

Zivana Christiani Syahputri

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Professional Profile

I'm a Computer Science graduate with a knack for web development and a strong grasp of computer networking. My experience includes building user-friendly, secure interfaces and holding cybersecurity certifications. Right now, I'm diving into new challenges as I work towards earning my CompTIA A+ certification. I'm excited about continuing to grow my skills and make a real impact in the tech world.

Professional Experience

Summer Business Assistant Intern

Oakland Probate Court

June 2024 - Present

- Validate and sorted incoming files, ensuring accurate and efficient processing.
- Assist judges with file retrieval & case management, contributing to a 15% reduction in case processing time.
- Skills: Attention to Detail, Data Validation, Administrative Support

Barista

Matto Espresso

Jan 2023 - May 2024

- Provided exceptional customer service and managed transactions.
- Skills: Reliability, Attention to Detail

Team Manager

Patis Bakery

Oct 2021 - Dec 2023

- Lead daily operations, enhancing operational efficiency by 20% through streamlined processes.
- Provided leadership, and ensured excellence, resulting in a 20% increase in customer satisfaction.
- Skills: Team Leadership, Operations Management, Problem Solving

Shift Team Lead

Mira Sushi & Izakaya

Jan 2018 - Sep 2021

- Managed team coordination and customer service.
- Enhanced sales growth through menu optimizations and customer engagement.
- Skills: Time Management, Team Collaboration, Customer Service

Technical Skills

Programming Languages:

- | | | |
|--------------------|--------------------|---------------------|
| ➤ C (Competent) | ➤ Dart (Competent) | ➤ Python (Beginner) |
| ➤ C++ (Proficient) | ➤ Git (Proficient) | ➤ HTML (Proficient) |
| ➤ Java (Beginner) | ➤ CSS (Competent) | ➤ Markdown (Novice) |

Tools and Technologies: Linux/Unix, FastAPI, Flutter, SQL, Fabric, JupyterHub

Education

CUNY Hunter College, NY

Bachelor of Arts in Computer Science GPA 3.34

Certification

- CompTIA ITF+ Certification, Aug 2024
- Intro to Cybersecurity: CodePath, Nov 2023
- Assets, Threats, and Vulnerabilities: Google, Oct 2023
- Tools of the Trade: Linux and SQL: Google, Oct 2023

- Connect and Protect: Networks and Network Security: Google, Sept 2023
- Foundations of Cybersecurity: Google, Aug 2023
- Play It Safe: Manage Security Risks: Google, Aug 2023

Projects

Scholarly Chrome Extension Chatbot

- Description: Chatbot extension for Chrome for information retrieval.
- Technologies Used: FastAPI, HTML, CSS
- Role: Built the front end and managed data flow from the backend.
- Achievement: Improved user query response time by 30% through optimized data handling.

Content Delivery Network (CDN) Project

- Description: Implemented CDN to optimize data delivery and reduce latency.
- Technologies Used: Fabric, JupyterLab, Network simulation tools
- Role: Managed the setup and configuration of servers and client nodes.
- Achievement: Reduced data delivery latency by 40%, enhancing user experience.

Dining Calculator (Flutter)

- Description: Created a dining calculator app as a group project.
- Technologies Used: Flutter, Firebase
- Role: Handled authentication with Firebase and developed the front end.
- Achievement: Successfully onboarded 100+ users within the first month of launch.

Additional Information

- Interests: Cybersecurity, Data Networks, Web Development
- Languages: English (Fluent), Indonesian (Native), Chinese (Daily)