

## Carlos Green

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<https://www.linkedin.com/in/carlos-green-4ba9b8169/> | Silicon Valley, California

### \*\*\*\*\*Technical Skills\*\*\*\*\*

#### **Strongly experienced in front- end / full-stack Software Engineering.**

Javascript, HTML5, CSS3, MongoDB, ExpressJS, ReactJS, NodeJS, Git, Unix/Linux, Vim, MySQL, Algorithms, Data Structures, and testing frameworks. Object oriented programming / design (OOP/D), model-view-controller architecture (MVC), and software as a service (SaaS).

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### **Job Experience**

#### **Position: Senior Technical Support Engineer**

**November 2020 to current**

<https://www.servicenow.com/>

- Provide technical support for customers on the ServiceNow platform.
- Solved Ticketing and System issues for ServiceNow customers.
- Contributed Knowledge Articles for the ServiceNow platform to help diagnose and quickly resolve common use cases.

**Environment:** ServiceNow Platform, Seismic UI, JavaScript/ES5/Mozilla Rhino, HTML, CSS, XML, Jelly, MySQL, ReactJS, GraphQL/REST, AngularJS, AJAX, JSON, Java

#### **Education - Arizona State University 2012 - 2016 (No Degree)**

- Pursued a Bachelors in Biology for a career in Pre-Medicine.
- GateWay Community College, Phoenix AZ (2016 - 2017).

### **Personal Achievement**

<https://www.meetup.com/Free-Code-Camp-SF/events/>

- Host in person meetups in Santa Clara for people passionate about software technology.
- Audit courses on computers, computing, algorithms and data structures. Massachusetts Institute of Technology, Harvard via coursera, Tim Roughgarden Stanford lectures, UC Davis algorithm design and analysis.

### **References**

Albertoe Lopez  
(310) 806 - 1510

Rahul Kalra  
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