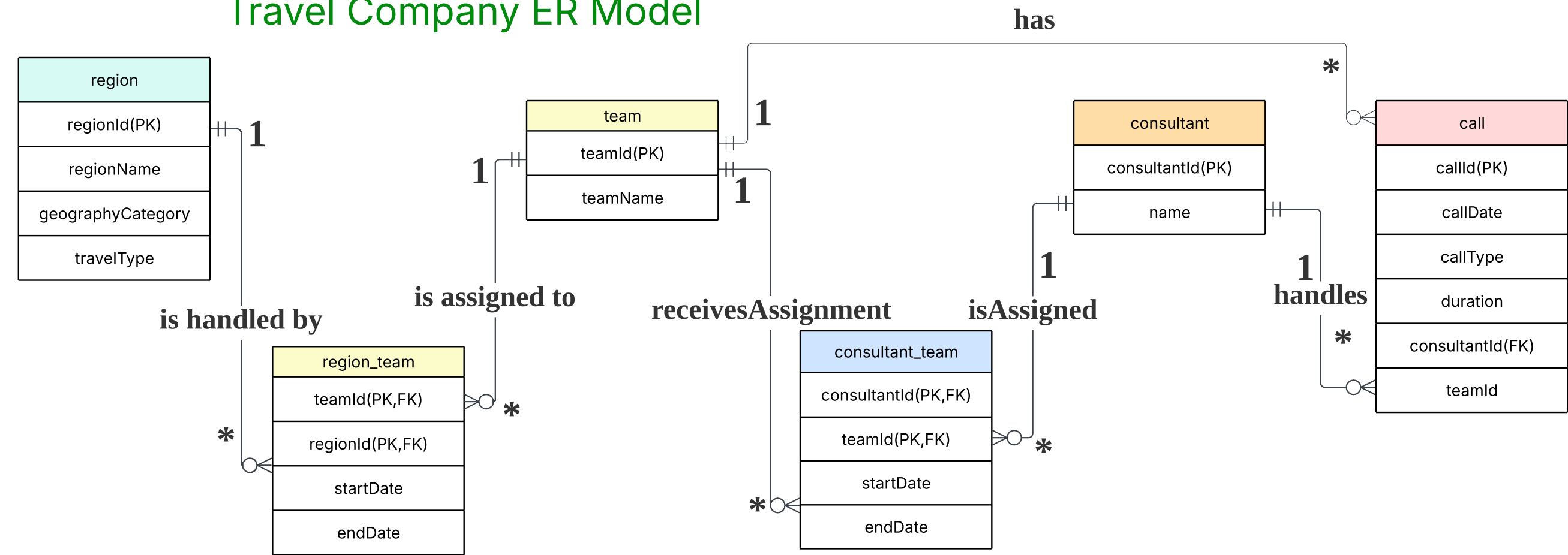


#Question1

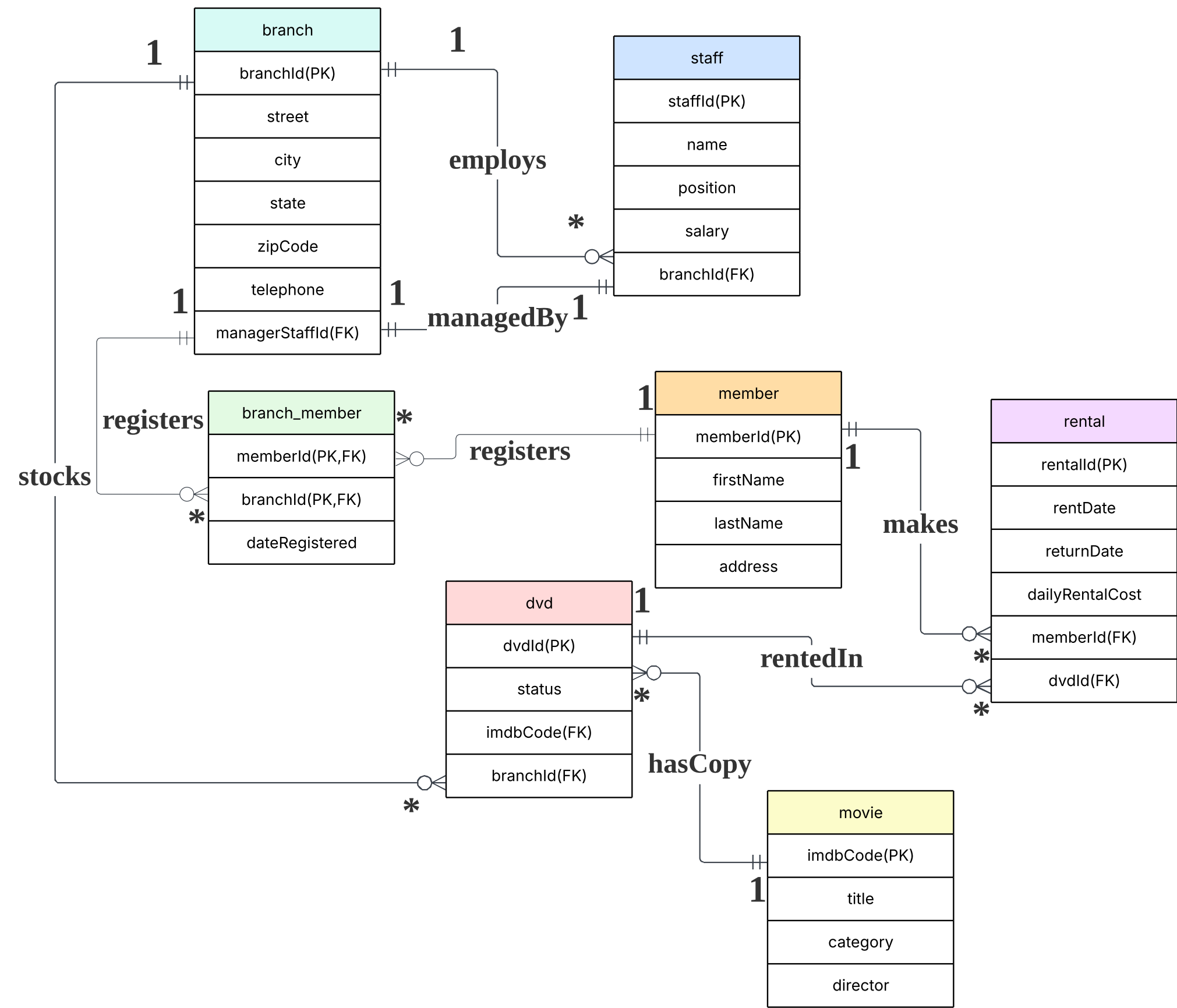
Travel Company ER Model



- Assumption:
- 1: A call must be handled and owned by exactly one team and one consultant.
 - 2: One concultant cannot be assigned to a same team in a same period of time.
 - 3: One team cannot be assigned to a same region in a same period of time.

#Question2

DVD Rental Company ER Model



- Assumption:
- 1: Manager is also be a staff.
 - 2: A member can at most rent 10 DVDs at one time.