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ISMAM FATIN ZISHAN

EMPLOYMENT

Online Fulfillment   **Myer Northland**   **Nov 2023 – Present**

- Delivered and maintained Myer's high customer care standards.
- Analysed, organized, and managed stock to maximize sales which helped the team of total of 18064 released units at Northland. This has resulted in a Pick Success Rate of 88%.
- Achieved the ability to work independently as well as part of a team and demonstrated genuine passion and enthusiasm for Myer's brands.

Web3 Developer, Intern   **FinX Australia**   **Mar 2023 – Sept 2023**

- Built Smart Contract for NFT Tokens. This helped FinX to maintain their top-tier investors to maintain easy access to their services without any membership subscription and payments.
- Redesigned FinX website using React.JS and Tailwind CSS to make it dynamic and responsive.
- Designed NFT membership cards for FinX clients.

Technical Account Manager, Intern   **iPrice Group Malaysia**   **Mar 2022 – Sept 2022**

- Streamlined manual processes and procedures using Python and ELK for more than 1000 integrated merchants with 110 million products.
- Optimized and refactored software to improve efficiency and productivity.
- Deployed software on AWS Lambda for seamless functionality and scalability.
- Successfully onboarded 30 new e-commerce merchants and integrated their data.

Frontend Developer/Co-Founder   **Prolific Tech Solution (startup)**   **Mar 2020 – Present**

- Collaborated with designers and product managers to implement new features and improve user experience, ensuring adherence to the company's brand guidelines and design principles.
- Completed 40+ projects for our clients. Some of the projects include a restaurant management system for www.onnow.io, Bangla App a marketplace app for Bangladeshi foreigners living in Malaysia.
- Implemented performance optimizations, such as code splitting and lazy loading, resulting in faster page load times and improved user experience for several clients.

EDUCATION

Melbourne, Australia   **Royal Melbourne Institute of Technology**   **Feb 2023 – Feb 2025**

- M.Sc. in Information Technology.
- Postgraduate Coursework: Cloud data, programming and infrastructure; Big data analytics; Algorithms; Software systems and architecture; Software Engineering Fundamentals; Security and blockchain technology.

Serdang, Malaysia   **University Putra Malaysia**   **Sept 2018 – Sept 2022**

- B.Sc. in Computer Science with Major in Multimedia, Sept 2022. In-major CGPA: 3.3.
- Undergraduate Coursework: Operating Systems; Databases; Algorithms; Programming Languages; Comp. Architecture; Engineering Entrepreneurship; Computer Graphics; Game Development and Design.

SOFTWARE PROJECTS

Personal Portfolio (2023): www.ismamzishan.com **(**for additional information and projects)

- **Social Media Dashboard** (2023). A university assignment that required us to build a social media dashboard where users can upload, delete and update their post from their individual accounts and manege account informations. Languages Used: Java, Javafx
- **Mobile Fruit Recognition** (2022). This project is a mobile application that utilizes machine learning techniques (R-CNN) to recognize different types of fruits through images captured by the device camera. Languages Used: Python, Tensorflow, Flutter
- **copper24.com** (2022). A betting website platform where users can place bets on various betting tickets.The website users can choose to bet on a specific platform to win or lose. The Admin Panel includes management of users, agents, Sub Agents, and draw results. Node JS, React, Postgre SQL, AWS.
- **Insurance Management System** (2021). A university project where insurance companies could manage their clients and their user's data.

Skills

- Python, Java, JavaScript, C++, Flutter, Django, SQL, React JS, React Native, Node Js, Postgre SQL ,HTML/CSS, AWS
- Visual Studio Code, Microsoft Eclipse; Pycharm.