

**FUJIFILM**

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*Frontier-S* Maintenance Tool  
**Operation Guide**

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Third Edition

**Copyrights and Trademarks**

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**Meaning of Symbols**

 <b>Important:</b>	Important must be followed to avoid damage to this product.
<b>Note:</b>	Notes contain important information on the operation of this product.

**Operating System Versions**

In this documentation, the following abbreviations are used.

**Windows refers to Windows 8, 7, XP.**

- Windows 8.1 refers to Windows 8.1, Windows 8.1 Pro.
- Windows 8 refers to Windows 8, Windows 8 Pro.
- Windows 7 refers to Windows 7 Professional.
- Windows XP refers to Windows XP Professional.

**Macintosh refers to Mac OS X.**

- Mac OS X refers to Mac OS X 10.5.8/10.6.x/10.7.x/10.8.x/10.9.x.

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**Using the Maintenance Tool (Windows)**

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# Using the Maintenance Tool (Windows)

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## Summary of the Maintenance Tool

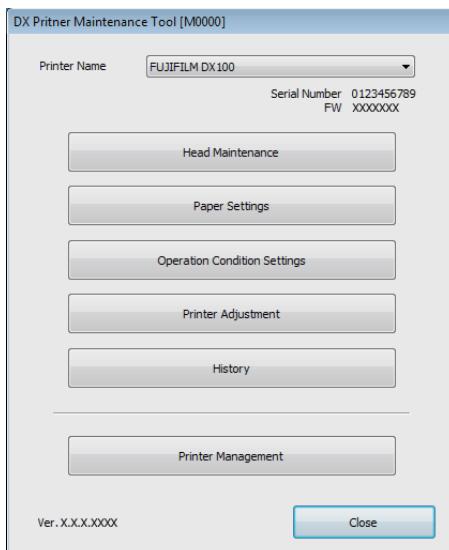
From your computer you can perform adjustment and maintenance operations such as checking the printer's status, making settings, performing head cleaning and so on.

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## Starting and Closing

### Starting

On your computer, click Start - All Programs - FUJIFILM DX100 Software - DX Printer Maintenance Tool.



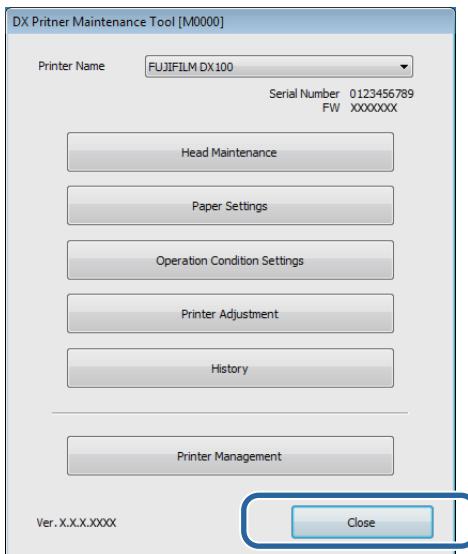
**Note:**

- You can also start by clicking **Start DX Printer Maintenance Tool** on the printer driver screen.
- In Windows 8, point at the top-right or lower-right of the screen, click **Search** from Charms, and then click **DX Printer Maintenance Tool** from the App list.

## Using the Maintenance Tool (Windows)

### Closing

Click Close.




---

## List of Functions

Main Screen Menu	Setting Item		Settings
	Large Item	Small Item	
Printer Name	-	-	Select the printer.
Head Maintenance	Diagnostic Cleaning	-	Detects clogged nozzles and automatically performs cleaning. <a href="#">Diagnostic Cleaning</a> on page 9
	Forced Cleaning	-	Perform manual cleaning. <a href="#">Forced Cleaning</a> on page 10
	Nozzle Check	-	Checks for clogged nozzles. <a href="#">Nozzle Check</a> on page 12
Paper Settings	-	-	Set paper information. <a href="#">Paper Settings</a> on page 16
Operation Condition Settings	Warning Buzzer	-	Set whether or not to sound the warning buzzer. <a href="#">Warning Buzzer</a> on page 17
	Power Saving	-	Set the time to switch to power saving mode. <a href="#">Power Saving</a> on page 18
	Periodic Nozzle Check	-	Set whether or not to automatically perform a nozzle check. <a href="#">Periodic Nozzle Check</a> on page 20

**Using the Maintenance Tool (Windows)**

Main Screen Menu	Setting Item		Settings
	Large Item	Small Item	
Printer Adjustment	Print Head Alignment	-	Corrects the print misalignment. <a href="#">"Print Head Alignment" on page 22</a>
	Paper Feed Adjustment	-	Adjusts the amount of paper feed. <a href="#">"Paper Feed Adjustment" on page 24</a>
	Gray Adjustment	Color Balance	Adjusts the color balance. <a href="#">"Color Balance" on page 29</a>
		Density	Adjusts the density (darker/lighter). <a href="#">"Density" on page 33</a>
		Gradation	Adjusts the gradation (difference between light and dark). <a href="#">"Gradation" on page 37</a>
History	Operation History	-	Allows you to check errors and the number of copies printed. <a href="#">"Operation History" on page 44</a>
	Collect Logs	-	Saves log files. <a href="#">"Collect Logs" on page 45</a>
Printer Management	Register/Delete Printer	-	Registers or deletes the printer. <a href="#">"Register/Delete Printer" on page 47</a>
	Replace Printer	-	Replaces the printer. <a href="#">"Replace Printer" on page 48</a>
	Spool Folder Settings	-	Changes the folder that temporarily stores the spooled data for printing. <a href="#">"Spool Folder Settings" on page 53</a>
	Update Paper Information	-	Registers a paper type file to the printer. <a href="#">"Update Paper Information" on page 55</a>

**Using the Maintenance Tool (Windows)**

# Head Maintenance

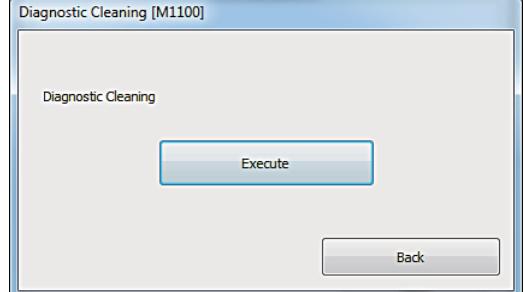
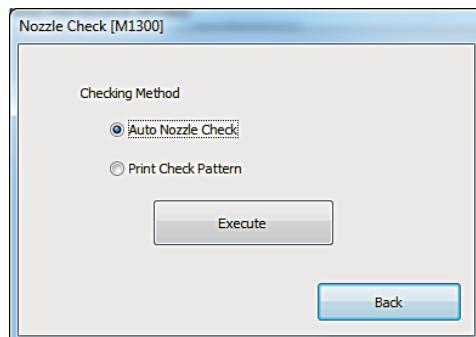
In **Head Maintenance** you can perform printer maintenance operations such as **Diagnostic Cleaning**, **Forced Cleaning**, and **Nozzle Check**.

Before performing **Head Maintenance**, make sure that the printer's  light is on.

## Using Head Maintenance

This function checks for clogging in the print head, and clears the clogging if any is detected. If the nozzles are clogged, stripes may appear in the print outs, and the colors may differ from the standard, expected colors. If this does occur, use **Head Maintenance** to clear the problem by following the workflow on the next page.

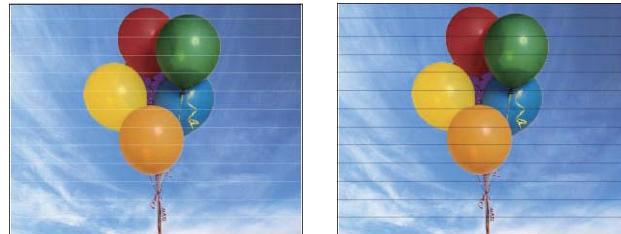
The following three functions are available in **Head Maintenance**.

Diagnostic Cleaning	Detects clogged nozzles and automatically performs head cleaning.	
Forced Cleaning	Perform manual head cleaning.	
Nozzle Check	Checks for clogged nozzles.	

**Using the Maintenance Tool (Windows)****1**

**There are problems with the print outs such as stripes appearing or a variation in the colors.**

<Print example>

**2**

**Perform Diagnostic Cleaning.**

When the message "Diagnostic cleaning completed." is displayed

-> Cleaning is complete.

When the message "Diagnostic cleaning is finished. Clogged nozzles detected. Perform diagnostic cleaning again. If the clogged nozzles are not cleared after performing diagnostic cleaning three times, perform [Forced Cleaning] set to [Power]." is displayed

-> Perform **Diagnostic Cleaning** again.

If the nozzles remain clogged after repeating this procedure three times, go to the next step.

**3**

**Perform Power from Forced Cleaning, and then perform Print Check Pattern.**

When there are no problems in the printed check pattern

-> Cleaning is complete.

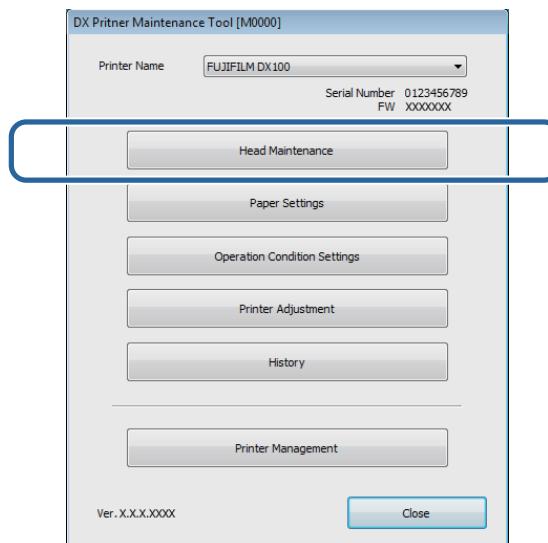
When there are problems in the printed check pattern

-> Contact service support.

## Using the Maintenance Tool (Windows)

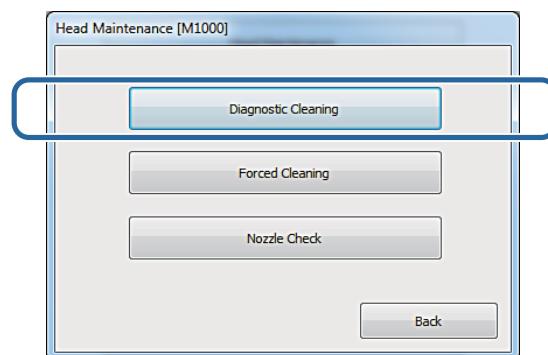
# Diagnostic Cleaning

- 1 Click **Head Maintenance** on the main screen.



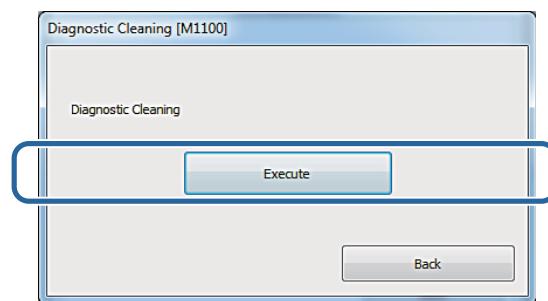
The **Head Maintenance** screen is displayed.

- 2 Click **Diagnostic Cleaning**.



The **Diagnostic Cleaning** screen is displayed.

- 3 Click **Execute**.



The nozzle check starts. Perform cleaning if necessary.

Depending on the condition of the nozzles, the time required may differ.

## Using the Maintenance Tool (Windows)

**4**

Check the results of Diagnostic Cleaning in the message displayed on the screen.

When the message "Diagnostic cleaning completed." is displayed, cleaning is complete.

When the message "Diagnostic cleaning finished. Clogged nozzles detected. Perform diagnostic cleaning again." is displayed, perform **Diagnostic Cleaning** again.

When the message "Auto nozzle check failed." is displayed, contact service support.

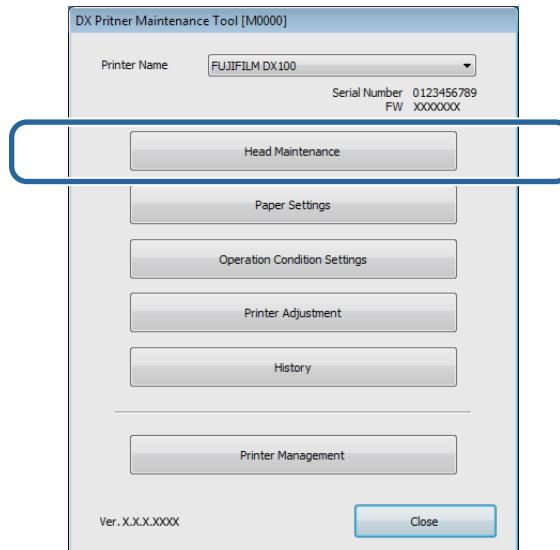
If the clogged nozzles are not cleared after performing **Diagnostic Cleaning** three times, perform Forced Cleaning set to **Power**. If the nozzles are still clogged even after performing **Power** cleaning, contact service support.

 ["Forced Cleaning" on page 10](#)

## Forced Cleaning

**1**

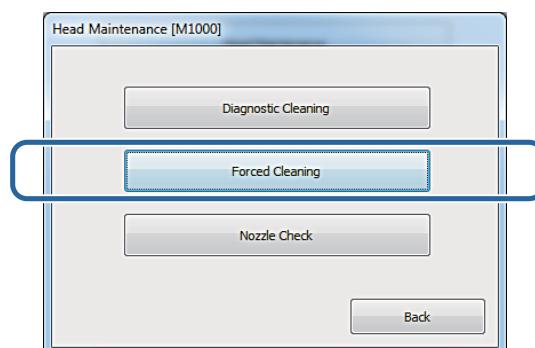
Click **Head Maintenance** on the main screen.



The **Head Maintenance** screen is displayed.

**2**

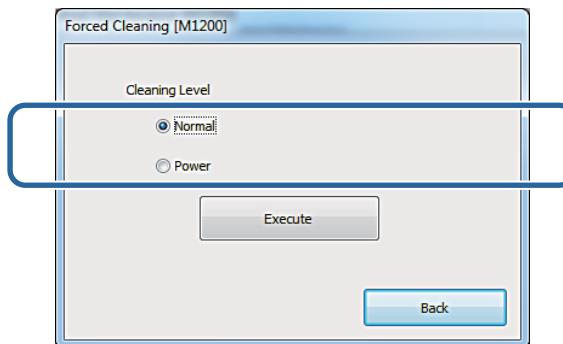
Click **Forced Cleaning**.



The **Forced Cleaning** screen is displayed.

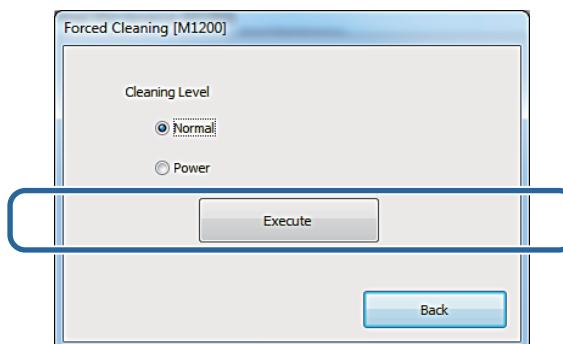
## Using the Maintenance Tool (Windows)

**3** Select the Cleaning Level.



Item	Explanation
Normal	The surface of the head is cleaned and clogged nozzles are cleared.
Power	Performs a more powerful cleaning than Normal cleaning. Use this setting if the nozzles are still clogged even after repeating Normal cleaning several times. Power consumes more ink than Normal cleaning. If a message is displayed informing you that there is not enough ink remaining, replace the Ink cartridge before continuing.

**4** Click Execute.



Cleaning is performed.

Depending on the **Cleaning Level**, the time required may differ.

**5** Check the Head Cleaning results.

Check the condition of the nozzles in **Nozzle Check**.

 [“Nozzle Check” on page 12](#)

If the nozzles are clogged, return to step 3.

Perform Normal cleaning. If the nozzles are still clogged even after repeating Normal several times, perform Power cleaning.

If the nozzles are still clogged even after performing Power cleaning, contact service support.

## Using the Maintenance Tool (Windows)

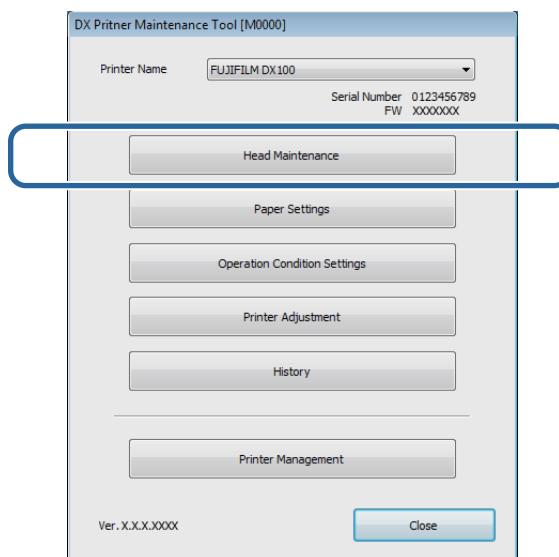
### Nozzle Check

The **Nozzle Check** function checks if the print head nozzles are clogged. The printer uses the **Auto Nozzle Check** function to automatically check for clogged nozzles, and then **Print Check Pattern** prints a check pattern for a visual confirmation.

After the nozzle check, perform **Forced Cleaning** if necessary.

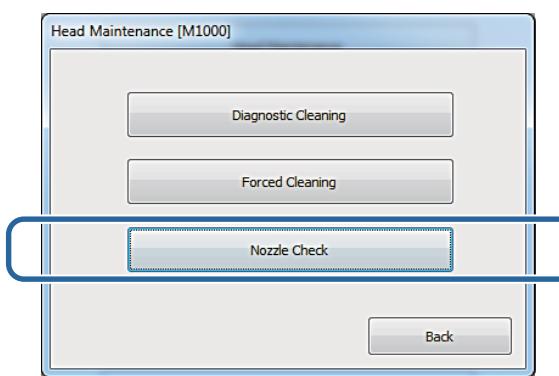
### Auto Nozzle Check

- 1 Click **Head Maintenance** on the main screen.



The **Head Maintenance** screen is displayed.

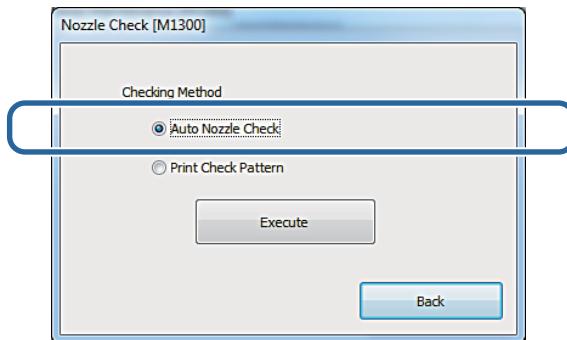
- 2 Click **Nozzle Check**.



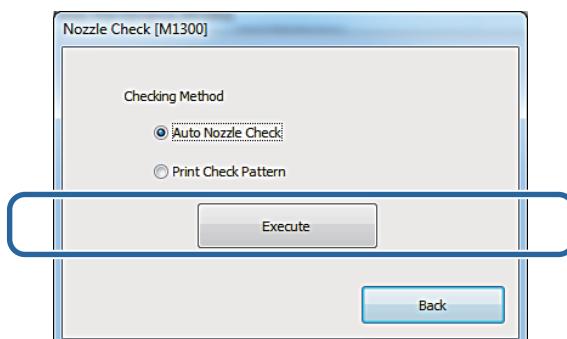
The **Nozzle Check** screen is displayed.

## Using the Maintenance Tool (Windows)

- 3 Select Auto Nozzle Check.



- 4 Click Execute.



Auto Nozzle Check is performed.

Depending on the condition of the nozzles, this may take some time.

- 5 Check the results of the nozzle check in the message displayed on the screen.

When "Auto nozzle check is complete." is displayed, the check is complete.

When "Clogged nozzles detected. Perform [Forced Cleaning]." is displayed, perform **Forced Cleaning**.

 ["Forced Cleaning" on page 10](#)

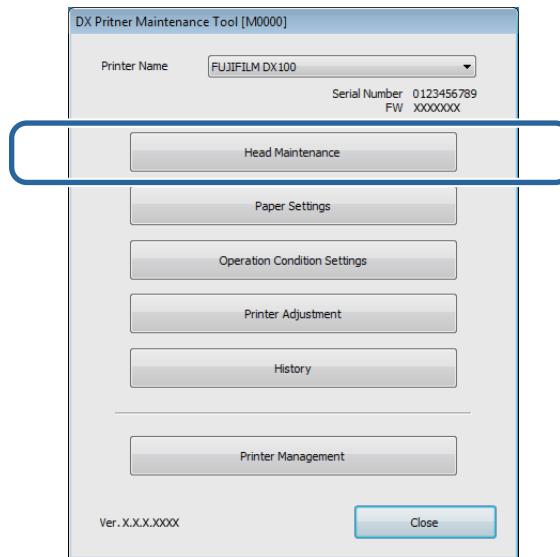
Perform **Print Check Pattern** to check the condition of the nozzles.

 ["Print Check Pattern" on page 14](#)

## Using the Maintenance Tool (Windows)

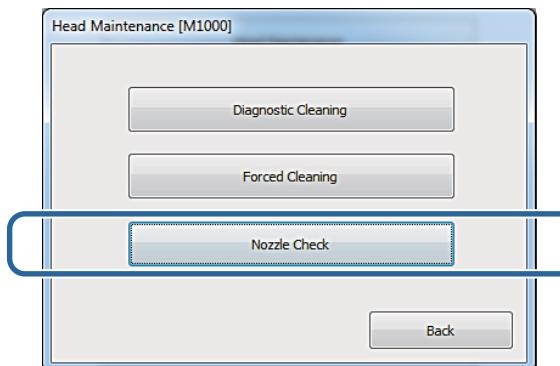
### Print Check Pattern

- 1 Click **Head Maintenance** on the main screen.



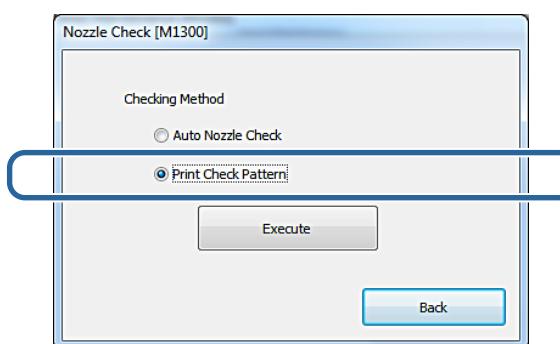
The **Head Maintenance** screen is displayed.

- 2 Click **Nozzle Check**.



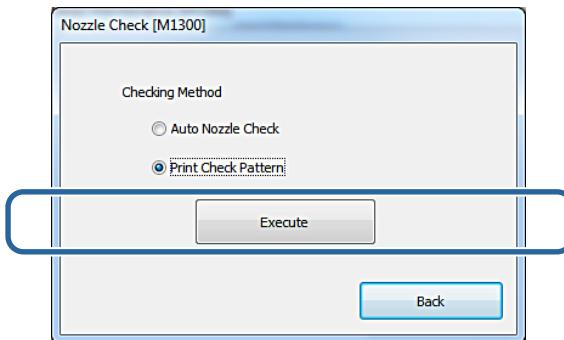
The **Nozzle Check** screen is displayed.

- 3 Select **Print Check Pattern**.



**Using the Maintenance Tool (Windows)**

- 4** Click **Execute**.

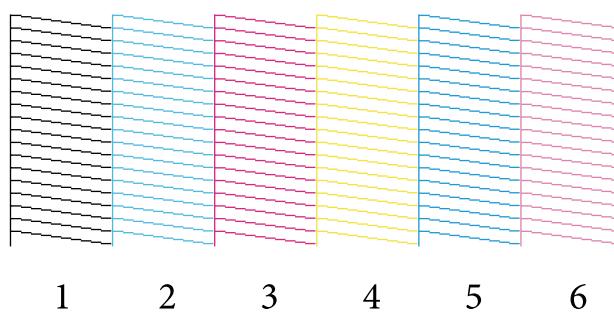


The check pattern is printed.

- 5** Check the print results.

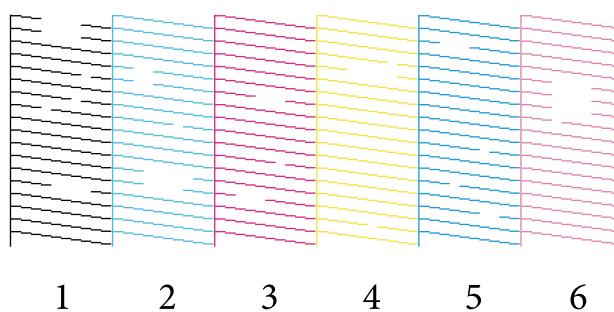
Good example

There are no gaps in the check pattern. The nozzles are not clogged.



Bad example

There are gaps in the check pattern. Clogged nozzles detected. Perform cleaning.



You need to perform head cleaning if there are any gaps in the check patterns.

 “Forced Cleaning” on page 10

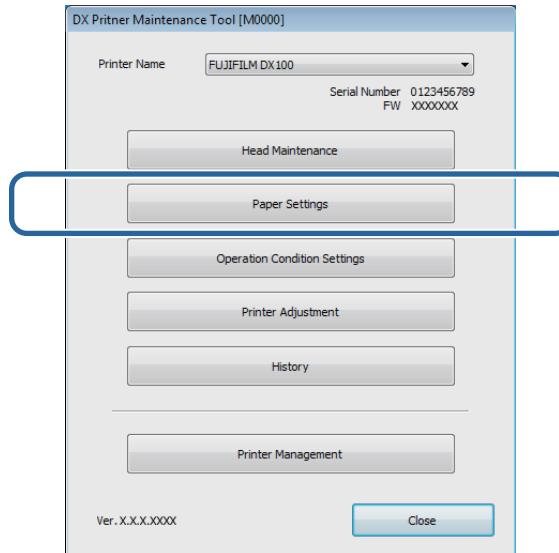
## Using the Maintenance Tool (Windows)

# Paper Settings

In **Paper Settings**, you can set the **Paper Type** and the **Paper Level**.

Make these settings when you replace the paper.

- 1 Click **Paper Settings** on the main screen.



The **Paper Settings** screen is displayed.

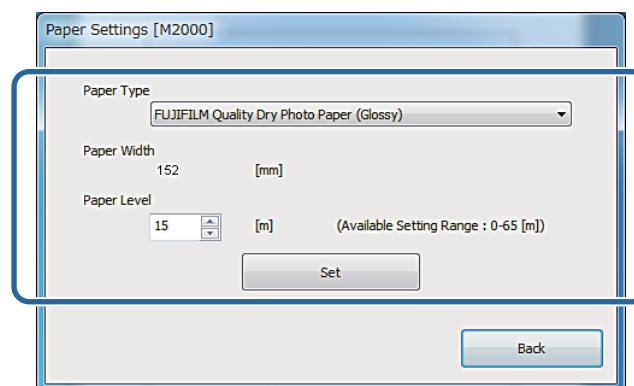
**Note:**

If the **Paper Settings** screen is not displayed, and "Cannot recognize the paper type. Update the paper information." is displayed, update the paper information.

["Update Paper Information" on page 55](#)

- 2 Set the **Paper Type** and the **Paper Level**, and then click **Set**.

The paper width set in **Paper Width** is displayed.



## Using the Maintenance Tool (Windows)

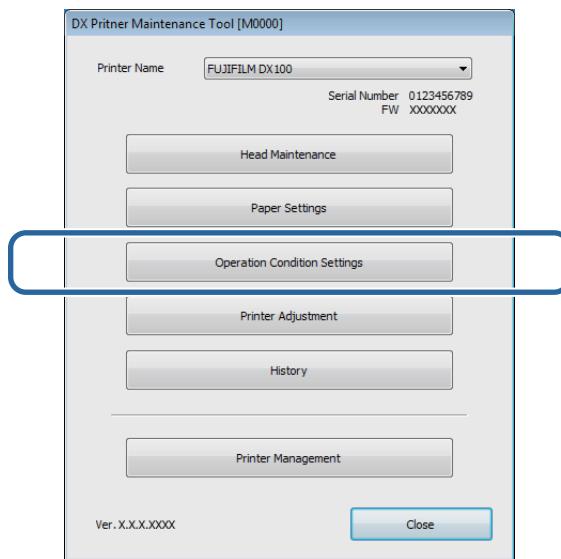
# Operation Condition Settings

In **Operation Condition Settings**, you can make various printer settings such as **Warning Buzzer** and **Power Saving**.

## Warning Buzzer

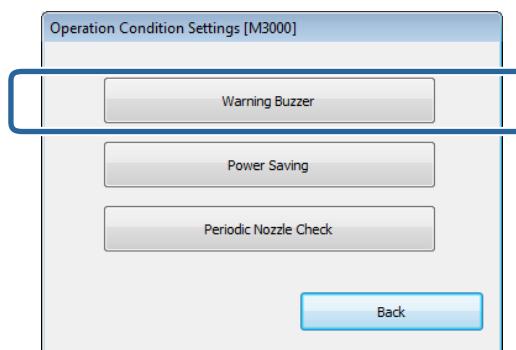
Set whether or not to sound the warning buzzer.

- 1 Click **Operation Condition Settings** on the main screen.



The **Operation Condition Settings** screen is displayed.

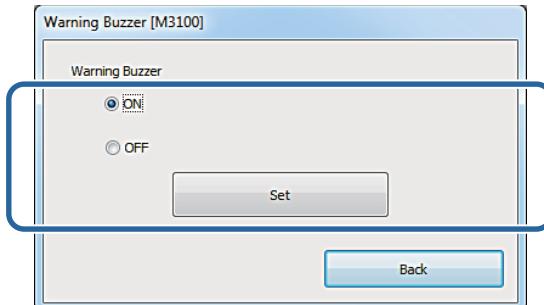
- 2 Click **Warning Buzzer**.



The **Warning Buzzer** screen is displayed.

## Using the Maintenance Tool (Windows)

- 3** Select ON or OFF, and then click Set.



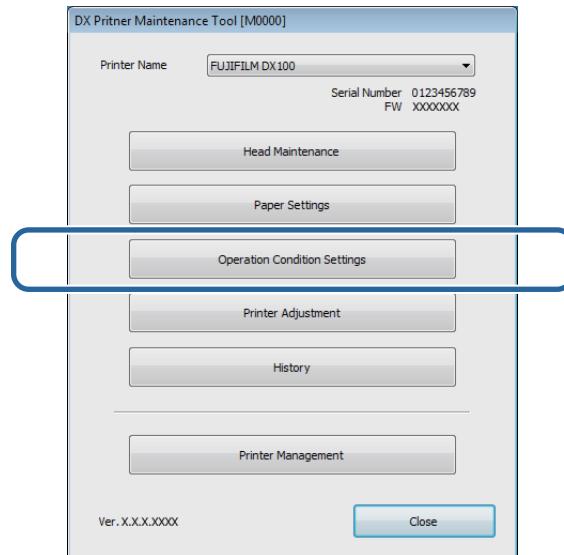
Item	Explanation
ON	The warning buzzer sounds.
OFF	The warning buzzer does not sound.

## Power Saving

Set the time before switching to Sleep Mode.

If an error has not occurred on the printer and no print jobs have been received for the specified length of time, the printer automatically switches to Sleep Mode.

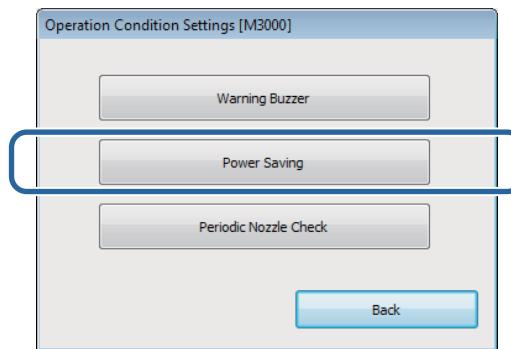
- 1** Click **Operation Condition Settings** on the main screen.



The **Operation Condition Settings** screen is displayed.

**Using the Maintenance Tool (Windows)**

- 2** Click **Power Saving**.

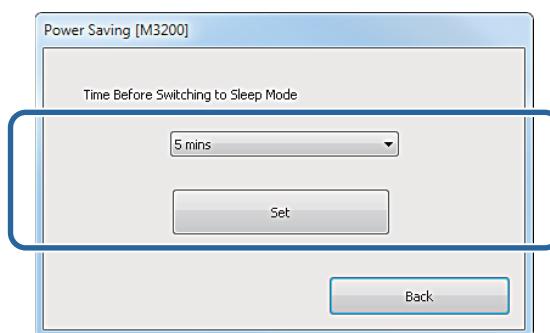


The **Power Saving** screen is displayed.

- 3** Select **Time Before Switching to Sleep Mode**, and then click **Set**.

Once the set time has passed, the printer switches to Sleep Mode.

Settings: Earliest, 5 mins, 10 mins, 15 mins, 30 mins, 1 hour, 2 hours



**Note:**

*After printing is complete, it takes about five minutes to prepare to switch to Sleep Mode. Therefore, the time before switching to Sleep Mode after printing is about five minutes longer than the actual setting.*

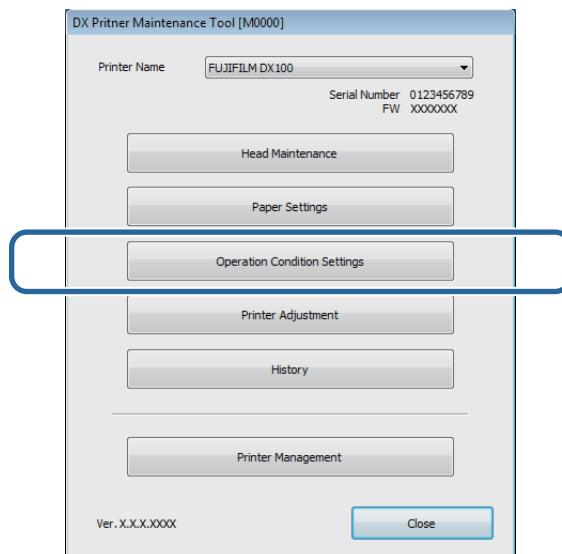
## Using the Maintenance Tool (Windows)

### Periodic Nozzle Check

Set whether or not to automatically perform a Nozzle Check.

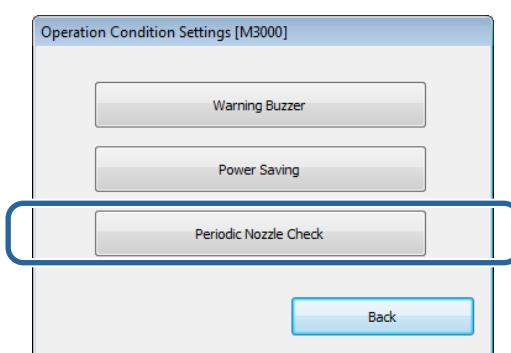
This should normally be selected ON. Select OFF only if you are instructed to do so by a service engineer. If this is selected OFF, it is necessary to check the clogging status manually.

- 1 Click **Operation Condition Settings** on the main screen.



The **Operation Condition Settings** screen is displayed.

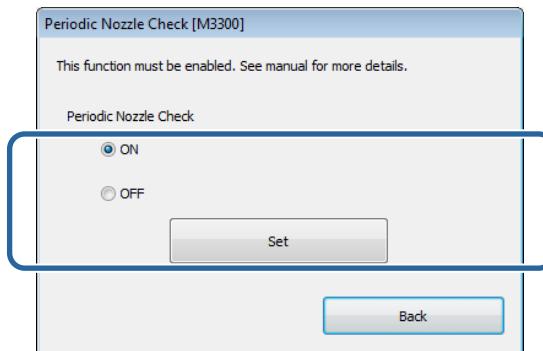
- 2 Click **Periodic Nozzle Check**.



The **Periodic Nozzle Check** screen is displayed.

**Using the Maintenance Tool (Windows)**

- 3** Select ON/OFF, and then click Set.



Item	Explanation
ON	Automatically performs Nozzle Check at periodic intervals.
OFF	<input type="checkbox"/> Nozzle Check is not performed automatically. <input type="checkbox"/> Diagnostic Cleaning and Auto Nozzle Check cannot be performed.

## Using the Maintenance Tool (Windows)

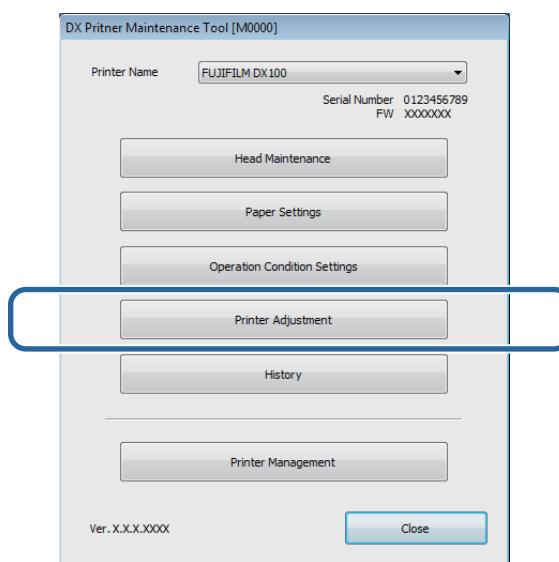
# Printer Adjustment

In **Printer Adjustment**, you can make printer adjustments such as **Print Head Alignment** and **Gray Adjustment**.

## Print Head Alignment

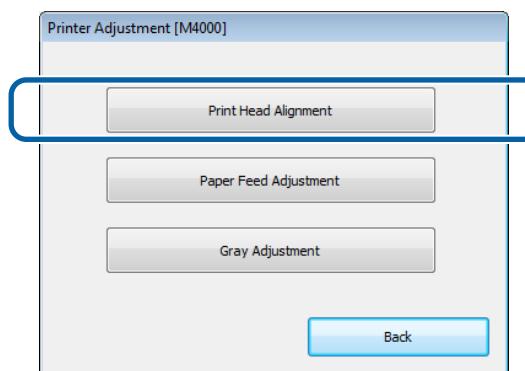
If the print results appear grainy or out of focus, perform print head alignment. The print head alignment function corrects print misalignments.

- 1 Click **Printer Adjustment** on the main screen.



The **Printer Adjustment** screen is displayed.

- 2 Click **Print Head Alignment**.



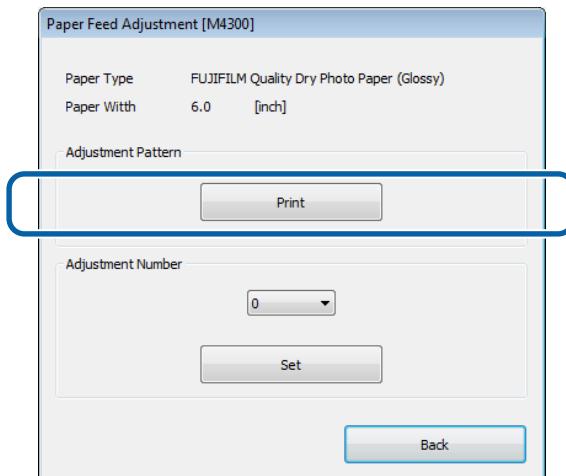
The **Print Head Alignment** screen is displayed.

## Using the Maintenance Tool (Windows)

- 3** Check that the paper type displayed matches the paper type for this printer, and then click **Print** from **Adjustment Pattern**.

If the paper type does not match, set the correct paper type in Paper Settings.

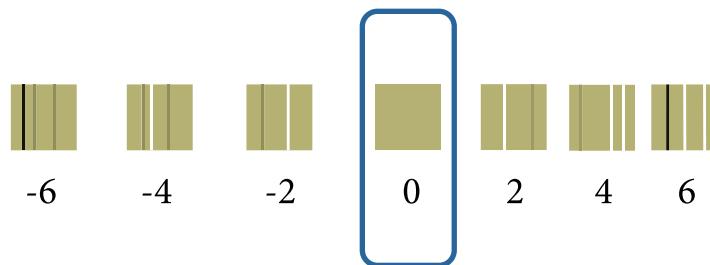
[“Paper Settings” on page 16](#)



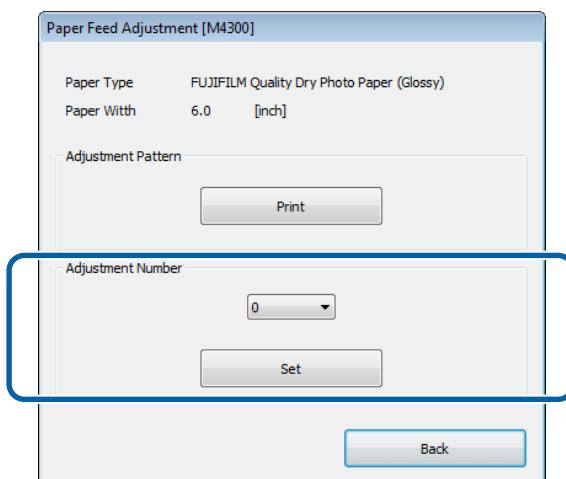
The adjustment pattern is printed.

- 4** Check the print results.

Check for the pattern with the least number of missing lines.



- 5** Select the number for the pattern, and then click **Set**.



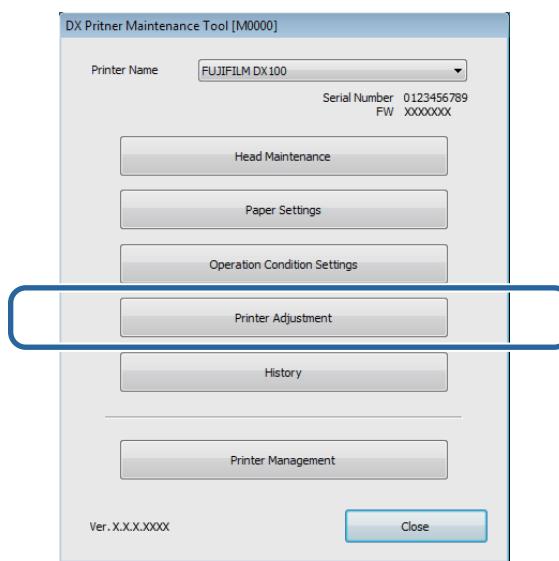
The adjustment number is applied.

## Using the Maintenance Tool (Windows)

# Paper Feed Adjustment

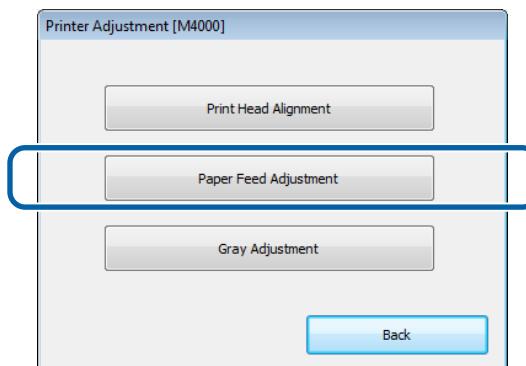
Paper feed amount errors may occur in the printer due to changes in the surroundings or changes over time. If quality declines, you may be able to improve it by correcting the paper feed amount.

- 1 Click **Printer Adjustment** on the main screen.



The **Printer Adjustment** screen is displayed.

- 2 Click **Paper Feed Adjustment**.



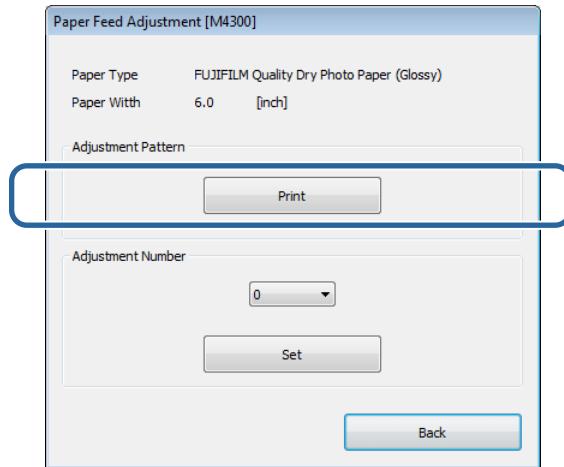
The **Paper Feed Adjustment** screen is displayed.

**Using the Maintenance Tool (Windows)**

- 3** Check that the printer's paper type and paper width match the paper type and paper width displayed, and then click **Print** from **Adjustment Pattern**.

If the paper type does not match, set the correct paper type in Paper Settings.

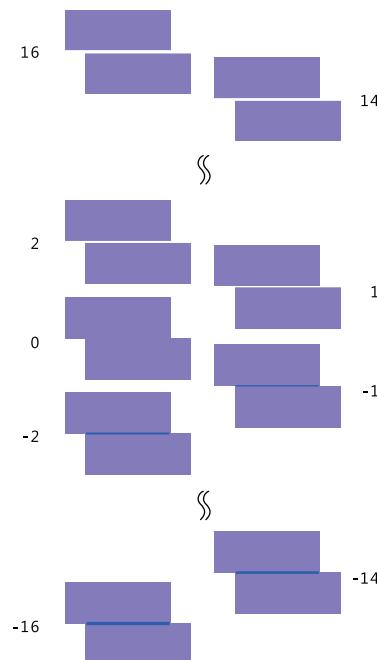
 “Paper Settings” on page 16



An adjustment pattern is printed.

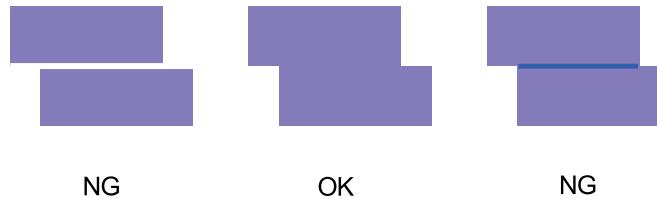
- 4** Check the print results.

Note the number of the pattern with the fewest line.



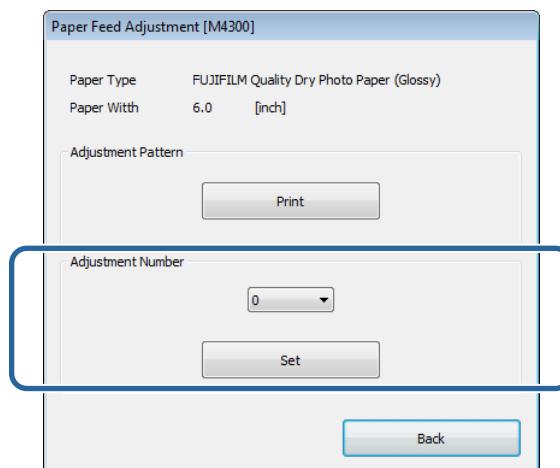
**Using the Maintenance Tool (Windows)**

Refer to the following illustration and select an adjustment pattern without line.



If there are no good patterns among the printed patterns, enter the number for a pattern that is nearly ok, and then reprint the adjustment pattern.

- 5** Select the pattern number, and then click **Set**.



The adjustment values are applied.

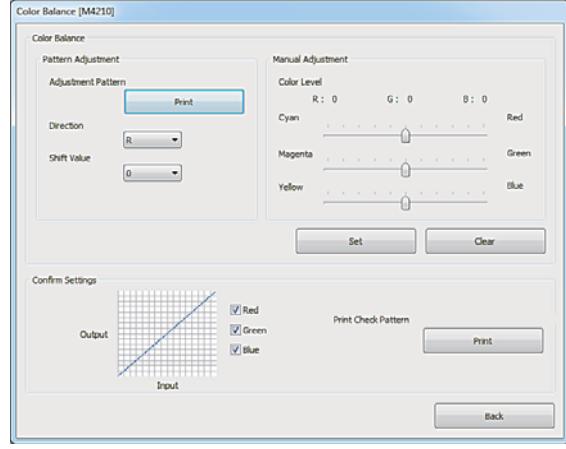
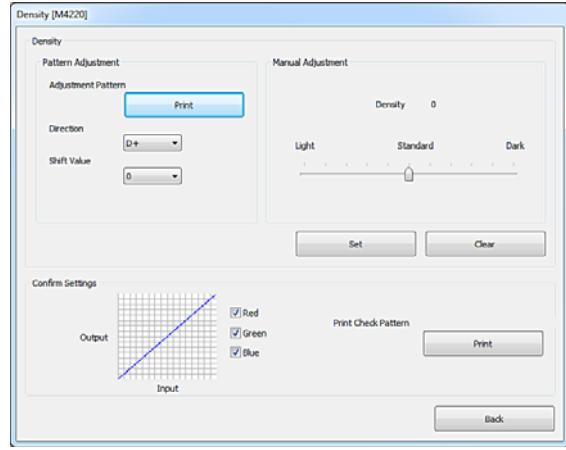
## Using the Maintenance Tool (Windows)

### Gray Adjustment

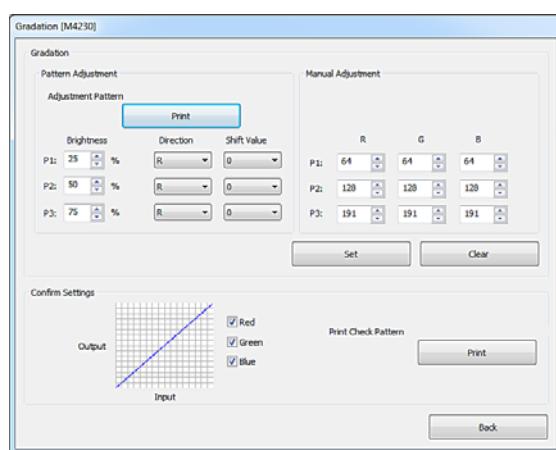
Adjusts each value for color balance, density, and gradation, to correct the print colors.

You can adjust **Quality** to **Standard** or **High Speed**.

Print an adjustment pattern, and then select the best setting from the patterns.

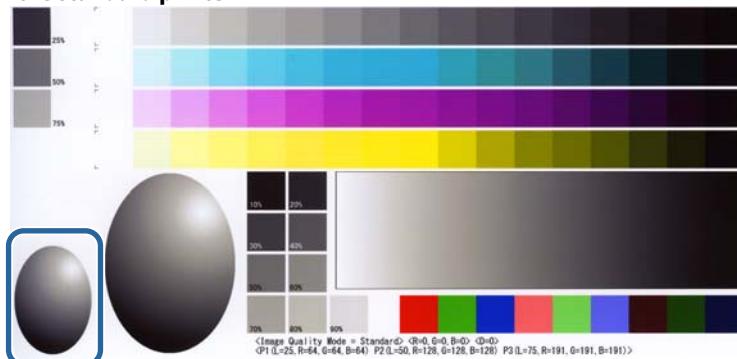
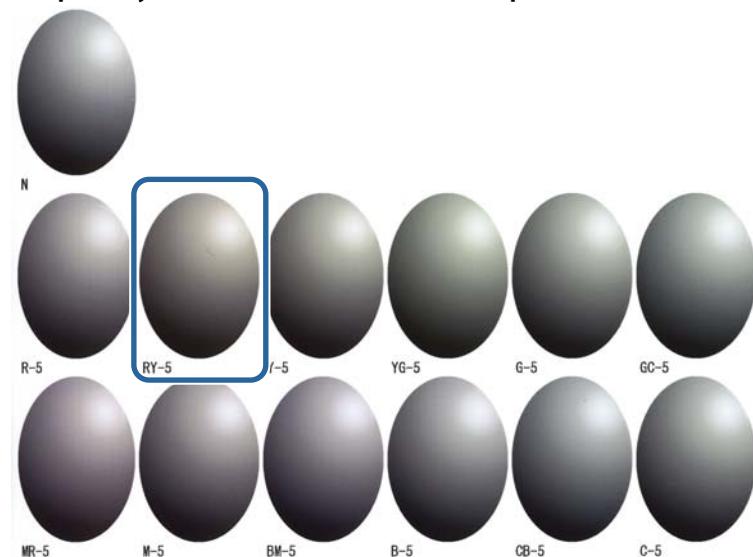
Item	Explanation
Color Balance	<p>Adjusts the strength of C (Cyan), M (Magenta), and Y (Yellow) to adjust the color balance.</p> 
Density	<p>Adjusts the density (darker/lighter).</p> 

## Using the Maintenance Tool (Windows)

Item	Explanation
Gradation	Adjusts the gradation (difference between light and dark).  

**Note:**

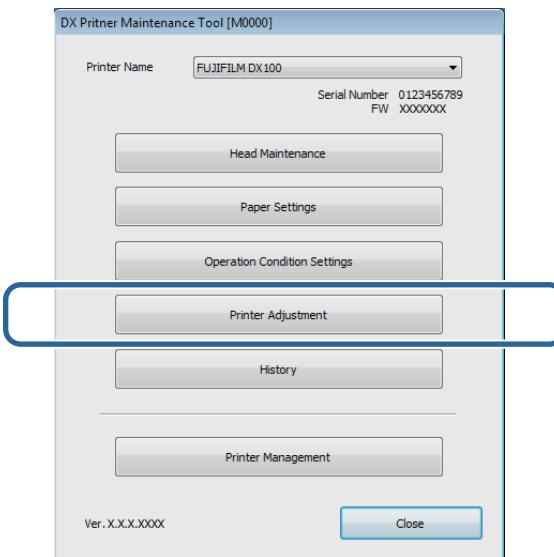
When adjusting the color balance so that it matches between multiple printers, print an adjustment pattern for the secondary printers and select the pattern closest to the adjustment pattern for the printer being used as the standard.

**Adjustment pattern for the standard printer****Adjustment pattern for the printer you want to match to the standard printer**

## Using the Maintenance Tool (Windows)

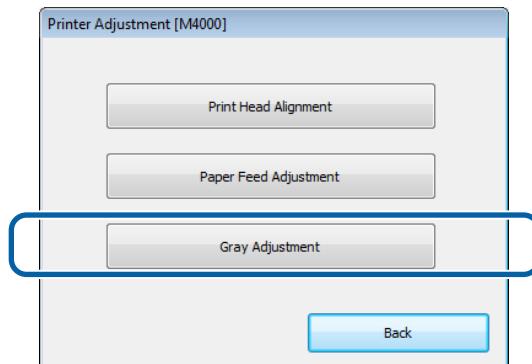
### Color Balance

- 1 Click **Printer Adjustment** on the main screen.



The **Printer Adjustment** screen is displayed.

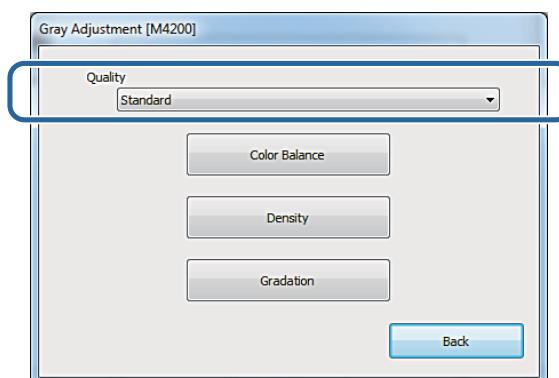
- 2 Click **Gray Adjustment**.



The **Gray Adjustment** screen is displayed.

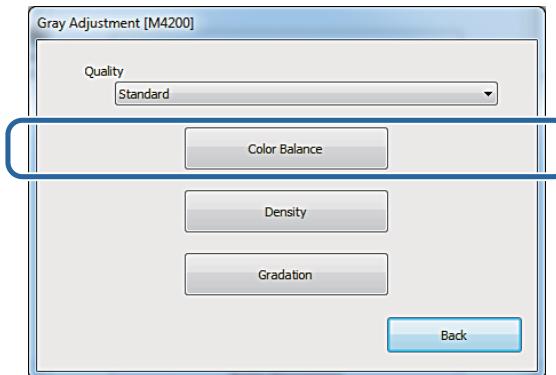
- 3 Select the image quality setting you want to adjust.

Available image quality settings differ according to the loaded paper type.



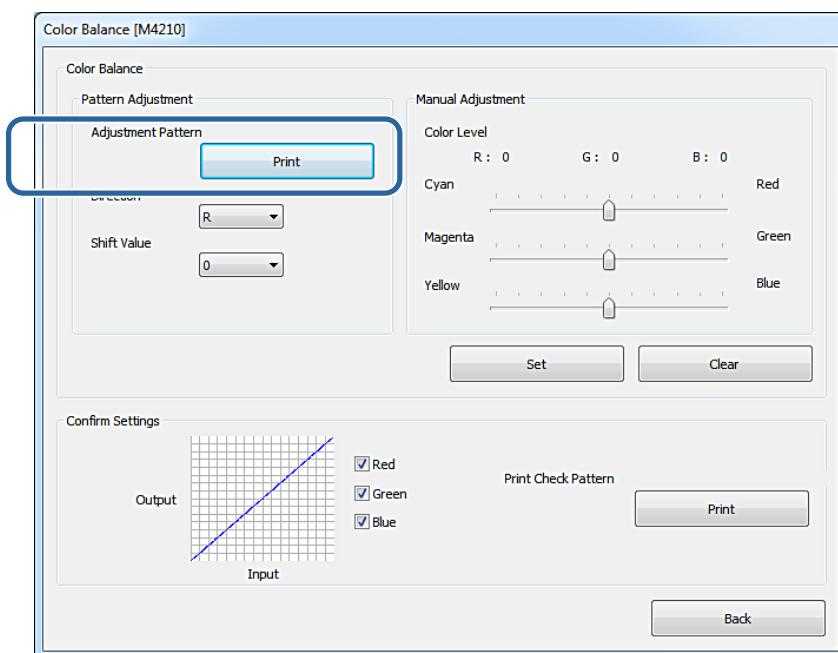
## Using the Maintenance Tool (Windows)

- 4** Click **Color Balance**.



The **Color Balance** screen is displayed.

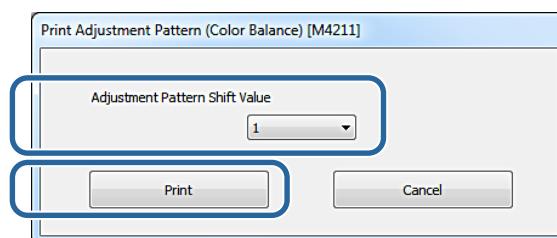
- 5** On the **Color Balance** screen, click **Print** from **Adjustment Pattern**.



- 6** Select **Adjustment Pattern Shift Value**, and then click **Print**.

If the value is large, an adjustment pattern with a large number of variations in the correction values is printed.

Select a small value to fine-tune your adjustments.



The adjustment pattern is printed.

## Using the Maintenance Tool (Windows)

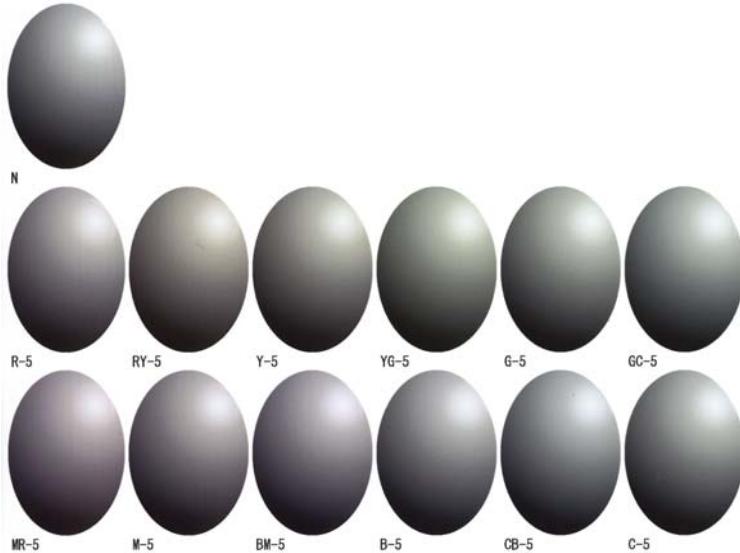
7

Select the best pattern from the adjustment patterns, and check the adjustment number.

The adjustment numbers are the letters and numbers printed at the bottom left of each pattern. (Example: RY-5)

The letters show the direction of the color to be adjusted. "N" indicates no adjustment.

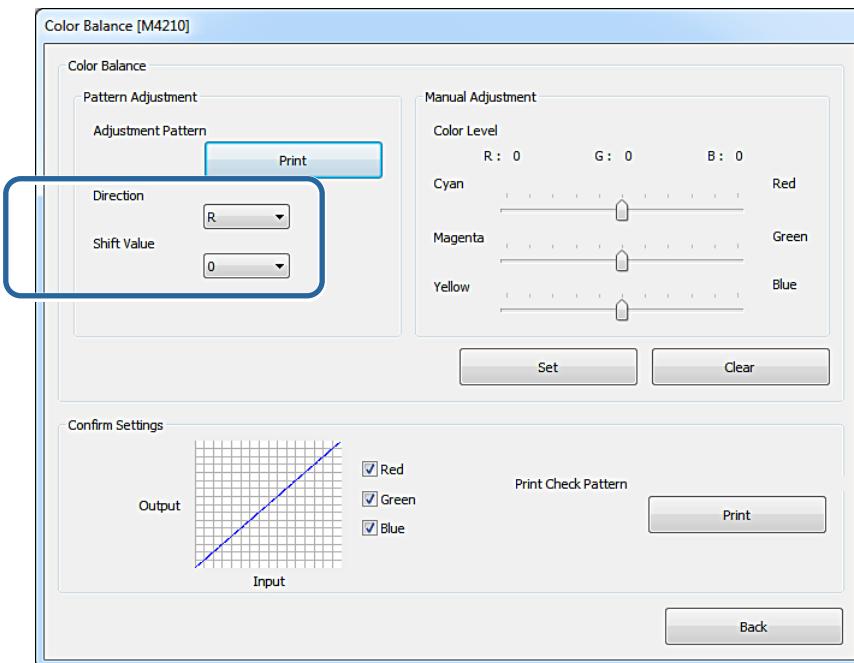
The numbers indicate the shift value.



8

Set the **Direction** and **Shift Value**.

Set the adjustment number for the selected adjustment pattern.



When you change the settings, the changes are reflected in the slide bar on the right of the screen and the graph (tone curve) at the bottom of the screen.

## Using the Maintenance Tool (Windows)

**Note:**

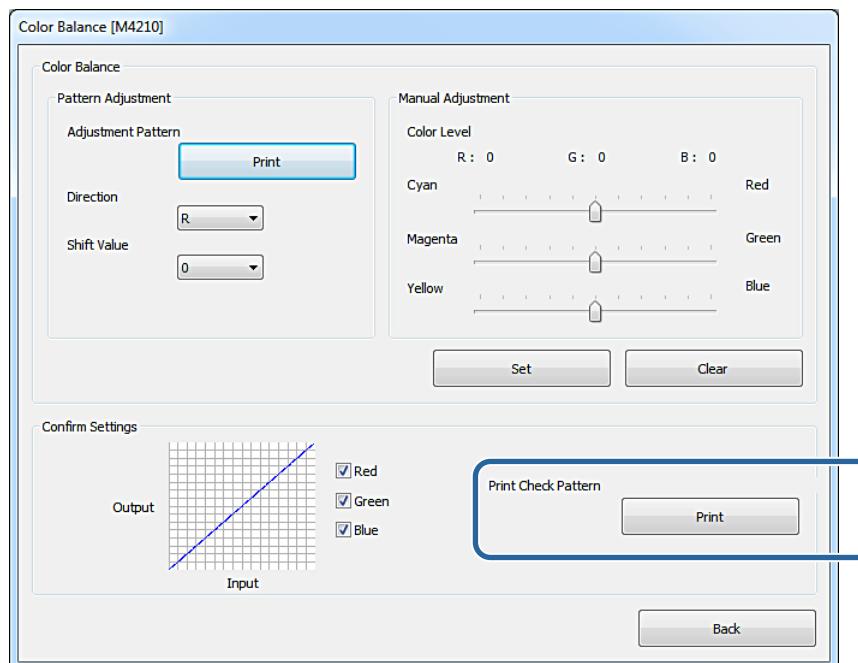
- The tone curve shows the output strength for each input color (R: Red, G: Green, and B: Blue). When there are no corrections, the line goes straight from the top right to the bottom left; if the line curves down from this position, the colors become darker, and if the line curves up, the colors become lighter.
- You can adjust the color balance manually in **Manual Adjustment** on the right of the screen. When adjusting manually, the value set in **Pattern Adjustment** is no longer used.
- If you click **Clear**, the **Color Balance** adjustment number returns to its default value. Save the values in **Density** and **Gradation**.

**9**

Click **Print** from **Print Check Pattern**.

The check pattern is printed.

Check that the color balance is as you intended.

**10**

Click **Set**.

The settings are applied.

**11**

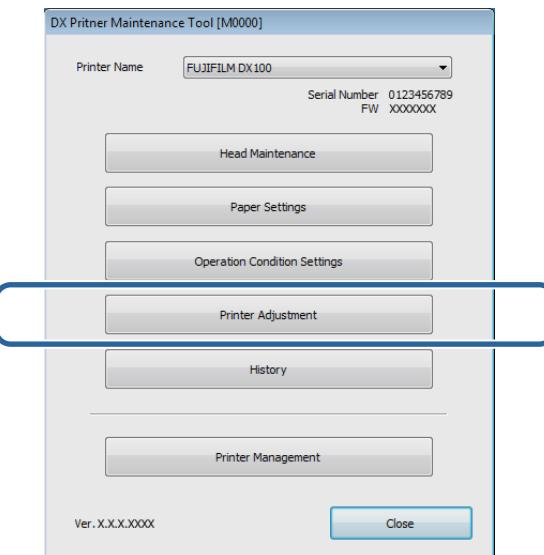
Click **Back**.

The Settings screen closes.

## Using the Maintenance Tool (Windows)

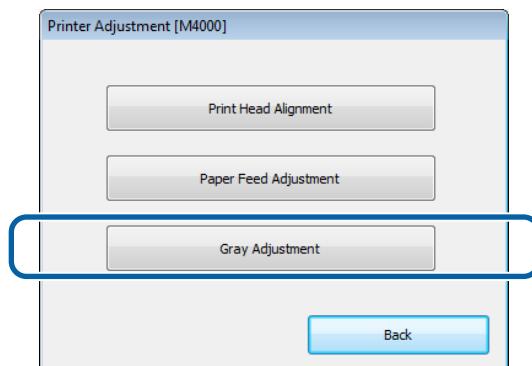
### Density

- 1 Click **Printer Adjustment** on the main screen.



The **Printer Adjustment** screen is displayed.

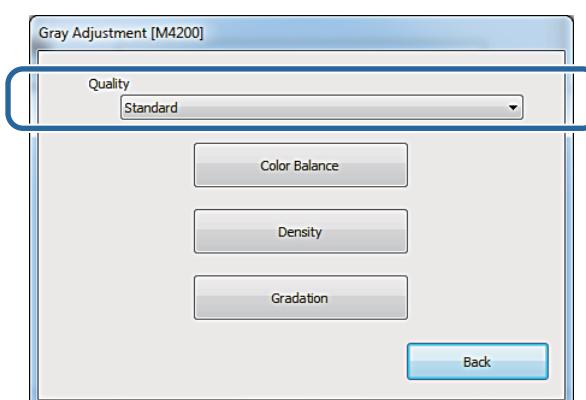
- 2 Click **Gray Adjustment**.



The **Gray Adjustment** screen is displayed.

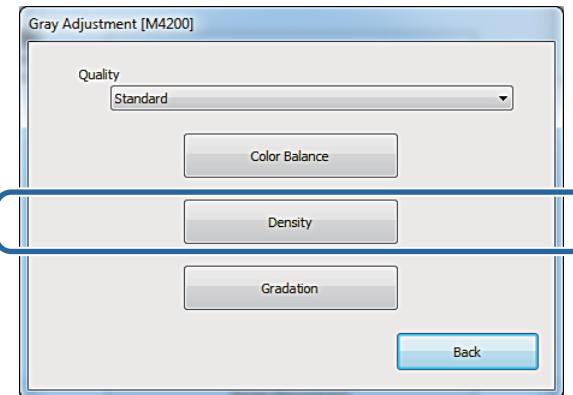
- 3 Select the image quality setting you want to adjust.

Available image quality settings differ according to the loaded paper type.



**Using the Maintenance Tool (Windows)**

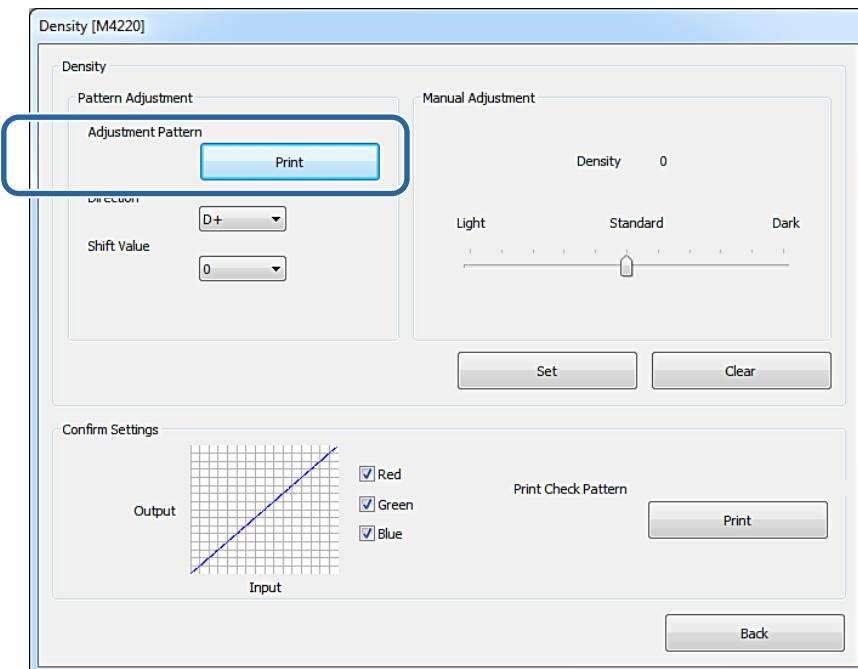
- 4 Click **Density**.



The **Density** screen is displayed.

- 5 On the **Density** screen, click **Print** from **Adjustment Pattern**.

The adjustment pattern is printed.

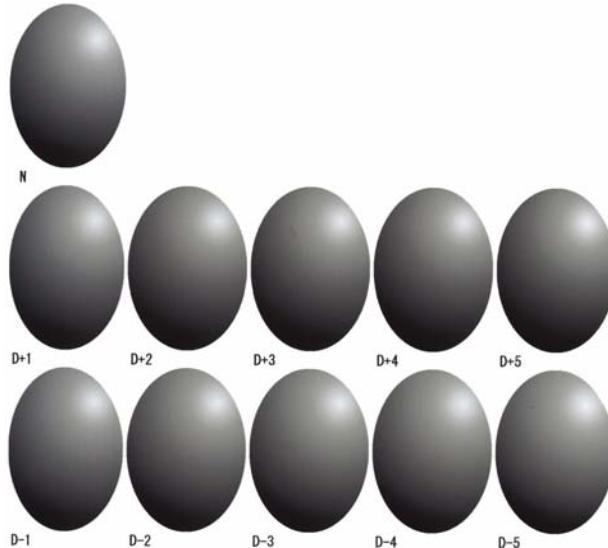


## Using the Maintenance Tool (Windows)

- 6** Select the best pattern from the adjustment patterns, and check the adjustment number.

The adjustment numbers are the letters and numbers printed at the bottom left of each pattern. (Example: D-2)

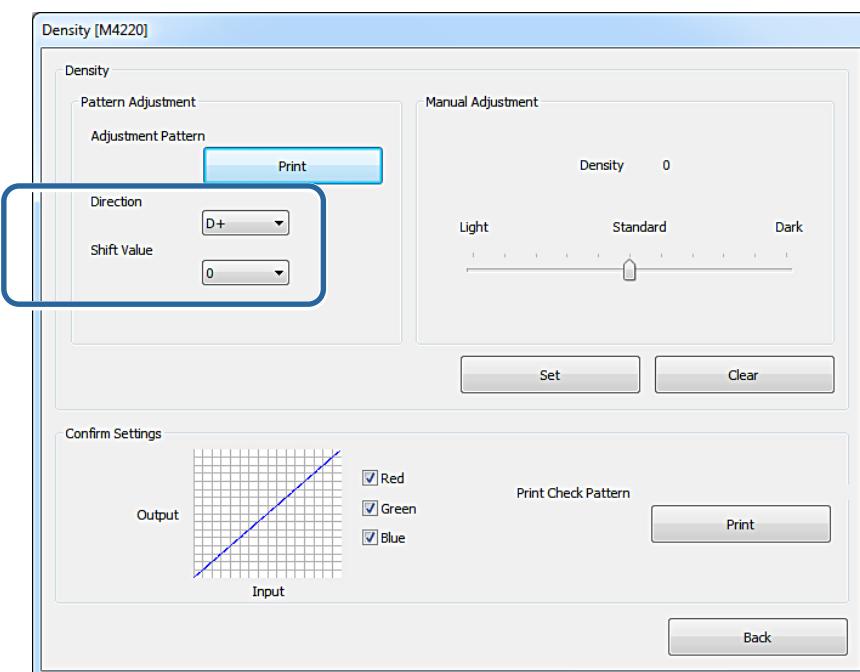
"N" indicates no adjustment. The numbers indicate the shift value.



- 7** Set the **Direction** and **Shift Value**.

Set the adjustment number for the selected adjustment pattern.

Set the light and darkness (D+ and D-) in **Direction**, and the numbers in **Shift Value**.



When you change the settings, the changes are reflected in the slide bar on the right of the screen and the graph (tone curve) at the bottom of the screen.

## Using the Maintenance Tool (Windows)

**Note:**

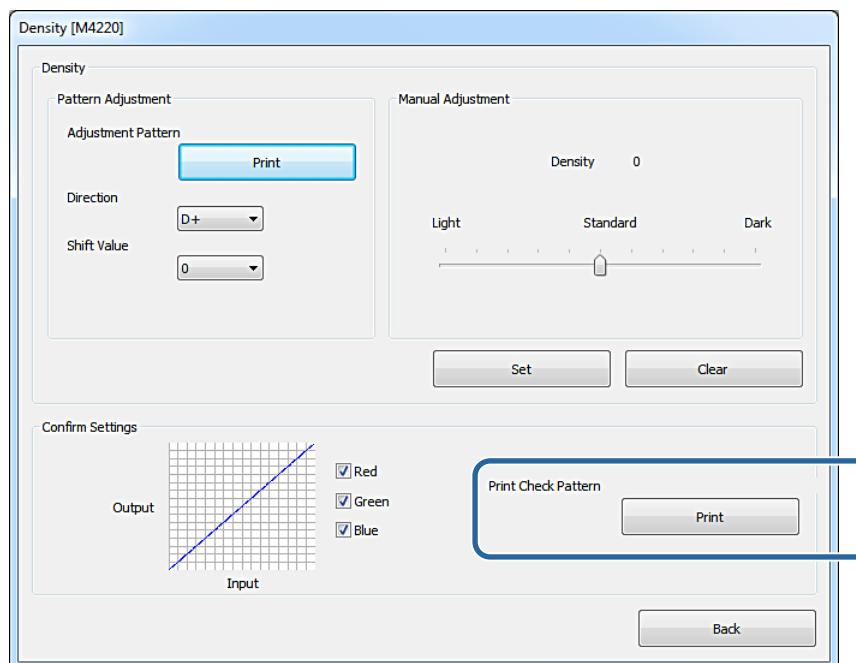
- The tone curve shows the output strength for each input color (R: Red, G: Green, and B: Blue). When there are no corrections, the line goes straight from the top right to the bottom left; if the line curves down from this position, the colors become darker, and if the line curves up, the colors become lighter.
- You can adjust the density manually in **Manual Adjustment** on the right of the screen. When adjusting manually, the value set in **Pattern Adjustment** is no longer used.
- If you click **Clear**, the **Density** adjustment number returns to its default value. Save the values in **Color Balance** and **Gradation**.

**8**

Click **Print** from **Print Check Pattern**.

The check pattern is printed.

Check that the color balance is as you intended.

**9**

Click **Set**.

The settings are applied.

**10**

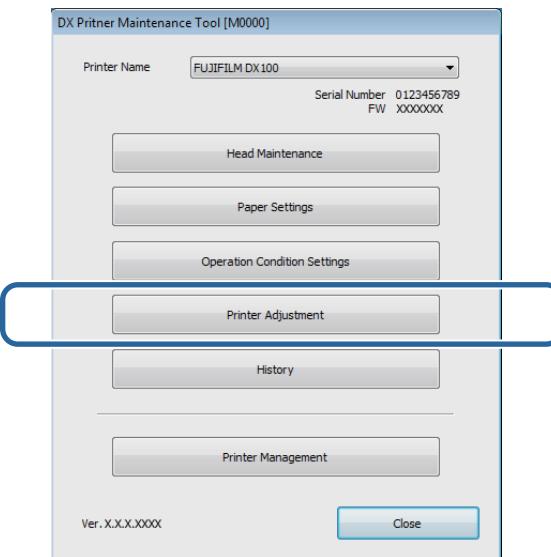
Click **Back**.

The Settings screen closes.

## Using the Maintenance Tool (Windows)

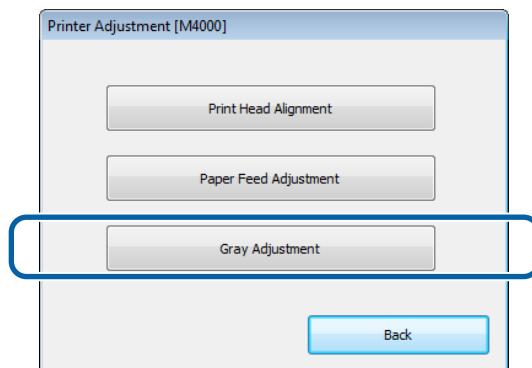
### Gradation

- 1 Click **Printer Adjustment** on the main screen.



The **Printer Adjustment** screen is displayed.

- 2 Click **Gray Adjustment**.

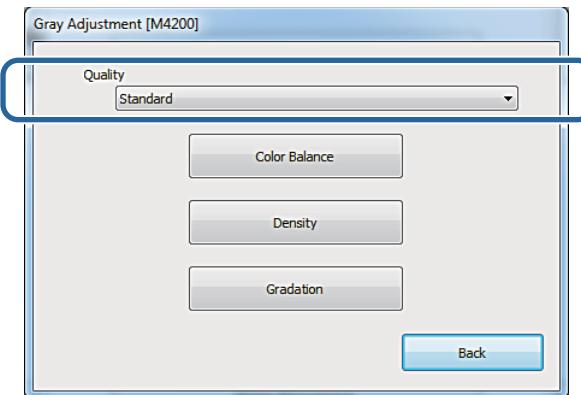


The **Gray Adjustment** screen is displayed.

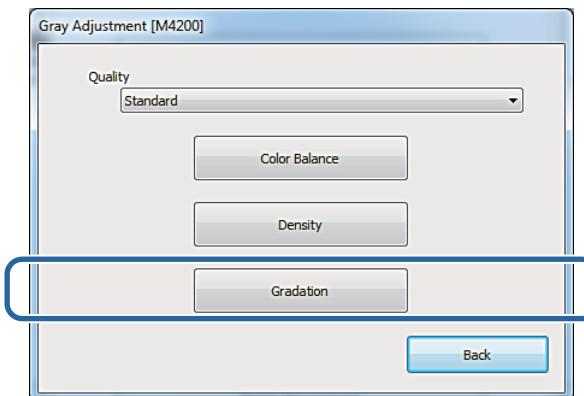
**Using the Maintenance Tool (Windows)**

- 3** Select the image quality setting you want to adjust.

Available image quality settings differ according to the loaded paper type.



- 4** Click **Gradation**.

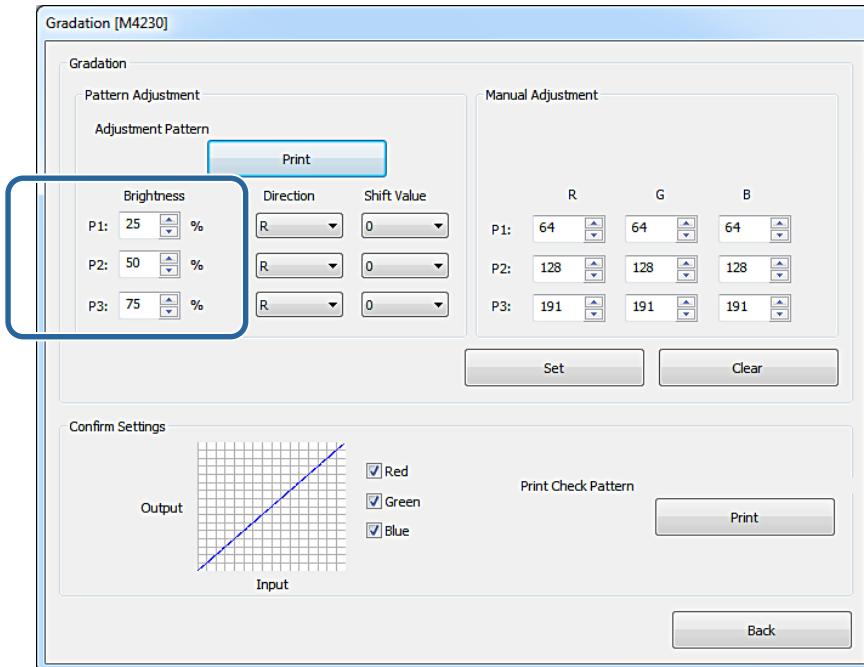


The **Gradation** screen is displayed.

## Using the Maintenance Tool (Windows)

5

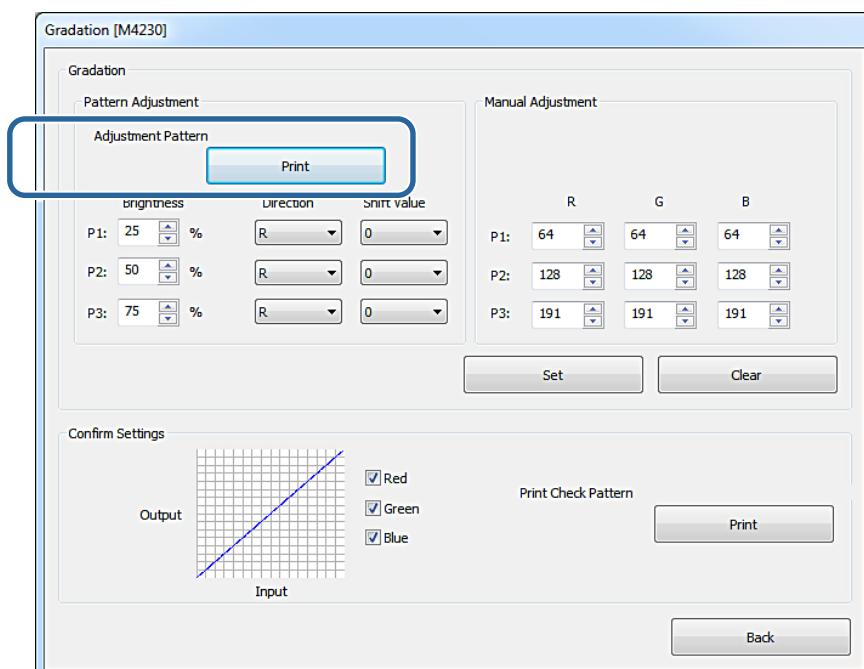
On the **Gradation** screen, you can adjust the settings for brightness points (P1: shadows, P2: intermediate colors, P3: highlights) if necessary.



6

Click **Print** from **Adjustment Pattern**.

The screen where you can set the adjustment pattern shift value to be printed is displayed.



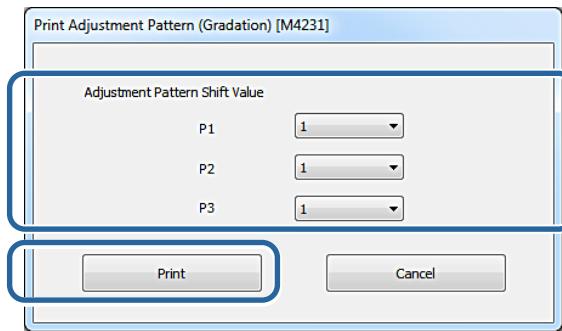
## Using the Maintenance Tool (Windows)

**7** Select **Adjustment Pattern Shift Value**, and then click **Print**.

If the value is large, an adjustment pattern with a large number of variations in the correction values is printed.

Select a small value to fine-tune your adjustments.

Set the shift value for each brightness point; P1 (shadows), P2 (intermediate colors), and P3 (highlights).



The adjustment pattern is printed.

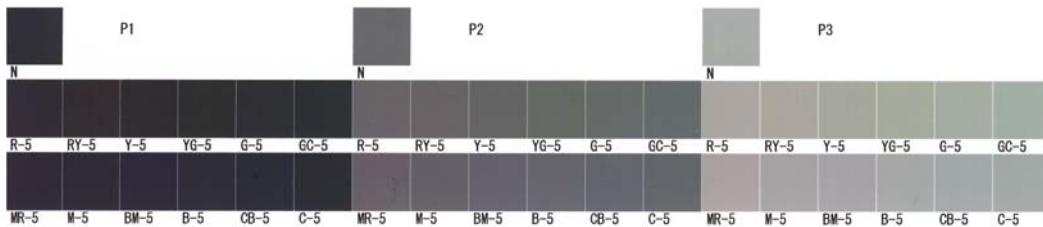
**8** Select the best pattern from the adjustment patterns, and check the adjustment number.

The adjustment numbers are the letters and numbers printed at the bottom left of each pattern. (Example: R-5)

The letters show the direction of the color to be adjusted. "N" indicates no adjustment.

The numbers indicate the shift value.

Check each brightness point; P1 (shadows), P2 (intermediate colors), and P3 (highlights).

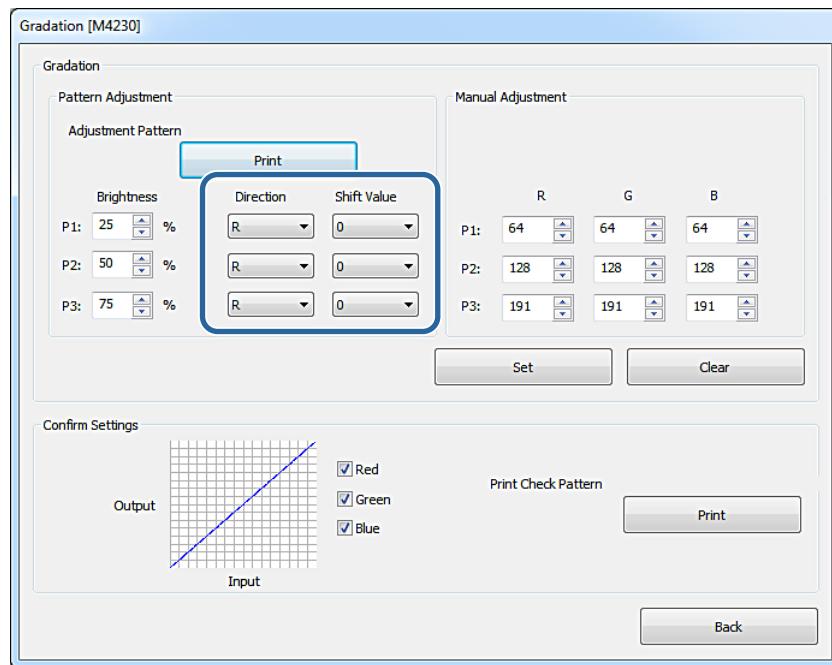


## Using the Maintenance Tool (Windows)

9

### Set the Direction and Shift Value.

Set the adjustment number for the selected adjustment pattern.



When you change the settings, the changes are reflected in each number for **Manual Adjustment** on the right of the screen and the graph (tone curve) at the bottom of the screen.

**Note:**

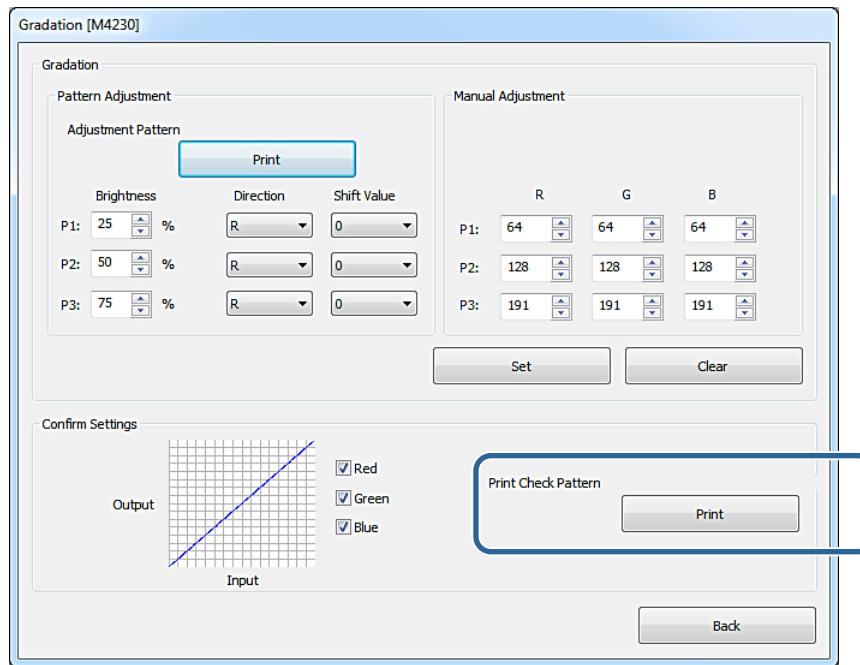
- ❑ The tone curve shows the output strength for each input color (R: Red, G: Green, and B: Blue). When there are no corrections, the line goes straight from the top right to the bottom left; if the line curves down from this position, the colors become darker, and if the line curves up, the colors become lighter.
- ❑ You can adjust the gradation manually in **Manual Adjustment** on the right of the screen. When adjusting manually, the value set in **Pattern Adjustment** is no longer used.
- ❑ If you click **Clear**, the **Gradation** adjustment number returns to its default value. Save the values in **Color Balance** and **Density**.

**Using the Maintenance Tool (Windows)****10**

Click **Print** from **Print Check Pattern**.

The check pattern is printed.

Check that the color balance is as you intended.

**11**

Click **Set**.

The settings are applied.

**12**

Click **Back**.

The Settings screen closes.

**Using the Maintenance Tool (Windows)****Problems with Gray Adjustment**

Symptom	Error message	What to do
The print quality of the adjustment pattern is bad	–	<b>Are some print head nozzles clogged?</b> Print an adjustment pattern again after performing head cleaning.
An error occurs when the setting is applied.	Setup failed. Cannot communicate with the selected printer.	<b>Is the printer connected to the computer correctly?</b> Check the connection between the computer and the printer, and then click <b>Apply</b> again.
		<b>Is the computer's hard disk out of space?</b> Free up additional space on the computer's hard disk, and then click <b>Apply</b> again.
The wrong adjustments have been applied. I want to make the adjustments again.	–	<b>Return the settings to their defaults, and then adjust again.</b> Click <b>Clear</b> for Color Balance, Density, and Gradation, and then make the adjustments again.

## Using the Maintenance Tool (Windows)

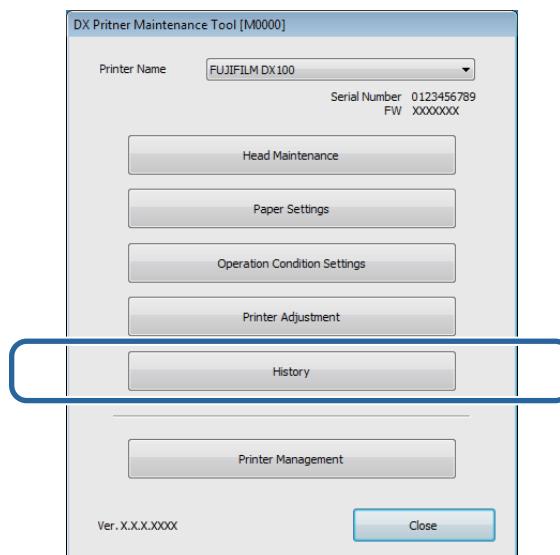
# History

In **History**, you can check the **Operation History**, and save log files in **Collect Logs**.

## Operation History

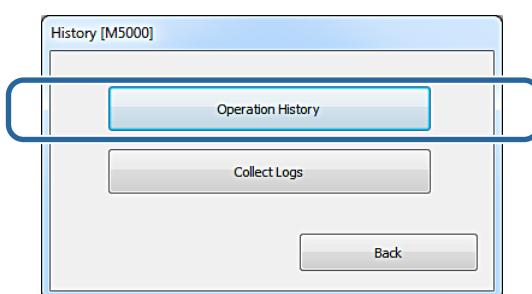
You can check errors and the total number of copies printed.

- 1 Click **History** on the main screen.



The **History** screen is displayed.

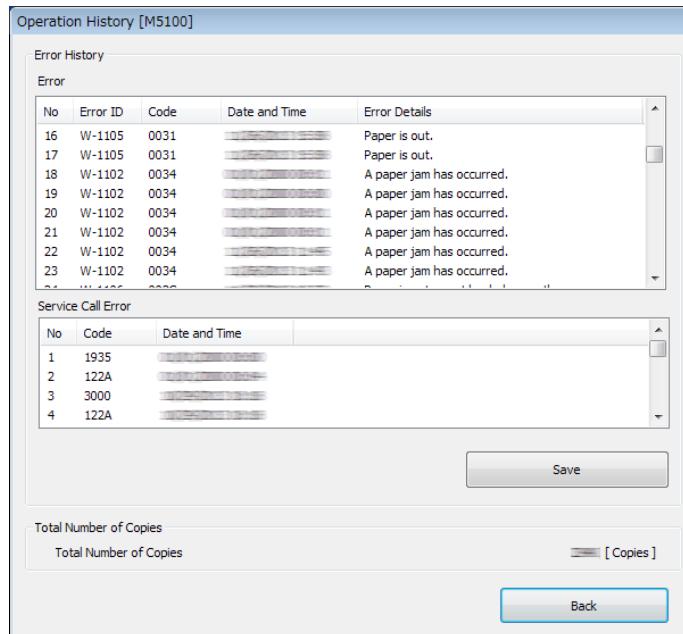
- 2 Click **Operation History**.



The **Operation History** screen is displayed.

## Using the Maintenance Tool (Windows)

- 3** Check the **Operation History** screen.



80 instances of errors and notifications that occurred in the printer, and 20 instances of service call errors are displayed.

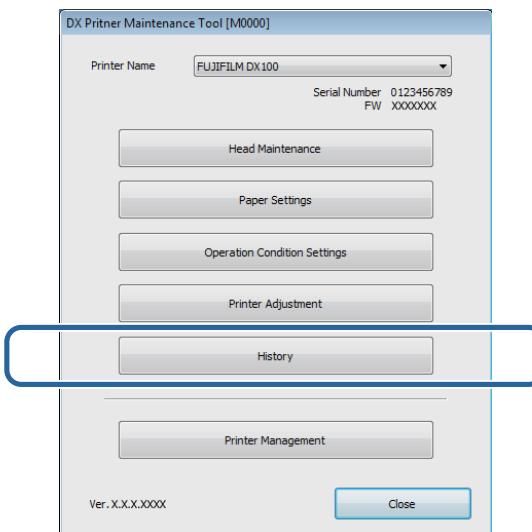
The code indicates the error number.

If you click **Save**, the **Save As** screen is displayed and you can save the error history as a text file.

## Collect Logs

Saves the log files accumulated on the printer.

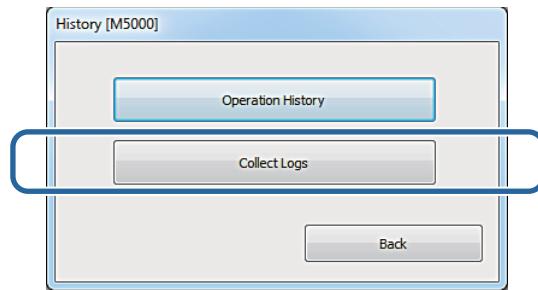
- 1** Click **History** on the main screen.



The **History** screen is displayed.

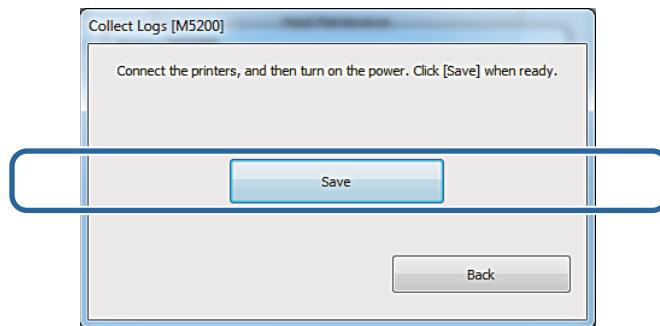
## Using the Maintenance Tool (Windows)

- 2 Click **Collect Logs**.



The **Collect Logs** screen is displayed.

- 3 Click **Save**.



When the **Save As** screen is displayed, you can save the log data as a zip file.

## Using the Maintenance Tool (Windows)

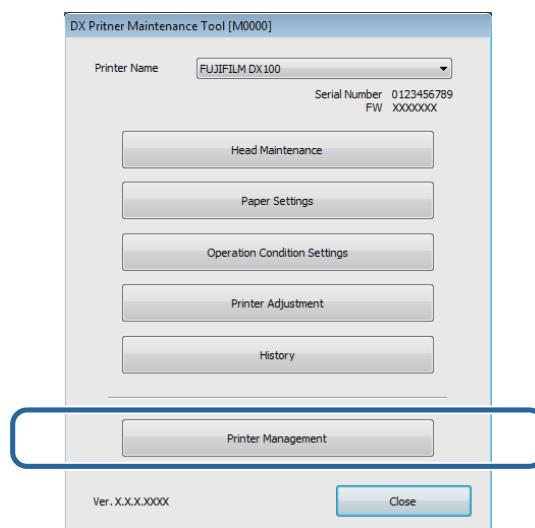
# Printer Management

In **Printer Management**, you can perform printer management operations such as **Update Paper Information**, **Register/Delete Printer**, **Replace Printer**, and **Spool Folder Settings**.

## Register/Delete Printer

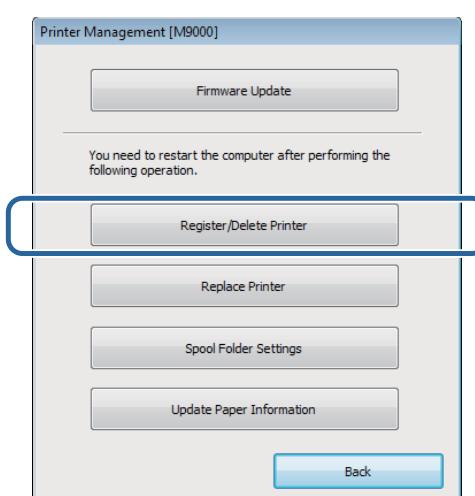
Registers or deletes the printer.

- 1** Connect and turn on all of the printers you want to register. Disconnect and turn off all of the printers you want to delete.
- 2** Click **Printer Management** on the main screen.



The **Printer Management** screen is displayed.

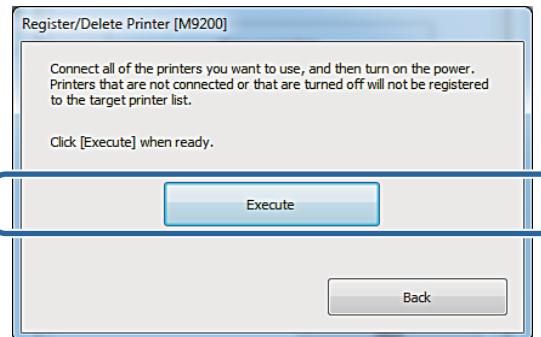
- 3** Click **Register/Delete Printer**.



The **Register/Delete Printer** screen is displayed.

## Using the Maintenance Tool (Windows)

4 Click Execute.



Registering and deleting the printers is performed.

A confirmation message is displayed when the process is complete.

**Note:**

*When an updated paper type file is available, the paper information for printers that were additionally registered is updated.*

 [“Update Paper Information” on page 55](#)

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## Replace Printer

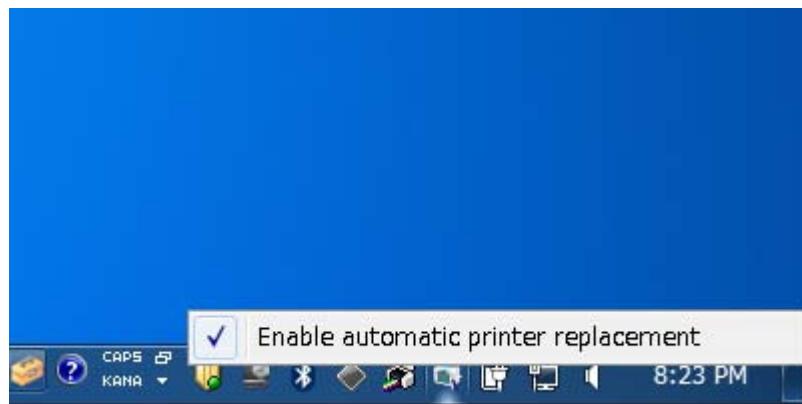
Replaces a printer with the same printer name.

You can replace printers automatically or use the Maintenance Tool.

### Replacing automatically

Use the automatic printer replacement function to replace a printer.

When the automatic printer replacement function is enabled, you can replace a printer automatically. This function is enabled when the Maintenance Tool is installed.



## Using the Maintenance Tool (Windows)

- 1 Disconnect the printer you do not want to use. Connect the printer you want to use instead, and then turn on the printer.

The printer replacement process starts. When it is complete, the computer restarts automatically.

**Note:**

If you load paper from the old printer into the new printer and then turn on the printer, the information in **Paper Level** is also transferred to the new printer.

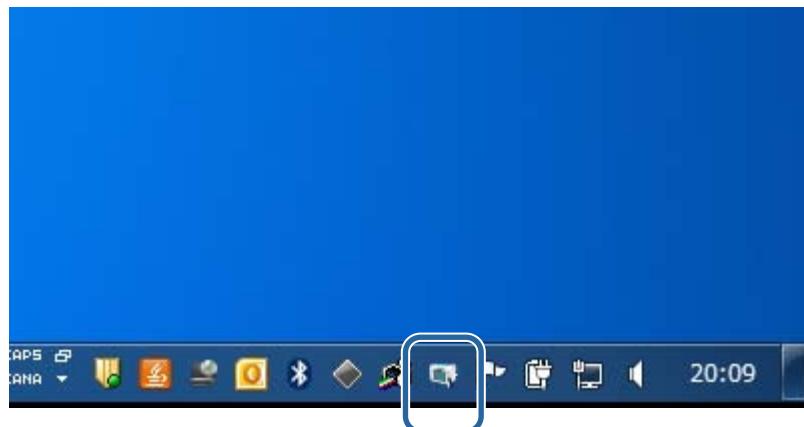
- 2 Register the paper information again in **Paper Settings**.

 “Paper Settings” on page 16

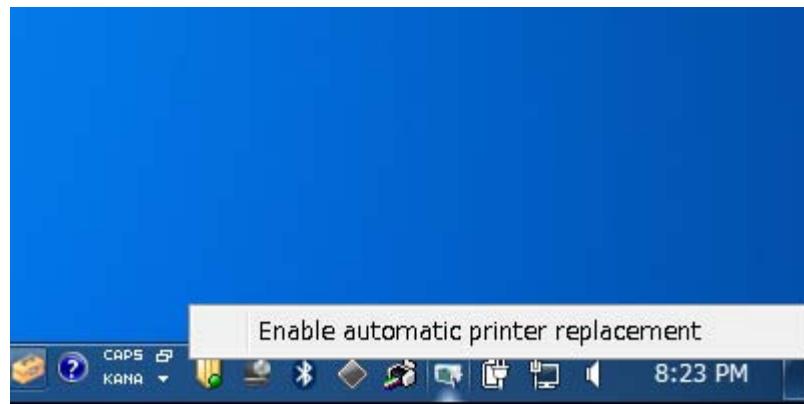
### Replacing using the Maintenance Tool

Use the Maintenance Tool to replace a printer.

- 1 Right-click the DX100 icon on the task tray.



- 2 Click **Enable automatic printer replacement** to clear the check mark.



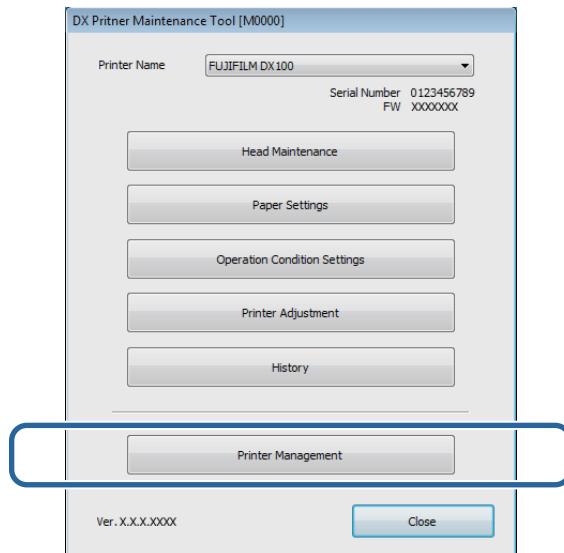
## Using the Maintenance Tool (Windows)

- 3 Disconnect the printer you do not want to use. Connect and turn on the printer you want to use instead.

**Note:**

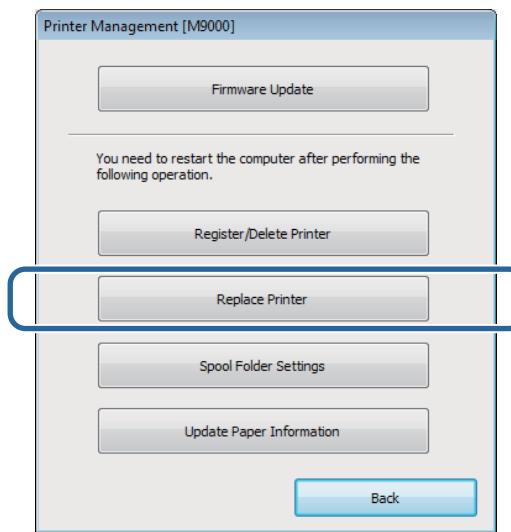
If you load paper from the old printer into the new printer and then turn on the printer, the information in **Paper Level** is also transferred to the new printer.

- 4 Click **Printer Management** on the main screen.



The **Printer Management** screen is displayed.

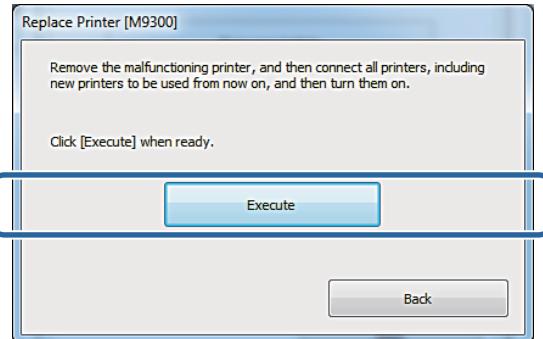
- 5 Click **Replace Printer**.



The **Replace Printer** screen is displayed.

## Using the Maintenance Tool (Windows)

- 6 Click **Execute**.



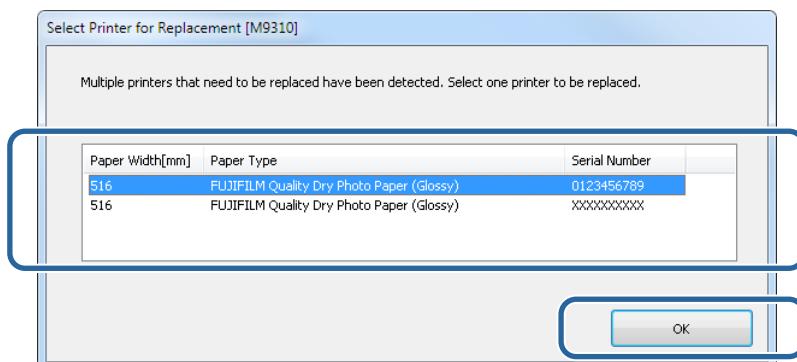
The printer replacement process is performed.

A confirmation message is displayed when the process is complete.

When multiple printers are connected, the **Select Printer for Replacement** screen is displayed.

Select the printer in the next step.

- 7 When multiple printers are connected, select the printer you want to replace, and then click **OK**.



The printer replacement process is performed.

A confirmation message is displayed when the process is complete.

**Note:**

When an updated paper type file is available, the paper information for printers that were additionally registered is updated.

 ["Update Paper Information" on page 55](#)

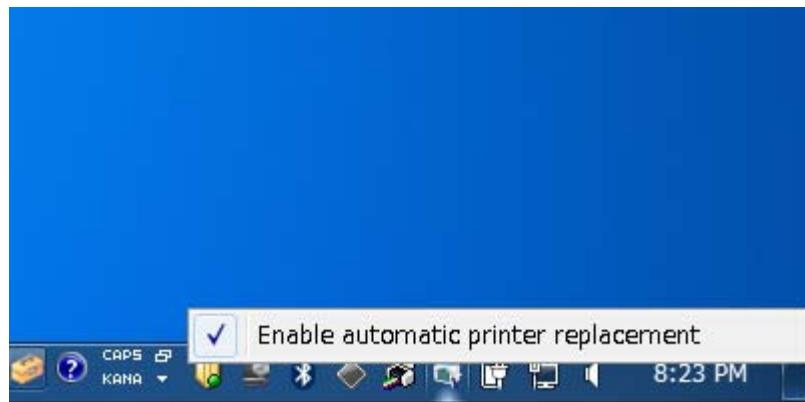
- 8 Restart the computer.

## Using the Maintenance Tool (Windows)

- 9 Right-click the DX100 icon on the task tray.



- 10 Click **Enable automatic printer replacement** to add a check mark.



- 11 Register the paper information again in **Paper Settings**.

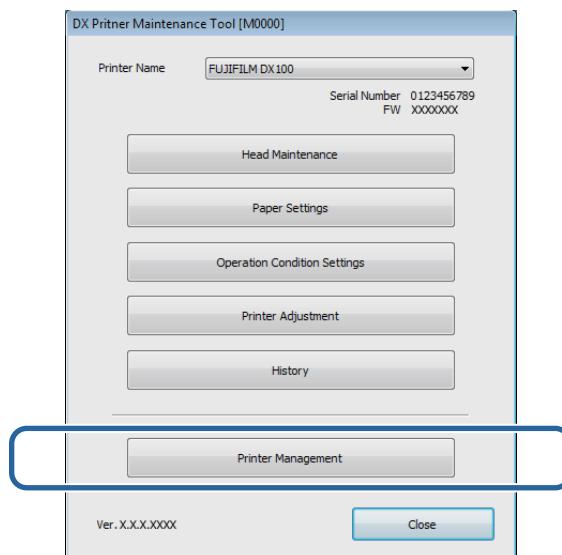
[☞ “Paper Settings” on page 16](#)

## Using the Maintenance Tool (Windows)

### Spool Folder Settings

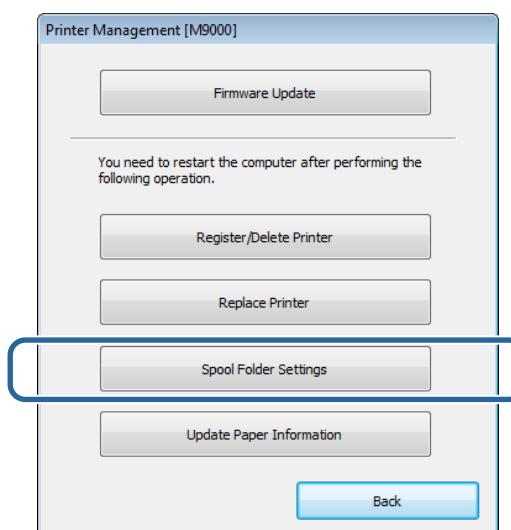
Set the folder that temporarily stores the spooled data for printing that was generated by the printer driver.

- 1 Click **Printer Management** on the main screen.



The **Printer Management** screen is displayed.

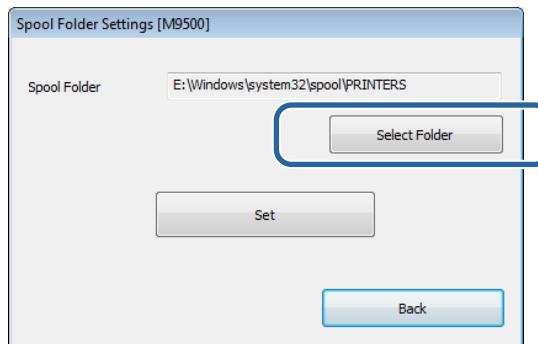
- 2 Click **Spool Folder Settings**.



The **Spool Folder Settings** screen is displayed.

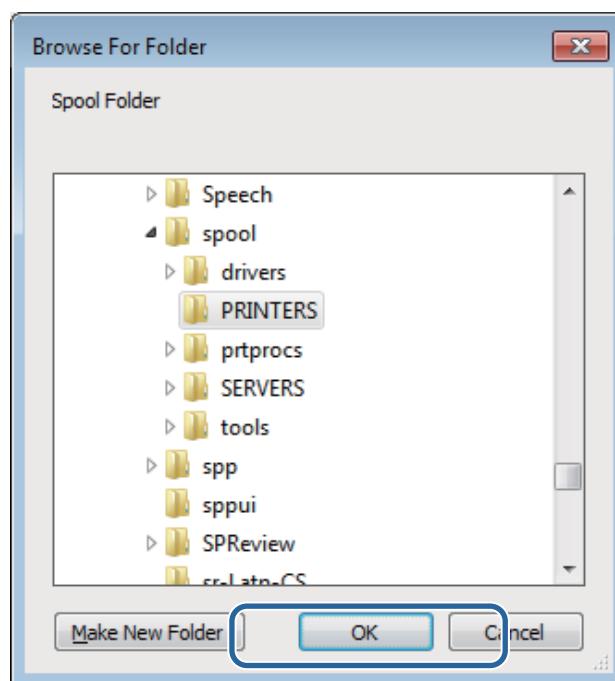
**Using the Maintenance Tool (Windows)**

- 3** Click **Select Folder**.



The select folder screen is displayed.

- 4** Select a folder, and then click **OK**.



The path to the selected folder is displayed.

- 5** Check that the printer is connected and turned on, and that printing is complete.

When multiple printers are connected, check all of the printers.

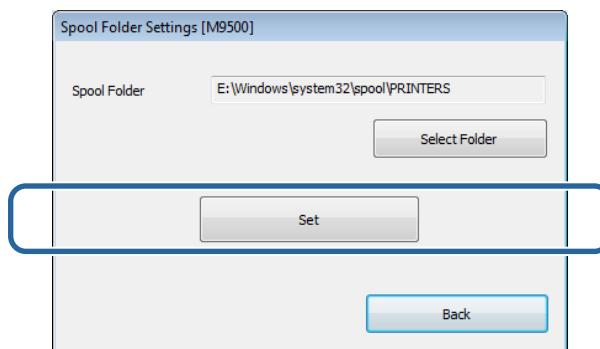
Check that there are no print jobs remaining.

**Important:**

*Do not print while making settings.*

## Using the Maintenance Tool (Windows)

- 6 Click Set.

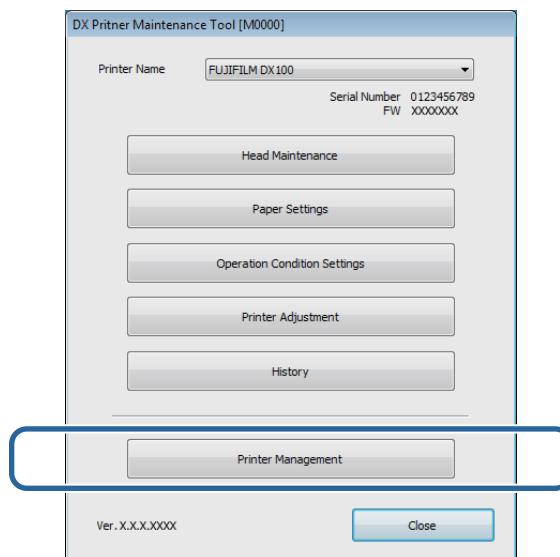


The spool folder is set.

## Update Paper Information

Registers a paper type file to the printer.

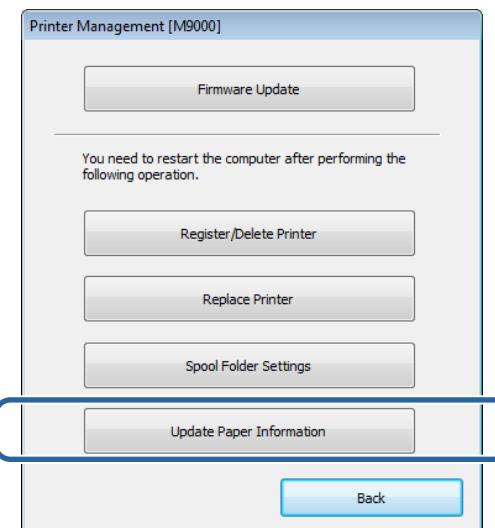
- 1 Click **Printer Management** on the main screen.



The **Printer Management** screen is displayed.

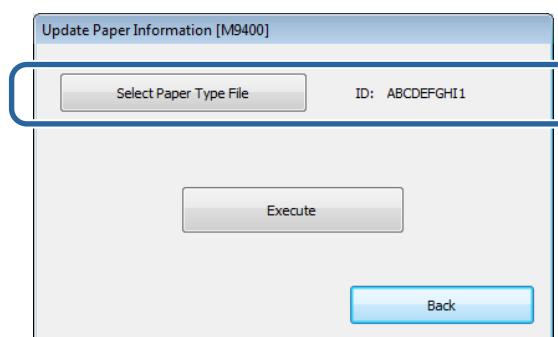
**Using the Maintenance Tool (Windows)**

- 2** Click **Update Paper Information**.



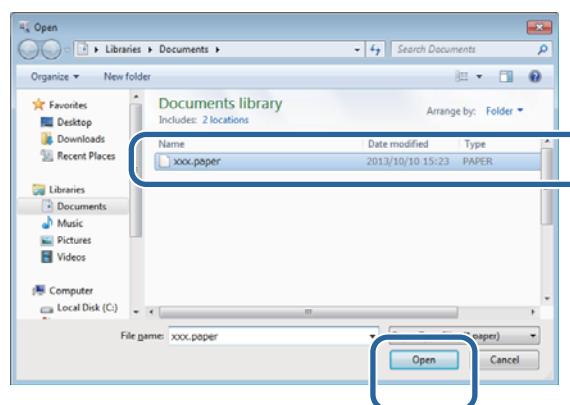
The **Update Paper Information** screen is displayed.

- 3** Click **Select Paper Type File**.



The select file screen is displayed.

- 4** Select a paper type file, and then click **Open**.



The ID for the selected paper type file is displayed.

## Using the Maintenance Tool (Windows)

**Important:**

Make sure you select a paper type file.

**Note:**

Contact your local dealer for information on acquiring paper type files.

**5**

Check that the printer is connected and turned on.

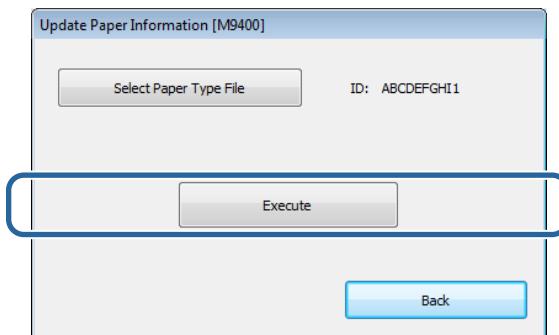
When multiple printers are connected, check all of the printers.

**Important:**

Do not print while during registration.

**6**

Click **Execute**.



The paper information is updated.

A confirmation message is displayed when the update is complete.

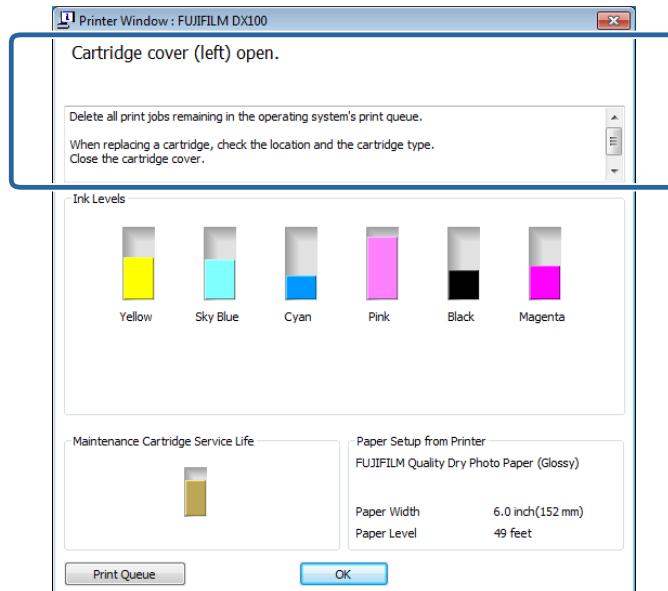
**Using the Maintenance Tool (Windows)**

# Troubleshooting

## Error Messages

Error messages (Printer Window screen) are displayed when an error occurs in the printer while printing.

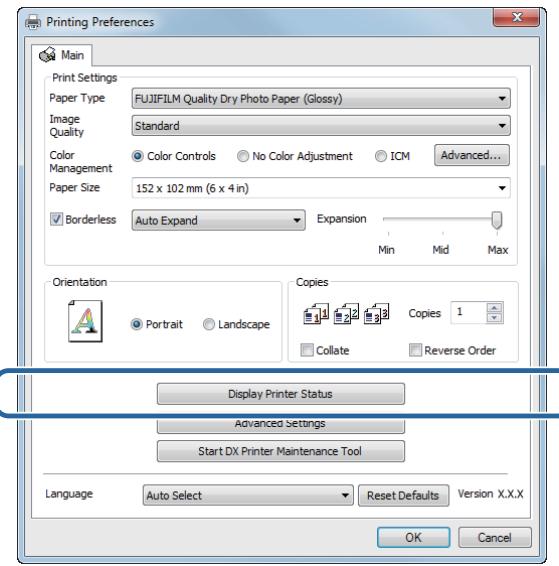
The error code, error details, solutions, and so on are displayed on the screen.



## Using the Maintenance Tool (Windows)

**Note:**

- See the "Operation Guide" for a list of error messages and solutions.  
☞ "Operation Guide" - "Errors and Solutions"
- You can access the Printer Window screen using any of the following methods.
  1. Click Print and so on from the File menu of the application you are using.
  2. Select this printer, and then click Print Settings (or Detailed Settings or Properties).
  3. On the Main screen, click **Display Printer Status**.




---

## The printer is not replaced automatically

Cause	What to do
Printer is not replaced automatically	<p><b>Is the printer icon displayed under "Unspecified" in the "Devices and Printers" or "Printers and Faxes" folder?</b></p> <p>If the icon is displayed under <b>Unspecified</b>, do the following:</p> <ol style="list-style-type: none"> <li>1. Click <b>Start - Control Panel - Hardware and Sound - Device Manager - Other devices</b>.</li> <li>2. Right-click <b>FUJIFILMDX100</b>, and then click <b>Update Driver Software</b>.</li> <li>3. Click <b>Search automatically for updated driver software</b>.</li> <li>4. After the driver software is updated, click <b>Close</b> to start automatic replacement for the printer. Once replacement is complete, the computer restarts automatically.</li> </ol>

**Using the Maintenance Tool (Windows)**

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## Cannot perform Replace Printer from Maintenance Tool

Cause	What to do
The message "Cannot find a printer requiring replacement." is displayed.	<p><b>Is the printer icon displayed under "Unspecified" in the "Devices and Printers" or "Printers and Faxes" folder?</b></p> <p>If the icon is displayed under <b>Unspecified</b>, do the following:</p> <ol style="list-style-type: none"> <li>1. Click <b>OK</b> on the message displayed, and then close Maintenance Tool.</li> <li>2. Click <b>Start - Control Panel - Hardware and Sound - Device Manager - Other devices</b>.</li> <li>3. Right-click <b>FUJIFILMDX100</b>, and then click <b>Update Driver Software</b>.</li> <li>4. Click <b>Search automatically for updated driver software</b>.</li> <li>5. After the driver software is updated, click <b>Close</b>.</li> <li>6. Start Maintenance Tool, and replace the printer.</li> </ol> <p> <a href="#">"Replace Printer" on page 48</a></p>

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## Cannot perform Register/Delete Printer correctly

Cause	What to do
The message "Registering/deleting the printer is complete. 0 registered, X deleted." is displayed.	<p><b>Is the printer icon displayed under "Unspecified" in the "Devices and Printers" or "Printers and Faxes" folder?</b></p> <p>If the icon is displayed under <b>Unspecified</b>, do the following:</p> <ol style="list-style-type: none"> <li>1. Click <b>OK</b> on the message displayed, and then close Maintenance Tool.</li> <li>2. Click <b>Start - Control Panel - Hardware and Sound - Device Manager - Other devices</b>.</li> <li>3. Right-click <b>FUJIFILMDX100</b>, and then click <b>Update Driver Software</b>.</li> <li>4. Click <b>Search automatically for updated driver software</b>.</li> <li>5. After the driver software is updated, click <b>Close</b>.</li> <li>6. Start Maintenance Tool, and then register the printer.</li> </ol> <p> <a href="#">"Register/Delete Printer" on page 47</a></p>

**Using the Maintenance Tool (Mac OS X)**

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# Using the Maintenance Tool (Mac OS X)

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## Summary of the Maintenance Tool

From your computer you can perform adjustment and maintenance operations such as checking the printer's status, making settings, performing head cleaning and so on.

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### Starting and closing

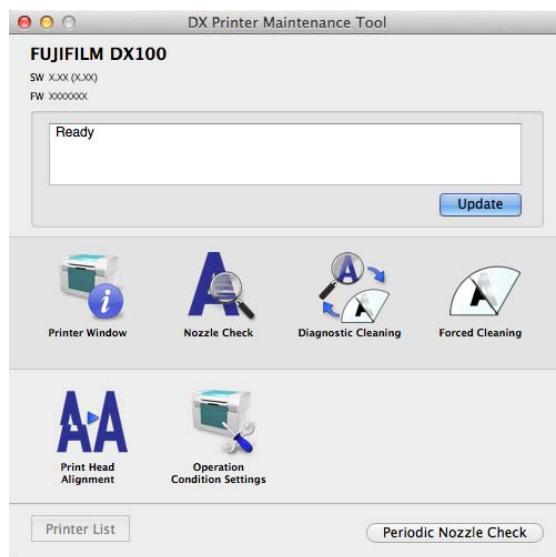
#### Starting (Mac OS X 10.6.x/10.7.x/10.8.x/10.9.x)

- 1 Select System Preferences > Print & Scan (or Print & Fax) from the Apple menu.
- 2 Select the printer and click Options & Supplies > Utility > Open Printer Utility.

#### Starting (for Mac OS X 10.5.8)

- 1 Select System Preferences > Print & Fax from the Apple menu.
- 2 Select the printer and click Open Print Queue >Utility.

#### Maintenance Tool screen

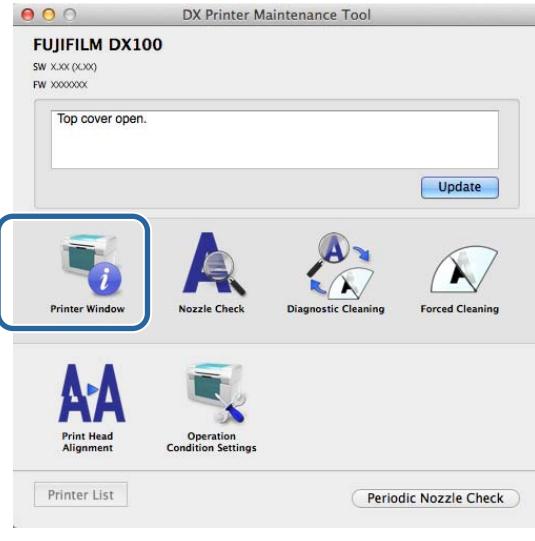


## Using the Maintenance Tool (Mac OS X)

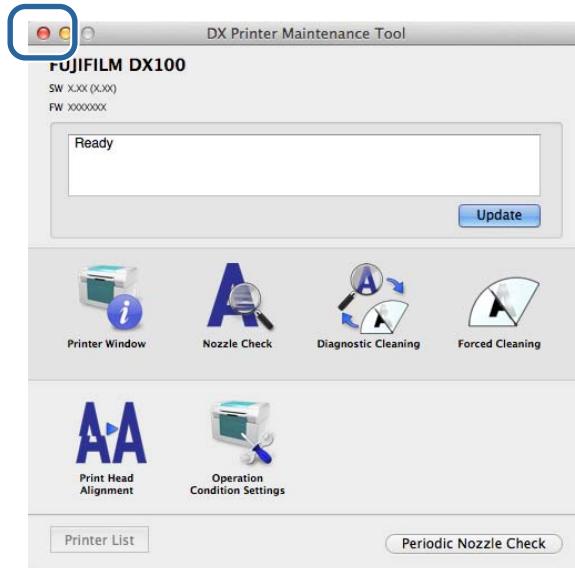
**Note:**

When errors occur in the printer while printing, click **Printer Window** on the main screen and check the content of the error and solutions.

Click **Cancel** on the error screen to return to the main screen.

**Closing**

Click the red Close button (X) at the top-left of the screen.



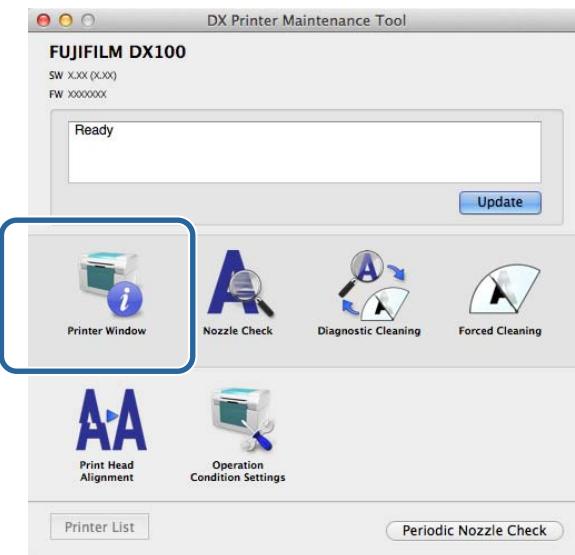
**Using the Maintenance Tool (Mac OS X)****List of functions**

Main Screen Functions	Setting Item	Settings
Message	-	Displays the printer's status. Click <b>Update</b> to update to the latest status.
Printer Window	-	Allows you to check the amount of ink remaining, the free space in the maintenance cartridge, and so on.  ☞ "Printer Window" on page 64
Nozzle Check	-	Allows you to print a check pattern and visually check for clogged nozzles.  ☞ "Nozzle Check" on page 67
Diagnostic Cleaning	-	Detects clogged nozzles and automatically performs cleaning.  ☞ "Diagnostic Cleaning" on page 69
Forced Cleaning	-	Performs manual cleaning.  ☞ "Forced Cleaning" on page 70
Print Head Alignment	-	Corrects the print misalignment.  ☞ "Print Head Alignment" on page 73
Operation Condition Settings	Time Before Switching to Sleep Mode	Set the time before switching to sleep mode.  ☞ "Time Before Switching to Sleep Mode" on page 77
	Warning Buzzer	Set whether or not to use the warning buzzer.  ☞ "Warning Buzzer" on page 78
	Paper Settings	Set the paper information.  ☞ "Paper Settings" on page 79
Printer List	-	Displays a list of available printers allowing you to select the printer you want to configure.
Periodic Nozzle Check	-	Set whether or not to automatically perform a nozzle check.  ☞ "Periodic Nozzle Check" on page 81

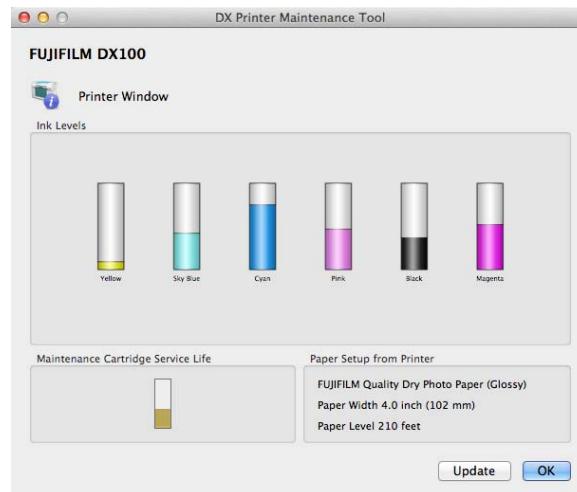
## Using the Maintenance Tool (Mac OS X)

# Printer Window

Click **Printer Window** on the main screen.



Allows you to check the printer's status such as the amount of ink remaining, the free space in the maintenance cartridge, and information on the paper loaded in the printer and so on from your computer.



Click **Update** to update to the latest status.

**Using the Maintenance Tool (Mac OS X)**

# Adjusting the Print Head

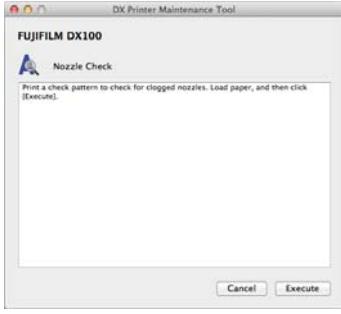
## Performing Head Maintenance

**Nozzle Check**, **Diagnostic Cleaning**, and **Forced Cleaning** are head maintenance functions that check for clogging in the print head and clear clogging if it is detected.

If nozzles are clogged, lines appear in the print outs, and colors are not printed correctly. If this occurs, use the head maintenance functions as described on the following pages.

Make sure the printer's  light is on before performing **Head Maintenance**.

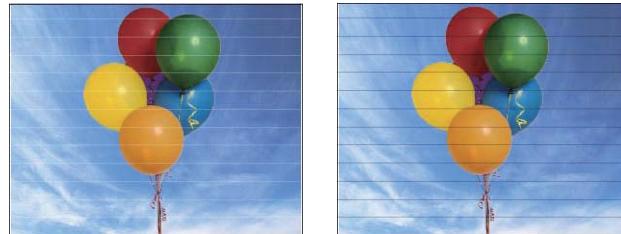
The following three functions are available for **Head Maintenance**.

Nozzle Check	Checks for clogged nozzles.	
Diagnostic Cleaning	Detects clogged nozzles and automatically performs head cleaning.	
Forced Cleaning	Perform head cleaning manually.	

**Using the Maintenance Tool (Mac OS X)****①**

**Abnormalities appear in the print outs such as lines, or colors are not printed correctly.**

<Print example>

**②**

**Execute Diagnostic Cleaning.**

When "Diagnostic cleaning completed." is displayed on the screen

-> Operations are complete.

When "Diagnostic cleaning is finished. Clogged nozzles detected. Perform diagnostic cleaning again. If the clogging is not cleared even after repeating diagnostic cleaning three times, execute [Power] from [Forced Cleaning]." is displayed on the screen

-> Execute **Diagnostic Cleaning** again.

If nozzles are still clogged after repeating this three times, go to the next step.

**③**

**Execute Power from Forced Cleaning, and then check Print Check Pattern.**

When there are no problems in the check pattern print results

-> Operations are complete.

When there are problems in the check pattern print results

-> Contact service support.

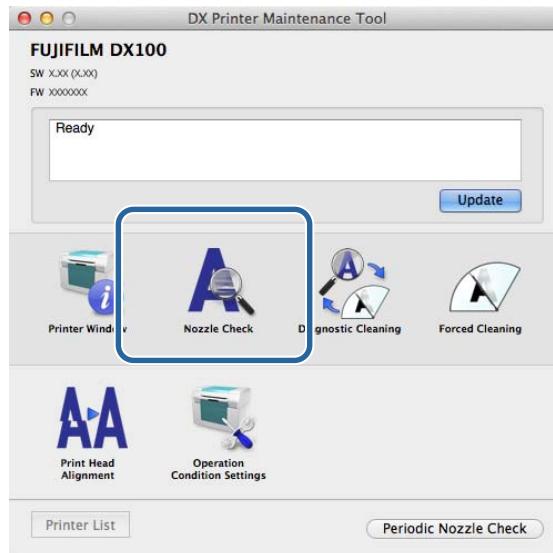
## Using the Maintenance Tool (Mac OS X)

### Nozzle Check

The **Nozzle Check** function checks for clogged nozzles in the print head. Print a check pattern and visually check for clogged nozzles.

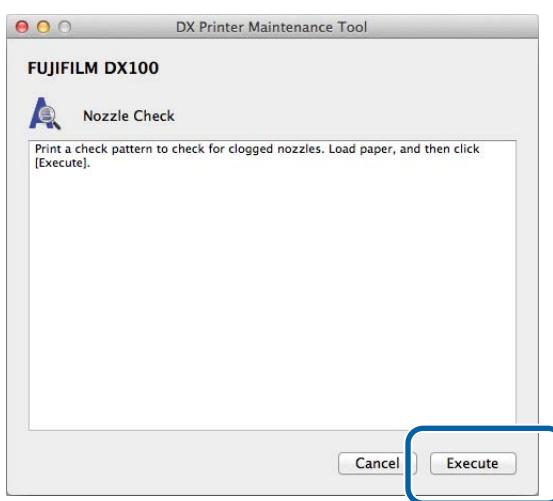
After the nozzle check, execute **Forced Cleaning** if necessary.

- 1 Click **Nozzle Check** on the main screen.



The **Nozzle Check** screen is displayed.

- 2 Click **Execute**.



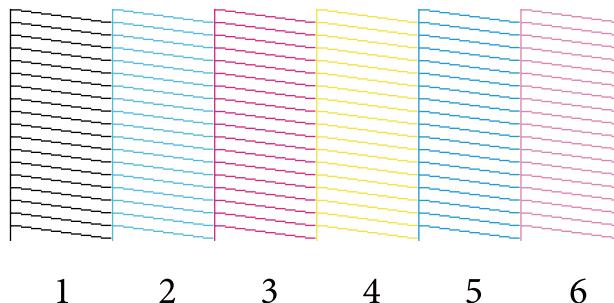
The check pattern is printed.

**Using the Maintenance Tool (Mac OS X)****3**

Check the print results.

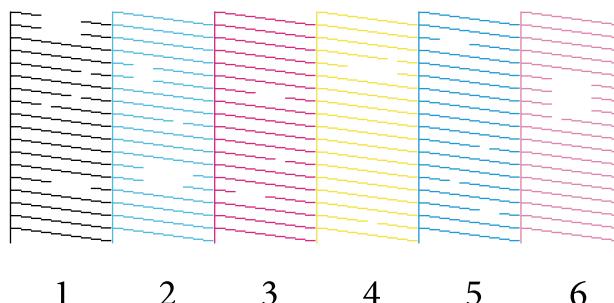
Good example

There are no gaps in the check pattern. There are no clogged nozzles.



Bad example

There are gaps in the check pattern. Clogged nozzles detected. Perform cleaning.



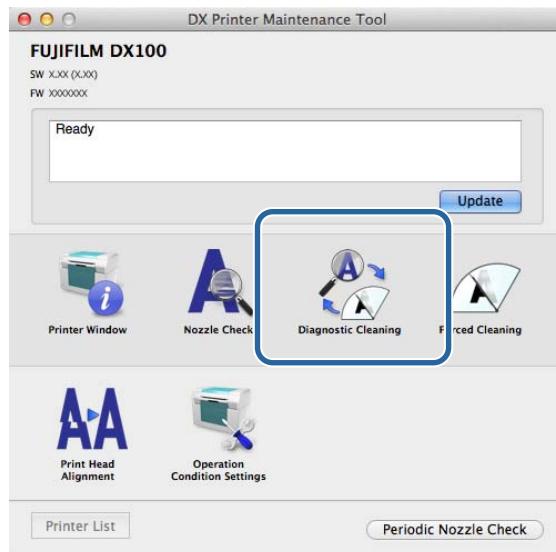
If there are gaps in the check pattern, you need to perform head cleaning.

[“Forced Cleaning” on page 70](#)

## Using the Maintenance Tool (Mac OS X)

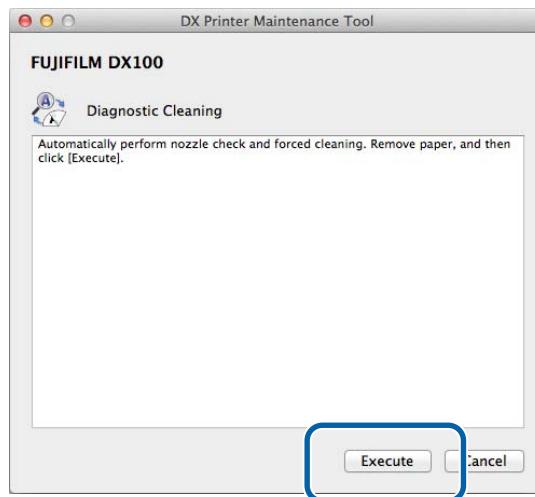
### Diagnostic Cleaning

- 1 Click **Diagnostic Cleaning** on the main screen.



The **Diagnostic Cleaning** screen is displayed.

- 2 Click **Execute**.



The nozzle check starts, and cleaning is performed if necessary.

This may take some time depending on the condition of the nozzles.

## Using the Maintenance Tool (Mac OS X)

**3** Check the message on the screen for the Diagnostic Cleaning results.

When "Diagnostic cleaning completed." is displayed, the procedure is complete.

When "Diagnostic cleaning is finished. Clogged nozzles detected. Perform diagnostic cleaning again. If the clogging is not cleared even after repeating diagnostic cleaning three times, execute [Power] from [Forced Cleaning]." is displayed, execute **Diagnostic Cleaning** again.

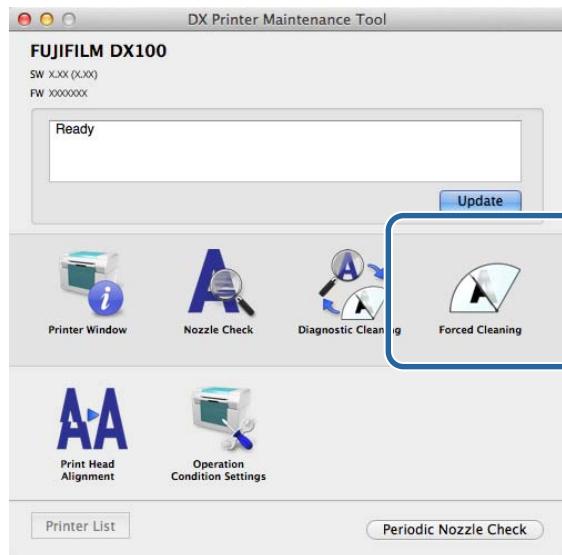
If nozzles are still clogged after repeating **Diagnostic Cleaning** three times, execute **Power** from Forced Cleaning. If nozzles are still clogged after executing **Power** cleaning, contact service support.

 ["Forced Cleaning" on page 70](#)

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## Forced Cleaning

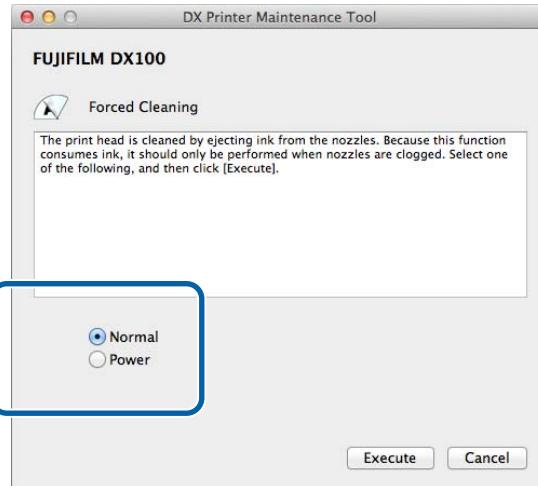
**1** Click **Forced Cleaning** on the main screen.



The **Forced Cleaning** screen is displayed.

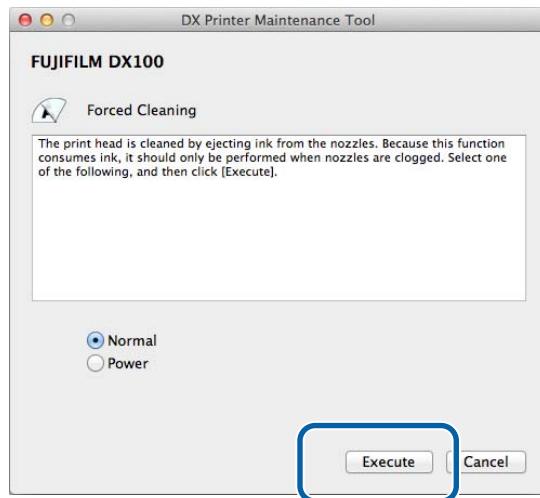
## Using the Maintenance Tool (Mac OS X)

- 2** Select the cleaning level.



Item	Explanation
Normal	Cleans the surface of the head and clears clogged nozzles.
Power	Performs a stronger cleaning than <b>Normal</b> . Use this if nozzles are still clogged even after executing <b>Normal</b> cleaning several times. <b>Power</b> cleaning uses more ink than <b>Normal</b> cleaning. If a message is displayed informing you that ink is running low, replace the ink cartridge, and then perform cleaning.

- 3** Click **Execute**.



Cleaning is executed.

This may take some time depending on the cleaning level.

## Using the Maintenance Tool (Mac OS X)

- 4** Check the results of the head cleaning.

Use **Nozzle Check** to check the status of the nozzles.

 “Nozzle Check” on page 67

If the nozzles are clogged, display the screen from step 2 and perform Normal cleaning. If nozzles are still clogged after repeating Normal several times, execute Power cleaning.

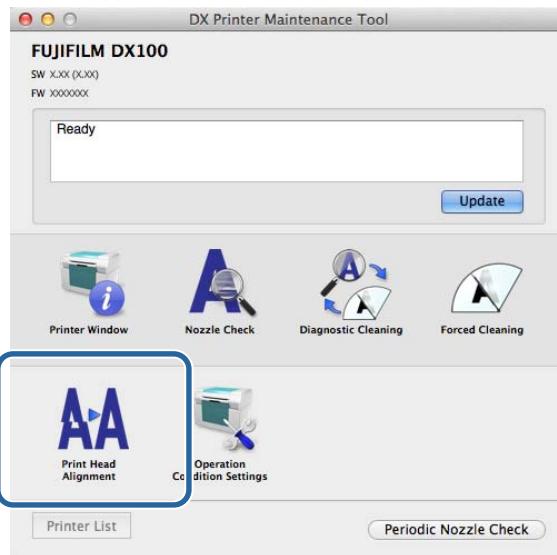
If nozzles are still clogged after executing Power cleaning, contact service support.

**Using the Maintenance Tool (Mac OS X)**

## Print Head Alignment

If print quality declines due to prints appearing grainy or out of focus, perform Print Head Alignment. The Print Head Alignment function corrects print misalignments and paper feed amount.

- 1** Click **Print Head Alignment** on the main screen.



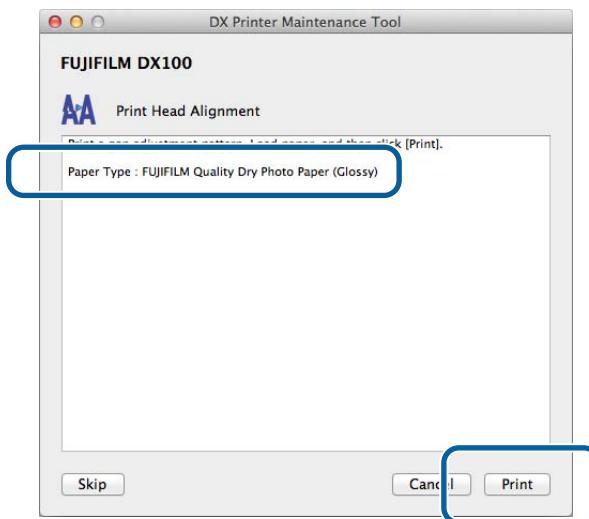
The **Print Head Alignment** screen is displayed.

- 2** Check that the paper type displayed matches the paper type for this printer, and then click **Print**.

If the paper type does not match, set the correct paper type in Paper Settings.

“[Paper Settings](#)” on page 79

To adjust paper feeding without performing Print Head Alignment, click **Skip** go to step 5.

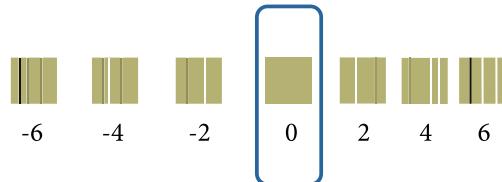


An adjustment pattern is printed.

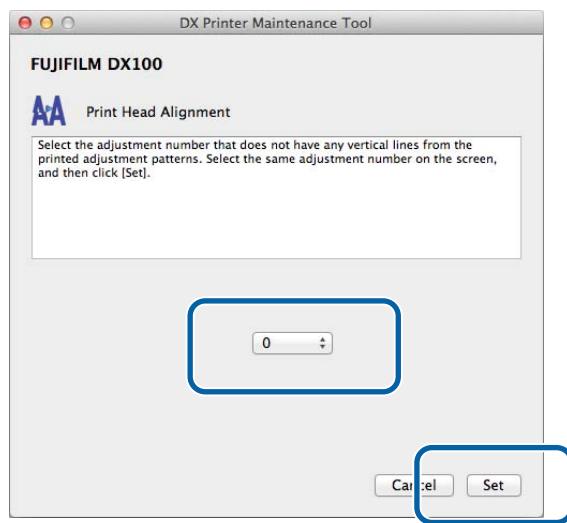
**Using the Maintenance Tool (Mac OS X)**

- 3** Check the print results.

Check the number of the pattern with the fewest gaps between nozzles.



- 4** Select the pattern number, and then click **Set**.



The adjustment values are applied.

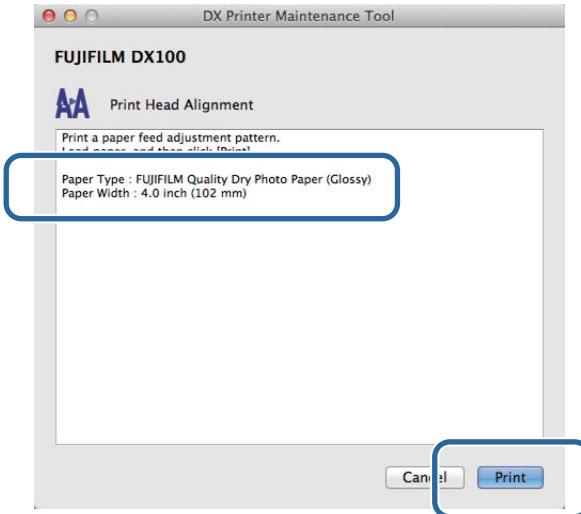
Next, the **Paper Feed Adjustment** screen is displayed.

**Using the Maintenance Tool (Mac OS X)**

- 5** Check that the printer's paper type and paper width match the paper type and paper width displayed, and then click **Print**.

If the paper type does not match, set the correct paper type in Paper Settings.

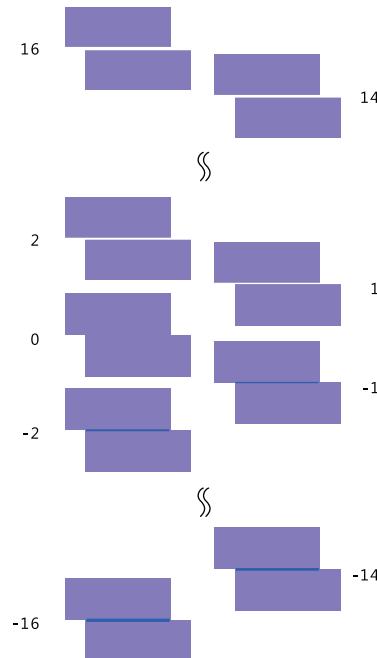
 “Paper Settings” on page 79



An adjustment pattern is printed.

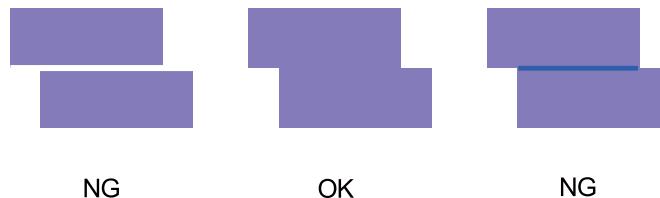
- 6** Check the print results.

Check the number of the pattern with the fewest line.



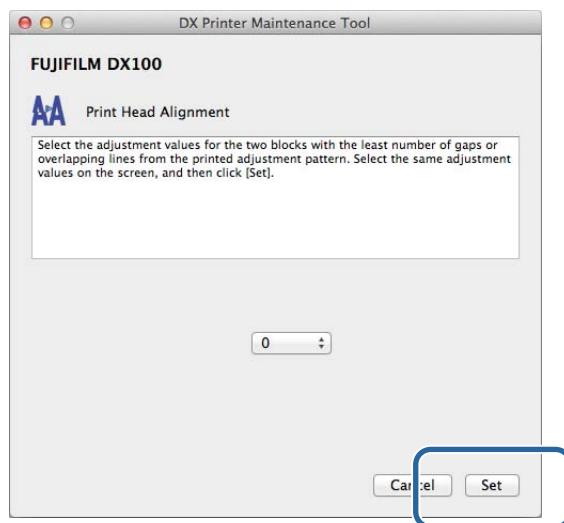
**Using the Maintenance Tool (Mac OS X)**

Refer to the following illustration and select an adjustment pattern without line.



If there are no good patterns among the printed patterns, enter the number for a pattern that is nearly ok, and then reprint the adjustment pattern.

- 7 Select the pattern number, and then click **Set**.

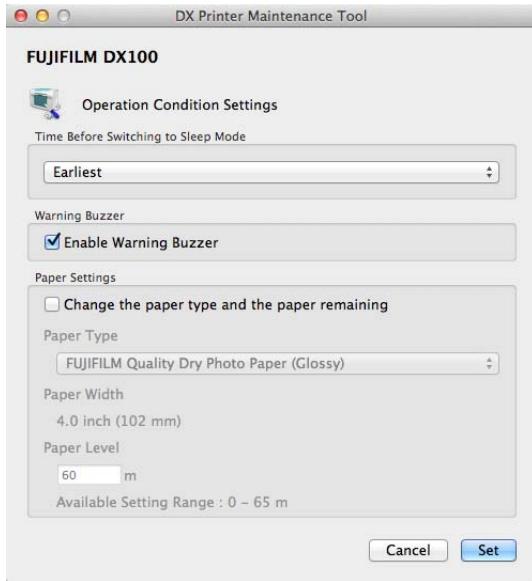


The adjustment values are applied.

**Using the Maintenance Tool (Mac OS X)**

# Operation Condition Settings

In **Operation Condition Settings** you can perform various printer settings such as **Time Before Switching to Sleep Mode**, **Warning Buzzer**, and **Paper Settings**.

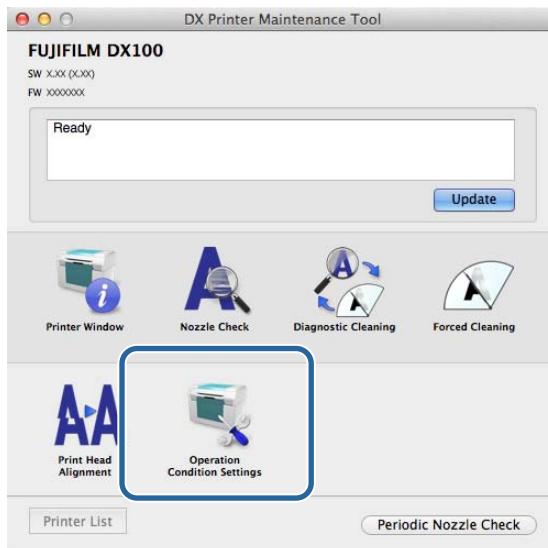


## Time Before Switching to Sleep Mode

Set the time before switching to Sleep Mode.

The printer automatically switches to Sleep Mode when a print job has not been received for a while and no errors have occurred.

- 1** Click **Operation Condition Settings** on the main screen.

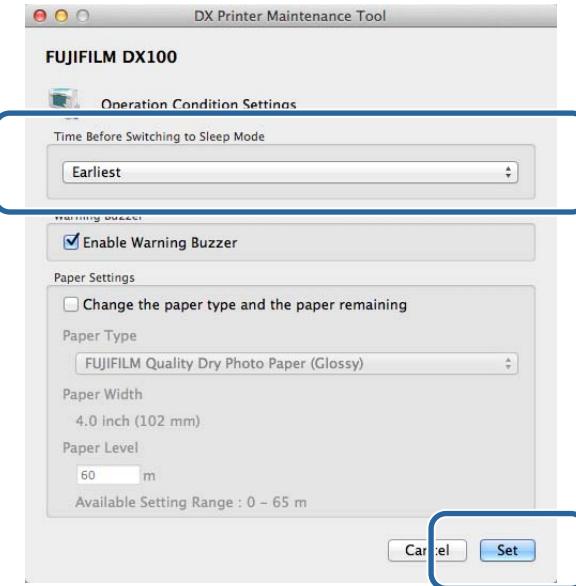


The **Operation Condition Settings** screen is displayed.

## Using the Maintenance Tool (Mac OS X)

### 2 Select Time Before Switching to Sleep Mode, and then click Set.

When the set time has passed, the printer switches to Sleep Mode.  
Settings: Soon, 5 mins., 10 mins., 15 mins., 30 mins., 1 hour, 2 hours



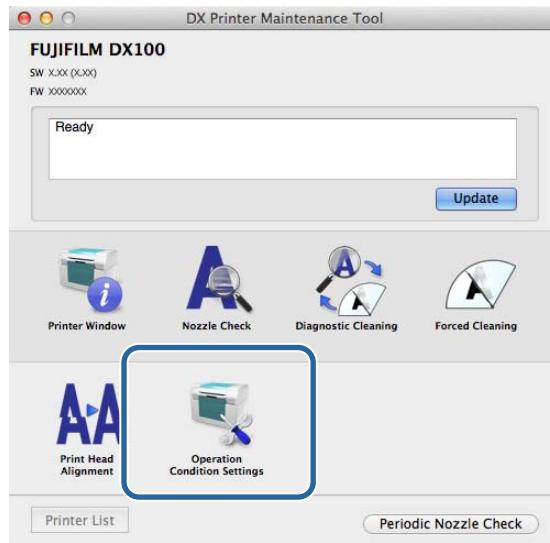
**Note:**

*After printing is complete, it takes about five minutes to prepare to switch to Sleep Mode. Therefore the time before switching to Sleep Mode is approximately five minutes longer than the set value.*

## Warning Buzzer

Set whether or not to use the warning buzzer.

### 1 Click Operation Condition Settings on the main screen.



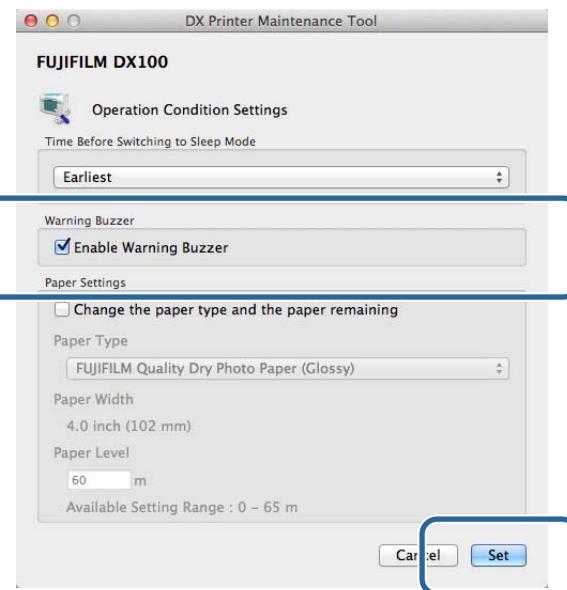
The **Operation Condition Settings** screen is displayed.

## Using the Maintenance Tool (Mac OS X)

**2** Select **Enable Warning Buzzer**, and then click **Set**.

Select to enable the warning buzzer.

Clear to disable the warning buzzer.

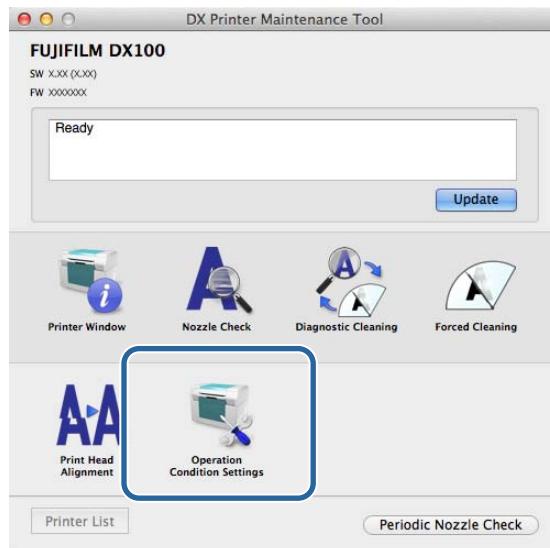


## Paper Settings

In **Paper Settings**, you can set the **Paper Type** and **Paper Level**.

Set these after replacing the paper.

**1** Click **Operation Condition Settings** on the main screen.

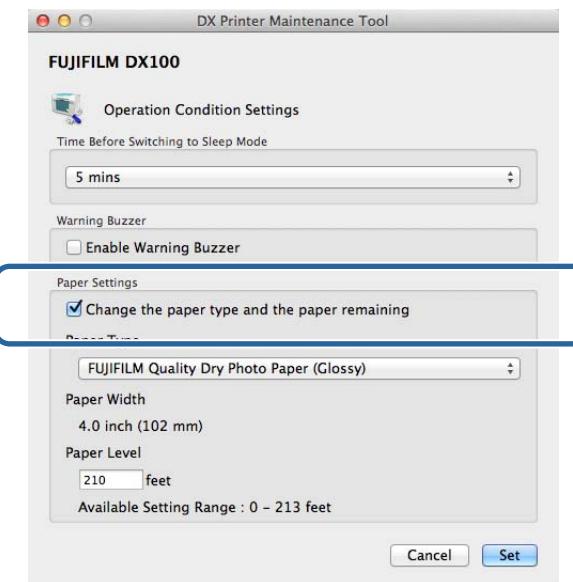


The **Operation Condition Settings** screen is displayed.

## Using the Maintenance Tool (Mac OS X)

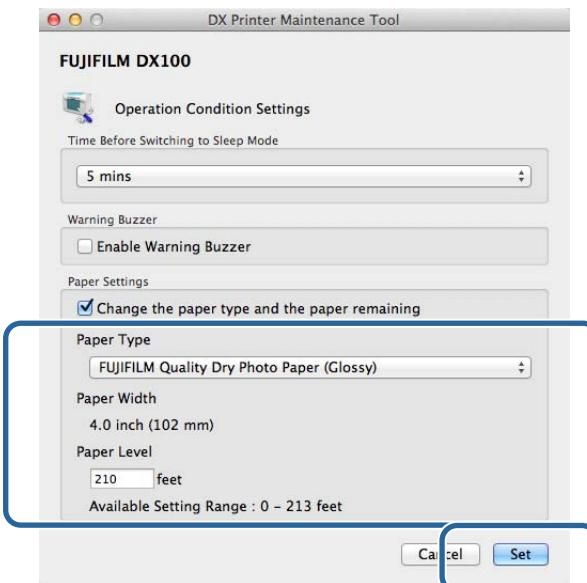
### 2 Select Change the paper type and the paper remaining.

When this is selected, you can change the **Paper Type** and **Paper Level**.



### 3 Set the **Paper Type** and the **Paper Level**, and then click **Set**.

**Paper Width** shows the paper width currently set.



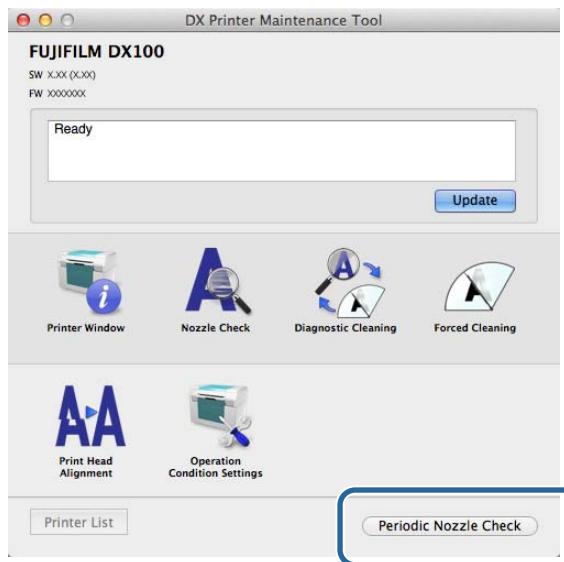
## Using the Maintenance Tool (Mac OS X)

### Periodic Nozzle Check

Set whether or not to automatically perform a Nozzle Check.

This should normally be enabled. Only disable this function if you are instructed to do so by a service engineer. If this is disabled, it is necessary to check the clogging status manually.

- 1 Click **Periodic Nozzle Check** on the main screen.

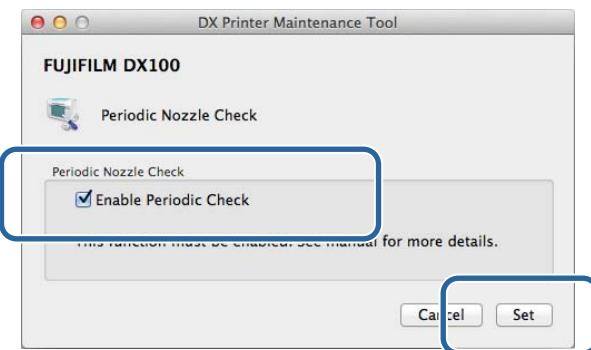


The **Periodic Nozzle Check** screen is displayed.

- 2 Select **Enable Periodic Check**, and then click **Set**.

When this is selected, a Nozzle Check is automatically performed at periodic intervals.

When this is cleared, a Nozzle Check is not automatically performed. Also, you cannot execute Diagnostic Cleaning.



### Using the Maintenance Tool (Mac OS X)

## Adding a Printer/Updating Paper Information

You need to install the printer driver when performing the following operations.

- Adding a printer
  - Updating paper information (Registering information for a paper type file to the printer)
- 1** Turn off the printer and then connect the printer to a computer with a USB cable.

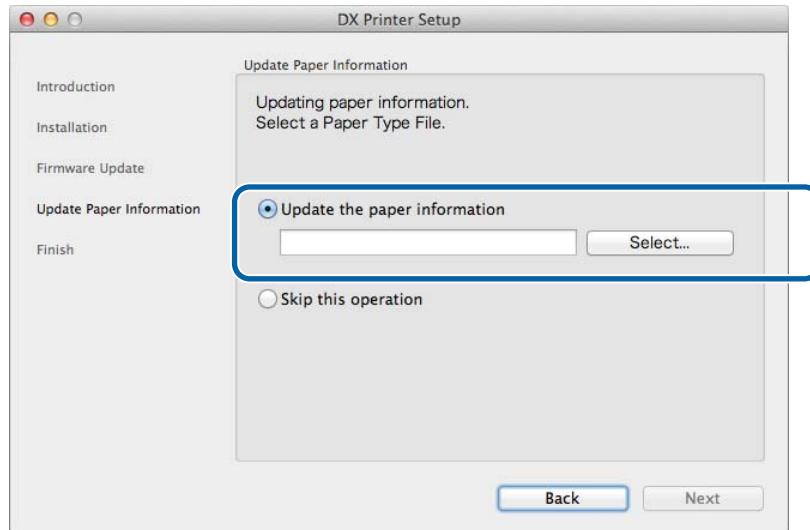


- 2** Double-click DX Printer Setup.dmg.
- 3** When the screen is displayed, double-click **DX Printer Setup.app**.

**Using the Maintenance Tool (Mac OS X)**

- 4** Follow the on-screen instructions to install.

When the following screen is displayed, click **Update the paper information - Select**, and then select the paper type file.

**Note:**

Contact your local dealer for information on acquiring paper type files.

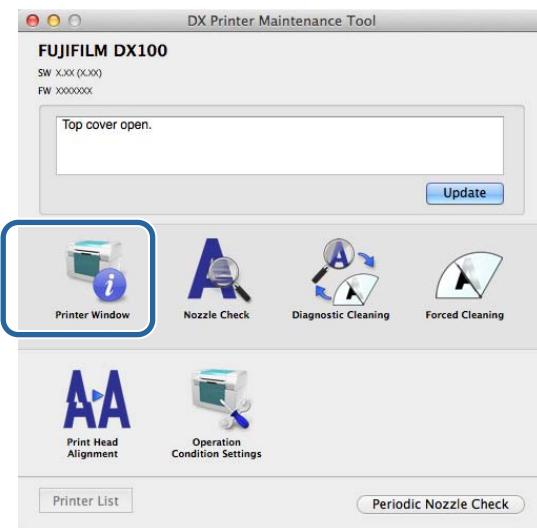
## Using the Maintenance Tool (Mac OS X)

# Troubleshooting

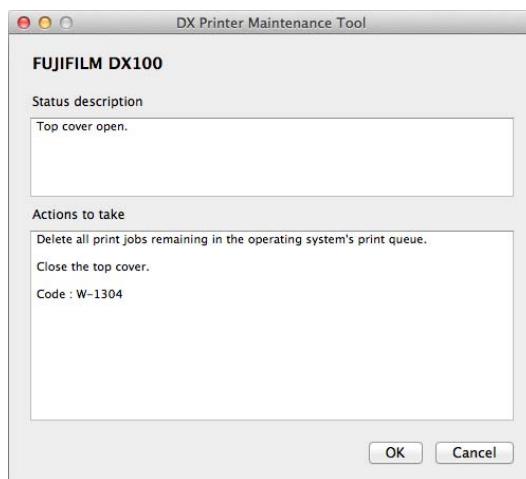
## About error messages

When errors occur in the printer while printing, you can check the content of the error and solutions with the Maintenance Tool.

- When an error occurs, click **Printer Window** on the main screen.



- Check the solution on the screen and take the required action.



**Note:**

- See the "Operation Guide" for a list of error messages and solutions.  
["Operation Guide" - "Errors and Solutions"](#)
- Click **Cancel** on the error screen to return to the main screen.

## Appendix

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# Appendix

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