MUHAMMAD ZUHAIR YULIANSYAH

📍 Jakarta, Indonesia
📞 +62 815-1450-7167
✉ zuhairyuliansyah688@gmail.com

FRESH GRADUATE

Fresh Graduate Information Systems with one year of experience in IT Support, web development, and ERP systems. Skilled as a Full Stack Developer in building and maintaining scalable web applications, translating business requirements into efficient code, and designing user-friendly interfaces. Strong interest in UI/UX Design, with proven problem-solving, communication, and collaboration skills. Seeking to grow as a Junior Full Stack Developer / UI/UX Designer and contribute to impactful digital solutions.

WORKING EXPERIENCE

Software Technical Support
PT. Hashmicro Solusi Indonesia, Jakarta   2024 - 2025

- Diagnose and resolve technical issues in the ERP system, analyze system performance, and provide recommendations for improvement.
- Collaborate with developers to identify and fix bugs during development while documenting technical solutions and troubleshooting guides.
- Provide customer support via email, phone, and in-person, ensuring users understand system features and managing knowledge through guides and solution articles.

Team Promotion - Part time
BINUS University, Jakarta   2023-2024

- Responsible for the accuracy of new student registration data as well as creating creative promotionalmaterials for university events.
- Provide informative customer service to prospective students and manage promotional booths atuniversity events to provide information to visitors.
- Supports university event preparations with logistics management, as well as being responsible forsending e-certificates to seminar participants and efficient event documentation

ORGANIZATION ACTIVITIES

Information Systems Project Member
BINUS University, Jakarta   2022 - 2024

Experienced in designing, developing, and implementing software solutions for race registration platforms, including building responsive user interfaces using HTML, CSS, and JavaScript, as well as managing databases with MySQL and phpMyAdmin to ensure effective and reliable data handling.

Bina Nusantara Computer Club (BNCC)
BINUS University, Jakarta   2021 - 2022

Skilled in analyzing and identifying program bugs, understanding and implementing coding requirements in custom scripts, applying scripting solutions effectively, and actively participating in all stages of the software development life cycle.

EDUCATION

Binus University   2021 - 2025

Bachelor of Science in Information Systems

GPA: 3.72

CERTIFICATIONS

- Google IT Support Certificate
- Google Prompting Essentials Certificate
- Google AI Essentials Certificate

SKILL

- ERP Systems
- Technical Support
- Web Development
- UI/UX Design
- Java programming
- Mendix
- Database Management
- Data Accuracy & Management
- Customer Service & Communication
- Event & Logistics Coordination
- Documentation & Certificate Handling