C2	Saying in the lead section that Trump apologized for his 2005 comments is non-neutral. A variety of sources describe his apology as defensive or a non-apology, and simply saying he apologized implies that he showed some sort of contrition, which is arguable at best. I propose removing this phrase and just starting with "Trump vigorously denied the allegations..." --Dr. Fleischman (talk) 20:55, 19 October 2016 (UTC)
C3	I disagree. Please quote sources or at least give a link. See this link which contradicts your assertion and shows virtually all sources but NYT reporting apology . Can you please propose rephrasing instead of completely deleting? Thanks. Anythingyouwant (talk) 21:05, 19 October 2016 (UTC)
C4	Sigh. Here are a variety of sources that describe Trump's response as either a non-apology or a half-hearted apology: [27] [28] [29] [30] [31] If you don't like those, there are plenty more. --21:15, 19 October 2016 (UTC)

Reconstruction Pipeline -- Data Structures

Page State

Records offsets of comments of those that are present on the page

To distinguish comment additions from modifications

C1	Apologized
C2	Saying in the lead section that Trump apologized for his 2005 comments is non-neutral. A variety of sources describe his apology as defensive or a non-apology, and simply saying he apologized implies that he showed some sort of contrition, which is arguable at best. I propose removing this phrase and just starting with "Trump vigorously denied the allegations..." --Dr. Fleischman (talk) 20:55, 19 October 2016 (UTC)
C3	I disagree. Please quote sources or at least give a link. See this link which contradicts your assertion and shows virtually all sources but NYT reporting apology . Can you please propose rephrasing instead of completely deleting? Thanks. Anythingyouwant (talk) 21:05, 19 October 2016 (UTC)
C4	Sigh. Here are a variety of sources that describe Trump's response as either a non-apology or a half-hearted apology: [27] [28] [29] [30] [31] If you don't like those, there are plenty more. --21:15, 19 October 2016 (UTC)

Deleted Comments

To identify restorations

Each comment expires in 2 weeks

Deleted comment 1

The page Khurshid Eqbal was deleted un-necessarily. I highly object. Khurshid Eqbal is a well known writer, translator, poet and editor. He has written several books in Urdu language. Bihar and Uttar Pradesh state Governments have awarded him for his literary works. Then why that page was deleted?[ShaguftaYasmin](#) (talk) 13:12, 20 October 2017 (UTC)

Deleted comment 2

The page Khurshid Eqbal was deleted un-necessarily. I highly object. Khurshid Eqbal is a well known writer, translator, poet and editor. He has written several books in Urdu language. Bihar and Uttar Pradesh state Governments have awarded him for his literary works. Then why that page was deleted?[ShaguftaYasmin](#) (talk) 13:12, 20 October 2017 (UTC)

... ..

The Resulting Data Structure (again)

Revision R1
Author: U1

== Improving the Article ==

Let's discuss how to write this article!

Revision R2
Author: U2

== Improving the Article ==

You are an IDIOT!

Revision R3
Author: U1

== Improving the Article ==

Let's discuss how to write this article!

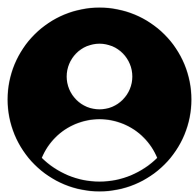
Revision R4
Author: U3

== Improving the Article ==

Let's discuss how to improve this article!

ID	Type	Content	ReplyTo	Action Parent	Author	Revision
1	Creation	== Improving the Article ==	Null	Null	U1	R1
2	Addition	Let's discuss how to write [...]	1	Null	U1	R1
3	Deletion	Let's discuss how to write [...]	Null	2	U2	R2
4	Addition	You are an IDIOT.	1	Null	U2	R2
5	Restoration	Let's discuss how to write [...]	Null	2	U1	R3
6	Deletion	You are an IDIOT.	Null	4	U1	R3
7	Modification	Let's discuss how to improve [..]	1	2	U3	R4

Dataset Statistics



3.6M Users



16M Talk Pages
72M Revisions

Apologized

Saying in the lead section that Trump apologized for his 2005 comments is non-neutral. A variety of sources describe his apology as defensive or a non-apology, and simply saying he apologized implies that he showed some sort of contrition, which is arguable at best. I propose removing this phrase and just starting with "Trump vigorously denied the allegations..." --[Dr. Fleischman \(talk\)](#) 20:55, 19 October 2016 (UTC)

I disagree. Please quote sources or at least give a link. See [this link which contradicts your assertion and shows virtually all sources but NYT reporting apology](#). Can you please propose rephrasing instead of completely deleting?
Thanks [Anythingyouwant \(talk\)](#) 21:05, 19 October 2016 (UTC)

Sigh. Here are a variety of sources that describe Trump's response as either a non-apology or a half-hearted apology: [\[27\]](#) [\[28\]](#) [\[29\]](#) [\[30\]](#) [\[31\]](#) If you don't like those, there are plenty more. --21:15, 19 October 2016 (UTC)

48M Conversations
155M Actions

Evaluation Result

Action Type Breakdown		<i>type</i>	<i>boundary</i>	<i>replyTo</i>	<i>parent</i>
Creation	24%	88%	88%	100%	100%
Addition	43%	91%	87%	88%	100%
Modification	19%	73%	70%	80%	74%
Deletion	11%	92%	86%	100%	85%
Restoration	3%	89%	95%	100%	99%
All actions		88%	85%	93%	94%

Error type breakdown:

52% HTML parsing / ambiguous diff

18% Complicated user behavior

30% Other

Case Study -- User Coordination

Coordination:

*In a conversation between A and B,
to what extent B adopts A's language
patterns.*

Defining linguistic style coordination



Direct repetition: under speaker's control,
could just be choice of topic. ☹

Function-class matching: unconscious & frequent
[Niederhoffer and Pennebaker 2002]



At least you were outside

quantity words

It doesn't make much difference...

Doesn't really matter ...

It's not important ...



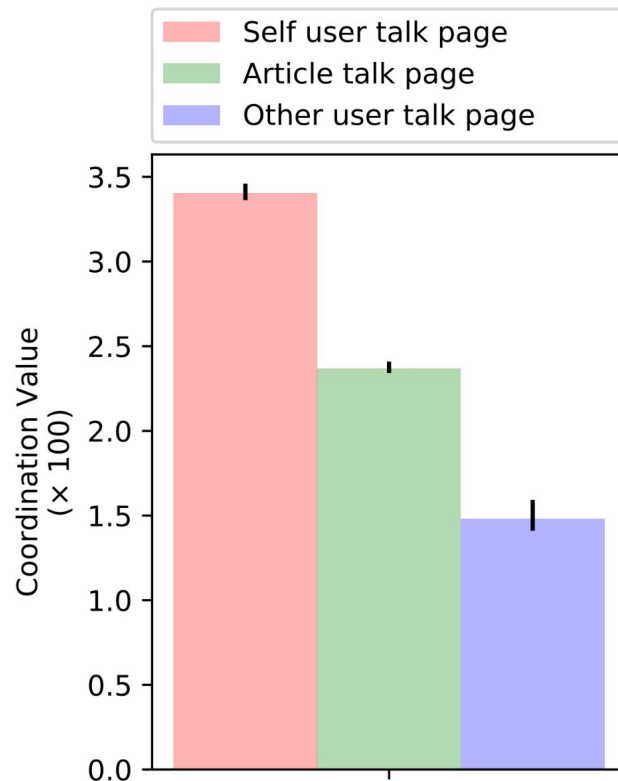
[Danescu-Niculescu-Mizil 2012]

Slide from Lillian Lee at the "New Directions in Analyzing Text as Data"
conference

Case Study -- User Coordination

Coordination:
In a conversation between A and B,
to what extent B adopts A's language patterns.

We computed coordination value using methodology proposed by previous work* over a subset of users on different locations.



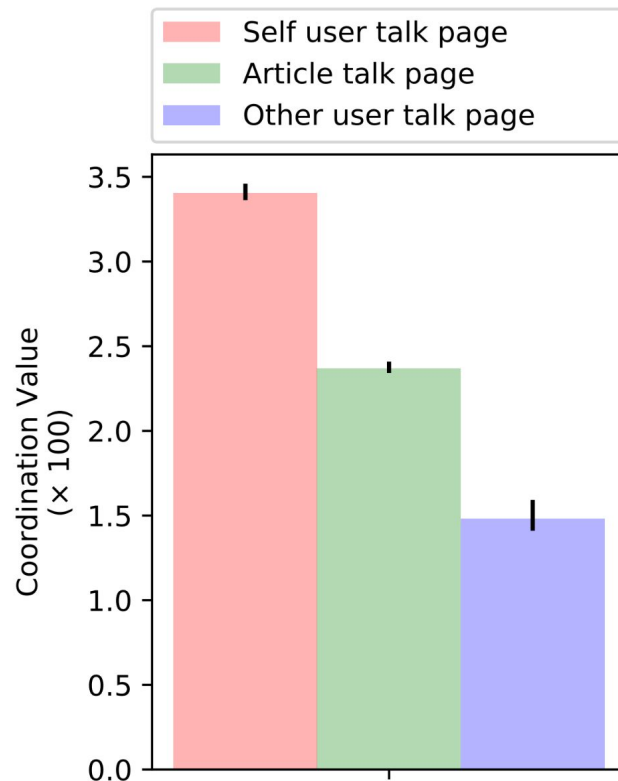
*Danescu-Niculescu-Mizil, Cristian, et al. "Echoes of power: Language effects and power differences in social interaction." Proceedings of the 21st international conference on World Wide Web. ACM, 2012.

Case Study -- User Coordination

Coordination:
In a conversation between A and B,
to what extent B adopts A's language patterns.

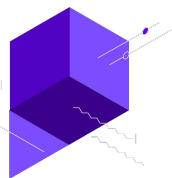
We computed coordination value using methodology proposed by previous work* over a subset of users on different locations.

Rich context of conversational interactions.



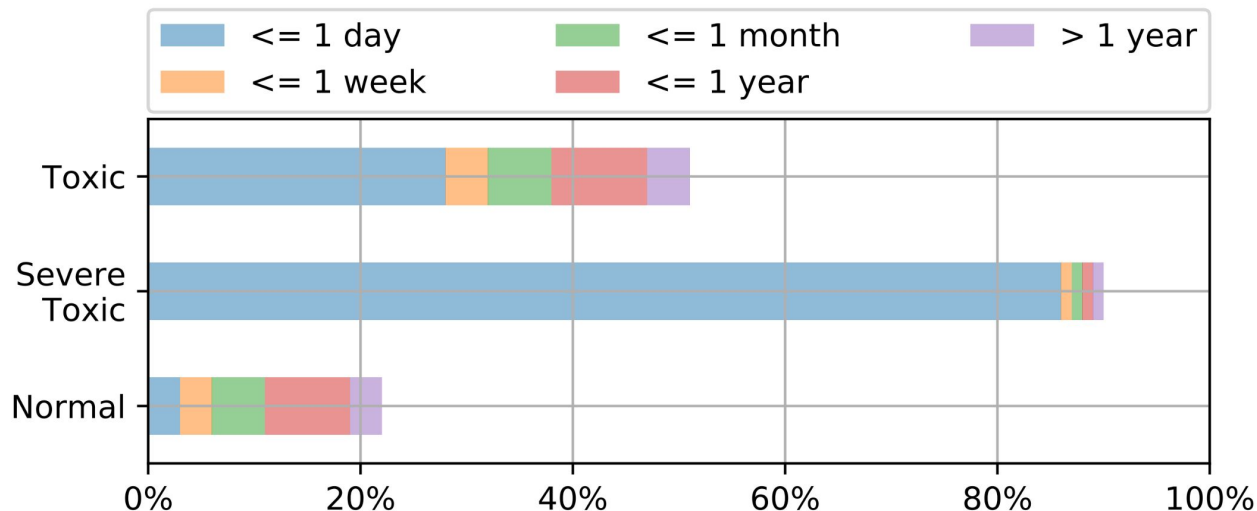
*Danescu-Niculescu-Mizil, Cristian, et al. "Echoes of power: Language effects and power differences in social interaction." Proceedings of the 21st international conference on World Wide Web. ACM, 2012.

Case Study -- Moderation of Toxic Behavior

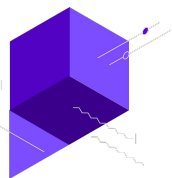


Addition and creation contents are labeled as Perspective API in terms of toxic/non-toxic, severe toxic/non-severe toxic.

We measure the speed of deletion of these contents, compared to that of normal contents.

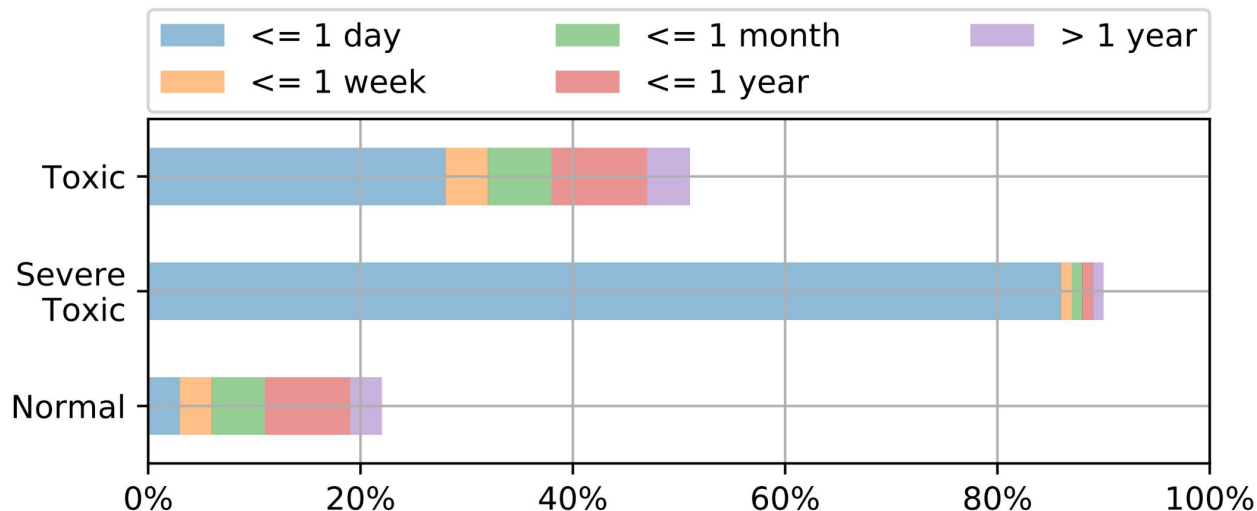


Case Study -- Moderation of Toxic Behavior



Addition and creation contents are labeled as Perspective API in terms of toxic/non-toxic, severe toxic/non-severe toxic.

We measure the speed of deletion of these contents, compared to that of normal contents.



Rich detail of conversational interactions.

Next Steps

- Improve Pipeline Quality and Efficiency
- Live System of the Wikipedia Talk Pages conversations
- Release of WikiConv (with scores) & Github code

Questions?