

SAVE MORE THAN EVER.

When you need it most.



UNLIMITED DATA PLAN

\$ **45** /line
mo^

OR GET OUR
**BY THE GIG
DATA PLAN**
\$**14** /GB^

NO CONTRACTS
NO ADDED TAXES AND FEES

- **FREE** nationwide talk & text, including Canada and Mexico
- Reliable coverage from coast to coast
- Ability to switch data plans at any time
- Keep your phone number



now available with
Spectrum Mobile

Call **1-888-901-0206**

or visit SpectrumMobile.com | Reply by 12/31/20

Offer good through 12/31/2020; subject to change; valid to qualified residential customers who have no outstanding obligation to Charter. Spectrum Internet subscription required. Applicable taxes and regulatory fees are included in the monthly recurring charge. Applicable taxes on equipment sales are billed separately. Per line activation charges apply. Pricing is subject to change. Auto-pay required. *Unlimited: After 20 GB per line, you may experience reduced speeds for the rest of the billing cycle. Unlimited plans include up to 5 GB mobile hotspot use per line during a billing cycle, with speeds reduced down to a maximum of 600 Kbps for mobile hotspot use after 5 GB for the rest of the billing cycle for that line. For details, refer to Spectrum.com/mobile-broadband. **By the Gig: With the "By the Gig" data option, you will be charged \$14.00 each month in advance for each line of Service. Each line gets one gigabyte (GB) of data that can be shared among all By the Gig lines on the same account. If all of the By the Gig lines on the account collectively exceed the initial 1 GB allocated to each line, an additional GB of shared data is automatically added to the account and you'll pay an additional \$14.00 per GB, whether you use the entire gigabyte or not. After 5 GB per line, you will experience reduced speeds for the rest of the billing cycle. 4G devices required. For additional details, visit SpectrumMobile.com/support. ^Savings based on comparison of single line comparable unlimited plans amongst major national carriers as of 06/09/2020. Data usage limits vary by carrier. 5G: To access 5G service, 5G compatible phone, Unlimited rate plan, and 5G network connection required. Spectrum Mobile currently offers 5G in parts of select cities. Not all 5G capable phones compatible with all 5G networks. If 5G phone not compatible with 5G network or a 5G network is not available in your area, phone will automatically revert to the 4G network. 5G coverage will continue to expand throughout 2020 and beyond. Speeds may vary. Spectrum Mobile customers who disconnect all of their other Spectrum services will be charged an additional \$20.00 per-month per-line charge. Such customers will be able to access Spectrum WiFi hotspots outside the home, but Spectrum WiFi speeds will be limited to a maximum of 5 Mbps. You can change your rate plan, but you won't be able to add additional lines. Visit Spectrum.com/policies/mobile-terms for full terms and conditions. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. ©2020 Charter Communications. SA8KF00J



4145 S. Falkenburg Rd Riverview, FL 33578-8652
7635 1600 NO RP 18 10182020 NNNNNNNN 01 976188

KEVIN CHACE
4767 RIDGEMOOR CIR
PALM HARBOR FL 34685-3150

0001200100350043820165027224

Account Number:
Security Code:

KEVIN CHACE
0035004382-01
3006



Have questions about your bill?


Visit us at spectrum.net/billing

Or, call us at 855-65-SPECTRUM (1-855-657-7328)

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OUR **HELPFUL APPS** LET YOU TAKE SPECTRUM WITH YOU

ENJOY ADDED CONTROL AND CONVENIENCE






MY SPECTRUM APP

- Troubleshoot your equipment
- Update billing preferences
- Find a Spectrum Store
- Voted America's #1 Support App*

SPECTRUM TV® APP

- Rotten Tomatoes Critic Ratings featured in-app
- Binge thousands of On Demand titles
- Family ratings from Common Sense Media



SPECTRUM MOBILE APP

- See plan details and data usage
- Check device upgrade eligibility
- View Auto Pay date



Text **GETAPP** to **44796**
or download from any app store

*Based on all national telecommunications providers with at least 150,000 reviews in the Apple App Store and Google Play Store as of 12/1/2019 and operating in at least 20 states. Spectrum TV App requires Spectrum TV. Account credentials may be required to stream some TV content online. ©2020 Charter Communications. SA8KF017





October 18, 2020
Account Number: **0035004382-01**
Security Code: **3006**
Service At: 4767 RIDGEMOOR CIR
PALM HARBOR, FL 34685-3150

Have questions about your bill?
Visit us at spectrum.net/billing
Or, call us at 855-65-SPECTRUM (1-855-657-7328)

Summary Services from 10/17/20 through 11/16/20 details on following pages

Previous Balance	272.24
Payments Received - Thank You	-272.24
Remaining Balance	\$0.00
Spectrum TV™	170.94
Spectrum Internet™	64.99
Other Charges	16.45
Taxes, Fees and Charges	19.86
Current Charges	\$272.24
Total Due by 11/03/20	\$272.24

Thank you for choosing Spectrum.
We appreciate your prompt payment and value you as a customer.



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KEVIN CHACE
4767 RIDGEMOOR CIR
PALM HARBOR FL 34685-3150

SPECTRUM NEWS

Enroll in Auto Pay today! Spectrum Auto Pay is a convenient way to pay your bill on time every month without the hassle of buying stamps or writing checks. Visit [Spectrum.net/autopay](https://spectrum.net/autopay).

Terms and Conditions. Our standard terms and conditions for Spectrum Residential Services will be updated effective December 7, 2020. To obtain a copy, please visit Spectrum.com/Policies

PLANNING A MOVE? We can help, and we're ready when you are. Call to transfer your Spectrum services, and we'll have everything connected so you can feel right at home. Call to move your Spectrum services and we'll get you connected with no hassles. We'll ship self-install kits to enable you to connect on your own terms, with easy step-by-step instructions included. **Call 1-855-689-4899 or visit Spectrum.com/easymove**

CUSTOMER EXCLUSIVE: Spectrum Originals is a premier destination for premium original series, available exclusively to Spectrum TV subscribers on-demand and ad-free. Enjoy series like the second season of L.A.'s Finest, Curfew, Mad About You and more. **Visit SpectrumOriginals.com to learn more.**

SAVE MORE THAN EVER when you need it most with [Spectrum Mobile](https://SpectrumMobile.com). Get **FREE** nationwide talk & text, including Canada and Mexico, reliable coverage from coast to coast, ability to switch data plans at any time, and keep your phone number. Get our Unlimited Data plan or By the Gig Data plan and NO Contracts and NO added taxes and fees. **Call 1-844-868-1297 or visit SpectrumMobile.com**



October 18, 2020

KEVIN CHACE

Account Number: 0035004382-01
Service At: 4767 RIDGEMOOR CIR
PALM HARBOR, FL 34685-3150

Total Due by 11/03/20	\$272.24
Amount you are enclosing	\$

Please Remit Payment To:

SPECTRUM
PO BOX 7195
PASADENA, CA 91109-7195

0001200100350043820165027224

Account Number: KEVIN CHACE
0035004382-01
Security Code: 3006

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Charge Details

Previous Balance	272.24
Payments Received - Thank You 10/09	-272.24
Remaining Balance	\$0.00

Payments received after 10/18/20 will appear on your next bill.

Service from 10/17/20 through 11/16/20

Spectrum TV™

Spectrum TV Gold	118.99
Spectrum Receivers	31.96
4 Receivers at \$7.99 each	
DVR Service	19.99
	\$170.94

Spectrum TV™ Total \$170.94

Spectrum Internet™

Spectrum Internet	69.99
Includes Bundled Discount with TV	-10.00
WiFi Service	5.00
	\$64.99

Spectrum Internet™ Total \$64.99

Other Charges

Broadcast TV Surcharge	16.45
Other Charges Total	\$16.45

Taxes, Fees and Charges

Local Communications Services Tax	7.82
State And Local Sales Tax	1.96
State Communications Tax	10.00
FCC Admin Fee	0.08
Taxes, Fees and Charges Total	\$19.86

Current Charges

\$272.24

Total Due by 11/03/20

\$272.24

Messages continued from page 1

Download the latest version of the My Spectrum App from your device's app store. The My Spectrum App makes it easier than ever to manage your Spectrum services. A hassle-free experience with one convenient place for handling all your account needs.

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Programming Changes - For information on any upcoming programming changes, please consult the Legal Notices published in your local newspaper and on spectrum.net/programmingnotices.

Spectrum Receiver \$7.99 - Charges include \$6.99 for Receiver Rental and \$1.00 for Secure Connection.

Spectrum Terms and Conditions of Service - In accordance with the Spectrum Terms and Conditions of Service, Spectrum services are billed on a monthly basis. Spectrum does not provide credits for monthly subscription services that are cancelled prior to the end of the current billing month.

Authorization to Convert your Check to an Electronic Funds Transfer Debit - For your convenience, if you provide a check as payment, you authorize Spectrum, formerly Bright House Networks, to use the information from your check to make a one-time electronic funds transfer from your account. Should you have any questions about this, your statement, or with the services provided to you by Spectrum, please call our office at the telephone number on the front of this statement. Or visit spectrum.com/stores. To assist you in future payments, your bank or credit card account information may be electronically stored in our system in a secure, encrypted manner.

Visit [Spectrum.com/stores](https://spectrum.com/stores) for store locations. For questions or concerns, visit [Spectrum.net/support](https://spectrum.net/support).

Simplify your life with Auto Pay!

Spend less time paying your bill
and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
It's Secure - Powerful technology keeps your information safe
It's Flexible - Use your checking, savings, debit or credit card
It's **FREE** - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**Visit: spectrum.net

(My Services login required)

Payment Options

Pay Online - Sign in to [Spectrum.net](https://spectrum.net) to pay or view your bill.**Pay by Mail** - Detach payment coupon and enclose with your check made payable to Spectrum.For questions or concerns, please call **1-855-657-7328**.

Account Number: KEVIN CHACE
0035004382-01
Security Code: 3006

Have questions about your bill?Visit us at spectrum.net/billing

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Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Billing Practices - Spectrum mails monthly, itemized statements to customers for monthly services that are billed in advance. Customers agree to pay amounts due by the due date indicated on the statement, less any authorized credits. If your monthly statement is not paid by the due date, a late payment processing charge may be imposed. Nonpayment of any portion of any services on this statement could result in disconnection of all of your Spectrum services. Disconnection of Phone service may also result in the loss of your phone number.

Complaint Procedures - You have 60 days from the billing date to register a complaint if you disagree with your charges.

Video Closed Captioning Inquiries - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment.

For immediate closed captioning concerns, call 1-855-707-7328 or email closedcaptioningsupport@charter.com.

To report a complaint on an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Sr. Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, call 1-877-276-7432 or email closedcaptioningissues@charter.com.





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October 18, 2020

Account Number:
Security Code:

KEVIN CHACE
0035004382-01
3006

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