

SHIPPING ADDRESS

ATTN: Sample Receiving Department
Novogene Corporation Inc., 2921 Stockton Blvd. Suite 1810
Sacramento CA 95817, 916-252-0068

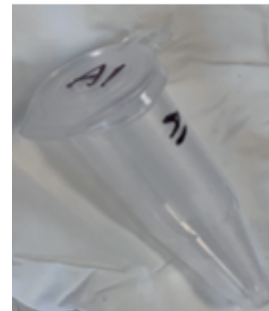
5 Easy Steps to Ship Samples to Novogene

☐ Please send your samples in 1.5ml or 2ml flip cap Eppendorf tubes.

Sending in any other tubes will need tube transfer. Incorrect tubes risk delays and handling fees (\$5 per sample).

☐ Sample names on tubes must be the same as sample names in the form and must begin with a letter.

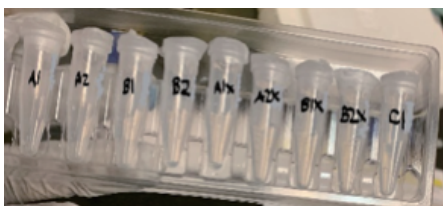
Label the top and side of each tube with a short (≤ 12 characters for RNA/DNA/Tissue, ≤ 17 characters for Library) sample name in black permanent marker. Tape/most labels block tubes from fitting in centrifuges.



☐ Parafilm prevents leaks during transit!

Put samples into a Ziploc bag to prevent damage during shipping.

- ≥ 24 samples?
Put them in a freezer or storage box in the same order as the sample information form to ensure rapid check-in. Secure box closed with tape.
- < 24 samples?
Use Kimwipes in 50 mL conicals to protect them.



☐ Use 5 lb/dry ice per day (10 lb for overnight shipping). Please see next page for recommend shipping temperatures.

Couriers sometimes have delays. We recommend shipping samples on Monday, Tuesday, or Wednesday (sorry, USPS does not deliver to us, and FedEx will not deliver on Saturday). Please use pelleted dry ice or ensure large chunky dry ice is broken into smaller pieces to prevent damage to samples or packaging.

☐ Please include the sample information form in the package. This form can be downloaded from your CSS account, or it may have been sent to you by your Technical Support Representative.

Please ensure sample information form is placed so it will not become wet and will be easily located by lab. It has a barcode so our package receiving team can get your samples to QC fast. Ask us if you don't have one of these.

Still have questions? Call your dedicated tech support at the number on your quotation or sample information form. We're happy to help.

Thanks for picking Novogene for your NGS project!

Sample Type	Preferred Shipping Temperature(s)
RNA	Dry Ice
DNA	Dry Ice
Lyophilized RNA/DNA	Blue Ice/Room Temperature
Premade Libraries	Blue Ice/Dry Ice
Tissue-plant/animal	Dry Ice
Cells	Dry Ice
Whole Blood	Dry Ice
Serum/Plasma	Dry Ice
Buccal swabs	Room Temperature
Saliva	Room Temperature
FFPE	Room Temperature



Follow us on LinkedIn

Novogene Corporation Inc.

☎ 916-252-0068

✉ inquiry_us@novogene.com

🌐 en.novogene.com

Copyright©2011-2022 Novogene Corporation.

All Rights Reserved. Information and specifications are subject to change at any time without notice.