

ZIN KO KO

IT SUPPORT

CONTACT



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41A/64-65st Mandalay, Myanmar

EDUCATION

Yadanarbon University

2014 - 2018

B.Sc (Physics)

CERTIFICATIONS

- A+
- N+
- CCNA
- Linux Network and System Engineer
- Google IT Support Specilist
- Python Programming for Everybody
- Web Development Foundation

SKILLS

- Knowledge of Computer Science
- Linux System Administration
- Microsoft Office
- Basic Electronic
- Computer Services
- Communication skills
- Problem-solving skills
- Organization and time management skills

PROFILE

I am an experienced IT Support and Administration in Education Environment. Proven ability to troubleshoot and resolve technical issues efficiently. I also have the strong foundation in A+, N+, CCNA, Linux and Web development. Actively pursuing further education in computer science, web development, and Linux administration.

WORK EXPERIENCE

IT SUPPORT AND ADMINISTRATION

New Cyber English Centre

May 2018 - 2024

- Support day-to-day office management
- Support preparation for office documentation
- Installing and configuring computer hardware, software, systems, networks, printer and scanners
- Monitoring and maintaining computer systems and networks
- Repairing and replacing equipment as necessary

IT SUPPORT (PART TIME)

International MEDIUM,

International MAKKHAYAR, Visionary Height

International School

June 2021 - 2024

- Installing and configuring computer hardware, software, systems, networks, printer and scanners
- Maintaining computer systems and networks weekly
- Repairing and replacing equipment as necessary
- Possibly training more junior staff members
- Consulting IT relative problem

FREELANCE COMPUTER SERVICES

ComFix Computer Services

November 2019 - 2024

- Repairing Computer Desktops, Laptops, Phones
- Windows, Mac, Linux OS Installation and Software Installation
- Replacing LCD, Keyboard, Battery of Laptops and Phones
- Deep Cleaning Services