

PRIVACY POLICY

This notice describes the privacy policy (“Privacy Policy” or “Policy”) of <https://www.elokey.com/>, and mobile application, “Elokey”, as available on Google Play Store and Apple App Store (hereinafter referred to as the “Website” or “App”) which is owned and operated by:

Company Name: Elokey

Place of Operation: State of New Jersey (USA)

(hereinafter referred to the “Elokey” or “us” or “our” or “we”). In this Policy, customers shall be referred as “you” or “your” or “user” or “users” or “customer(s)”, and Businesses as “you” or “your” or “user” or “users” or “Business(s)”. Customers and Businesses are collectively referred to as the “member(s)”.

This Privacy Policy explains what information of yours will be collected by us when you access or use the website or App, or create an account as a customer or as a Business, how the information will be used, and how you can control the collection, correction, and/or deletion of the information. We will not knowingly use or share your information with anyone, except as described in this Privacy Policy. The use of information collected through our website/App shall be limited to the purposes described under this Privacy Policy and our Terms & Conditions/Business Agreement (*as may be applicable to you*).

By using our App or website or providing your personal information to us, you are accepting and consenting to the practices described in this policy. Please note that this includes consenting to the processing of any personal information that you provide, as described below.

IF YOU DO NOT AGREE WITH THESE PRACTICES, PLEASE DO NOT USE THE SERVICES OR THE WEBSITE/APP OR PROVIDE US WITH ANY OF YOUR PERSONAL INFORMATION.

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1. What information about the members do we collect?

a) FROM BUYERS/CUSTOMERS:

We collect certain information from you to ensure a seamless experience on Elokey. The information collected includes:

- a) Name:** We collect your name to personalize your experience and address you appropriately.
- b) Email:** Your email address is collected to establish communication with you, send important updates, and provide support when needed.
- c) Image:** We may collect user images for profile customization or other features within the app. This image is optional and is used as per your preference.
- d) Short Description:** A short description may be collected, as provided by you, to enhance your profile or customize your experience on our platform.

b) FROM BUSINESSES:

We collect the following information from the businesses:

- a) Brand Name:** We collect the brand name of businesses to identify and display their products or events accurately on our marketplace.
- b) Brand Logo:** Business logos are collected for branding and representation purposes within the App.
- c) Product Details:** Information such as product prices and the number of available units for each product is collected to facilitate transactions between businesses and customers.
- d) Event Information:** If businesses are hosting events, we collect event details, including event price, time, location, and the number of invitations available.

- c) App Permission:** App may request access to certain device features and data to enhance your experience. These permissions are requested for specific purposes, and your consent is required for each access request. Below are the permissions App may request:

- i. Gallery Access:** App may request access to your device's gallery to allow you to import user images for profile customization or other features within the App.

- ii. **Camera Access:** App may request access to your device's camera for the purpose of scanning QR codes or utilizing camera-related features within the App.
- d) **Information that we collect when you use the website/App:** We also collect information while you access, browse, or view the Site/App. In other words, when you access the website/App, we are aware of your usage of the website/App, and gather, collect, and record the information relating to such usage, including IP address, device and connection information, browser information and web-log information. This helps us in providing our services to the users and making improvements in the services, fixing errors and bugs.
- e) **Customer Care:** If you contact our customer support via emails, in those cases, we collect all your interactions with our customer support.
- f) **Good Judgment:** We suggest that you exercise good judgment and caution while providing your personal information.

2. What is the lawful basis for which we use your personal information?

Elokey recognizes the importance of using your personal information in a lawful and transparent manner. To ensure that your data is handled appropriately, we rely on the following lawful bases for processing your personal information:

- i. **Contractual Necessity:** We process your personal information as necessary to fulfill our contractual obligations with you. This includes providing the services you have requested and maintaining your account.
- ii. **Legal Obligations:** We may also process personal information to comply with legal obligations, such as tax or regulatory requirements.
- iii. **Legitimate Interests:** Elokey may process your personal information based on our legitimate interests, which include improving our services, enhancing security, preventing fraud, conducting analytics, and ensuring the overall functionality and efficiency of our platform. We always strive to balance our legitimate interests with your privacy rights.
- iv. **Consent:** In situations where we do not rely on other lawful bases, we will obtain your explicit consent to process your personal information. This typically applies to marketing communications, App permissions, and other non-essential uses of your data. You have the right to withdraw your consent at any time.

We want you to have confidence in how we handle your personal information. We adhere to these lawful bases to ensure that your data is used responsibly, ethically, and in accordance with applicable data protection laws. Your privacy is a priority for us, and we are committed to safeguarding your personal information while providing you with the best possible shopping and selling experience on our platform.

3. How do we use this information?

At Elokey, we collect and use your personal information for a variety of purposes that are essential to providing you with a seamless shopping and selling experience. We are committed to ensuring that your data is handled responsibly and securely. Here's how we use the information we collect:

- a) **Account Management:** We use your personal information to create and manage your Elokey account. This includes verifying your identity, enabling you to log in, and maintaining the security of your account.
- b) **Providing Services:** We use your personal information to deliver the services you request, including facilitating transactions, creating user profiles, and enhancing your experience on the platform.
- c) **Communication:** Your contact information, such as email, is used for communication purposes, including sending important updates, notifications, and responding to inquiries or support requests.
- d) **Customization:** We may use the data collected to personalize your experience on App, such as displaying relevant content, recommendations, or profile information.
- e) **Analytics:** Collected data may be analyzed to improve our services, troubleshoot issues, and conduct research to enhance user experiences.
- f) **Security:** Information is used to maintain the security of our platform, including verifying accounts and detecting and preventing fraudulent or unauthorized activities.
- g) **Compliance:** We may process data to comply with legal obligations, such as tax or regulatory requirements.
- h) **Marketing:** With your consent, we may use your information for marketing purposes. This includes sending promotional offers, newsletters, and advertisements tailored to your interests. You can opt out of marketing communications at any time.
- i) **App Permissions:** If you grant us App permissions, we use them to provide specific features, such as accessing your camera and gallery.
- j) **Legal and Safety:** In certain situations, we may use your data to address legal disputes, enforce our policies, protect against fraud, and ensure the safety and security of our users.
- k) **Public Task:** When processing personal information for public tasks or governmental requirements, we do so in accordance with applicable laws and regulations.

We are committed to safeguarding your privacy and ensuring that your personal information is used responsibly and transparently. Our goal is to provide you with a secure, efficient, and enjoyable experience on the Elokey platform while respecting your privacy rights.

4. Deleting your information

Your information provided to us is yours. You may request us at any time to delete the same. However, you acknowledge that we may also retain some of the information so deleted for a reasonable period in order to comply with legal requests. You can request us to delete your information by writing to us at Aziz12019bsrs@gmail.com.

5. Cookies and Similar Technologies

Cookies are bits of electronic information that a website may transfer to a visitor's computer to identify specific information about the visitor's visits to another website. The website uses a browser feature known as a cookie, which assigns a unique identification to your computer. However, in case you do not wish for us to collect such information, simply change the cookie settings on your web browser.

6. Sharing of Information

At Elokey, we value your trust and take the responsibility of handling your personal information seriously. We may share your data with certain third parties for various purposes outlined below:

- a) **Profiles:** On ELOkey, user profiles are public by default, meaning certain information you choose to provide, such as your name and profile image, may be visible to other users of the platform.
- b) **With Businesses:** Your information, such as your name and profile details, may be shared with businesses on App's marketplace when you engage in transactions, make purchases, or participate in events hosted by these businesses.
- c) **Service Providers:** We may engage trusted third-party service providers to assist us in delivering and improving our services. These providers have limited access to your information and are bound by confidentiality agreements.
- d) **Legal Compliance:** We may disclose your information if required by law, in response to legal requests, or to protect the rights, property, or safety of App, its users, or others.
- e) **Business Transfers:** In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred to the acquiring entity.
- f) **Consent:** Your information may be shared with your explicit consent, such as when you choose to connect your account with third-party services.
- g) **Aggregated Data:** We may share aggregated, non-personal information for statistical analysis, research, or marketing purposes. This data does not identify individual users.
- h) **Safety and Security:** Elokey takes the safety and security of our platform and users seriously. In certain situations, we may share your information to investigate, prevent, or address security threats, fraud, or violations of our policies.
- i) **Consent:** If you have given your explicit consent, we may share your data for specific purposes not covered by this Privacy Policy. You have the right to withdraw your consent at any time.
- j) **Aggregated and De-Identified Data:** We may aggregate and de-identify your data to create statistical or analytical reports. These reports do not contain personally identifiable information and are used for research, business analysis, and improving our services.

7. Storage and Security of Information

App takes rigorous measures to ensure the storage and security of your information:

- a) **Data Storage:** User data, including personal and transactional information, is securely stored on cloud-based servers provided by trusted partners like Firebase, hosted on Google Cloud servers. These servers are strategically distributed for performance and reliability.
- b) **Data Encryption:** Your data is protected through industry-standard security practices, including encryption in transit and at rest. This safeguards your information from unauthorized access.
- c) **Access Controls:** Access to your data is restricted to authorized personnel with a legitimate need to access it. Stringent access controls are in place to prevent unauthorized use or disclosure.

- d) **Regular Assessments:** We conduct regular security assessments to identify and address potential vulnerabilities, ensuring the ongoing protection of user data.
- e) **User Responsibilities:** While we take every precaution to secure your data, it's essential for users to also play a role in protecting their information. Keep your login credentials confidential, and report any suspicious activity promptly.
- f) **No Geo-Location Data:** App does not collect geo-location information from users.

We are committed to maintaining the confidentiality and integrity of your information. However, please be aware that no data transmission over the internet can be guaranteed to be 100% secure. We encourage you to review our security practices and reach out to our support team with any security concerns or questions.

8. Links to other Sites

The Site/App may contain links to third-party websites and online services that are not owned or controlled by us (such as third-party payment gateways). We have no control over, and assume no responsibility for such websites and online services. Be aware when you leave the website/App; we suggest you read the terms and privacy policy of each third-party website, and online service that you visit.

9. California Resident Rights

This section of the Policy applies to you, if you are a California resident, as per **California Privacy Rights Act, 2020** (simply called “CPRA”), **California Privacy Rights Act (CPRA)**, **California Consumer Policy Act, 2018** (simply called “CCPA”) and **California Online Privacy Protection Act** (simply called “COPPA”). This privacy notice section for California residents supplements the information contained in our Privacy Policy and it applies solely to all visitors, users, and others who reside in the State of California.

Categories of Personal Information Collected

We collect information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or device. The following is a list of categories of personal information which we may collect or may have been collected from California residents within the last twelve (12) months.

Please note that the categories and examples provided in the list below are those defined in the CCPA. This does not mean that all examples of that category of personal information were in fact collected by us, but reflects our good faith belief to the best of our knowledge that some of that information from the applicable category may be and may have been collected. For example, certain categories of personal information would only be collected if you provided such personal information directly to us.

- **Category A: Identifiers.**

Examples: A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, driver's license number, passport number, or other similar identifiers.

Collected: Yes.

- **Category B: Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).**

Examples: A name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories.

Collected: Yes.

- **Category C: Protected classification characteristics under California or federal law.**

Examples: Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).

Collected: No.

- **Category D: Commercial information.**

Examples: Records and history of products or services purchased or considered.

Collected: Yes.

- **Category E: Biometric information.**

Examples: Genetic, physiological, behavioral, and biological characteristics, or activity patterns used to extract a template or other identifier or identifying information, such as, fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.

Collected: No.

- **Category F: Internet or other similar network activity.**

Examples: Interaction with our Service or advertisement.

Collected: Yes.

- **Category G: Geolocation data.**

Examples: Approximate physical location.

Collected: No.

- **Category H: Sensory data.**

Examples: Audio, electronic, visual, thermal, olfactory, or similar information.

Collected: No.

- **Category I: Professional or employment-related information.**

Examples: Current or past job history or performance evaluations.

Collected: No.

- **Category J: Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99)).**

Examples: Education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.

Collected: No.

- **Category K: Inferences drawn from other personal information.**

Examples: Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.

Collected: No.

We use the personal information that we collect or receive for the business purposes as described above. We may disclose the above listed categories of personal information to third parties for business purposes as described above. As previously mentioned in this Policy, we do not “sell” (as such term is defined in the CCPA) personal information.

You are entitled to the following specific rights under the CCPA and CPRA in relation to personal information related to you:

- You have a right to request that we will disclose certain information to you about our collection and use of personal information related to you over the past 12 months, including: (i) The categories of personal information that we collect about you; (ii) The categories of sources from which the personal information is collected; (iii) The purposes for collecting, using, or selling that personal information. (iv) The categories of personal information that we disclosed for a business purpose or sold, and the categories of third parties to whom we disclosed or sold that particular category of personal information. (v) The specific pieces of personal information that we have collected about you.
- You have a right to request that we delete personal information related to you that we collected from you under certain circumstances and exceptions.
- You also have a right not to be discriminated against for exercising your rights under the CCPA.

- You also have a right to submit your request via an authorized agent. If you use an authorized agent to submit a request to access or delete your personal information on your behalf, the authorized agent must: (1) be a person or business entity registered with the California Secretary of State to conduct business in California; (2) provide proof of such registration; and (3) provide documentation or other proof indicating that they are authorized to act on your behalf. We may also require you to verify your identity directly with us, and directly confirm with us that you provided the authorized agent permission to submit the request.
- You have a right to opt-out of sale or sharing of Personal Information (“PI”) and limit the use or disclosure of your Sensitive Personal Information (“SPI”).
- You have a right to correction, where you can request to have your PI and SPI corrected if you find them to be inaccurate.
- You have a right to opt-out of automated decision making, where you can say no to your PI and SPI being used to make automated inferences, e.g. in profiling for targeted, behavioral advertisement online.
- You have a right to know about automated decision making, where you can request access to and knowledge about how automated decision technologies work and what their probable outcomes are.
- You have a right to limit use of sensitive personal information, where you can make businesses restrict their use of your SPI, particularly around third-party sharing.

To make such requests, please contact us at Aziz12019bsrs@gmail.com

The above rights will only become exercisable by California residents if Auto One falls within the scope of CCPA and/or CRPA. Further, we will verify your request using the information associated with your account, including email address. Government identification may also be required.

A request for access can be made by you only twice within a 12-months period. Any disclosures that we provide will only cover the 12-months period preceding receipt of your request. We do not charge a fee to process or respond to your verifiable User request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will inform you of the reasons for such a decision and provide you with a cost estimate before processing further your request.

10. Notice for Nevada Residents

Under Nevada law, certain Nevada residents may opt out of the sale of “personally identifiable information” for monetary consideration to a person for that person to license or sell such information to additional persons.

“**Personally identifiable information**” includes first and last name, address, email address, phone number, social security number, or an identifier that allows a specific person to be contacted either physically or online.

Please note, we do not sell your personal information to anyone.

11. Rights of customers from Florida

At **Elokey**, we are committed to protecting your privacy and ensuring the security of your personal information. As part of our compliance with the **Florida Information Protection Act (FIPA)**, this section outlines the rights you have as a valued customer under this data protection law – if and when such act applies to our company. FIPA grants you certain rights concerning the collection, use, and disclosure of your personal information by businesses operating in Florida. We recognize the importance of these rights and aim to provide you with transparency and control over your personal data. Please take a moment to familiarize yourself with the rights described below, which empower you to make informed decisions about your privacy.

- a) **Right to Be Informed:** You have the right to be informed about how your personal information is collected, used, stored, and shared by businesses under the Florida Information Protection Act (FIPA). This includes receiving clear and concise privacy notices that disclose the types of personal information collected, the purposes for which it is used, and any third parties with whom it may be shared.
- b) **Right to Access:** You have the right to request access to your personal information held by businesses subject to FIPA. Upon submitting a valid request, businesses must provide you with a copy of your personal information in a commonly used and machine-readable format. This allows you to review the accuracy and completeness of your personal information and understand how it is being processed.
- c) **Right to Rectification:** If your personal information held by a business is inaccurate or incomplete, you have the right to request its rectification. Upon receiving a valid request, businesses must promptly update or correct your personal information, ensuring that it is accurate and up to date.
- d) **Right to Deletion:** You have the right to request the deletion of your personal information held by businesses subject to FIPA. Upon submitting a valid deletion request, businesses must delete your personal information, unless retention of the data is required by law or for legitimate business purposes.
- e) **Right to Restrict Processing:** FIPA grants you the right to request the restriction of processing of your personal information by businesses. This means that businesses must limit the ways in which they use or process your personal information upon receiving a valid request, while still retaining the data. Restrictions may include temporarily suspending processing activities or limiting the purposes for which the personal information is used.
- f) **Right to Data Portability:** You have the right to request the portability of your personal information held by businesses subject to FIPA. This means that upon submitting a valid request, businesses must provide you with your personal information in a structured, commonly used, and machine-readable format, allowing you to transmit it to another entity if desired.
- g) **Right to Opt-Out of Sale:** Under FIPA, you have the right to opt-out of the sale of your personal information to third parties. Businesses are required to provide a clear and conspicuous opt-out mechanism for you to exercise this right. Once your opt-out request is received, businesses must refrain from selling your personal information, unless an exception applies under the law.
- h) **Right to Non-Discrimination:** FIPA prohibits businesses from discriminating against you based on your exercise of your rights under the Act. Businesses cannot deny goods, services, discounts, or any other benefits based on your exercise of your privacy rights, except, where permitted by law.

However, it is pertinent to note that the above rights also come with certain exceptions. For any questions, clarifications, or to exercise any of the rights described above, please contact our designated privacy contact - **Aziz** (Aziz12019bsrs@gmail.com). We will promptly review and respond to your requests in accordance with the requirements of FIPA if you are entitled to such right.

12. Rights of customers from Illinois

If you are a resident of Illinois, you have certain rights under the **Illinois Personal Information Protection Act (PIPA)** regarding the collection, use, and disclosure of your personal information by Elokey. We are committed to upholding these rights, and this section outlines the specific rights granted to you under PIPA:

- a) **Right to Know:** You have the right to know what categories of personal information we collect about you and the purposes for which we use it. Elokey is committed to providing transparency regarding the collection and use of your personal information. You can find detailed information about the types of personal information we collect and the purposes for which it is used in this Privacy Policy.
- b) **Right to Access:** You have the right to request access to the personal information we hold about you. If you wish to exercise this right, please contact us through the methods provided in the "Contact Information" section of this Privacy Policy. We will respond to your request within a reasonable timeframe, as required by law.
- c) **Right to Correct:** If you believe that any personal information we hold about you is inaccurate or incomplete, you have the right to request corrections. Please contact us with your request, and we will promptly review and update your personal information as needed.
- d) **Right to Delete:** Under certain circumstances, you may have the right to request the deletion of your personal information. Elokey will comply with such requests to the extent required by applicable law. However, please note that we may retain certain information for legitimate business purposes or as required by law.
- e) **Right to Opt-Out:** You have the right to opt-out of the sale of your personal information to third parties, as permitted by PIPA. Elokey does not sell personal information to third parties.
- f) **Right to Non-Discrimination:** Elokey will not discriminate against you for exercising your rights under PIPA. This includes denying you goods or services, charging you different prices, or providing you with a lower quality of service.
- g) **Contact Information:** If you have any questions, concerns, or wish to exercise your rights under PIPA, please contact us at Aziz (Aziz12019bsrs@gmail.com). Please include "**PIPA Rights Request**" in the subject line of your email.

13. Rights of customers from other States

For the purposes of the applicable law, your **DATA CONTROLLER** for the data collected by us to provide you with our services is:

Company Name: Elokey

Place of Business: State of New Jersey (USA)

Data Protection Officer (DPO): Aziz (Aziz12019bsrs@gmail.com)

Depending upon the laws of your jurisdiction, you may be eligible for some or all of the following rights in respect of your personal information:

- i. Right to obtain information:** You may have a right to obtain information about how and on what basis your personal information is processed and to obtain a copy.
- ii. Right to rectification:** You may have the right to have any incomplete or inaccurate information we hold about you rectified and corrected.
- iii. Right of Erasure:** You may have the right to erase your personal information in limited circumstances where (a) you believe that it is no longer necessary for us to hold your personal information; (b) we are processing your personal information on the basis of legitimate interests and you object to such processing, and we cannot demonstrate an overriding legitimate ground for the processing; (c) where you have provided your personal information to us with your consent and you wish to withdraw your consent and there is no other ground under which we can process your personal information; and (d) where you believe the personal information we hold about you is being unlawfully processed by us.
- iv. Right of restriction:** You may have the right to restrict processing of your personal information where: (a) the accuracy of the personal information is contested; (b) the processing is unlawful but you object to the erasure of the personal information; (c) we no longer require the personal information for the purposes for which it was collected, but it is required for the establishment, exercise or defense of a legal claim or (d) you have objected to us processing your personal information based on our legitimate interests and we are considering your objection.
- v. Right to object:** You may have the right to object to decisions which are based solely on automated processing or profiling.
- vi. Right to ask for a copy:** Where you have provided your personal information to us with your consent, you may have the right to ask us for a copy of this data in a structured, machine-readable format and to ask us to share (port) this data to another data controller; or to obtain a copy of or access to safeguards under which your personal information is transferred outside of your jurisdiction.
- vii. Right to withdraw your consent.** You may have the right to withdraw your consent on using your personal data. If you withdraw your consent, we may not be able to provide you with access to certain specific functionalities of our services.
- viii. Request the transfer of your Personal Data.** If you so have this right, we will provide to you, or to a third-party you have chosen, your personal data in a structured, commonly used, machine-readable format. Please note that this right may only apply to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you.

To make such requests, please contact us at Aziz12019bsrs@gmail.com. Please note, we reserve the right to reject the request if you are not entitled to the right that you request to enforce.

14. How do we respond to legal requests?

We may access, preserve, and share your information in response to a legal request (like a search warrant, court order or summon) if we have a good faith belief that the law requires us to do so. This may include responding to legal requests from law enforcement agencies, courts, tribunals, and government authorities. We may also access, preserve, and share information when we have a good faith belief it is necessary to: detect, prevent, and address fraud and other illegal activity; to protect ourselves, you, and others, including as part of investigations; or to prevent death or imminent bodily harm. We also may retain information from accounts disabled for violations of our terms for at least a year to prevent repeat abuse or other violations of our terms.

15. Children Privacy

Protecting children's privacy is important to us. We do not direct the Site/App, nor do we knowingly collect any personal information from, such children. If you are not of majority (*or above*) as per the law of jurisdiction that applies to you, you are not authorized to use the Site/App without your parent/guardian's consent. If we learn that a child has provided personally identifiable information to us, we will use reasonable efforts to remove such information from our database. **Please contact us at Aziz12019bsrs@gmail.com if you believe we unknowingly collected information described in this Section.**

16. How can I withdraw my consent? (OPT-OUT)

If you sign-up, you may start receiving promotional emails and direct mail from us. If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at any time, by contacting us at Aziz12019bsrs@gmail.com.

17. Governing law and Dispute Resolution

In case of any disputes, issues, claims or controversies arising out of or in relation to your use of the App/Site, the governing law and dispute resolution process outlined in the **Terms & Conditions/Business Terms** (*as may be applicable to you*) shall apply to this **Privacy Policy** as well.

18. Do you have questions or concerns about this Privacy Policy?

In the event you have any grievance regarding anything related to this **Privacy Policy**, or any other policy or content of Elokey, in that case you may freely write your concerns through your registered email to Grievance Officer at below:

- **Name:** Aziz
- **Email:** Aziz12019bsrs@gmail.com

19. Welcoming of Suggestions

We welcome your comments regarding this Privacy Policy. Please write to us at Aziz12019bsrs@gmail.com.

Last updated on **September 21, 2023**.