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Azure

Your Azure Benefit

Student Ambassadors Alpha and above receive \$150 in monthly Azure credits to experiment with and learn about Azure services.

With your credits you can develop apps in your favorite language with Web Apps, build your very own bots with Bot Service, and learn to manage data effectively with HDInsight - just to name a few.

From DevOps to business analytics to the Internet of Things, you'll be up and running quickly with a scalable, solution that is ever expanding. Imagine the possibilities.

Azure Troubleshooting

How do I activate my Azure benefit?

This benefit is part of your Visual Studio subscription. To access your Azure credits, you must sign on your Visual Studio subscription and activate your benefit.

- Go to the [Visual Studio portal](#)
- Sign on with your @studentambassadors credentials
- Click Go to my benefits
- Select Activate
- Complete About you questions
- Select Next
- Check the Agreement box
- Select Sign up
- When you see the Azure portal appear, you have successfully activated your Azure benefit.

What if I cannot activate my Azure benefit?

Before submitting a support ticket to Visual Studio, please check the following common issues:

- Did you sign on the [Visual Studio Portal](#)?



- Did you sign on using your @studentambassadors alias?
- Is the spelling of your @studentambassadors alias correct?
- Did you include the period between your first and last name for your @studentambassadors alias?
- Did you enter the correct password?
- Did you launch a private browser window? If not, Visual Studio may try to sign on with the incorrect alias.

What if nothing works?

If you still cannot access your Azure benefit, you will need to submit a support ticket to Visual Studio. Please follow the below steps.

- Go to [Visual Studio Support](#)
- Click Accounts and Subscriptions
- Scroll to the bottom and click Account, Subscription, and Billing Support
- Select your Country/Region from the drop-down menu
- Choose your assisted support option (phone, online request, live chat)

How do I access my Azure benefit from my personal account?

Your Azure subscription is assigned to your @studentambassadors account. Your subscription cannot be assigned to any other account; but you can set up an alternative account if you want to access your Azure benefit from an account that is different from your @studentambassadors account.

- Go to the [Visual Studio portal](#)
- Sign on with your @studentambassadors credentials
- Click Subscriptions
- Click Add alternative account