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Hiring Team
RBH (Rothmans, Benson & Hedges)
Toronto, Ontario

Dear Hiring Team,

I am applying for the IT Internship at RBH for Summer 2026 because the role directly aligns with how I am building my skills: supporting users, improving IT processes, and working with systems that enable real business operations. I am currently pursuing a diploma in Information Technology and am seeking an environment where I can contribute meaningfully while continuing to learn.

My experience includes hands-on support with Windows-based systems, creating clear technical documentation, and developing small but practical solutions using Python and web technologies. Beyond coursework, I actively work on projects that focus on usability, automation, and service reliability. In parallel, managing an Instagram-based online business has given me real exposure to e-commerce workflows, customer inquiries, and platform-based problem solving.

What attracts me to RBH is the balance between structured IT service delivery and innovation. I work well in team environments, communicate clearly with non-technical users, and take ownership when resolving issues or learning new systems. I bring strong attention to detail, organization, and a mindset focused on continuous improvement rather than just task completion.

I am available to work full-time in Toronto from April 28 to August 26 and would welcome the opportunity to contribute to RBH while developing the technical, analytical, and professional skills required for a long-term career in IT.

Thank you for your time and consideration.

Sincerely,
Zohra Mirzaiy