

Carlos Green

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*****Technical Skills*****

Strongly experienced in front- end / full-stack Software Engineering.

Javascript, HTML5, CSS3, MongoDB, ExpressJS, ReactJS, NodeJS, Git, Unix/Linux, Vim, MySQL, Algorithms, Data Structures, and testing frameworks. Object oriented programming / design (OOP/D), model-view-controller architecture (MVC), and software as a service (SaaS).

Job Experience

Position: Senior Technical Support Engineer

November 2020 to current

<https://www.servicenow.com/>

- Provide technical support for customers on the ServiceNow platform.
- Solved Ticketing and System issues for ServiceNow customers.
- Contributed Knowledge Articles for the ServiceNow platform to help diagnose and quickly resolve common use cases.

Environment: ServiceNow Platform, Seismic UI, JavaScript/ES5/Mozilla Rhino, HTML, CSS, XML, Jelly, MySQL, ReactJS, GraphQL/REST, AngularJS, AJAX, JSON, Java

Education - Arizona State University 2012 - 2016 (No Degree)

- Pursued a Bachelors in Biology for a career in Pre-Medicine.
- GateWay Community College, Phoenix AZ (2016 - 2017).

Personal Achievement

<https://www.meetup.com/Free-Code-Camp-SF/events/>

- Host in person meetups in Santa Clara for people passionate about software technology.
- Audit courses on computers, computing, algorithms and data structures. Massachusetts Institute of Technology, Harvard via coursera, Tim Roughgarden Stanford lectures, UC Davis algorithm design and analysis.

References

Albertoe Lopez
(310) 806 - 1510

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