

# ZOE QUINLAN

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## EDUCATION

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### **Florida International University**

*BSc Information Technology – Software / Minor in Project Management*

**Miami, FL**

Aug 2016 – May 2019

### **Clarence Fitzroy Bryant College**

*AA Information & Communication Technology*

**Basseterre, St. Kitts**

Aug 2013 – May 2015

## EMPLOYMENT

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### **Deloitte**

*Threat & Vulnerability Analyst – Office of the CISO*

**Hermitage, TN**

Oct 2021 – Present

- Maintain remediation and process guides, and advise professionals responsible for remediations on best practices
- Review and analyze vulnerability data to identify potential threats to Deloitte's cyber landscape
- Assist in reporting findings and remediation progress to leadership and stakeholders

*Associate TMO Analyst – Program Management Office (PMO)*

June 2019 – Oct 2021

- Ensured consistent delivery of PMO standards by coordinating portfolio schedules, milestones, and financials
- Reduced downtime and optimize resources by organizing training, access management and assessments
- Directed quality through the creation and maintenance of project documentation

### **Florida International University**

*Computer Support Specialist – Student Affairs Technology Center*

**Miami, FL**

Jan 2018- May 2019

- Delivered critical technology support and customer service throughout the 18 departments of the Student Affairs Division.

*Learning Assistant – College of Engineering & Computing*

Jan 2017 – Dec 2017

- Guided class participation, tutored students, and aided in research for Dr. Debra L. Davis' Programming I course.

## CERTIFICATES & SKILLS

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**TOOLS & SOFTWARE SETS:** Project, Visio, Visual Studio, Active Directory, Remote Server Administration Tools, SharePoint, ServiceNow ITBM, SQL Server Management Studio, WordPress, Perception Monitoring tools (BitSight, RiskRecon, SecurityScorecard, Black Kite), Vulnerability Scanning & Management tools (Qualys, Kenna, Vulcan).

**ADDITIONAL SKILLS:** Conflict Resolution, Strong Communication, Teamwork, Problem-Solving, Public Speaking

**PROGRAMMING & CODING:** C, Java, HTML, SQL, PHP, CSS

**CERTIFICATES:** Certified SAFe 5 Agilist

## COMMUNITY INVOLVEMENT

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- Deloitte National Diversity, Equity & Inclusion Committee, Well-being Wizard, and Purpose Ambassador
- tnAchieves Mentor & UStrive College Mentor
- L'Evate Business Leadership Class of 2022
- Information Systems Audit and Control Association (ISACA)
- Alpha Kappa Psi Alumni Association
- FIU Upsilon Pi Epsilon Alumni Association