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|  | | Zoey  Ngoc Le | |
|  | | Junior Software Developer | |
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|  | 1 204 290 9530 | | **Experience**Operation Reporting AnalystSkipthedishes / Winnipeg / Oct 1, 2020 – Current Develop and maintain an automation data transformation system to generate various dashboards for multi reports:   * A dashboard which contains ~200 KPIs for 5 countries at daily, weekly and monthly levels can be updated within 5-10 mins * System provides customization for filtering and gathering data from many Google sheet files and can generate more than 10 dashboards   Proficient compiling required data from various reporting vendors (such as Google Big Query, Talkdesk, Serenova, Zendesk) into meaningful reports to provide insights for stakeholders  Maintain strong relationships with stakeholders in global operations and in technical teams via multiple means of communications including Slack, Jira tickets and Google meet Restaurant Care Team LeadSkipthedishes / Winnipeg / Oct 1, 2018 – Oct 1, 2020  * Investigating complaints from stakeholders and responding to complex stakeholder inquiries * Coordinating, assigning, and reviewing the work of approximately 20 agents responsible for answering inquiries * Managing work schedules and team procedures for a team of approximate 200 team members. * Identifying training needs and training workers in job duties and company policies  Full Stack JavaComIT / Winnipeg / Jan 7, 2020 – Apr 7, 2020 Final project – Basic Management Web: a management web page to manage members in a team including their profiles, online/offline statuses, tasks and schedules   * Authentication and Authorization using Spring security * CRUD operations using RESTful web service and Spring data JPA * mySQL for database.  Research AssistantUniversity of Manitoba Bioinformatics Lab / Winnipeg / Apr 2015 – Sep 2015 Research topic Geneset-based Deep Learning for Disease Classification:  Examine Neural network in Deep learning on gene set level as a disease classification method   * Perform regression analysis, least squares and inference using regression models. * Using strategy train – test to deal with classification problems * Use R to clean, analyze, and visualize data. |
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|  | Winnipeg/Manitoba/Canada | |
|  | Github.com/Zoeyle3294 | |
| Image result for linkedin icon | www.linkedin.com/in/zoeyle | |
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| **Skills** Java, Java Script  Google Apps Script  Google Big Query  Google Office Suite  Tableau  HTML/CSS  Spring MVC framework  R, R Studio  Photoshop, Adobe Premiere **Education**Full Stack JavaComIT Jan 7, 2020 – Apr 7, 2020 Data Science SpecializationJohn Hopkins University – Coursera Online Course Sep 30, 2018 B.Sc. Applied MathematicsUniversity of Manitoba 2012 – 2016 | | |