Zachary Hansen Terry

1530 Engel Rd. #704 Lawrence, Kansas 66044 (612) 245-2039 zmht25@gmail.com

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Chipotle Mexican Grill, Inc. 610 Newport Center Drive, Suite 1100 Newport Beach, CA 92660

Dear Chipotle,

I dislike your business and will be personally boycotting you. I used to love eating at Chipotle but your quality has taken a turn for the worse. Your customer facing staff are poorly trained for such a position and possess very few customer service skills. One of your locations in my town has decreased the available topping options by 50% and another one has served me overly stale chips multiple times. Portion sizing is also in a sad state: the standardized scoop of protein should be increased considering the pricing, which has steadily risen in my area.

Sincerely yours,

Zachary Hansen Terry