

## ICS 499: Capstone - Persona Catalog

Team Name: Badass Team Name (AKA Purple Hippos)

Sarah the service provider (Therapist)



Sarah uses the system at the end of each day, creating a document for each kid and adding any important information for the supervisor to sign off on.

Sarah values:

- Speed
- Convenience
- Personalized reporting
- Goal tracking

Andrew the supervising Doctor



Andrew uses the system on an as-needed basis to sign off on the documents created by the service providers. This gives him an understanding of what is going on inside the clinic and the patients' progress.

Adam values:

- Speed
- Convenience
- Comprehensive reporting
- Goal tracking
- Ease of evaluation/feedback
- Integration with medical records

## Jessica the administrator



Jessica starts her day off using the system assigning providers with patients via a drop down menu listing all the kids. Jessica can also view the providers' notes on each patient and the final document that is signed off.

Jessica values:

- Ease of use
- Data management
- Security
- Progress reports
- Comprehensive analytics

## Zach the Child



Zach does not use the system but is rather in it. The providers will get assigned to him and track his progress.

Zach values:

- Human-centric care and attention
- Personalized care
- Effectiveness of care
- Transparency