Zunayed Ahmed

(416-830-3407) · zunayedishmum@gmail.com Toronto, Ontario, Canada

Enthusiastic and detail-oriented software engineering student with a strong foundation in programming, algorithms, and software development. Passionate about solving complex problems, writing clean and efficient code, and collaborating with teams to build impactful software solutions. Seeking a co-op opportunity to apply technical skills in a real-world setting, gain hands-on experience in software development, and contribute meaningfully to an innovative and dynamic engineering team

SKILLS

- C/C++, Python, NodeJS
- HTML, CSS
- Computer assembly, maintenance, and troubleshooting
- Database Management
- Microsoft Office Suite
- Version Control (Git)

- Operating Systems: Windows, Linux (Ubuntu)
- Bilingual (English, Bengali, Hindi)
- Software Development Life Cycle

WORK EXPERIENCE

Best Buy Canada Mobile & Smart Living Solutions Advisor (Seasonal) Toronto, ON

- Assisted customers in configuring phone plans tailored to their needs and budget.
- Performed initial phone setup, including data transfers and account synchronization.
- · Provided expert guidance on smart home packages, ensuring seamless integration of multiple devices.
- Recommended and sold headphones based on customer preferences and budget considerations.
- · Worked collaboratively with team members to optimize sales and customer satisfaction.

Best Buy Computing Solutions Advisor (Seasonal) Toronto, ON

Sept 2023 - Jan 2024

Sept 2024 - Jan 2025

- Assisted customers in selecting and configuring computers based on their specific needs.
- Diagnosed and resolved technical issues across a range of electronic devices, including laptops, desktops, and peripherals.
- Provided guidance on the latest promotions, deals, and offers to enhance customer experience and sales.
- Operated cash registers and point-of-sale (POS) systems accurately for transactions, returns, and exchanges, following cash handling procedures.
- Assisted in receiving, stocking, and organizing merchandise while participating in periodic inventory counts.
- Worked proficiently and collaboratively with team members to achieve overall store goals and contribute to a positive, customer-focused work environment.

PROJECT

Finance Tracker Web Application

- Developed a Flask-based web app: Built a full-stack application for expense tracking and budget management.
- **Designed interactive dashboards:** Created visualizations for transactions, budgets, and spending trends.
- Implemented user authentication: Used Flask-Bcrypt for secure password hashing and session management.
- Integrated SQLite database: Stored user data, transactions, and budgets with efficient CRUD operations.
- Enhanced security: Encrypted sensitive data using the cryptography library and implemented CSRF protection.
- Technologies: Flask, SQLite, HTML/CSS, JavaScript, Flask-Bcrypt, cryptography.

EDUCATION

SENECA POLYTECHNIC Bachelor of Engineering (Software Engineering) (Toronto, Ontario)

Sept 2023 - Present

- Programming Languages: Proficient in languages such as Python, C++,
- Web Development: Experience with HTML, CSS, JavaScript, and frameworks like React
- Database Management: Familiarity with database systems, SQL, and database design
- Software Development: Knowledge of software development methodologies