

# Insights from User Feedback

- The users note that the summary varies strongly in length. Sometimes it is too short, sometimes it is unnecessarily long.
- The users report that the summaries vary in quality. Often they need to regenerate a summary multiple times in order to get a good one.
- Users want that in the summary the meeting participants are referred to with their names rather than as "Board Member" or "CFO" (role). Worst case is when the summary refers to the participants as "S1", "S2".
- The target language is always english. Sometimes the summaries are returned in other languages though. Users are annoyed by that.
- The generation of the summary usually takes a lot of time. It would be good if the summary was available faster.