Sprint 4

Growth and Opportunities

203

The total number of standard customers eligible for the new Platinum Customer Account. Indicates a sizeable pool of potential clients for the new service.

Out of the eligible standard customers, the below have successfully completed loan repayments within the previous 12 months.

16.3%

Branches to Prioritise

 Quay Manhattan: High density of potential Platinum Customers, indicating a significant opportunity for conversion.

 Quay Philadelphia Central: Strategic location with a sizable customer base, presenting ample prospects for the Platinum Account.

 Quay Yonkers: Recognized as an emerging market, focusing training efforts here could yield substantial growth in Platinum Account acquisitions.

