



MOHAMED ZIMAM

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SUMMARY

I am a passionate and dedicated Software Engineering student with strong skills in UI/UX design, networking, and IT support services. I specialize in creating user-friendly digital experiences and providing reliable technical solutions for clients and businesses. I have hands-on experience in system troubleshooting, cloud setup, and network configuration, along with a deep interest in improving user satisfaction through design and technology. I am always eager to learn new tools, solve complex problems, and contribute to innovative digital projects that make a real impact.

SKILL SUMMARY

- Language:** Html, CSS, C#, ASP.Net
- Tools:** Figma, Canva, Power BI, MySQL, Microsoft Office Suite (Excel, Word, PowerPoint), Any Desk, TeamViewer, Windows OS, Google Workspace, Microsoft 365
- Platforms:** Visual Studio Code, Visual Studio
- Soft Skills:** Communication Skills, Problem-Solving, Teamwork, Adaptability, Time Management

EDUCATION

LONDON METROPOLITAN UNIVERSITY

BEng (Hons) Software Engineering September 2024 – 2025

ESOFT METRO CAMPUS (PEARSON)

Higher National Diploma in Software Engineering March 2023 – September 2024

ESOFT METRO CAMPUS

Diploma in Information Technology October 2022

ESOFT METRO CAMPUS

Diploma in English October 2022

EXPERIENCE

UI/UX DESIGNING | SELF EMPLOYED | AUG 2023 – PRESENT

- Designed and delivered user-friendly web and mobile applications, focusing on intuitive navigation and engaging user experiences
- Applied responsive design principles to ensure seamless usability and consistency across all devices and screen sizes.
- Collaborated with clients to understand requirements and translate ideas into functional, visually appealing designs.
- Proficient in design tools such as Figma and Canva, creating wireframes, prototypes, and high-fidelity mockups for client projects.

FREELANCE IT SUPPORT SPECIALIST| FREELANCE| SEP 2024 – SEP 2025

- Provided remote technical support to clients for software, hardware, and network issues via TeamViewer and Any Desk.
- Diagnosed and resolved system performance, startup, and connectivity problems efficiently.
- Installed and configured operating systems, software applications, and antivirus tools for clients.
- Set up and maintained secure cloud storage systems using Google Drive, OneDrive, and Dropbox.
- Offered data backup and recovery solutions to prevent data loss.
- Provided technical consultation on choosing suitable IT tools, hardware, and software for startups.
- Assisted in email configuration and troubleshooting for Outlook, Gmail, and business domains.

PROJECTS

JAPA COMMUNITY | UI/UX DESIGNING | [LINK](#)

- Contributed as a UI/UX Designer for the Japa Community application, creating intuitive and engaging interfaces with Figma to improve community interaction, accessibility, and overall user satisfaction.

FASHION BOUTIQUE | UI/UX DESIGNING | [LINK](#)

- Designed and delivered luxurious, user-friendly interfaces using Figma and Canva, enhancing the premium digital experience and improving overall usability

CERTIFICATIONS

- Designing User Interfaces and Experiences (UI/UX) | IBM | [CERTIFICATE](#)
- Create High-Fidelity Designs and Prototypes in Figma | GOOGLE | [CERTIFICATE](#)
- Build Wireframes and Low-Fidelity Prototypes | GOOGLE | [CERTIFICATE](#)
- Foundation of user experience and Design Thinking | MICROSOFT | [CERTIFICATE](#)
- Azure integrations and benefits in Windows Server 2025 | MICROSOFT | [CERTIFICATE](#)
- Oracle Data Platform 2025 Certified Foundations Associate | ORACLE | [CERTIFICATE](#)
- Cybersecurity for Everyone | UNIVERSITY OF MARYLAND | [CERTIFICATE](#)

REFERENCES

NMM.Nuhman #1

Program Manager /Assistant Lecture – IT

Esoft Metro Campus Batticaloa

070-7157160 / 076-0730103

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Eng.MAMM.Thawuship, AMIESL #2

Senior Software Engineer(RPA) at Fortune (pvt)Ltd

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