**Tim Washum**

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***Overview:***

A bright and innovative entrepreneur who actively manages the backup data of **250** company clients throughout the US  
Currently maintains the data integrity and up keep of over **300** regional servers and over **2000** workstations nation wide

**Promoted** to handle all clientele support and in **Feb 2015** in addition to ensuring the data integrity of all end users

***Education:***



**-**Murray State University

*-Majored in* ***Youth & Nonprofit Leadership*** *with a minor in* ***Telecommunication Systems Management***  
*-Coursework includes: Network Engineering, Active Directory, Intranet, Network Security and Communications*

***Career History:***



**-**KeeForce, **Technical Specialist** (**July 2014- Present**)

Responsible for monitoring, configuring, in initiating data backups for all end user servers and workstations

Maximizes company resources to develop quotes that meet clientele software, hardware, and database needs

Manages KeeFORCE technical support line including troubleshooting, ticketing, and monitoring database

Ensures that all workstations are backed up locally, to the cloud, and that all agents updated and secure

Conducts off site business meetings with company management, logs and tags all new devices, and responsible for gathering requirements for system productivity  


**-** Edmiston Marketing**, System Administrator (April 2014 – July 2014)**

Managed the entire system network including creating all end user accounts in live active directory

Responsible for handling flight data of high ranking military officials and ensuring efficient economic travel  
 **\*Promoted** to Lead representative within 2 months of accepting the role

Extensive knowledge in Sabre GDS being able to book flights and car rentals

In charge of configuring all company emails on the server within Microsoft Exchange

Also responsible for monitoring the IP traffic flow through Dell SonicWALL and maintaining all company security systems such as cameras and advanced security locks  


**-** Murray High School, **Help Desk Specialist (2007-2008)**

Managed software and hardware needs of Murray High computer facility

Troubleshooting, Installation of all high school software and hardware including smart boards and projectors Designed and built custom computers for student body

Used Microsoft Word, Office, Access, and Excel daily to generate end of day reports to faculty and staff

**Certifications and Software Experience:**

- Active Directory, Exchange, Dell SonicWALL, Acronis, Intronis, Nova, and Windows Backup software, Microsoft Word, Excel, Powerpoint, Quotewerks, ConnectWise, and Kaseya Networking and Administration

***-Extra Curricular: Certified Orange Card Instructor, Certified Archery Instructor, CPR certified, Fund Raising***