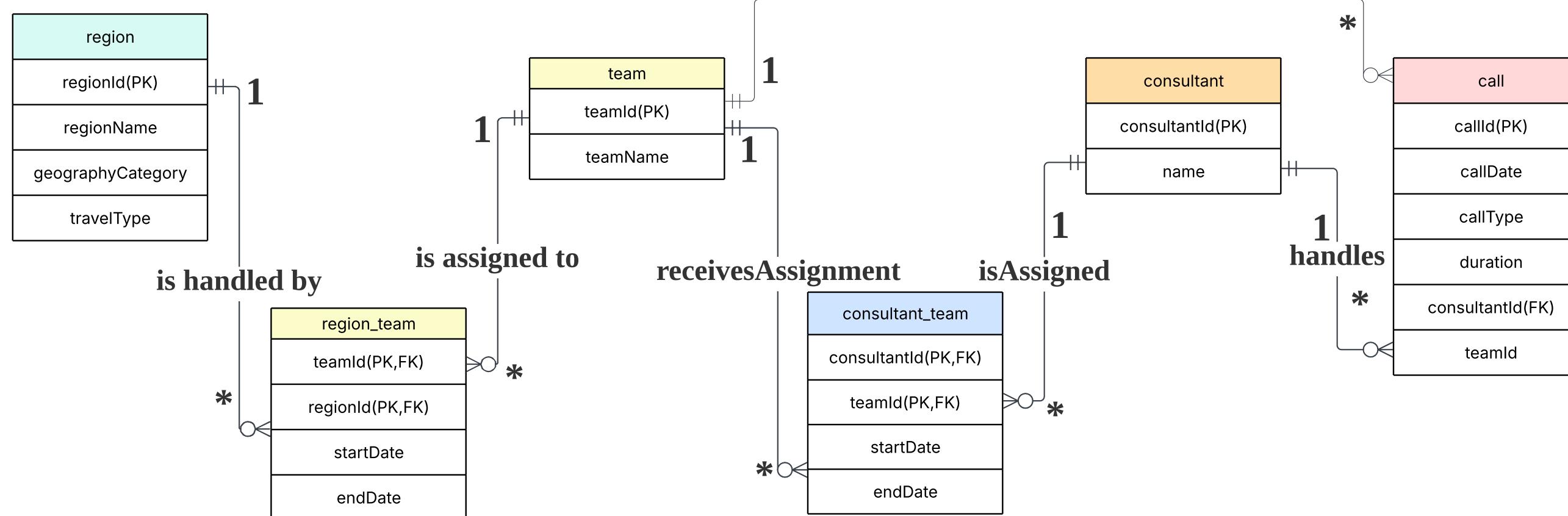


#Question1

Travel Company ER Model

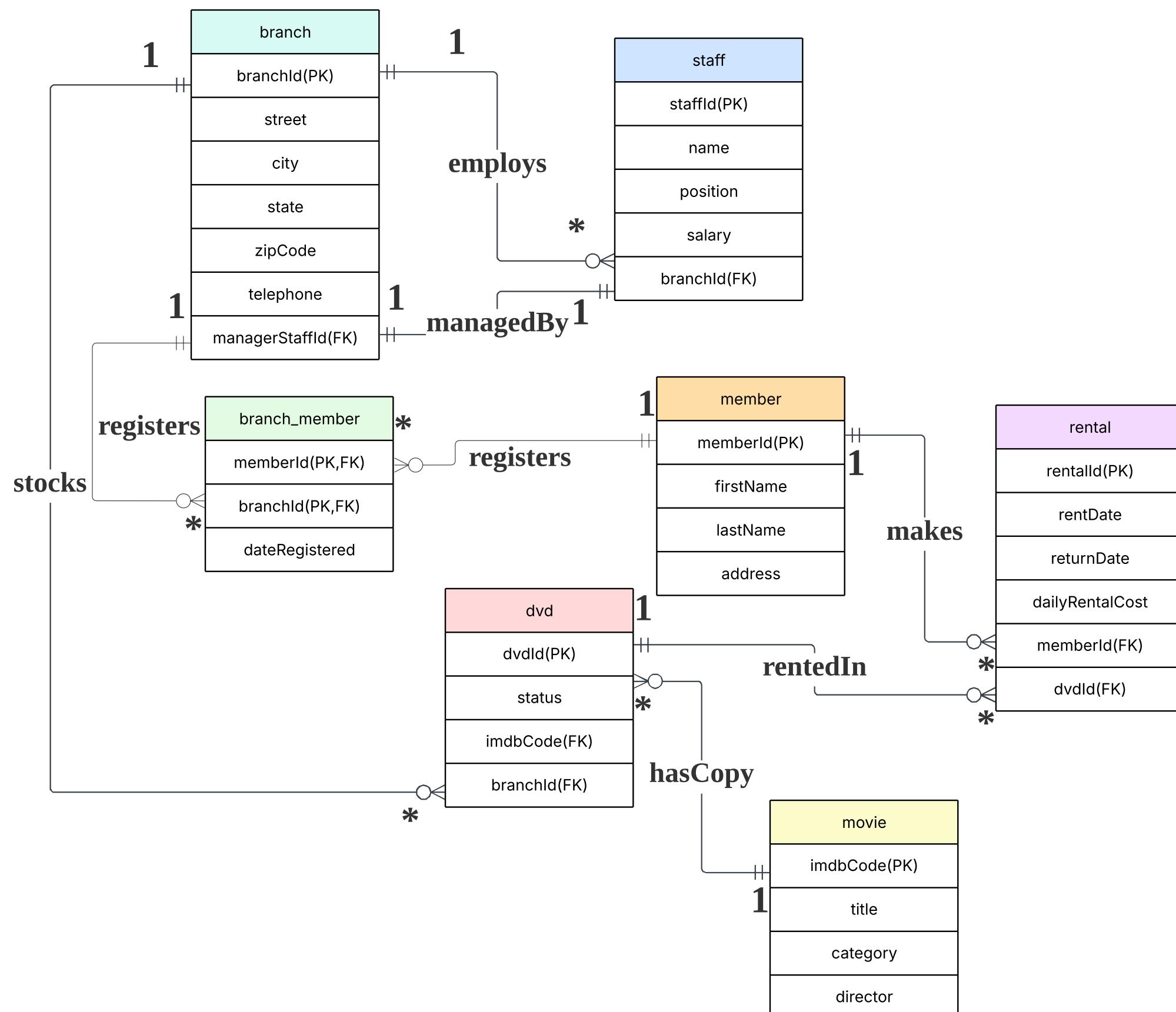


Assumption:

- 1: A call must be handled and owned by exactly one team and one consultant.
- 2: One consultant cannot be assigned to a same team in a same period of time.
- 3: One team cannot be assigned to a same region in a same period of time.

#Question2

DVD Rental Company ER Model



Assumption:

- 1: Manager is also be a staff.
- 2: A member can at most rent 10 DVDs at one time.