## ZOPABANK

## Q1 2025 Dedicated Interface Performance Data

	Open Banking (Dedicated Interface)			Mobile App (PSU Interface)		
Date	Uptime (%)	AIS response (ms)	Error response (%)	Uptime (%)	Response time (ms)	
1-Jan-25	100	0	0	100.00%	28.2348	
2-Jan-25	100	0	0	100.00%	29.1113	
3-Jan-25	100	0	0	100.00%	29.6347	
4-Jan-25	100	0	0	100.00%	31.582	
5-Jan-25	100	0	0	100.00%	31.5641	
6-Jan-25	100	0	0	100.00%	33.528	
7-Jan-25	100	0	0	100.00%	31.016	
8-Jan-25	100	0	0	100.00%	34.7454	
9-Jan-25	100	0	0	100.00%	27.0165	
10-Jan-25	100	0	0	100.00%	27.2862	
11-Jan-25	100	0	0	100.00%	28.9792	
12-Jan-25	100	0	0	100.00%	28.2764	
13-Jan-25	100	0	0	100.00%	27.8245	
14-Jan-25	100	0	0	99.93%	28.3965	
15-Jan-25	100	0	0	100.00%	27.8697	
16-Jan-25	100	0	0	100.00%	33.1295	
17-Jan-25	100	0	0	100.00%	27.7987	
18-Jan-25	100	0	0	100.00%	32.9159	
19-Jan-25	100	0	0	100.00%	32.2355	
20-Jan-25	100	0	0	100.00%	29.1453	
21-Jan-25	100	0	0	100.00%	30.7088	
22-Jan-25	100	0	0	100.00%	30.8684	
23-Jan-25	100	0	0	100.00%	31.1103	
24-Jan-25	100	0	0	100.00%	32.1107	
25-Jan-25	100	0	0	100.00%	31.9626	
26-Jan-25	100	0	0	100.00%	31.5748	
27-Jan-25	100	0	0	100.00%	32.4624	
28-Jan-25	100	0	0	100.00%	32.6272	
29-Jan-25	100	0	0	100.00%	34.2981	
30-Jan-25	100	0	0	100.00%	32.028	
31-Jan-25	100	0	0	100.00%	33.147	
1-Feb-25	100	0	0	100.00%	31.389	
2-Feb-25	100	0	0	100.00%	32.238	
3-Feb-25	100	0	0	100.00%	33.0156	
4-Feb-25	100	0	0	100.00%	33.2676	
5-Feb-25	100	194	0	100.00%	32.6267	
6-Feb-25	100	0	0	100.00%	32.9029	
7-Feb-25	100	0	0	100.00%	32.1114	
8-Feb-25	100	0	0	100.00%	31.8046	

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9-Feb-25	100	0	0	100.00%	32.2237
10-Feb-25	100	0	0	100.00%	32.5618
11-Feb-25	100	0	0	100.00%	32.0376
12-Feb-25	100	0	0	100.00%	31.9195
13-Feb-25	100	0	0	100.00%	32.5228
14-Feb-25	100	0	0	100.00%	33.5802
15-Feb-25	100	0	0	100.00%	32.5452
16-Feb-25	100	0	0	100.00%	32.5535
17-Feb-25	100	0	0	100.00%	32.9143
18-Feb-25	100	0	0	100.00%	33.1951
19-Feb-25	100	0	0	100.00%	32.3593
20-Feb-25	100	0	0	100.00%	31.3908
21-Feb-25	100	0	0	100.00%	31.8128
22-Feb-25	100	0	0	100.00%	31.9918
23-Feb-25	100	0	0	100.00%	31.8386
24-Feb-25	100	0	0	100.00%	32.6716
25-Feb-25	100	129	0	100.00%	32.3413
26-Feb-25	100	379	6%	100.00%	32.2472
27-Feb-25	100	803	0	100.00%	32.8181
28-Feb-25	100	583	11%	100.00%	45.3396
1-Mar-25	100	0	0	100.00%	33.1358
2-Mar-25	100	0	0	100.00%	33.2791
3-Mar-25	100	158	0	100.00%	33.7132
4-Mar-25	100	227	21%	100.00%	34.7454
5-Mar-25	100	141	0	100.00%	33.968
6-Mar-25	100	849	25%	100.00%	33.3404
7-Mar-25	100	0	0	100.00%	32.8113
8-Mar-25	100	0	0	100.00%	32.3746
9-Mar-25	100	0	0	100.00%	32.4996
10-Mar-25	100	0	0	100.00%	32.904
11-Mar-25	100	0	0	100.00%	32.8606
12-Mar-25	100	156	0	100.00%	33.107
13-Mar-25	100	121	0	100.00%	33.574
14-Mar-25	100	118	0	99.65%	32.6024
15-Mar-25	100	117	0	100.00%	31.4786
16-Mar-25	100	112	0	100.00%	31.4125
17-Mar-25	100	149	8%	100.00%	32.0988
18-Mar-25	100	162	17%	100.00%	32.9589
19-Mar-25	100	160	11%	100.00%	33.272
20-Mar-25	100	172	10%	99.72%	35.2644
21-Mar-25	100	190	8%	100.00%	33.0823
22-Mar-25	100	166	9%	100.00%	31.9189
23-Mar-25	100	164	5%	100.00%	31.7447
24-Mar-25	100	157	5%	100.00%	32.3185

Zopa Bank Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority and entered on the Financial Services Register (800542).

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25-Mar-25	100	168	5%	100.00%	33.4289
26-Mar-25	100	174	6%	100.00%	34.5558
27-Mar-25	100	433	6%	100.00%	36.461
28-Mar-25	100	551	5%	99.93%	36.0612
29-Mar-25	100	134	5%	100.00%	33.6097
30-Mar-25	100	143	3%	100.00%	32.8234
31-Mar-25	100	251	4%	100.00%	33.9599