Zunayed Ahmed

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TECHNICAL SKILLS

Languages: Java, Python, C/C++, SQL, JavaScript, HTML/CSS
Frameworks: Flask, Node.js, Django
Developer Tools: GitHub, Google Cloud Platform, VS Code, Visual Studio, PyCharm, Azure
Libraries: pandas, NumPy, Matplotlib

EXPERIENCE

Mobile & Smart Living Solutions Advisor — Sep 2024 – Jan 2025
Best Buy Canada — *Toronto, Ontario*
- Performed initial phone setup, including data transfers and account synchronization.
- Provided expert guidance on smart home packages, ensuring seamless integration of multiple devices.
- Assisted customers in configuring phone plans tailored to their needs and budget.

Computing Solutions Advisor — Sep 2023 – Jan 2024
Best Buy Canada — *Markham, Ontario*
- Diagnosed and resolved technical issues across a range of electronic devices, including laptops, desktops, and peripherals.
- Assisted customers in selecting and configuring computers based on their specific needs
- Operated cash registers and point-of-sale (POS) systems accurately for transactions, returns, and exchanges.

IT Support Technician — May 2022 – Aug 2023
Tech Diversity — *Dhaka, Bangladesh*
- Provided comprehensive tech support both online and in-person, ensuring timely resolution of customer issues and concerns.
- Conducted troubleshooting activities as needed, swiftly resolving technical issues and minimizing downtime for customers
- Led the assembly of computers, ensuring components were seamlessly integrated for optimal performance
- Achieved high levels of customer satisfaction by conducting in-depth research on computer specifications

PROJECTS

Job Application Tracker | *Python, Flask, SQLite, Jinja, HTML, CSS, Javascript* — March 2025 – Present
- Developed a full-stack web application using with Flask serving a REST API
- Ensured data persistence and security using Flask's authentication and SQLite.
- CRUD-based job tracking system, allowing users to add, update, and categorize job applications.
- Implemented advanced filtering and search functionalities using SQL queries for efficient data retrieval.

Finance Tracker | *Python, Flask, SQLite, Jinja, HTML, CSS, Javascript* — Jan 2025 – Feb 2025
- Developed a RESTful API using Flask to handle user authentication, transaction management, and budget calculations.
- Designed normalized SQLite database schema for efficient data retrieval and storage.
- Utilized SQLAlchemy ORM to manage database operations and optimize query performance.
- Deployed the application on a cloud-based server, ensuring scalability and reliability.

Portfolio Website | *HTML, CSS, JavaScript* — Jan 2025 – Present
- Developed a responsive single-page application (SPA) for seamless navigation.
- Designed the layout using CSS Flexbox, ensuring a structured and adaptive UI across different screen sizes..
- Implemented media queries to optimize the user experience for mobile, tablet, and desktop views.
- Configured an SSL certificate and DNS settings for secure and reliable hosting.

EDUCATION

Seneca Polytechnic — Toronto, Ontario
Bachelor of Engineering (Software Engineering) — *Sep 2023 – May 2027*