# **ELENA ZOTOVA**

## **NLP Specialist, Computational Linguist**



## **EXPERIENCE**

## Computational Linguist

### Prosodie-Capgemini

Jul 2019 - Ongoing

Madrid, Spain

- Training of natural language understanding (NLU) models
- Design and optimization of conversational interfaces
- Monitoring and improvement of the user experience (UX)
- Creation and tuning of corpus linguistics, grammars and pronunciation dictionaries
- Design and testing of conversational interfaces
- Error analysis of NLU systems

## Computational Linguist

#### **Intercom Strategies**

m Dec 2018 - Jun 2019

Madrid, Spain

- Developed an automatic system for analysis of political discourse in social networks with natural language processing and machine learning techniques.
   The goal of the project was to classify messages of Twitter users in Catalonia, according to their political views, both in Spanish and Catalan.
- Was responsible for the processing of unstructured texts, preparing annotated corpora, searching and applying methods for building the automatic system for prediction of users' opinion.
- Trained machine learning models for text classification and clustering.

### Linguist

### Sigma Technologies

H Jul 2016 - Nov 2018

- Madrid, Spain
- Participated in projects that consisted of the evaluation of automatic speech recognition and synthesise systems.
- Annotated corpus linguistics according to in-home guidelines.

## Marketing Manager

#### I.T. Co

- Moscow, Russia
- Designed and performed the marketing and advertising campaigns.
- Created content for e-mail campaigns, landing pages and webinars.
- Administrated the company's website.
- Collaborated with advertising and digital agencies.

### **Journalist**

#### **Altapress**

- Parnaul, Russia
- Wrote news, articles, interviews.
- Planned the content of the newspaper, was responsible for a heading.

## **SKILLS**

Linguistic theory

Computational linguistics

Statistics

Python | NLP

NLP frameworks

Data analysis frameworks

Text vector representation

Text classification

Topic modelling

Machine Learning

Deep Learning

Unix commands

Regular expressions

Anaconda

Weka

Nuance

RapidMiner

## **EDUCATION**

PhD in Language Analysis and Processing

University of the Basque Country, IXA Group, Spain

Oct 2019 - Ongoing

Master's Degree in Language Analysis and Processing

University of the Basque Country, Faculty of Informatics, Spain

Bachelor's Degree in Journalism Altai State University, Russia

## Sep 1999 - June 2004

# **LANGUAGES**

Russian English Spanish Basque



# **CERTIFICATIONS**

NLP, Coursera

