



6 Courses

**Technical Support  
Fundamentals**

**The Bits and Bytes of  
Computer Networking**

**Operating Systems and You:  
Becoming a Power User**

**System Administration and  
IT Infrastructure Services**

**IT Security: Defense against  
the digital dark arts**

**Accelerate Your Job Search  
with AI**



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**Muhammad Yuliansyah**

has successfully completed the online Professional Certificate

## Google IT Support

Whether you've been tinkering with IT or are completely new to the field, you've come to the right place. This six-course certificate, developed by Googlers, includes industry-relevant curriculum designed to prepare you for an entry-level role in IT support. Think in-person or remote help desk work, either in small shops or at a global company, like Google!

Amanda Brophy  
Global Director of  
Google Career  
Certificates

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