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The Hiring Team Baffinland Iron Mines  
Human Resources Department  
Toronto, ON M5H 4E3

Technical Support Application for IT Grads

Dear Baffinland Hiring Team,

A career opportunity at this edge of the world demands more than just technical skill; it requires resilience and a commitment to operational success in the most challenging environments. As a soon to be Technology graduate of George Brown College, I am writing to propose my dedication to serving as the reliable digital backbone of this truly remarkable operation.

My training at George Brown has given me solid skills, but my best quality is my ability to quickly figure out and fix problems. I have the strong analytical skills needed to troubleshoot and resolve critical hardware, software, and network issues across multiple sites. I am very comfortable with Windows, Microsoft Office, and basic networking concepts. Most importantly, I have a friendly, customer service oriented mindset, so I focus on helping my colleagues get back to work fast.

I understand that this job includes hands-on physical duties and requires careful organization. I am able to safely lift and move the required equipment. I am also prepared to perfectly manage asset inventory and take charge of the tricky process of coordinating shipping and receiving IT gear to remote users via assorted carriers. My positive, "I can do it" approach means I am ready to learn and take initiative in an environment where being resourceful is absolutely necessary.

I am keen to discuss how I can bring my technical knowledge and dedicated work ethic to the Baffinland team. Thank you for your time and for considering my application to join your pioneering efforts.

Sincerely,

Zohra Mirzaiy