ZIAD ELRAGGAL

COMPUTER ENGINEERING STUDENT

CONTACT

(709)-529-0994

zmaaelraggal@mun.ca

https://www.linkedin.com/in/ziad-elraggal-693a73290/

40 livyer's Loop, St.john's, A1B 3P7

EDUCATION

Memorial University of Newfoundland and Labrador

Faculty of Engineering and Applied Science Co-op Program Enrolled in Academic Term 3

2022-2027

SKILLS



AWARDS AND CERTIFICATIONS

Academic Excellence Scholarship
Valued at 4000\$ by Memorial University

British Checkpoint Ranking

Awarded first position within the country for English Writing Skills

Mental Health First Aid Training issued by Memorial University Residence Life

LANGUAGES



ABOUT ME

Second-year Computer Engineering Student at Memorial University of Newfoundland and Labrador | Demonstrated proficiency in research, organization, and time management; skilled at diagnosing problems and devising innovative, tailored solutions

WORK EXPERIENCE

Freelance Web-Designer

Freelance-Remote

January 2021 -Current

- Contributed to the development of web pages using HTML and CSS.
- Gained familiarity with popular content management systems (CMS) like WordPress and Joomla, participating in template customization and content updates.
- Utilized basic JavaScript to enhance web page interactivity, including interactive forms, image sliders, and navigation menus, improving overall user engagement and functionality.
- Developed a mobile-friendly website that increased mobile traffic by 37%.
- Fostered positive client relationships by actively listening to their requirements, providing timely updates, and incorporating feedback to align web development projects with client goals.

Sales Associate

Carrefour-Cairo, Egypt

May 2022 -September 2022

- Contributed effectively within cross-functional teams and collaborated with colleagues and supervisors, showing a strong aptitude for teamwork and group projects.
- Frequently entrusted with store opening and closing duties, which encompassed cash drawer reconciliation.
- Successfully handled customer complaints by resolving issues and offering discounts when appropriate, with manager's approval
- Effectively managed customer concerns by resolving issues and applying discounts, when authorized by the manager.

VOLUNTEER EXPERIENCE

High School House Captain

September 2021 -April 2022

- Oversaw house-specific operations for a community of over 100 members.
- Coordinated and executed large-scale school events, responsibly managing budget allocation for event-related purchases.

Community Committee Youth Leader

June 2020 -September 2021

Contributed to the upkeep and cleanliness of the neighborhood.

 Assisted in welcoming new community members and facilitating introductions to like-minded acquaintances.

Barnes House Vice President

September 2023 -April 2024

- Participated in collaborative efforts with neighboring residences to plan and execute expansive community-wide events.
- Actively supported house-specific events as a key member of the executive council, facilitating student needs by connecting them with the necessary resources and assistance.