DMEF Academic Data Set Four Reproduction Gift Catalog Company

Business Situation:

an upscale gift business that mails general and

specialized catalogs to its customer base several

times each year.

Data Available:

Base Time Period:

orders, dollars, items and order lines by each of the latest five years and life-to-date; purchasing by season of purchase; purchasing methods; purchases in fourteen product groups; complete first order and latest order information. Data cover

12/71 through 6/92.

Later Time Period:

number of orders and dollars of purchases in the 9/92 - 12/92 period. All customers in this file received at least one catalog in early Fall 1992.

- The gap between the two periods is to provide time for scoring, name selection, and mailing preparation if a targeting model is built.
- The data are available in two formats: ASCII of 20.2MB and as a SAS transport data set of 37.4MB.
- There is one record per customer and a total of 101,532 records. Each record contains 93 fields. The end of this document contains a print-out of the first ten SAS records and the first ten ASCII records.

Potential exists to:

- Measure performance in the later time period and estimate return on the marketing investment either in total or by some RFM groups.
- The product group information is particularly important within this business so there is an opportunity to study product affinities and customer segments based on product types as well as buying patterns.
- Build predictive model(s) for recommending marketing treatment in the 10/92 through 12/92 time period.

ADDITIONAL CLARIFICATIONS/EXPLANATIONS FOR USE OF CATALOG DATA SETS

Due to client confidentiality requirements, DMEF is not permitted to reveal the names of the catalogs nor the product categories from them. The following should give direction on how to work with the data even without the actual categories:

Product Groups in <u>Data Set 4</u> and Product Categories and Product Classes in <u>Data Set 3</u> are non-overlapping aggregations of specific items by some set of characteristics. Product Classes are a finer differentiation of the Product Categories. Even without knowing definitions, it is easily possible, with good analysis, to ascertain the strongest selling areas, average price point, repurchase within and the tendency to buy across the product types. Having names instead of numbers would not change what can be done from an analysis standpoint.

In <u>Data Set 2</u>, the *Divisions* can be thought of as sets of products with some or little overlap with the target Division D which is being mailed. Once again, the information provided by the tendency to buy across divisions can be determined by analysis without knowing the specific division types.

While there is a natural, humanistic desire to have descriptive words rather than numbers on these data fields, the information is embedded in the buying behavior independent of the titles on the fields. Given the large number of customers contained within these datasets, it is almost certain that there are no significant correlations that are spurious. Having names instead of numbers would not enhance the information contained in the buying patterns, only impact the statistician's intuition or confirm pre-analysis hypotheses.

If this answer is not enough to let users move ahead, any user is welcome to make up names. For example:

Product Groups could be Kitchenware, Tableware, Bedroom Accessories, etc.

Product Categories could be Men's! Apparel, Women's' Apparel, Children's' Apparel, etc. while Product Classes could be Casual, Business, Shoes, etc.

Divisions could be Clothing, Housewares, Electronics, etc.

DMEF Academic Data Set Four Data Fields

Descriptive Name	SAS name	ASCII positions
Customer ID	MATCHCOD	1 - 15
First Season Dollars	FORDSLS	16 - 19
First Season Orders	FORDORD	20
First Season Items	FORDITM	21 - 23
First Season Lines	FORDLNS	24 - 25
Latest Season Dollars	LORDSLS	26 - 29
Latest Season Orders	LORDORD	30
Latest Season Items	LORDITM	31 - 33
Latest Season Lines	LORDLNS	34 - 35
Orders This Year	ORDTYR	36
Dollars This Year	SLSTYR	37 - 40
Items This Year	ITMTYR	41 - 42
Lines This Year	LNSTYR	43 - 44
Orders Last Year	ORDLYR	45 - 46
Dollars Last Year	SLSLYR	47 - 50
Items Last Year	ITMLYR	51 - 52
Lines Last Year	LNSLYR	53 - 54
LTD Credit Card Orders	CHARGORD	55 - 56
LTD Credit Card Dollars	CHARGSLS	57 - 60
LTD AmerExp Card Orders	AMEXORD	61 - 62
LTD AmerExp Card Dollars	AMEXSLS	63 - 66
LTD MC&VISA Card Orders	MCVISORD	67 - 68
LTD MC&VISA Card Dollars	MCVISSLS	69 - 72
LTD Phone Orders	PHONORD	73 - 74
LTD Phone Dollars	PHONSLS	75 - 78
LTD Gift Orders	GIFTORD	79 - 80
LTD Gift Dollars	GIFTSLS	81 - 84
Orders 2 Yrs Ago	ORD2AGO	85
Dollars 2 Yrs Ago	SLS2AGO	86 - 89
Orders 3 Yrs Ago	ORD3AGO	90 - 91
Dollars 3 Yrs Ago	SLS3AGO	92 - 95
Orders 4 Yrs Ago	ORD4AGO	96
Dollars 4 Yrs Ago	SLS4AGO	97 - 100
LTD Orders	ORDHIST	101 - 102
LTD Dollars	SLSHIST	103 - 106
LTD Items	ITMHIST	107 - 109
LTD Lines	LNSHIST	110 - 112

Descriptive Name	SAS name	ASCII positions
LTD Purchases in ProdGrp 1	GRP3S1	113
LTD Purchases in ProdGrp 2	GRP3S2	114
LTD Purchases in ProdGrp 3	GRP3S3	115
LTD Purchases in ProdGrp 4	GRP3S4	116
LTD Purchases in ProdGrp 5	GRP3S5	117
LTD Purchases in ProdGrp 6	GRP3S6	118
LTD Purchases in ProdGrp 7	GRP3S7	119
LTD Purchases in ProdGrp 8	GRP3S8	120
LTD Purchases in ProdGrp 9	GRP3S9	121
LTD Purchases in ProdGrp 10	GRP3S10	122
LTD Purchases in ProdGrp 11	GRP3S11	123
LTD Purchases in ProdGrp 12	GRP3S12	124
LTD Purchases in ProdGrp 13	GRP3S13	125
LTD Purchases in ProdGrp 14	GRP3S14	126
First Purch had ProdGrp 1	PGRP01FP	127
First Purch had ProdGrp 2	PGRP02FP	128
First Purch had ProdGrp 3	PGRP03FP	129
First Purch had ProdGrp 4	PGRP04FP	130
First Purch had ProdGrp 5	PGRP05FP	131
First Purch had ProdGrp 6	PGRP06FP	132
First Purch had ProdGrp 7	PGRP07FP	133
First Purch had ProdGrp 8	PGRP08FP	134
First Purch had ProdGrp 9	PGRP09FP	135
First Purch had ProdGrp 10	PGRP10FP	136
First Purch had ProdGrp 12	PGRP12FP	137
First Purch had ProdGrp 14	PGRP14FP	138
This Year Purchased ProdGrp 1	PGRP01TY	139
This Year Purchased ProdGrp 2	PGRP02TY	140
This Year Purchased ProdGrp 3	PGRP03TY	141
This Year Purchased ProdGrp 4	PGRP04TY	142
This Year Purchased ProdGrp 5	PGRP05TY	143
This Year Purchased ProdGrp 6	PGRP06TY	144
This Year Purchased ProdGrp 7	PGRP07TY	145
This Year Purchased ProdGrp 8	PGRP08TY	146
This Year Purchased ProdGrp 9	PGRP09TY	147
This Year Purchased ProdGrp 10	PGRP10TY	148
This Year Purchased ProdGrp 11	PGRP11TY	149
This Year Purchased ProdGrp 12	PGRP12TY	150
This Year Purchased ProdGrp 13	PGRP13TY	151
This Year Purchased ProdGrp 14	PGRP14TY	152
First Purchase had ProdGrp 11	PGRP11FP	153
First Purchase had ProdGrp 13	PGRP13FP	154

Descriptive Name	SAS name	ASCII positions
ProdGrps in First Order	FORDGRPS	155 - 156
LTD Spring Orders	SPRORD	157 - 158
LTD Fall Orders	FALORD	159 - 161
Seasons with Purchase	PURSEAS	162 - 163
Latest Purchase Year	LPURYEAR	164
Latest Purchase Season	LPURSEAS	165
Years with Purchase	PURYEAR	166 - 167
Date Added to File	DATEAD6	168 - 175
Date of First Purchase	DATEFP6	176 - 183
Date of Last Purchase	DATELP6	184 - 191
Season Added to File	SEASAD	192
Season of First Order	SEASFORD	193
Target Mailing Orders	TARGORD	194
Target Mailing Dollars	TARGDOL	195 - 198

DMEF Academic Data Set Four Field Content Definitions

Additional information for several fields is provided below:

SEASAD, SEASFORD, LPURSEAS

- 1 = Spring
- 2 = Fall
- S = Spring
- F = Fall

where Spring is January through June and Fall is July through December

LPURYEAR

- 0 = 1990
- 1 = 1991
- 2 = 1992
- 3 = 1983
- 4 = 1984
- 5 = 1985
- 6 = 1986
- 7 = 1987
- 8 = 1988
- 9 = 1989

DMEF Academic Data Set Four SAS Contents Procedure Output

CONTENTS PROCEDURE

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			4	4,				
			December	December				
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Data Set Name:	Member Type:	Engine:	Created:	Last Modified: 18:24 Thursday, December 4, 1997	Protection:	Data Set Type:		Label:

----Engine/Host Dependent Information----

Data Set Page Size: 16384

Number of Data Set Pages: 915
File Format: 607
File Name: /data1/gift/sastrans/four.ssd01
Inode Number: 146307
Access Permission: rw-rw-r-Owner Name: pwa
File Size (bytes): 14999552

----Variables Ordered by Position----

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	Label	Customer ID	First Season Dollars	First Season Orders	First Season Items	First Season Lines	Latest Season Dollars	Latest Season Orders	Latest Season Items	Latest Season Lines	Orders This Year	Dollars This Year	Items This Year	Lines This Year	Orders Last Year	Dollars Last Year	Items Last Year	Lines Last Year	LTD Credit Card Orders	LTD Credit Card Dollars		LTD AmerExp Card Dollars	LTD MC&VISA Card Orders	LTD MC&VISA Card Dollars	LTD Phone Orders	LTD Phone Dollars	LTD Gift Orders	LTD Gift Dollars
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CONTENTS PROCEDURE

Label		First Purchase had ProdGrp 11	First Purchase had ProdGrp 13	ProdGrps in First Order	LTD Spring Orders	LTD Fall Orders	Seasons with Purchase	Latest Purchase Year	Latest Purchase Season	Years with Purchase	Date Added to File	Date of First Purchase	Date of Last Purchase	Season Added to File	Season of First Order	Target Mailing Orders	Target Mailing Dollars
Format											MMDDYY8.	MMDDYY8.	MMDDYY8.				
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Variable	·	PGRP11FP	PGRP13FP	FORDGRPS	SPRORD	FALORD	PURSEAS	LPURYEAR	LPURSEAS	PURYEAR	DATEAD6	DATEFP6	DATELP6	SEASAD	SEASFORD	TARGORD	TARGDOL
*		78	62	8	8	82	83	\$	82	8	87	88	8	8	2	26	93

DMEF Academic Data Set Four SAS Field Descriptives

	Variable	Label	z	Mean	Std Dev	Minimum	Maximum	
	FORDSLS	First Season Dollars	101532	44.5071800	58.5797872	0	4290.00	
	FORDORD		101532	1.0181716	0.1387089	1.0000000	5.0000000	
	FORDITM	First Season Items	101532	2.8281822	2.9136108	0	314.0000000	
	- ORDENS		101532	2.3979534	1.8763673	1.0000000	56.0000000	
	LORDSLS	Season	255101	41.7559674	55.2102407	0	4290.00	
	LORDITM	Latest Season Orders Latest Season Items	101532	1.015//83	7 10122/0	1.0000000	5.0000000	
	LORDLNS		101532	2 2152852	3.1013249	o (554.0000000	
	ORDIYR	Orders This Year	101532	0.2582536	0.5263944	- C	00000000	
	SLSTYR	Dollars This Year	101532	11.2208959	35.4250893	o c	17.8 00	
	ITMTYR	Items This Year	101532	0.6263050	1.7149361	o c	53 000000	
	LNSTYR	Lines This Year	101532	0.5221113	1.3143610	0	33.000000	
	ORDLYR	Orders Last Year	101532	0.2878698	0.5653913	0	11.000000	
	SLSLYR	Dollars Last Year	101532	12.5216188	38.2924265	0	2290.00	
	IMLYR	Items Last Year	101532	0.7598196	1.9856201	0	46.0000000	
	CHARGORD	Lines Last Tear	101532	0.6208289	1.5074339	0 (34.0000000	
	CHARGSLS	LTD Credit Card Dollars	101532	55 570076	100 181461	> 0	27.0000000	
	AMEXORD		101532	0.2030099	0.6761190	-	16 000000	
	AMEXSLS	LTD AmerExp Card Dollars	101532	11.7642714	55.8613280	,	3520.00	
Δ	MCVISORD	MC&VISA Card	101532	0.9086987	1.3281602	0	27.0000000	
L.	MCVISSLS		101532	43.9160265	92.8434163	0	4013.00	
_	PHONORD		101532	0.7579876	1.0902272	0	27.0000000	
a	PHONSES		101552	38.5862782	86.7660066	0	3561.00	
	GIFTOND	In Gift Dollar	101552	0.1803668	0.5946476	0 (14.0000000	
	ORD 2AGO		101532	0.2401368	67.0447929	-	1750.00	
	SLS2AG0	Dollars 2 Yrs Ago	101532	12,5982350	38.5036431	9	207.2 00	
	ORD3AGO	Orders 3 Yrs Ago	101532	0.2739235	0.5503984	0	10.0000000	
	SLS3AGO	Dollars 3 Yrs Ago	101532	11.6735807	40.7486664	0	2844.00	
	ORD4AGO	Orders 4 Yrs Ago	101532	0.2550723	0.5358593	0	8.0000000	
	SLS4AG0	Dollars 4 Yrs Ago	101532	10.6627960	38.2411225	0	3703.00	
	CHIST	LID Orders	101532	2.1375724	1.9773824	1 0000000	39.0000000	
	TMHIST		101532	7707079	133.00/8683	-	5091.00	
	LNSHIST		101532	5.0333589	6 2872822	1 000000	136 0000000	
	GRP3S1	Purchases in	101532	0.0045601	0.0685345	0	2.000000	
	GRP3S2	Purchases in	101532	0.1466139	0.3890979	0	4.0000000	
	GRP3S3	Purchases in	101532	0.2278690	0.4915897	0	5.0000000	
	GRP3S4	Purchases in	101532	0.1003723	0.3244221	0	2.0000000	
	GRPSSS	Purchases in Prodgrp	101552	0.0114053	0.1123156	0	2.0000000	
	GRP3S6	Purchases in	101532	0.0602470	0.2565483	0	4.0000000	
	GKP357	- "	101552	0.0853150	0.5151970	0 (5.0000000	
	CDDZCO	Purchases in	101532	0.007257	0.5006075	.	4.000000	
	GRP3510	Purchases in	101532	0.096757	0.3309943	-	2.000000	
	GRP3S11	Purchases in Prodgro	101532	0.6828586	0.8801927	o	5 000000	
	GRP3S12	Purchases in ProdGrp 1	101532	0.0544656	0.2529203	0	2.0000000	
	GRP3S13	Purchases in	101532	0.1528484	0.4084547	0	5.0000000	
	GRP3S14	LTD Purchases in ProdGrp 14	101532	0.0623941	0.2683557	0	5.0000000	

Variable	Label	z	Mean	Std Dev	Minimum	Maximum
PGRP01FP	Purch had	101532	0.0066678	0.0813846	0	1.0000000
PGRP02FP	Purch had	101532	0.1424674	0.3495306	0	1,0000000
PGRP03FP	Purch had	101532	0.1547886	0.3617049	0	1.0000000
PGRP04FP	Purch had	101532	0.1031694	0.3041816	0	1.0000000
PGRP05FP	Purch had	101532	0.0082339	0.0903667	0	1.0000000
PGRP06FP	Purch had	101532	0.0545739	0.2271478	0	1.0000000
PGRP07FP	Purch had	101532	0.0650829	0.2466733	0	1.0000000
PGRP08FP	Purch had	101532	0.0685498	0.2526883	0	1.0000000
PGRP09FP	Purch had	101532	0.0823780	0.2749411	0	1.0000000
PGRP10FP	Purch	101532	0.0879329	0.2831986	0	1,0000000
PGRP12FP	First Purch had ProdGrp 12	101532	0.0535693	0.2251669	0	1.0000000
PGRP14FP	First Purch had ProdGrp 14	101532	0.0415436	0.1995447	0	1.0000000
PGRP01TY	This Year Purchased Prodgrp 1	101532	0.0010933	0.0330464	0	1.0000000
PGRP02TY	Year Purchased	101532	0.0217370	0.1458242	0	1,0000000
PGRP05TY	Year Purchased	101532	0.0484576	0.2147323	0	1.0000000
PGRP04TY	Year Purchased ProdGrp	101532	0.0196785	0.1388937	0	1.0000000
PGRP05TY	Year Purchased	101532	0.0012114	0.0347848	0	1.0000000
PGRP06TY	Year Purchased	101532	0.0108931	0.1038006	0	1.0000000
PGRPU/TY	Year Purchased	101532	0.0120750	0.1092214	0	1.0000000
PGRPUSTY	Year Purchased ProdGrp	101532	0.0147638	0.1206068	0	1.0000000
PGRP09TY	Year Purchased	101532	0.0184277	0.1344927	0	1.0000000
PGRP10TY	Year Purchased	101532	0.0208604	0.1429177	0	1.0000000
PGRP111Y	Year Purchased	101532	0.1181795	0.3228221	0	1.0000000
PGRP12TY	This Year Purchased ProdGrp 12	101532	0.0097014	0.0980171	0	1.0000000
PGRP13TY	This Year Purchased ProdGrp 13	101532	0.0332801	0.1793680	0	1.0000000
PGRP14TY	This Year Purchased ProdGrp 14	101532	0.0053284	0.0728013	0	1.0000000
PGRP11FP	First Purchase had ProdGrp 11	101532	0.5554899	0.4969138	0	1.0000000
PGRP13FP	First Purchase had ProdGrp 13	101532	0.1273096	0.3333211	0	1.0000000
FORDGRPS	ProdGrps in First Order	101532	1.5517571	0.8634100	1.0000000	11.0000000
SPRORD	LTD Spring Orders	101532	0.7167888	1.0259233	0	21.0000000
FALORD	LTD Fall Orders	101532	1.3816334	1.5575567	0	106.0000000
PURSEAS	Seasons with Purchase	101532	1.9128945	1.5774161	0	20,0000000
PURYEAR	Years with Purchase	101532	1.7886085	1.3297027	0	12.0000000
DATEAD6	Date Added to File	101532	9916.83	1587.63	-17746.00	12022.00
DATEFP6	Date of First Purchase	101532	10015.41	1384.94	4352.00	11864.00
DATELP6	Date of Last Purchase	101532	10736.22	840.2952775	8091.00	11889.00
TARGORD	Target Mailing Orders	101532	0.1098964	0.3642073	0	7.0000000
TARGDOL	Target Mailing Dollars	101532	4.4965805	21.4469863	0	1720.00

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Record Number 1

Record Number 2

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Record Number 10