DUKE ENERGY®

duke-energy.com
1.727.443.2641

Your Energy Bill

Service address
TAYIAN VOGLER
5846 LYNN LAKE DR S, BLDG 17
ST PETERSBURG FL 33712

Bill date   Oct 29, 2020
For service   Sep 30 - Oct 29
          29   days

Account number   **71044 85259**

Billing summary - Disconnect Notice

Previous amount due	$203.77
Electric Charges	150.63
Late payment charge	5.00
Taxes	27.03
Total amount due Nov 20	**$386.43**

Your usage snapshot

Average daily usage history

	Current Month	Nov 2019
Electric	40	39

Current electric usage for meter number 008122663

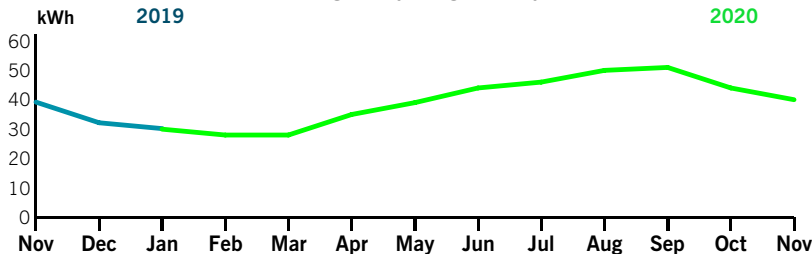|	
Actual reading	3681
Previous reading	- 2516
Energy used	1,165 kWh

Important Disconnect Information

Your account has a past-due amount of **$203.77** and electric service may be disconnected. **Please pay immediately**. If your payment has been made, please accept our thanks.

Energy Neighbor Fund - Help neighbors struggling to pay their energy bills with a gift to the Energy Neighbor Fund. Contributions are matched by the Duke Energy Foundation up to $500,000. Learn more at duke-energy.com/FloridaNeighbors.

A kilowatt-hour (kWh) is a measure of the energy used by a 1,000-watt appliance in one hour. A 10-watt LED lightbulb would take 100 hours to use 1 kWh.

Mail your payment at least 7 days before the due date or pay instantly at duke-energy.com/billing. Late payments are subject to a $5.00 or 1.5%, late charge, whichever is greater.

Please return this portion with your payment. Thank you for your business.

DUKE ENERGY®

Duke Energy Return Mail
PO Box 1090
Charlotte, NC 28201-1090

Account number
71044 85259

Past due	Current due
$203.77 *Pay Immediately*	**$182.66** *by Nov 20*

$_____   **Amount enclosed**

TAYIAN VOGLER
5846 LYNN LAKE DR S, BLDG 17
ST PETERSBURG FL 33712 - 6109

Duke Energy Payment Processing
PO Box 1004
Charlotte, NC 28201-1004

990071044852590006000002037700000182660000038 6430

We're here for you

Report an emergency

Electric outage   duke-energy.com/outages
                                    800.228.8485

Convenient ways to pay your bill

Online   duke-energy.com/billing
Automatically from your bank account   duke-energy.com/automatic-draft
Speedpay (fee applies)   duke-energy.com/pay-now
                                    800.700.8744
By mail payable to Duke Energy   P.O. Box 1004
                                    Charlotte, NC 28201-1004
In person   duke-energy.com/location

Help managing your account (not applicable for all customers)

Register for free paperless billing   duke-energy.com/paperless
Home   duke-energy.com/manage-home
Business   duke-energy.com/manage-bus

General questions or concerns

Residential
Online   duke-energy.com
Call (Monday - Friday, 7 a.m. to 7 p.m.)   800.700.8744
For hearing impaired TDD/TTY   800.222.3448 or 711

Business Customer
Online   duke-energy.com
Call (Monday - Friday, 7 a.m. to 7 p.m.)   877.372.8477

Call before you dig

Call   800.432.4770 or 811

Check utility rates

Check rates and charges   duke-energy.com/rates

Correspond with Duke Energy (not for payment)

P.O. Box 14042
St Petersburg, FL 33733

Important to know

Your next meter reading: Dec 1

Please be sure we can safely access your meter. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

Your electric service may be disconnected if your payment is past due

If payment for your electric service is past due, we may begin disconnection procedures. The due date on your bill applies to current charges only. Any unpaid, past due charges are not extended to the new due date and may result in disconnection. The reconnection fee is $40 between the hours of 7:00 a.m. and 7:00 p.m. Monday through Friday and $50 after 7:00 p.m. or on the weekends.

Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

When you pay by check

We may process the payment as a regular check or convert it into a one-time electronic check payment.

Asset Securitization Charge

A charge to recover cost associated with nuclear asset-recovery bonds. Duke Energy Florida is acting as the collection agent for Special Purpose Entity (SPE) until the bonds have been paid in full or legally discharged.

Medical Essential Program

Identifies customers who are dependent on continuously electric-powered medical equipment. The program does not automatically extend electric bill due dates, nor does it provide priority restoration. To learn more or find out if you qualify, call 800.700.8744 or visit duke-energy.com/home/billing/special-assistance/medically-essential.

Special Needs Customers

Florida Statutes offer a program for customers who need special assistance during emergency evacuations and sheltering. Customers with special needs may contact their local emergency management agency for registration and more information.

Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.700.8744.

Billing details - Electric Charges

Residential Service (RS-1)		
BILLING PERIOD..09-30-20 TO 10-29-20 29 DAYS		
CUSTOMER CHARGE		$10.63
ENERGY CHARGE		
FIRST 1000 KWH		
1,000 KWH @ 8.319c		83.19
ABOVE 1000 KWH		
165 KWH @ 10.008c		16.51
FUEL CHARGE		
FIRST 1000 KWH		
1,000 KWH @ 3.067c		30.67
ABOVE 1000 KWH		
165 KWH @ 4.067c		6.71
ASSET SECURITIZATION CHARGE		
1,165 KWH @ 0.251c		2.92
Total Electric Charges		**$150.63**

Your current rate is Residential Service (RS-1).

For a complete listing of all Florida rates and riders, visit duke-energy.com/rates

Duke Energy Florida utilized fuel in the following proportions to generate your power: Coal 8%, Purchased Power 11%, Gas 80%, Oil 0%, Nuclear 0%, Solar 1% (For prior 12 months ending September 30, 2020).

Billing details - Late payment charge

LATE PAYMENT CHARGE FOR PREVIOUS BILL	$5.00
Total Late payment charge	**$5.00**

Billing details - Taxes

GROSS RECEIPTS TAX	$3.86
MUNICIPAL FRANCHISE FEE	9.68
MUNICIPAL UTILITY TAX	13.49
Total Taxes	**$27.03**