Q2 2025 Dedicated Interface Performance Data

	Open Banking (Dedicated Interface)			Mobile App (PSU Interface)		
Date	Uptime (%)	AIS response (ms)	PIS response (ms)	Error response (%)	Uptime (%)	Response time (ms)
1-Apr-25	100	457	-	4.92	100.00%	33
2-Apr-25	100	160	-	3.54	100.00%	33
3-Apr-25	100	146	-	2.80	100.00%	32
4-Apr-25	100	177	-	2.45	100.00%	34
5-Apr-25	100	182	-	3.01	100.00%	33
6-Apr-25	100	500	-	2.51	99.93%	30
7-Apr-25	100	463	-	2.83	100.00%	33
8-Apr-25	100	139	-	1.06	100.00%	33
9-Apr-25	100	141	-	0	100.00%	35
10-Apr-25	100	134	-	0	100.00%	37
11-Apr-25	100	111	-	0	100.00%	37
12-Apr-25	100	115	-	0	100.00%	36
13-Apr-25	100	112	-	0	100.00%	37
14-Apr-25	100	121	-	0	100.00%	38
15-Apr-25	100	117	-	0.01	100.00%	38
16-Apr-25	100	120	-	0	100.00%	37
17-Apr-25	100	114	-	0.01	100.00%	37
18-Apr-25	100	110	-	0.01	100.00%	34
19-Apr-25	100	121	-	0.02	100.00%	33
20-Apr-25	100	112	-	0.01	100.00%	32
21-Apr-25	100	116	-	0.01	100.00%	33
22-Apr-25	100	115	-	0.01	100.00%	33
23-Apr-25	100	119	-	0	100.00%	33
24-Apr-25	100	101	-	0	100.00%	32
25-Apr-25	100	104	-	0.01	100.00%	33
26-Apr-25	100	106	-	0	100.00%	32
27-Apr-25	100	106	-	0	100.00%	32
28-Apr-25	100	103	-	0	100.00%	33
29-Apr-25	100	107	-	0	100.00%	33
30-Apr-25	100	106	-	0	100.00%	34
1-May-25	100	109	-	0	100.00%	32
2-May-25	100	109	-	0	100.00%	34
3-May-25	100	112	-	0	100.00%	33
4-May-25	100	108	-	0	100.00%	33
5-May-25	100	110	-	0	100.00%	33
6-May-25	100	113	-	0.00	100.00%	27
7-May-25	100	107	-	0	100.00%	25
8-May-25	100	105	-	0.02	100.00%	25
9-May-25	100	103	-	0.00	100.00%	25

ZOPABANK

10-May-25	100	104	-	0	100.00%	26
11-May-25	100	104	-	0	100.00%	26
12-May-25	100	108	-	0	100.00%	24
13-May-25	100	105	-	0	100.00%	25
14-May-25	100	100	-	0	100.00%	24
15-May-25	100	102	-	0.28	100.00%	25
16-May-25	100	100	-	0	100.00%	23
17-May-25	100	96	-	0	100.00%	24
18-May-25	100	94	-	0	100.00%	23
19-May-25	100	99	-	0	100.00%	24
20-May-25	100	102	-	0	100.00%	24
21-May-25	100	104	-	0	100.00%	24
22-May-25	100	95	-	0	100.00%	23
23-May-25	100	95	-	0	100.00%	23
24-May-25	100	97	-	0	100.00%	23
25-May-25	100	96	-	0	100.00%	22
26-May-25	100	94	-	0	100.00%	22
27-May-25	100	93	-	0	100.00%	22
28-May-25	100	94	-	0	100.00%	22
29-May-25	100	103	-	0.00	100.00%	22
30-May-25	100	111	-	0	100.00%	22
31-May-25	100	112	-	0	100.00%	22
1-Jun-25	100	114	-	0	99.93%	20
2-Jun-25	100	107	-	0	99.72%	19
3-Jun-25	100	109	-	0	99.93%	19
4-Jun-25	100	110	-	0	99.86%	19
5-Jun-25	100	106	-	0	99.93%	19
6-Jun-25	100	107	-	0	100.00%	20
7-Jun-25	100	106	-	0	99.79%	20
8-Jun-25	100	109	-	0	99.93%	20
9-Jun-25	100	111	-	0	99.93%	20
10-Jun-25	100	106	-	0	99.86%	20
11-Jun-25	100	108	-	0	100.00%	21
12-Jun-25	100	108	-	0	99.93%	21
13-Jun-25	100	107	-	0	99.93%	21
14-Jun-25	100	107	-	0	99.86%	21
15-Jun-25	100	108	-	0	99.93%	21
16-Jun-25	100	109	-	0.00	99.93%	21
17-Jun-25	100	109	-	0	99.86%	22
18-Jun-25	100	111	-	0	99.86%	21
19-Jun-25	100	107	-	0	100.00%	20
20-Jun-25	100	122	-	0	99.86%	20
21-Jun-25	100	110	-	0	99.86%	21
22-Jun-25	100	104	-	0	99.93%	21

Zopa Bank Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority and entered on the Financial Services Register (800542).

ZOPABANK

23-Jun-25	100	104	109	0	99.86%	20
24-Jun-25	100	105	159	0	99.65%	21
25-Jun-25	100	102	0	0	99.86%	20
26-Jun-25	100	104	0	0	99.93%	19
27-Jun-25	100	100	0	0.01	99.93%	19
28-Jun-25	100	97	0	0	99.86%	20
29-Jun-25	100	100	0	0	99.93%	20
30-Jun-25	100	100	0	0.01	100.00%	20