

ZINE ELABIDINE ELMIQDAM

W E B P R O F E S S I O N A L



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PROFILE

I am a qualified and professional Freelancer with two years of experience in after sales and online experience. Strong creative and analytical skills. Team player with an eye for quality.

SKILLS

- Design Thinking
- Problem-Solving
- Computer Literacy
- Project Management Tools
- Strong Communication
- Cold Emailing
- +45 wpm typing
- Editing

EXPERIENCE

SALES SUPERVISOR

Transsion Holding

2018 - 2020

- Communicate product influence and customer needs.
- Track market trends, report on Excel and mail.
- Collaborate with marketing teams to create product marketing plans that effectively communicate the product's value proposition to customers.

PROJECT MANAGER ASSISTANT

Diamant D'Atlas Labs

2017-2018

- Database administration and documentation aid.
- Delivery control, relational and product assistance.
- Processing warranty claims, verifying eligibility, and coordinating repairs or replacements.

CONTENT PROVIDOR

Fiverr

2021- 2022

- Continuous remote support ensuring timely delivery.
- Quality assurance, resolving complaints, and providing information about products or services.
- Gathering customer feedback and insights, analyzing market trends, and working to improve products and features.

EDUCATION

ISFPPM

2014 - 2017

BACHELOR OF PHYSICS

Fes

2013 - 2014

CERTIFICATION

Zine ELAbidine - Microsoft Certified

[Google Skillshop](#)