Observation Recording Sheet

Task Name	Task Success/Failure	Expected Time on Task	Time on task	Path Taken	Error Rate	Expected clicks taken	Clicks taken
Registering an account		25s				5	
Logging in		25s				4	
Go to the venues page		5s				1	
Go to my bookings page (after logging in)		5s				1	
Create a booking		2m				6-7	
Cancel booking request		5s				1	
View details of booking request		5s				1	
Go to Privacy page		5s				1	
Go to contact us form		15s				2	
Fill out contact us form		2-10m				7	
Turn on any accessibility		5s				2	

Log out		5s				1	
Go to home page from another page		5s				1	