

Matthew do Santos-Zounon

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WORK EXPERIENCE

The Garden Irrigation Inc, Richmond Hill ON

—Irrigation Technician

May 2019 - December 2020

- Worked in a team to efficiently install commercial automated irrigation systems
- Assessed and repaired damaged systems
- Listened to clients' needs and adjusted plans in real time
- Lead in training of new employees

The Shoe Company, Richmond Hill ON

—Sales Associate

December 2017 - April 2018

- Greeted customers creating a welcoming environment
- Responded to customers' needs and inquiries
- Operated point of sale system
- Handled returns and ensured customer satisfaction
- Maintained store cleanliness and product organization

EDUCATION

York University, Toronto ON

— Information Technology, Bachelor of Arts

Expected Graduation: 2023

SKILLS

Quick learner

Efficient problem solver

Great attention to detail

Motivated to work well as part of a team and as an individual

LANGUAGES

English - native

French - novice