

# ZUBAIR AJAM

FULL-STACK WEB-DEVELOPER

## Profile

I am a hard-working, fast learning young male who is eager to excel in everything I do. I am able to take initiative in order to solve the issue at hand and do not mind working under pressuring situations. I work well within teams, as well as independently and believe my personality, determination and track record is an asset within a customer/client-focused environment.

## Experience

- IT INTERN**  
[TELKOM SA, Cape Town | 2021 - Present](#)
  - Focusing on user journeys on the Telkom website and various communications.
  - Daily systems testing.
  - Creating user journeys.
- MUSICIAN AND ENGINEER**  
[Radisson Blu Hotel, Abu-Dhabi UAE | 2019 - 2020](#)
  - Musician and resident sound engineer.
  - I performed in a jazz bar as part of a 5-piece band and was also the resident sound engineer
- FREELANCE LIVE SOUND ENGINEER**  
[El Designs, Cape Town | 2017 - Present](#)
  - Assisting in the preparation, setup, mixing and breakdown of various live events and concerts
- FREELANCE ENGINEER AND MUSICIAN**  
[Self, Cape Town | 2016 - Present](#)
  - I provide sound and entertainment for various functions, including weddings, birthdays and corporate events.
  - This includes liasing with clients to ensure all requirements are met.



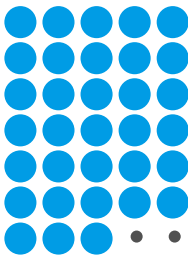
## Personal information

- Name**  
Zubair Ajam
- Birthdate**  
07 July 1995
- Residence**  
Cape Town, South Africa
- Nationality**  
South African
- Languages**  
English, Afrikaans

## Skills

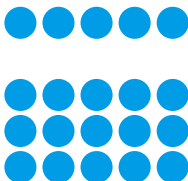
### Tech Stack

JavaScript  
HTML  
CSS  
Node.js  
Git/GitHub  
SQL  
UIPath



### Computer Literacy

Microsoft Office  
Suite  
MacOS  
Windows  
Linux



## Additional activities

- ⚡ Musician - Saxophonist and Producer**
- ⚡ Photographer**
- ⚡ Athlete**

## ● CUSTOMER SERVICE AND TECHNICAL ADVISOR

Webhelp SA, Cape Town | 2014 - 2016

### Customer Service and Technical advisor

- Dealt with and captured billing and technical queries for multiple campaigns, within the company database.
- Provided technical support for customers experiencing mobile and network related issues.
- Ensuring customers are satisfied and all queries resolved efficiently and effectively.

### Floor Support

- Managed and coached new agents as well as three teams of +/- 10 people per team.
- Managing the administration for the teams and providing support where needed.
- Managing time sheets within the company database

## Education

## ● FULL-STACK WEB-DEVELOPMENT

Umuzi, South Africa | 2021 - Present

Full-Stack Web Development.

## ● DIPLOMA IN SOUND ENGINEERING AND MUSIC PRODUCTION

Cape Audio College, Cape Town | 2016 - 2018

3 Year Diploma in Sound Technology and Production, covering all aspects of audio engineering(Radio, Film, Production, Live...etc)

## ● LLB

UWC, Cape Town | 2015 - Incomplete

Bachelor of Law pursued

## ● HIGH SCHOOL

South African College Schools, Cape Town | 2008 - 2013

Bachelors Endorsement.

## Contact

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