Zosya Trimbacher

Operations & Data Analyst

12+ years of experience, including 4.5 years in tech and fintech at Delivery Hero. Skilled in optimizing processes, enabling data-driven decisions, and managing cross-functional projects with strong communication and stakeholder-management abilities. Proficient in SQL, Python, Tableau, Excel, and SAP tools. Dedicated to transforming complex data into actionable insights for operational excellence.

WORK EXPERIENCE

Delivery Hero SE, Berlin — *Team Assistant II, Fintech & People Team*
Dec 2019 - Jun 2024
- Supported VP, CMO, and CPO across Fintech and Europe divisions, coordinating cross-functional projects, schedules, and communications
- Led Fintech Merchandise Project with 12 stakeholders, ensuring compliance and logistics across EU markets
- Streamlined recruitment and onboarding (60 to 200 staff), reducing processing time by 30%
- Promoted internally and received an Outstanding rating for efficiency initiatives
- Automated procurement and communication workflows via SAP Ariba and Concur, boosting team efficiency

Queensland University of Technology, Brisbane — *Administrative Assistant*
Jan 2018 - Aug 2019
- Managed end-to-end recruitment process for HR team, coordinating candidate screening and interviews
- Optimized reporting and financial reconciliation processes
- Delivered data support for student and staff records while ensuring confidentiality compliance

DATA ANALYTICS PROJECTS

Rockbuster Stealth — SQL Business Analysis | SQL, Excel.
Queried and joined rental and customer tables to analyze revenue drivers and markets; identified high-value segments and recommended expansion regions. GitHub: github.com/ZosyaTrimbacher/RockbusterStealth

Instacart — Python Customer Segmentation | Python (pandas, NumPy, Matplotlib, Seaborn)
Cleaned and analyzed 3M+ orders to profile loyalty and spending patterns, informing targeted marketing and retention strategies. GitHub: github.com/ZosyaTrimbacher/Instacart

Influenza Season Staffing Requirements — Tableau + Statistics | Tableau, Excel.
Merged CDC influenza mortality and Census demographic data to analyze hospital staffing patterns. Ran descriptive statistics and t-tests confirming elderly risk, grouped states by vulnerability tiers, and built Tableau dashboards highlighting seasonal hotspots and staffing recommendations. Tableau: https://public.tableau.com/app/profile/zosya.trimbacher

CONTACT

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Portfolio | LinkedIn | GitHub |Tableau

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TECHNICAL SKILLS

- Data Analysis & Reporting: SQL • Python • Tableau • Excel *(Pivot Tables, VLOOKUP, Power Query)*
- ERP & Procurement Systems: SAP Ariba • SAP Concur • SAP Fiori
- Project & Collaboration Tools: Jira • Confluence • Miro • SharePoint • Workday *(basic reporting)*
- Process Improvement: Workflow Design • Requirements Gathering

EDUCATION

CareerFoundry
Data Analytics Program (5-month intensive course). Berlin, Germany 2025.

IBM
Data Analytics Certificate. Berlin, Germany 2024.

Queensland University of Technology
B.A. Media & Communication. Brisbane, Australia.

Martin College
Certificate III in Business Fundamentals & Hospitality Management. Brisbane, Australia.

LANGUAGES

- English - Native
- German - Beginner (A2)
- Russian - Professional
- Ukrainian - Beginner