

# Zosya Trimbacher

## Operations & Data Analyst

12+ years of experience, including 4.5 years in tech and fintech at Delivery Hero. Skilled in optimizing processes, enabling data-driven decisions, and managing cross-functional projects with strong communication and stakeholder-management abilities. Proficient in SQL, Python, Tableau, Excel, and SAP tools. Dedicated to transforming complex data into actionable insights for operational excellence.

## WORK EXPERIENCE

**Delivery Hero SE**, Berlin — *Team Assistant II, Fintech & People Team*  
Dec 2019 - Jun 2024

- Supported VP, CMO, and CPO across Fintech and Europe divisions, coordinating cross-functional projects, schedules, and communications
- Led Fintech Merchandise Project with 12 stakeholders, ensuring compliance and logistics across EU markets
- Streamlined recruitment and onboarding (60 to 200 staff), reducing processing time by 30%
- Promoted internally and received an Outstanding rating for efficiency initiatives
- Automated procurement and communication workflows via SAP Ariba and Concur, boosting team efficiency

**Queensland University of Technology**, Brisbane — *Administrative Assistant*

Jan 2018 - Aug 2019

- Managed end-to-end recruitment process for HR team, coordinating candidate screening and interviews
- Optimized reporting and financial reconciliation processes
- Delivered data support for student and staff records while ensuring confidentiality compliance

## DATA ANALYTICS PROJECTS

**Rockbuster Stealth — SQL Business Analysis | SQL, Excel.**

Queried and joined rental and customer tables to analyze revenue drivers and markets; identified high-value segments and recommended expansion regions. GitHub: [github.com/ZosyaTrimbacher/RockbusterStealth](https://github.com/ZosyaTrimbacher/RockbusterStealth)

**Instacart — Python Customer Segmentation | Python (pandas, NumPy, Matplotlib, Seaborn)**

Cleaned and analyzed 3M+ orders to profile loyalty and spending patterns, informing targeted marketing and retention strategies. GitHub: [github.com/ZosyaTrimbacher/Instacart](https://github.com/ZosyaTrimbacher/Instacart)

**Influenza Season Staffing Requirements — Tableau + Statistics | Tableau, Excel.**

Merged CDC influenza mortality and Census demographic data to analyze hospital staffing patterns. Ran descriptive statistics and t-tests confirming elderly risk, grouped states by vulnerability tiers, and built Tableau dashboards highlighting seasonal hotspots and staffing recommendations. Tableau: <https://public.tableau.com/app/profile/zosya.trimbacher>

## CONTACT

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[Portfolio](#) | [LinkedIn](#) | [GitHub](#) | [Tableau](#)

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## TECHNICAL SKILLS

- SQL • Python • Tableau • Excel (*Pivot Tables, VLOOKUP, Power Query*)
- SAP Ariba • SAP Concur • SAP Fiori
- Jira • Miro • SharePoint • Workday (*basic reporting*) • Process Improvement

## EDUCATION

**CareerFoundry**

Data Analytics Program  
(5-month intensive course).  
Berlin, Germany 2025.

**IBM**

Data Analytics Certificate.  
Berlin, Germany 2024.

**Queensland University of Technology**

B.A. Media & Communication.  
Brisbane, Australia.

**Martin College**

Certificate III in Business  
Fundamentals & Hospitality  
Management.  
Brisbane, Australia.

## LANGUAGES

- English - Native
- German - Beginner (A2)
- Russian - Professional
- Ukrainian - Beginner