

SEBASTIAN VIEL

CONTACT

+54 (911) 4171-9121

sebas.viel@gmail.com

CABA, Argentina

SKILLS

- Fluent in English and Spanish (Professional working proficiency).
- Excellent verbal and written communication skills.
- Proficient in customer service and problem-solving.
- Strong organizational and time management abilities.
- Adaptability to dynamic work environments.
- Digital Marketing

EDUCATION

Coder House - Buenos Aires Argentina

Programing and Web Development

- HTML
- CSS
- JavaScript
- Angular

Technician in Systems Programming - UCES

2025 - Current

LANGUAGES

Spanish

English

PROFILE

I'm a programming student Detail-oriented and bilingual (English/Spanish) professional with a strong background in customer service, translation, and team management. Seeking to leverage extensive experience in translations and customer-centric roles to contribute effectively as a Customer Service Representative, ensuring exceptional consumer experiences and upholding high standards of service and professionalism.

WORK EXPERIENCE

Airbnb Property Manager

Self employed - Buenos Aires, Argentina

2017- Current

- Managed multiple Airbnb properties in Buenos Aires, Argentina for over 5 years, overseeing scheduling, customer service, and logistics of check-ins and check-outs.
- Provided exemplary service to international guests, ensuring a seamless and enjoyable experience during their stay.
- Successfully maintained Superhost status for clients' properties for over 4 years, demonstrating consistent high-quality service and guest satisfaction.

Event Planning Assistant - Ma Eventos

Maeventos- Buenos Aires, Argentina

August 2024- Current

- Coordinated 20+ corporate events, ensuring flawless execution and attendee satisfaction. Offered solutions and clear communication to attendees, promptly addressing inquiries and concerns.
- Scheduled event dates and managed logistics for seamless operations.
- Assisted with event setup and coordination, enhancing the overall success and atmosphere of each occasion.
- Contributed to brand visibility and audience engagement strategies by creating engaging digital content for social media platforms.
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GameStop - Store Assistant Manager

GameStop - Smyrna, TN

March 2024- August 2024

- Managed customer service operations and problem-solving initiatives, ensuring smooth store operations and high customer satisfaction.
- Implemented organizational strategies that improved store efficiency and enhanced customer experience.
- Successfully improved the conversion rate of memberships by 5%, implementing strategic initiatives and optimizing customer engagement strategies.

SEBASTIAN VIEL

EXPERTISE

- Translations
- Project Management
- Client Relationship Management
- Social Media Management
- Content Creation
- Copywriting
- Team Leadership
- Communication (both written and verbal)
- Digital Marketing
- Event Planning and Coordination
- Creative Problem-Solving
- Presentation Skills
- Time Management
- Adaptability
- Interpersonal Skills

REFERENCES

Jeff Laflamme - Manager

📞 (615) 220-6262

Hernan Mayol - Coach

✉️ apprenticeworldwide@gmail.com

Mariana Autilio -Employer

✉️ mariana@maeventos.com

WORK EXPERIENCE

Longhorn Steakhouse - Head Server

Longhorn Steakhouse - Smyrna, TN

March 2024- August 2024

- Provided exemplary customer service in a high-paced restaurant setting, ensuring customer satisfaction and managing a diverse client base.
- Recognized by managers for outstanding performance, receiving three excellence performance notes for consistently exceeding expectations.
- Developed strong organizational skills through effective time management and coordination of daily operations.

Translator

Create Media Agency - Buenos Aires, Argentina

Mar 2020-Jan 2021

- Translated and transcribed over 200 social media posts and videos from Spanish to English, maintaining cultural context and linguistic accuracy.
- Served as an interpreter for clients and team members, facilitating effective communication and collaboration in bilingual environments.